

Department of Social Services Family Support Division

Fiscal Year 2025 Budget Request Book 2 of 10

Robert Knodell, Director

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Department Request Summary

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|--------------------------------------|-------------------------|------------|------------|-----------|------------|
| | | FTE | GR | FF | OF | Total |
| 11.100 | Family Support Administration | | | | | |
| | Core | 155.80 | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 |
| | <i>Total</i> | 155.80 | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 |
| 11.105 | IM Field Staff and Operations | | | | | |
| | Core | 1,676.73 | 26,998,458 | 61,498,922 | 1,039,101 | 89,536,481 |
| | NDI- SB 45/90/106 Imp RSMo 208.066 | 10.00 | 540,504 | 593,656 | 0 | 1,134,160 |
| | <i>Total</i> | 1,686.73 | 27,538,962 | 62,092,578 | 1,039,101 | 90,670,641 |
| 11.105 | IM Field Staff/Ops PHE | | | | | |
| | Core | 0.00 | 0 | 0 | 0 | 0 |
| | NDI- PHE Eligibility Verification | 0.00 | 2,781,669 | 8,345,008 | 0 | 11,126,677 |
| | <i>Total</i> | 0.00 | 2,781,669 | 8,345,008 | 0 | 11,126,677 |
| 11.110 | IM Call Center-Medicaid CHIP | | | | | |
| | Core | 90.01 | 2,409,221 | 7,322,798 | 0 | 9,732,019 |
| | NDI- IM Call Center BOT | 0.00 | 820,000 | 1,180,000 | 0 | 2,000,000 |
| | <i>Total</i> | 90.01 | 3,229,221 | 8,502,798 | 0 | 11,732,019 |
| 11.110 | IM Call Center-AEG | | | | | |
| | Core | 30.66 | 0 | 3,372,911 | 0 | 3,372,911 |
| | <i>Total</i> | 30.66 | 0 | 3,372,911 | 0 | 3,372,911 |
| 11.110 | IM Call Center-SNAP | | | | | |
| | Core | 284.25 | 9,417,581 | 9,572,799 | 0 | 18,990,380 |
| | NDI- IM Call Center BOT | 0.00 | 820,000 | 1,180,000 | 0 | 2,000,000 |
| | <i>Total</i> | 284.25 | 10,237,581 | 10,752,799 | 0 | 20,990,380 |
| 11.110 | IM Call Center-TANF | | | | | |
| | Core | 13.14 | 0 | 764,960 | 0 | 764,960 |
| | <i>Total</i> | 13.14 | 0 | 764,960 | 0 | 764,960 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|---|-------------------------|-----------|------------|-----------|------------|
| | | FTE | GR | FF | OF | Total |
| 11.120 | Family Support Staff Training | | | | | |
| | Core | 0.00 | 104,340 | 129,953 | 0 | 234,293 |
| | <i>Total</i> | 0.00 | 104,340 | 129,953 | 0 | 234,293 |
| 11.125 | Electronic Benefits Transfer (EBT) | | | | | |
| | Core | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 |
| | NDI- SB 45/90/106 Imp Transtl Benefit | 0.00 | 2,827,170 | 0 | 0 | 2,827,170 |
| | <i>Total</i> | 0.00 | 4,523,792 | 1,499,859 | 0 | 6,023,651 |
| 11.130 | Polk County Trust | | | | | |
| | Core | 0.00 | 0 | 0 | 10,000 | 10,000 |
| | <i>Total</i> | 0.00 | 0 | 0 | 10,000 | 10,000 |
| 11.135 | FAMIS | | | | | |
| | Core | 0.00 | 517,908 | 473,422 | 0 | 991,330 |
| | NDI- FAMIS | 0.00 | 165,725 | 238,482 | 0 | 404,207 |
| | <i>Total</i> | 0.00 | 683,633 | 711,904 | 0 | 1,395,537 |
| 11.135 | FAMIS PHE | | | | | |
| | Core | 0.00 | 0 | 0 | 0 | 0 |
| | NDI- PHE Eligibility Verification | 0.00 | 7,421 | 12,369 | 0 | 19,790 |
| | <i>Total</i> | 0.00 | 7,421 | 12,369 | 0 | 19,790 |
| 11.140 | MEDES MAGI | | | | | |
| | Core | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 |
| | <i>Total</i> | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 |
| 11.140 | MEDES MAGI PHE | | | | | |
| | NDI- PHE Eligibility Verification | 0.00 | 47,869 | 143,606 | 0 | 191,475 |
| | <i>Total</i> | 0.00 | 47,869 | 143,606 | 0 | 191,475 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|---|-------------------------|------------|------------|----|------------|
| | | FTE | GR | FF | OF | Total |
| 11.140 | MEDES Child Care | | | | | |
| | Core | 0.00 | 0 | 200,000 | 0 | 200,000 |
| | <i>Total</i> | 0.00 | 0 | 200,000 | 0 | 200,000 |
| 11.140 | MEDES IV&V | | | | | |
| | Core | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 |
| | <i>Total</i> | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 |
| 11.140 | MEDES ECM | | | | | |
| | Core | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 |
| | NDI- MEDES ECM | 0.00 | 534,754 | 627,755 | 0 | 1,162,509 |
| | <i>Total</i> | 0.00 | 988,621 | 2,855,255 | 0 | 3,843,876 |
| 11.140 | MEDES PMO | | | | | |
| | Core | 0.00 | 1,572,161 | 2,280,023 | 0 | 3,852,184 |
| | <i>Total</i> | 0.00 | 1,572,161 | 2,280,023 | 0 | 3,852,184 |
| 11.140 | MEDES TRANSITIONAL | | | | | |
| | NDI - SB 45/90/106 Imp Transtl Benefit | 0.00 | 37,000,000 | 0 | 0 | 37,000,000 |
| | <i>Total</i> | 0.00 | 37,000,000 | 0 | 0 | 37,000,000 |
| 11.140 | MEDES ADULT MEDICAID | | | | | |
| | NDI - Adult Medicaid MEDES | 0.00 | 3,000,000 | 27,000,000 | 0 | 30,000,000 |
| | <i>Total</i> | 0.00 | 3,000,000 | 27,000,000 | 0 | 30,000,000 |
| 11.145 | Third Party Eligibility Services | | | | | |
| | Core | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 |
| | <i>Total</i> | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 |
| 11.145 | Third Party Eligibility Services PHE | | | | | |
| | NDI - FSD Eligibiltiy Verification PHE | 0.00 | 1,547,676 | 3,871,862 | 0 | 5,419,538 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|--------------------------------------|-------------------------|-----------|------------|----|------------|
| | | FTE | GR | FF | OF | Total |
| 11.155 | Total Man | | | | | |
| | Core | 0.00 | 0 | 100,000 | 0 | 100,000 |
| | <i>Total</i> | 0.00 | 0 | 100,000 | 0 | 100,000 |
| 11.155 | Fathers and Families | | | | | |
| | Core | 0.00 | 0 | 750,000 | 0 | 750,000 |
| | <i>Total</i> | 0.00 | 0 | 750,000 | 0 | 750,000 |
| 11.160 | Communities in Schools (ISSS) | | | | | |
| | Core | 0.00 | 0 | 600,000 | 0 | 600,000 |
| | <i>Total</i> | 0.00 | 0 | 600,000 | 0 | 600,000 |
| 11.160 | Rise Drew Lewis SPFLD | | | | | |
| | Core | 0.00 | 0 | 700,000 | 0 | 700,000 |
| | <i>Total</i> | 0.00 | 0 | 700,000 | 0 | 700,000 |
| 11.160 | Annie Malone | | | | | |
| | Core | 0.00 | 0 | 3,000,000 | 0 | 3,000,000 |
| | <i>Total</i> | 0.00 | 0 | 3,000,000 | 0 | 3,000,000 |
| 11.160 | Temporary Assistance | | | | | |
| | Core | 0.00 | 3,856,800 | 16,200,000 | 0 | 20,056,800 |
| | <i>Total</i> | 0.00 | 3,856,800 | 16,200,000 | 0 | 20,056,800 |
| 11.165 | Healthy Marriage/Fatherhood | | | | | |
| | Core | 0.00 | 0 | 2,500,000 | 0 | 2,500,000 |
| | <i>Total</i> | 0.00 | 0 | 2,500,000 | 0 | 2,500,000 |
| 11.170 | Adult Supplementation | | | | | |
| | Core | 0.00 | 10,872 | 0 | 0 | 10,872 |
| | <i>Total</i> | 0.00 | 10,872 | 0 | 0 | 10,872 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|---|-------------------------|-----------|------------|-----------|------------|
| | | FTE | GR | FF | OF | Total |
| 11.185 | Blind Admin | | | | | |
| | Core | 102.69 | 1,160,854 | 4,551,351 | 0 | 5,712,205 |
| | <i>Total</i> | 102.69 | 1,160,854 | 4,551,351 | 0 | 5,712,205 |
| 11.190 | Rehab Services for the Blind (SVI) | | | | | |
| | Core | 0.00 | 1,507,789 | 6,436,444 | 448,995 | 8,393,228 |
| | <i>Total</i> | 0.00 | 1,507,789 | 6,436,444 | 448,995 | 8,393,228 |
| 11.195 | Business Enterprises | | | | | |
| | Core | 0.00 | 0 | 42,003,034 | 0 | 42,003,034 |
| | <i>Total</i> | 0.00 | 0 | 42,003,034 | 0 | 42,003,034 |
| 11.200 | Child Support Field Staff & Operations | | | | | |
| | Core | 584.04 | 5,872,424 | 25,931,505 | 2,741,359 | 34,545,288 |
| | NDI- SB 35 Implementation | 20.00 | 410,000 | 795,881 | 0 | 1,205,881 |
| | <i>Total</i> | 604.04 | 6,282,424 | 26,727,386 | 2,741,359 | 35,751,169 |
| 11.205 | Child Support Enforcement Call Center | | | | | |
| | Core | 67.20 | 1,450,045 | 2,891,920 | 217,627 | 4,559,592 |
| | <i>Total</i> | 67.20 | 1,450,045 | 2,891,920 | 217,627 | 4,559,592 |
| 11.210 | CSE Reimbursement to Counties | | | | | |
| | Core | 0.00 | 2,240,491 | 14,886,582 | 400,212 | 17,527,285 |
| | <i>Total</i> | 0.00 | 2,240,491 | 14,886,582 | 400,212 | 17,527,285 |
| 11.215 | Distribution Pass Through | | | | | |
| | Core | 0.00 | 0 | 51,500,000 | 9,000,000 | 60,500,000 |
| | <i>Total</i> | 0.00 | 0 | 51,500,000 | 9,000,000 | 60,500,000 |
| 11.220 | CSE Debt Offset Escrow Transfer | | | | | |
| | Core | 0.00 | 0 | 0 | 1,200,000 | 1,200,000 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|--|-------------------------|-----------|------------|----|------------|
| | | FTE | GR | FF | OF | Total |
| 11.225 | Adolescent Program | | | | | |
| | Core | 0.00 | 0 | 600,000 | 0 | 600,000 |
| | <i>Total</i> | 0.00 | 0 | 600,000 | 0 | 600,000 |
| 11.230 | Community Work Support | | | | | |
| | Core | 0.00 | 1,855,554 | 12,867,755 | 0 | 14,723,309 |
| | <i>Total</i> | 0.00 | 1,855,554 | 12,867,755 | 0 | 14,723,309 |
| 11.230 | Work Programs SNAP employment | | | | | |
| | Core | 0.00 | 0 | 11,391,575 | 0 | 11,391,575 |
| | <i>Total</i> | 0.00 | 0 | 11,391,575 | 0 | 11,391,575 |
| 11.230 | Work Programs SNAP Adult High School | | | | | |
| | Core | 0.00 | 0 | 3,150,000 | 0 | 3,150,000 |
| | <i>Total</i> | 0.00 | 0 | 3,150,000 | 0 | 3,150,000 |
| 11.230 | Work Programs Adult High School | | | | | |
| | Core | 0.00 | 2,000,000 | 4,900,000 | 0 | 6,900,000 |
| | <i>Total</i> | 0.00 | 2,000,000 | 4,900,000 | 0 | 6,900,000 |
| 11.230 | Work Programs TANF Summer Jobs | | | | | |
| | Core | 0.00 | 0 | 850,000 | 0 | 850,000 |
| | <i>Total</i> | 0.00 | 0 | 850,000 | 0 | 850,000 |
| 11.230 | Work Programs Jobs For America's Grads | | | | | |
| | Core | 0.00 | 0 | 3,750,000 | 0 | 3,750,000 |
| | <i>Total</i> | 0.00 | 0 | 3,750,000 | 0 | 3,750,000 |
| 11.230 | Work Programs TANF Foster Care Jobs Program | | | | | |
| | Core | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 |
| | <i>Total</i> | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|---------------------------------------|-------------------------|-----------|-------------|----|-------------|
| | | FTE | GR | FF | OF | Total |
| 11.235 | Temporary Assistance | | | | | |
| | Core | 0.00 | 0 | 14,450,000 | 0 | 14,450,000 |
| | <i>Total</i> | 0.00 | 0 | 14,450,000 | 0 | 14,450,000 |
| 11.235 | Living With Purpose | | | | | |
| | Core | 0.00 | 0 | 230,000 | 0 | 230,000 |
| | <i>Total</i> | 0.00 | 0 | 230,000 | 0 | 230,000 |
| 11.240 | Alternatives to Abortion | | | | | |
| | Core | 0.00 | 2,308,561 | 6,350,000 | 0 | 8,658,561 |
| | <i>Total</i> | 0.00 | 2,308,561 | 6,350,000 | 0 | 8,658,561 |
| 11.245 | Community Services Block Grant | | | | | |
| | Core | 0.00 | 0 | 23,637,000 | 0 | 23,637,000 |
| | <i>Total</i> | 0.00 | 0 | 23,637,000 | 0 | 23,637,000 |
| 11.255 | Food Distribution Programs | | | | | |
| | Core | 0.00 | 0 | 12,424,881 | 0 | 12,424,881 |
| | <i>Total</i> | 0.00 | 0 | 12,424,881 | 0 | 12,424,881 |
| 11.260 | Energy Assistance | | | | | |
| | Core | 0.00 | 0 | 101,619,871 | 0 | 101,619,871 |
| | <i>Total</i> | 0.00 | 0 | 101,619,871 | 0 | 101,619,871 |
| 11.265 | Habitat for Humanity - STL | | | | | |
| | Core | 0.00 | 250,000 | 0 | 0 | 250,000 |
| | <i>Total</i> | 0.00 | 250,000 | 0 | 0 | 250,000 |
| 11.270 | Domestic Violence | | | | | |
| | Core | 0.00 | 5,000,000 | 9,705,162 | 0 | 14,705,162 |
| | <i>Total</i> | 0.00 | 5,000,000 | 9,705,162 | 0 | 14,705,162 |

DEPARTMENT OF SOCIAL SERVICES
FISCAL YEAR 2025 BRASS SECTION SUMMARY

| H.B. Sec. | Decision Item Name | 2025 Department Request | | | | |
|--------------|---|-------------------------|-------------|--------------|--------------|--------------|
| | | FTE | GR | FF | OF | Total |
| 11.280 | Victims of Crime Program | | | | | |
| | Core | 0.00 | 0 | 49,331,537 | 0 | 49,331,537 |
| | <i>Total</i> | 0.00 | 0 | 49,331,537 | 0 | 49,331,537 |
| 11.285 | Assist Victims of Sexual Assault | | | | | |
| | Core | 0.00 | 1,750,000 | 2,020,916 | 0 | 3,770,916 |
| | <i>Total</i> | 0.00 | 1,750,000 | 2,020,916 | 0 | 3,770,916 |
| | <i>Family Support Core Total</i> | 3,032.46 | 110,392,122 | 620,265,515 | 55,600,883 | 786,258,520 |
| | <i>Family Support NDI Total</i> | 30.00 | 50,502,788 | 43,988,619 | 1,593,540 | 96,084,947 |
| | <i>Less Family Support Non Counts</i> | 0.00 | (3,000,000) | (78,500,000) | (10,200,000) | (91,700,000) |
| | <i>Total Family Support</i> | 3,062.46 | 157,894,910 | 585,754,134 | 46,994,423 | 790,643,467 |

NDI- SB 45/90/106

Transitional Benefits

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Transitional Benefit Programs **DI#** 1886004

Budget Unit 90015C & 90025C
HB Section 11.120 & 11.135

1. AMOUNT OF REQUEST

| FY 2025 Budget Request | | | | |
|------------------------|-------------------|----------|----------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 39,827,170 | 0 | 0 | 39,827,170 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 39,827,170 | 0 | 0 | 39,827,170 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A
Non-Counts: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|---|--|--|
| <input checked="" type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input type="checkbox"/> Other: _____ | |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Transitional Benefit Programs **DI# 1886004**

Budget Unit **90015C & 90025C**
HB Section **11.120 & 11.135**

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

SB 45, 90, and 106 (2023) created a new section 208.035 RSMo to require the Department of Social Services (DSS) to develop and implement a transitional benefits program for Temporary Assistance for Needy Families (TANF) and Supplemental Nutrition Assistance Program (SNAP).

There are currently no state plan options for TANF or SNAP that would allow the state to implement the transitional benefits programs as outlined in statute. DSS is requesting waivers from the Food and Nutrition Services (FNS) for SNAP and Administration for Children and Families (ACF) for TANF. If it is determined that these transitional benefits programs will be implemented either without waiver approval or with a waiver approval, but without federal funding, an appropriation of 100% General Revenue (GR) will be required to fund the program. Discussions with federal partners indicate that the transitional benefits programs will be state only funded programs and will require that FSD develop these programs as separate stand alone programs. In addition, benefits cannot be issued on the same EBT cards as those issued using federal funding.

State Statute: Section 208.035, RSMo.

NEW DECISION ITEM

Department: Social Services
 Division: Family Support
 DI Name: Transitional Benefit Programs DI# 1886004

Budget Unit 90015C & 90025C
 HB Section 11.120 & 11.135

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

Prior to discussions with federal partners indicating that the transitional benefits programs would need to be developed as stand alone programs in MEDES, the costs were estimated at \$1,013,000 for MEDES system upgrades and \$55,404 for FAMIS system upgrades. To develop SNAP transitional benefits and TANF transitional benefits programs into MEDES as stand alone programs is estimated to be approximately a 2 year project starting in July 2024, subject to appropriations, and completing June 2026 with a projected cost of \$37 million.

| | |
|--|---------------|
| Development of a SNAP Transitional Benefits Program in MEDES | \$ 25,000,000 |
| Development of a TANF Transitional Benefits Program in MEDES | \$ 12,000,000 |
| Total System Costs for Development in MEDES | \$ 37,000,000 |

FSD currently utilizes a third party vendor to administer SNAP and TANF benefits. The prior EBT vendor estimates for the necessary programming changes were approximately \$8,000 per year. Based on guidance from federal partners, the transitional benefits could not be issued on the same EBT card as the individual's federal benefits. The updated estimate to issue separate EBT cards to those who are eligible for transitional benefits would be one-time costs of approximately \$2 million for system development, testing and implementation and ongoing costs of \$827,170 for cards, administrative costs, and costs per case per month.

| | |
|--|--------------|
| One-time costs for system development, testing and implementation | \$ 2,000,000 |
| Estimated Number of Households Eligible for TANF Transitional Benefits | 2,018 |
| Estimated Number of Households Eligible for SNAP Transitional Benefits | 8,104 |
| Total SNAP and TANF Transitional Benefits Cases | 10,122 |

| | |
|--|--------------|
| Estimated Ongoing Cost for Cards and Administrative Costs (10,122 * \$15 per case) | \$ 151,830 |
| Estimated Cost per Case per Month (10,122 * \$5.56 * 12 months) | \$ 675,340 |
| Total Ongoing EBT Vendor Costs | \$ 827,170 |
| Total Estimated EBT Vendor Costs | \$ 2,827,170 |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Transitional Benefit Programs **DI# 1886004**

Budget Unit **90015C & 90025C**
HB Section **11.120 & 11.135**

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|-------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| | | | | | | | 0 | | |
| | | | | | | | 0 | | |
| 400 - Professional Services | 39,827,170 | | 0 | | 0 | | 39,827,170 | | 2,000,000 |
| Total EE | 39,827,170 | | 0 | | 0 | | 39,827,170 | | 2,000,000 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | 0 | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 39,827,170 | 0.0 | 0 | 0.0 | 0 | 0.0 | 39,827,170 | 0.0 | 2,000,000 |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Transitional Benefit Programs **DI# 1886004**

Budget Unit **90015C & 90025C**
HB Section **11.120 & 11.135**

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|-------------------------|-----------------------------|-------------------------|--------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |
| Total EE | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Transitional Benefit Programs **DI# 1886004**

Budget Unit **90015C & 90025C**
HB Section **11.120 & 11.135**

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.

Number of TANF Transitional Benefits Applications Processed

Number of SNAP Transitional Benefits Applications Processed

6b. Provide a measure(s) of the program's quality.

Application Processing Accuracy Rates for TANF Transitional Benefits

Application Processing Accuracy Rates for SNAP Transitional Benefits

6c. Provide a measure(s) of the program's impact.

Average TANF Transitional Benefits Application Processing Timeliness

Average SNAP Transitional Benefits Application Processing Timeliness

6d. Provide a measure(s) of the program's efficiency.

Average Days to Process TANF Transitional Benefits Applications

Average Days to Process SNAP Transitional Benefits Applications

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Implement activities required in RSMo Section 208.035

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|------------|-------------|------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES TRANSITIONAL | | | | | | | | |
| SB 45/90/106 Imp Transtl Benef - 1886004 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 37,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 37,000,000 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 37,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$37,000,000 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--|------------|-------------|------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| ELECTRONIC BENEFIT TRANSFER | | | | | | | | |
| SB 45/90/106 Imp Transl Benef - 1886004 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 2,827,170 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,827,170 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$2,827,170 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$2,827,170 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--|---------|---------|---------|---------|--------------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES TRANSITIONAL | | | | | | | | |
| SB 45/90/106 Imp Transtl Benef - 1886004 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 37,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 37,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$37,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$37,000,000 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

**NDI- SB 45/90/106 Review
Form Submission & MO
Employment First Act**

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: IM Field- SB 45/90/106 Review Form
Submission & MO Employment First Act **DI# 1886005**

Budget Unit **90070C**
HB Section **11.105**

1. AMOUNT OF REQUEST

| | FY 2025 Budget Request | | | |
|--------------|------------------------|----------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 206,839 | 206,840 | 0 | 413,679 |
| EE | 333,665 | 386,816 | 0 | 720,481 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 540,504 | 593,656 | 0 | 1,134,160 |
| FTE | 5.00 | 5.00 | 0.00 | 10.00 |

| | | | | |
|--|---------|---------|---|---------|
| Est. Fringe | 152,184 | 152,184 | 0 | 304,368 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

| | FY 2025 Governor's Recommendation | | | |
|--------------|-----------------------------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|---|--|--|
| <input checked="" type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input type="checkbox"/> Other: _____ | |
| <input type="checkbox"/> | | |

NEW DECISION ITEM

| | |
|--|----------------------------------|
| Department: Social Services | Budget Unit <u>90070C</u> |
| Division: Family Support | |
| DI Name: IM Field- SB 45/90/106 Review Form | |
| Submission & MO Employment First Act | DI# 1886005 |
| | HB Section <u>11.105</u> |

| |
|--|
| 3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM. |
|--|

SB 45, 90, and 106 (2023) created a new section 208.066 RSMo to require the Department of Social Services (DSS) to cooperate with the Department of Revenue (DOR) to allow any review forms for SNAP, TANF, Child Care Assistance, or MO HealthNet to be attached to the Missouri state tax form.

The DSS, Family Support Division (FSD) administers eligibility for SNAP, TANF, Child Care Subsidy, and MO HealthNet programs. The Department of Elementary and Secondary Education (DESE) administers the development of applications for the Child Care Subsidy program. FSD develops applications for the remaining programs. DSS is coordinating with DOR to allow any review form for SNAP, TANF and MO HealthNet to be attached to the Missouri state tax form. For the review forms that are due when submitted with the state tax form, DSS assumes the processing time allotted to DSS employees will lessen due to the time it will take for DOR to receive the forms, identify them, and forward them to DSS. FSD will need additional FTE to process additional review forms received with less time to complete the eligibility determination.

In addition, SB 45, 90, and 106 (2023) created a new section 209.700 RSMo to establish the "Missouri Employment First Act". The act specifies that all state agencies that provide employment-related services or support to persons with disabilities are required to coordinate with other agencies, promote competitive integrated employment, and implement an employment-first policy when providing services to persons with disabilities of working age. In addition, state agencies shall offer information related to competitive integrated employment to all working-age persons with disabilities and to the parents or guardians of youth with a disability, which shall include an explanation of the relationship between a person's earned income and his or her public benefits, information on Achieving a Better Life Experience (ABLE) accounts, and information on accessing assistive technology.

The DSS FSD will develop and mail an informational brochure to Income Maintenance (IM) and Rehabilitation Services for the Blind (RSB) households to meet the requirements of the Missouri Employment First Act. The cost to produce and mail the brochure to RSB participants was estimated at \$6,578 annually and can be paid from the existing Blind Administration Core Appropriation, however, funding is needed to produce and mail the brochure to income maintenance households.

State Statute: Section 208.066 and 209.700, RSMo.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: IM Field- SB 45/90/106 Review Form
Submission & MO Employment First Act DI# 1886005

Budget Unit 90070C
HB Section 11.105

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

Section 208.066 FSD Review Forms Submitted with DOR MO State Tax Forms

Based on discussions with DOR, FSD assumes that the requirement to allow any review forms to be attached to the MO state tax forms would apply only to mail in tax forms. FSD review forms are available on the DSS website for individuals to print and submit in paper form to the DOR. FSD is coordinating with DOR to receive any review forms that are submitted to DOR.

It is unknown how many SNAP, TANF, and MO HealthNet participants may submit the review form with their Missouri state tax form. According to DOR, for the tax filing year 2021, 13% of Missouri tax filers submitted their returns via mail. FSD applied this percentage to the total current Missouri SNAP, TANF, and Medicaid caseload to estimate the number of individuals that will submit these forms from January through April 15th of each year and the number of additional FTE that will be needed to process the reviews. FSD estimates it will take an average of 30 minutes per case to process the review forms. Based on 2,080 working hours annually, 8 Benefit Program Technicians (BPT) , 1 Benefit Program Supervisor (BPS) , and 1 Program Coordinator (PC) for a total of 10 FTE are needed.

| | | | |
|---|---------|---------------|------------|
| Estimated SNAP, TANF, and Medicaid cases | 856,744 | | |
| Estimated number of review forms received with MO state tax forms via mail Jan 1-Apr 15 each year (111,377/12 months of reviews = 9,281 * 3.5 months during tax season) | 32,484 | | |
| Hours required to process review forms submitted with MO state tax forms (32,484 review forms * 30 minutes/60 minutes) | 16,242 | | |
| Estimated number of BPTs needed (based on 2,080 annual working hours) | 8 | Annual Salary | Total |
| | | \$ 37,346 | \$ 298,768 |
| Estimated number of BPSs needed (based on 10:1 ratio of BPT:BPS) | 1 | \$ 50,100 | \$ 50,100 |
| Estimated number of PCs needed (based on 10:1 ratio of BPS:PC) | 1 | \$ 64,811 | \$ 64,811 |
| Total FTE/Funding Needed | 10 | | \$ 413,679 |

Note: This request also includes the associated one-time and on-going cost for the additional FTE.

NEW DECISION ITEM

| | | |
|--|--------------------|--------------------------|
| Department: Social Services | Budget Unit | 90070C |
| Division: Family Support | | |
| DI Name: IM Field- SB 45/90/106 Review Form | | |
| Submission & MO Employment First Act | DI# 1886005 | HB Section 11.105 |

Section 209.700 MO Employment First Act

The number of IM households that include an individual with a disability is unknown. To ensure the brochure reaches all potential disabled persons, FSD Income Maintenance will mass mail the brochure to all active participants in FSD eligibility programs annually.

| | |
|---|------------|
| Estimated Income Maintenance households | 857,194 |
| Estimated Cost to produce and mail each brochure (\$0.10 to produce and \$0.52 bulk mail rate) | \$ 0.62 |
| Total Estimated Annual Cost | \$ 531,460 |

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req | Dept Req | Dept Req | Dept Req | Dept Req | Dept | Dept Req | Dept Req | Dept Req |
|-------------------------------------|----------------|------------|----------------|------------|---------------|------------|------------------|-------------|------------------|
| | GR DOLLARS | GR FTE | FED DOLLARS | FED FTE | OTHER DOLLARS | OTHER FTE | TOTAL DOLLARS | TOTAL FTE | One-Time DOLLARS |
| 13BE20 - Benefit Program Technician | 149,384 | 4 | 149,384 | 4 | 0 | 0 | 298,768 | 8.0 | 0 |
| 13BE50 - Benefit Program Supervisor | 25,050 | 0.5 | 25,050 | 0.5 | 0 | 0 | 50,100 | 1.0 | 0 |
| 02PS40 - Program Coordinator | 32,405 | 0.5 | 32,406 | 0.5 | 0 | 0 | 64,811 | 1.0 | 0 |
| Total PS | 206,839 | 5.0 | 206,840 | 5.0 | 0 | 0.0 | 413,679 | 10.0 | 0 |
| 180 - Fuel & Utilities | 2,357 | | 2,358 | | | 0 | 4,715 | | 0 |
| 190 - Supplies | 205,584 | | 250,159 | | | 0 | 455,743 | | (40) |
| 320 - Professional Development | 2,895 | | 2,896 | | | 0 | 5,791 | | 0 |
| 340 - Communication Serv & Supp | 3,037 | | 3,038 | | | 0 | 6,075 | | (3,000) |
| 400 - Professional Services | 38,574 | | 47,146 | | | 0 | 85,720 | | 0 |
| 420 - Housekeep & Janitor Serv | 22,479 | | 22,480 | | | 0 | 44,959 | | (6,060) |
| 580 - Office Equipment | 33,985 | | 33,985 | | | 0 | 67,970 | | (67,970) |
| 680 - Building Lease Payments | 24,754 | | 24,754 | | | 0 | 49,508 | | 0 |
| Total EE | 333,665 | | 386,816 | | 0 | | 720,481 | | (77,070) |
| Grand Total | 540,504 | 5.0 | 593,656 | 5.0 | 0 | 0.0 | 1,134,160 | 10.0 | (77,070) |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: IM Field- SB 45/90/106 Review Form
Submission & MO Employment First Act **DI# 1886005**

Budget Unit **90070C**
HB Section **11.105**

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|----------------------------|-----------------------------|-------------------------|--------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |
| | | | | | | | 0 | | |
| | | | | | | | 0 | | |
| | | | | | | | 0 | | |
| Total EE | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: IM Field- SB 45/90/106 Review Form
Submission & MO Employment First Act DI# 1886005

Budget Unit 90070C
HB Section 11.105

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.

The Number of Employment Related Informational Brochures Provided to Active IM Households

The Number of Eligibility Review Forms Processed that were Submitted with MO State Tax Forms

Please see IM Field Program Description for additional measures of activity.

6c. Provide a measure(s) of the program's impact.

Please see IM Field Program Description for measures of program impact.

6b. Provide a measure(s) of the program's quality.

Please see IM Field Program Description for measures of program quality.

6d. Provide a measure(s) of the program's efficiency.

Please see IM Field Program Description for measures of program efficiency.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Implement activities required in RSMo Sections 208.066 and 209.700

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|---------------------|-----------------|---------------------|-----------------|---------------------|-----------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS | | | | | | | | |
| SB 45/90/106 Imp RSMo 208.066 - 1886005 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 386,816 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 720,481 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 1,134,160 | 10.00 | 0 | 0.00 |
| GRAND TOTAL | \$99,963,849 | 1,872.57 | \$89,536,481 | 1,676.73 | \$90,670,641 | 1,686.73 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--|------------|-------------|------------|-------------|--------------------|--------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS | | | | | | | | |
| SB 45/90/106 Imp RSMo 208.066 - 1886005 | | | | | | | | |
| PROGRAM COORDINATOR | 0 | 0.00 | 0 | 0.00 | 64,811 | 1.00 | 0 | 0.00 |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 0 | 0.00 | 298,768 | 8.00 | 0 | 0.00 |
| BENEFIT PROGRAM SUPERVISOR | 0 | 0.00 | 0 | 0.00 | 50,100 | 1.00 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 0 | 0.00 | 413,679 | 10.00 | 0 | 0.00 |
| FUEL & UTILITIES | 0 | 0.00 | 0 | 0.00 | 4,715 | 0.00 | 0 | 0.00 |
| SUPPLIES | 0 | 0.00 | 0 | 0.00 | 455,743 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 0 | 0.00 | 0 | 0.00 | 5,791 | 0.00 | 0 | 0.00 |
| COMMUNICATION SERV & SUPP | 0 | 0.00 | 0 | 0.00 | 6,075 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 85,720 | 0.00 | 0 | 0.00 |
| HOUSEKEEPING & JANITORIAL SERV | 0 | 0.00 | 0 | 0.00 | 44,959 | 0.00 | 0 | 0.00 |
| OFFICE EQUIPMENT | 0 | 0.00 | 0 | 0.00 | 67,970 | 0.00 | 0 | 0.00 |
| BUILDING LEASE PAYMENTS | 0 | 0.00 | 0 | 0.00 | 49,508 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 720,481 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$1,134,160 | 10.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$540,504 | 5.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$593,656 | 5.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

NDI- Public Health Emergency (PHE)

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Public Health Emergency (PHE) DI# 1886032

Budget Unit Various
HB Section Various

1. AMOUNT OF REQUEST

| FY 2025 Budget Request | | | | |
|------------------------|------------------|-------------------|----------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 4,384,635 | 12,372,845 | 0 | 16,757,480 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 4,384,635 | 12,372,845 | 0 | 16,757,480 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | | | | |
|-------------------------------------|-----------------|-------------------------------------|-------------------|---|-----------------------|
| <input type="checkbox"/> | New Legislation | <input type="checkbox"/> | New Program | <input type="checkbox"/> | Fund Switch |
| <input checked="" type="checkbox"/> | Federal Mandate | <input type="checkbox"/> | Program Expansion | <input type="checkbox"/> | Cost to Continue |
| <input type="checkbox"/> | GR Pick-Up | <input type="checkbox"/> | Space Request | <input type="checkbox"/> | Equipment Replacement |
| <input type="checkbox"/> | Pay Plan | <input checked="" type="checkbox"/> | Other: | <u>Extend PHE funding by one year to support federal PHE eligibility guidelines</u> | |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Public Health Emergency (PHE) DI# 1886032

Budget Unit Various
HB Section Various

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

The Public Health Emergency (PHE) had been in place since January 27, 2020. On April 1, 2023, Missouri resumed completing annual renewals. FSD is requesting an extension of PHE funding by one year to support federal PHE unwind eligibility guidelines that the federal government continues to amend. It is currently unknown if the guidelines in place will be ongoing and it is anticipated additional guidelines could require a reconfiguration of the MEDES system platform. The reimbursement rate for a reconfiguration has not yet been determined by CMS, although, it is being considered as implementation for a 90/10 reimbursement rate. However, since it is unknown at this time, this request is for the same funding as authorized in FY 2024.

Funding is needed for FAMIS and MEDES to unwind the coding changes that were needed during the Public Health emergency (PHE) to ensure Medicaid cases do not close. The call center contractor will be expected to answer more calls due to changes in cases as the PHE unwinds. FSD will need assistance from contract staff to assist with Annual Renewals as the volume will be significant. Funding will be needed for notices that will be required to be mailed; these notices will notify participant of any change, closing notice or request for information associated with each case. Eligibility Verification Services will be used to assist in verifying eligibility and/or ineligibility as the PHE comes to an end.

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

| | GR | FED | TOTAL |
|---|---------------------|----------------------|---------------------|
| FAMIS System Updates (120 Contractor hours x \$93/hour plus 180 ITSD hours x \$47.94/hour) | \$ 7,421 | \$ 12,369 | \$ 19,790 |
| MEDES System Updates (930 Contractor hours x an average of \$206/hour) | \$ 47,869 | \$ 143,606 | \$ 191,475 |
| Call Center (Estimated 345,889 households (HH) x 2 calls per HH x \$5.51 cost per call) | \$ 952,924 | \$ 2,858,773 | \$ 3,811,697 |
| Contracted Annual Renewals (Estimated 345,889 HH x 30 minutes per renewal equates to 90 FTE + 15% overhead) | \$ 1,707,447 | \$ 5,122,342 | \$ 6,829,789 |
| Postage for (PHE) Unwind Notices (Estimated 1.5 notices per unduplicated caseload of 718,800) | \$ 121,298 | \$ 363,893 | \$ 485,191 |
| Electronic Verification Services* | \$ 1,547,676 | \$ 3,871,862 | \$ 5,419,538 |
| Total FY 2024 Request: | \$ 4,384,635 | \$ 12,372,845 | \$16,757,480 |

* EVS costs include: Universal caseload runs to identify deaths, incarceration & out of state at cost of \$1,461,946; \$760,092 for current estimated expenditures over authority; \$1,697,500 for verification of employment and income; and \$1.5 m to add paid electronic resources to the current contract.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Public Health Emergency (PHE) **DI# 1886032**

Budget Unit Various
HB Section Various

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|----------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| Professional Services (BOBC 400) | 4,384,635 | | 12,372,845 | | 0 | | 16,757,480 | | 16,757,480 |
| Total EE | <u>4,384,635</u> | | <u>12,372,845</u> | | <u>0</u> | | <u>16,757,480</u> | | <u>16,757,480</u> |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>4,384,635</u> | <u>0.0</u> | <u>12,372,845</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>16,757,480</u> | <u>0.0</u> | <u>16,757,480</u> |

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|-------------------------|-----------------------------|-------------------------|--------------------------------|
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| Total EE | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Program Distributions | | | | | | | | | |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Public Health Emergency (PHE) DI# 1886032

Budget Unit Various
HB Section Various

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.

PHE unwind began April 1, 2023. FSD began processing annual reviews June 1, 2023. The data reported reflects total cases reviewed in June and July 2023.

Number of Cases Reviewed for Continued Eligibility after PHE
Unwind - 222,270

Note: Total includes pending renewals that have been submitted, but are still under review to determine if they remain eligible.

6b. Provide a measure(s) of the program's quality.

PHE renewal processing accuracy rates for Medicaid.

Data will be available July 2024.

6c. Provide a measure(s) of the program's impact.

PHE unwind began April 1, 2023. FSD began processing annual reviews June 1, 2023. The data reported reflects total cases reviewed in June and July 2023.

Individual results of PHE eligibility reviews:

Number of Individuals Eligible - 116,418

Number of Individuals Ineligible - 54,160

6d. Provide a measure(s) of the program's efficiency.

Medicaid cost savings from individuals determined to be ineligible for continued benefits.

90-Day Reconsideration to be completed. Data will be available November 2023.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Complete eligibility reviews on the entire Medicaid caseload
Utilize electronic verification services to Complete the reviews
Complete case reviews to measure accuracy
Track the number of individuals determined eligible and ineligible at the completion of each review

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|------------|-------------|------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS PHE | | | | | | | | |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$11,126,677 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$2,781,669 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$8,345,008 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|------------|-------------|------------|-------------|-----------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMIS PHE | | | | | | | | |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 19,790 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 19,790 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$19,790 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$7,421 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$12,369 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|------------|-------------|------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES MAGI PHE | | | | | | | | |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 191,475 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 191,475 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$191,475 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$47,869 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$143,606 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|------------|-------------|------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FSD ELIGIBILITY VERIFICATN PHE | | | | | | | | |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$5,419,538 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$1,547,676 | 0.00 | | 0.00 |
| FEDERAL FUNDS | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$3,871,862 | 0.00 | | 0.00 |
| OTHER FUNDS | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

Core-Family Support Administration

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Family Support Administration

Budget Unit: 90065C
HB Section: 11.100

1. CORE FINANCIAL SUMMARY

| | FY 2025 Budget Request | | | |
|--------------|------------------------|-------------------|----------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 1,962,779 | 6,213,004 | 623,565 | 8,799,348 |
| EE | 24,911 | 6,281,555 | 0 | 6,306,466 |
| PSD | 0 | 375,594 | 0 | 375,594 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 |

FTE 27.86 115.21 12.73 155.80

| | | | | |
|--|-----------|-----------|---------|-----------|
| Est. Fringe | 1,149,957 | 4,045,926 | 423,595 | 5,619,477 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: Child Support Enforcement Collections Fund (0169) - \$623,565

| | FY 2025 Governor's Recommendation | | | |
|--------------|-----------------------------------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Administration provides leadership, oversight, direction, and general customer support to help the Family Support Division's (FSD) statewide income maintenance (IM), child support (CS), and services to the blind programs, by providing funding for the salaries, and associated expenses and equipment for the Central Office management and support staff. Funding from this appropriation is also used to support field office expense and equipment costs.

3. PROGRAM LISTING (list programs included in this core funding)

Family Support Administration

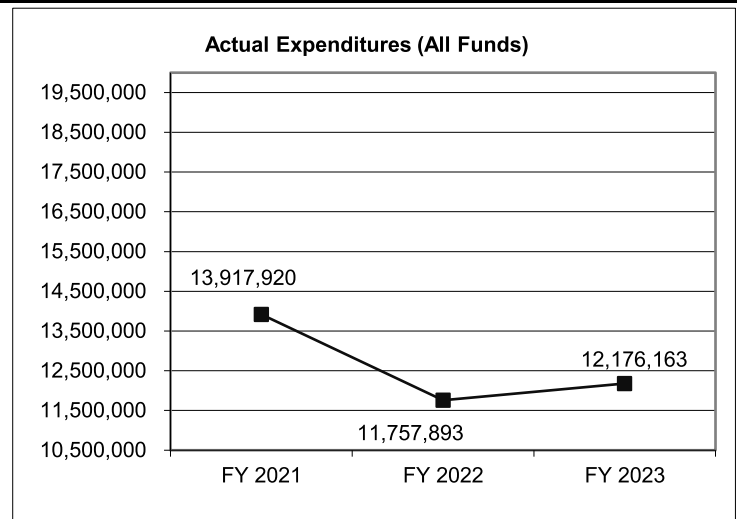
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Family Support Administration

Budget Unit: 90065C
HB Section: 11.100

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriations (All Funds) | 17,306,593 | 16,967,816 | 17,534,379 | 15,481,408 |
| Less Reverted (All Funds) | (49,439) | (48,115) | (54,918) | (59,630) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| | 17,257,154 | 16,919,701 | 17,479,461 | 15,421,778 |
| Actual Expenditures (All Funds) | 13,917,920 | 11,757,893 | 12,176,163 | N/A |
| Unexpended (All Funds) | 3,339,234 | 5,161,808 | 5,303,298 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 49,346 | 18,425 | 18,102 | N/A |
| Federal | 3,222,281 | 5,034,433 | 5,136,400 | N/A |
| Other | 67,607 | 108,950 | 148,796 | N/A |
| | (1) | (2) | (3) | (4) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There were two different pay plan increases for a total of \$255,832 (\$134,998 GR; \$120,834 FF). There was a core reallocation increase of \$17,972 FF for mileage reimbursement and a core reallocation decrease of \$1,500,000 FF to new VOCA Admin. HB Section 11.199.

(2) FY 2022 - There was a pay plan increase of \$77,073 (\$30,965 GR; \$46,108 FF) and a mileage reimbursement increase of \$26,036 (\$8,252 GR; \$17,784 FF). There was a transfer of \$34,126 FF PS dollars and 1.2 FTE to the DESE Early Childhood Office. There were core reductions of 3.0 FTE and \$157,760 PS dollars (\$83,376 GR; \$74,384 FF) and \$250,000 E&E FF.

(3) FY 2023 - There were two different pay plan increases for a total of \$540,527 (\$218,529 GR; \$321,998 FF) and a mileage reimbursement increase of \$26,036 (\$8,252 GR; \$17,784 FF).

(4) FY 2024 - There was a pay plan increase of \$724,279 (\$157,094 GR; \$517,275 FF; \$49,910 CSEC) and a mileage reimbursement increase of \$4,068 FF. There was a core reallocation of 6.1 FTE and \$250,000 FF PS dollars to IM Field for the Child Care program; and core reductions of \$2,512,110 E&E TANF FF, and \$19,208 TANF PD FF.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES FAMILY SUPPORT ADMINISTRATION

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|---------------|------------------|-------------------|----------------|-------------------|--|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 155.80 | 1,962,779 | 6,213,004 | 623,565 | 8,799,348 | |
| | | | | EE | 0.00 | 24,911 | 6,281,555 | 0 | 6,306,466 | |
| | | | | PD | 0.00 | 0 | 375,594 | 0 | 375,594 | |
| | | | | Total | 155.80 | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 646 | 6271 | PS | | 0.00 | 0 | 0 | 0 | | 0 Core reallocation to align with actual expenditures. |
| Core Reallocation | 646 | 6273 | PS | | 0.00 | 0 | 0 | 0 | | 0 Core reallocation to align with actual expenditures. |
| Core Reallocation | 646 | 6275 | PS | | 0.00 | 0 | 0 | 0 | | 0 Core reallocation to align with actual expenditures. |
| Core Reallocation | 646 | 6269 | PS | | 0.00 | 0 | 0 | 0 | | 0 Core reallocation to align with actual expenditures. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 155.80 | 1,962,779 | 6,213,004 | 623,565 | 8,799,348 | |
| | | | | EE | 0.00 | 24,911 | 6,281,555 | 0 | 6,306,466 | |
| | | | | PD | 0.00 | 0 | 375,594 | 0 | 375,594 | |
| | | | | Total | 155.80 | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PS | 155.80 | 1,962,779 | 6,213,004 | 623,565 | 8,799,348 | |
| | | | | EE | 0.00 | 24,911 | 6,281,555 | 0 | 6,306,466 | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT ADMINISTRATION

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|-----------------------------|-----------------|--------|-----------|------------|---------|------------|-------------|
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | PD | 0.00 | 0 | 375,594 | 0 | 375,594 | |
| | Total | 155.80 | 1,987,690 | 12,870,153 | 623,565 | 15,481,408 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------------|---------------------|---------------|---------------------|---------------|---------------------|---------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT ADMINISTRATION | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| GENERAL REVENUE | 1,733,562 | 30.85 | 1,962,779 | 27.86 | 1,962,779 | 27.86 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 400,493 | 7.32 | 214,708 | 4.81 | 214,708 | 4.81 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 926,693 | 17.15 | 1,050,954 | 26.80 | 1,050,954 | 26.80 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 4,519,284 | 80.38 | 4,947,342 | 83.60 | 4,947,342 | 83.60 | 0 | 0.00 |
| CHILD SUPPORT ENFORCEMENT FUND | 424,859 | 7.80 | 623,565 | 12.73 | 623,565 | 12.73 | 0 | 0.00 |
| TOTAL - PS | 8,004,891 | 143.50 | 8,799,348 | 155.80 | 8,799,348 | 155.80 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 21,014 | 0.00 | 24,911 | 0.00 | 24,911 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 25,000 | 0.00 | 25,000 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 576,912 | 0.00 | 500,355 | 0.00 | 500,355 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 3,423,699 | 0.00 | 5,756,200 | 0.00 | 5,756,200 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 4,021,625 | 0.00 | 6,306,466 | 0.00 | 6,306,466 | 0.00 | 0 | 0.00 |
| PROGRAM-SPECIFIC | | | | | | | | |
| GENERAL REVENUE | 3,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 19,231 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 127,416 | 0.00 | 375,594 | 0.00 | 375,594 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 149,647 | 0.00 | 375,594 | 0.00 | 375,594 | 0.00 | 0 | 0.00 |
| TOTAL | 12,176,163 | 143.50 | 15,481,408 | 155.80 | 15,481,408 | 155.80 | 0 | 0.00 |
| GRAND TOTAL | \$12,176,163 | 143.50 | \$15,481,408 | 155.80 | \$15,481,408 | 155.80 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------------------|-----------|---------|-----------|---------|-----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT ADMINISTRATION | | | | | | | | |
| CORE | | | | | | | | |
| DEPUTY STATE DEPT DIRECTOR | 42,337 | 0.31 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DESIGNATED PRINCIPAL ASST DEPT | 20,392 | 0.16 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DIVISION DIRECTOR | 121,352 | 0.99 | 130,549 | 1.00 | 139,008 | 1.00 | 0 | 0.00 |
| DEPUTY DIVISION DIRECTOR | 194,151 | 1.99 | 207,092 | 2.00 | 227,800 | 2.00 | 0 | 0.00 |
| DESIGNATED PRINCIPAL ASST DIV | 107,659 | 1.03 | 103,550 | 1.00 | 103,550 | 1.00 | 0 | 0.00 |
| LEGAL COUNSEL | 19,934 | 0.25 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| MISCELLANEOUS TECHNICAL | 32,403 | 0.85 | 398 | 0.01 | 398 | 0.01 | 0 | 0.00 |
| MISCELLANEOUS PROFESSIONAL | 106,592 | 2.02 | 7,571 | 0.14 | 7,571 | 0.14 | 0 | 0.00 |
| SPECIAL ASST PROFESSIONAL | 588,002 | 8.01 | 340,093 | 4.10 | 340,093 | 4.10 | 0 | 0.00 |
| SPECIAL ASST OFFICE & CLERICAL | 145,121 | 2.60 | 115,832 | 1.92 | 115,832 | 1.92 | 0 | 0.00 |
| ADMINISTRATIVE SUPPORT CLERK | 0 | 0.00 | 364 | 0.00 | 364 | 0.00 | 0 | 0.00 |
| ADMIN SUPPORT ASSISTANT | 175,929 | 4.85 | 177,237 | 4.63 | 177,237 | 4.63 | 0 | 0.00 |
| LEAD ADMIN SUPPORT ASSISTANT | 147,247 | 4.19 | 177,544 | 5.22 | 169,085 | 5.22 | 0 | 0.00 |
| ADMIN SUPPORT PROFESSIONAL | 252,706 | 5.47 | 345,536 | 7.24 | 309,721 | 7.24 | 0 | 0.00 |
| SR BUSINESS PROJECT MANAGER | 26,758 | 0.32 | 0 | 0.00 | 84,611 | 1.00 | 0 | 0.00 |
| PROGRAM ASSISTANT | 35,586 | 0.85 | 43,783 | 1.00 | 43,783 | 1.00 | 0 | 0.00 |
| PROGRAM SPECIALIST | 2,071,316 | 40.72 | 3,087,562 | 56.02 | 2,984,782 | 55.77 | 0 | 0.00 |
| PROGRAM COORDINATOR | 972,593 | 15.35 | 961,147 | 15.75 | 1,063,927 | 16.00 | 0 | 0.00 |
| PROGRAM MANAGER | 500,168 | 6.15 | 462,539 | 6.00 | 462,539 | 6.00 | 0 | 0.00 |
| ASSOC RESEARCH/DATA ANALYST | 76,782 | 1.89 | 169,030 | 4.00 | 115,023 | 2.99 | 0 | 0.00 |
| RESEARCH/DATA ANALYST | 163,094 | 3.16 | 288,089 | 5.00 | 133,149 | 3.00 | 0 | 0.00 |
| SENIOR RESEARCH/DATA ANALYST | 141,065 | 2.19 | 132,327 | 2.00 | 202,656 | 3.00 | 0 | 0.00 |
| PUBLIC RELATIONS SPECIALIST | 105,290 | 2.13 | 93,281 | 2.00 | 93,281 | 2.00 | 0 | 0.00 |
| PUBLIC RELATIONS COORDINATOR | 87,432 | 1.39 | 64,860 | 1.00 | 64,860 | 1.00 | 0 | 0.00 |
| STAFF DEVELOPMENT TRAINER | 0 | 0.00 | 459 | 0.00 | 459 | 0.00 | 0 | 0.00 |
| STAFF DEV TRAINING SPECIALIST | 10,994 | 0.22 | 82,563 | 1.56 | 82,563 | 1.56 | 0 | 0.00 |
| SR STAFF DEV TRAINING SPEC | 60,121 | 1.00 | 134,021 | 2.05 | 134,021 | 2.05 | 0 | 0.00 |
| STAFF DEVELOPMENT TRAINING MGR | 142,036 | 1.98 | 76,210 | 1.00 | 76,210 | 1.00 | 0 | 0.00 |
| AGENCY BUDGET SENIOR ANALYST | 53,086 | 0.90 | 61,595 | 1.00 | 61,595 | 1.00 | 0 | 0.00 |
| SENIOR ACCOUNTS ASSISTANT | 112,618 | 2.80 | 162,826 | 4.00 | 162,826 | 4.00 | 0 | 0.00 |
| ACCOUNTS SUPERVISOR | 34,518 | 0.59 | 391 | 0.00 | 391 | 0.00 | 0 | 0.00 |
| SENIOR ACCOUNTANT | 90,242 | 1.53 | 92,476 | 2.32 | 92,476 | 2.32 | 0 | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------------------|------------------|---------------|------------------|---------------|------------------|---------------|----------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT ADMINISTRATION | | | | | | | | |
| CORE | | | | | | | | |
| ACCOUNTANT MANAGER | 96,252 | 0.99 | 98,793 | 1.00 | 113,900 | 1.00 | 0 | 0.00 |
| AUDITOR | 8,795 | 0.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| AUDITOR MANAGER | 0 | 0.00 | 541 | 0.00 | 541 | 0.00 | 0 | 0.00 |
| GRANTS SPECIALIST | 62,794 | 0.99 | 67,552 | 1.00 | 67,552 | 1.00 | 0 | 0.00 |
| PROCUREMENT ANALYST | 52,552 | 1.19 | 129,040 | 2.76 | 129,040 | 2.76 | 0 | 0.00 |
| PROCUREMENT SPECIALIST | 125,569 | 2.33 | 129,724 | 2.25 | 129,724 | 2.25 | 0 | 0.00 |
| PROCUREMENT SUPERVISOR | 18,706 | 0.30 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| HUMAN RESOURCES ASSISTANT | 101,921 | 2.68 | 37,167 | 1.00 | 37,167 | 1.00 | 0 | 0.00 |
| HUMAN RESOURCES GENERALIST | 193,515 | 3.94 | 153,456 | 3.00 | 153,456 | 3.00 | 0 | 0.00 |
| HUMAN RESOURCES SPECIALIST | 21,931 | 0.41 | 50,425 | 0.83 | 50,425 | 0.83 | 0 | 0.00 |
| HUMAN RESOURCES MANAGER | 229,685 | 2.96 | 246,657 | 3.00 | 246,657 | 3.00 | 0 | 0.00 |
| BENEFIT PROGRAM SPECIALIST | 396,343 | 10.20 | 331,874 | 8.00 | 331,874 | 8.00 | 0 | 0.00 |
| BENEFIT PROGRAM SR SPECIALIST | 24,042 | 0.45 | 0 | 0.00 | 54,007 | 1.01 | 0 | 0.00 |
| NETWORK INFRASTRUCTURE SPEC | 0 | 0.00 | 414 | 0.00 | 414 | 0.00 | 0 | 0.00 |
| LEGAL ASSISTANT | 35,262 | 0.99 | 34,780 | 1.00 | 34,780 | 1.00 | 0 | 0.00 |
| TOTAL - PS | 8,004,891 | 143.50 | 8,799,348 | 155.80 | 8,799,348 | 155.80 | 0 | 0.00 |
| TRAVEL, IN-STATE | 118,300 | 0.00 | 822,346 | 0.00 | 372,346 | 0.00 | 0 | 0.00 |
| TRAVEL, OUT-OF-STATE | 26,603 | 0.00 | 72,635 | 0.00 | 72,635 | 0.00 | 0 | 0.00 |
| SUPPLIES | 979,754 | 0.00 | 2,844,839 | 0.00 | 2,179,839 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 27,223 | 0.00 | 75,809 | 0.00 | 75,809 | 0.00 | 0 | 0.00 |
| COMMUNICATION SERV & SUPP | 640,656 | 0.00 | 528,769 | 0.00 | 893,769 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 1,972,817 | 0.00 | 1,652,099 | 0.00 | 2,402,099 | 0.00 | 0 | 0.00 |
| HOUSEKEEPING & JANITORIAL SERV | 1,270 | 0.00 | 5,006 | 0.00 | 5,006 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 57,550 | 0.00 | 57,573 | 0.00 | 57,573 | 0.00 | 0 | 0.00 |
| COMPUTER EQUIPMENT | 300 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| MOTORIZED EQUIPMENT | 138,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| OFFICE EQUIPMENT | 13,466 | 0.00 | 80,438 | 0.00 | 80,438 | 0.00 | 0 | 0.00 |
| OTHER EQUIPMENT | 7,801 | 0.00 | 4,629 | 0.00 | 4,629 | 0.00 | 0 | 0.00 |
| PROPERTY & IMPROVEMENTS | 0 | 0.00 | 93,883 | 0.00 | 93,883 | 0.00 | 0 | 0.00 |
| BUILDING LEASE PAYMENTS | 30,952 | 0.00 | 29,699 | 0.00 | 29,699 | 0.00 | 0 | 0.00 |
| EQUIPMENT RENTALS & LEASES | 1,909 | 0.00 | 6,353 | 0.00 | 6,353 | 0.00 | 0 | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------------------|---------------------|---------------|---------------------|---------------|---------------------|---------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT ADMINISTRATION | | | | | | | | |
| CORE | | | | | | | | |
| MISCELLANEOUS EXPENSES | 5,024 | 0.00 | 32,388 | 0.00 | 32,388 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 4,021,625 | 0.00 | 6,306,466 | 0.00 | 6,306,466 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 149,647 | 0.00 | 375,594 | 0.00 | 375,594 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 149,647 | 0.00 | 375,594 | 0.00 | 375,594 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$12,176,163 | 143.50 | \$15,481,408 | 155.80 | \$15,481,408 | 155.80 | \$0 | 0.00 |
| GENERAL REVENUE | \$1,757,576 | 30.85 | \$1,987,690 | 27.86 | \$1,987,690 | 27.86 | | 0.00 |
| FEDERAL FUNDS | \$9,993,728 | 104.85 | \$12,870,153 | 115.21 | \$12,870,153 | 115.21 | | 0.00 |
| OTHER FUNDS | \$424,859 | 7.80 | \$623,565 | 12.73 | \$623,565 | 12.73 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.100

Program Name: Family Support Administration

Program is found in the following core budget(s): Family Support Administration

1a. What strategic priority does this program address?

Manage with performance informed strategies to develop high-performing teams

1b. What does this program do?

The Department of Social Services (DSS), Family Support Administration provides leadership, oversight, direction, and general customer support to help the Family Support Division's (FSD) statewide income maintenance (IM), child support (CS), and services to the blind programs, by providing funding for the salaries, associated expenses and equipment for the Central Office management and support staff. This includes staff from the Office of the Director, Human Resources, Communications, Strategic Initiatives, Workflow and Data Management, Work and Community Initiatives, Program and Policy and Field Operations. The Family Support Administration oversees implementation and support of new technology, such as document imaging, and artificial intelligence as well as field office operating and equipment expenses.

Programs that are administered include: CS, Temporary Assistance for Needy Families (TANF), Missouri Work and Community Initiatives Programs, Supplemental Nutrition Assistance Program (SNAP), Food Distribution, Food Nutrition, Community Services Block Grant (CSBG), Energy Assistance, Services for the Blind and Visually Impaired, MO HealthNet Eligibility, State Children's Health Insurance Program (SCHIP) Eligibility, Adult Supplementation, Supplemental Nursing Care, Supplemental Aid to the Blind, Blind Pension, Victims of Crime and Domestic Violence.

Office of the Director:

The FSD Director's Office provides leadership and direction for IM, CS, and blind services programs. This office is responsible for the coordination of human resources functions with the Department's Human Resource Center, legislative affairs, coordination of legal support with Division of Legal Services and coordination of fiscal functions with the Division of Finance and Administrative Services. In coordination with the Department's Communications Team, focus is placed on proactive internal and external communications to enhance the division's relationships with staff, customers, partners, and the public to improve efficiencies and performance that enhance customer service.

The Directors Office initiates and monitors projects that improve efficiencies and performance and works to enhance customer service. Projects include: Missouri Eligibility Determination and Enrollment System (MEDES), Electronic Content Management (ECM) including Artificial Intelligence (AI), Third Party Eligibility Services (EVS), centralized mail, an Enhanced IM Customer Service Portal, call center initiatives, training initiatives for staff, evaluating statistical data for FSD programs, and responding to inquiries from federal and state agencies as well as elected/appointed officials.

Income Maintenance (IM) Unit:

The IM Unit is responsible for IM Program and Policy and IM Field Operations.

The IM Program and Policy Unit works closely with federal partners to develop and issue policy according to federal and state statutes, rules and regulations, identifies error trends and assists in training staff. The unit also monitors compliance and the quality of the IM Programs which ensures recipients are receiving timely and accurate benefits.

IM Field Operations provides management and oversight of IM Field offices statewide including the FSD merit-staffed Call Center. These staff have direct interactions with field staff to ensure that policy and procedures are followed per federal and state guidelines. Please refer to the Income Maintenance Field Staff and Operations and IM Call Center Program Descriptions for further explanation.

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.100

Program Name: Family Support Administration

Program is found in the following core budget(s): Family Support Administration

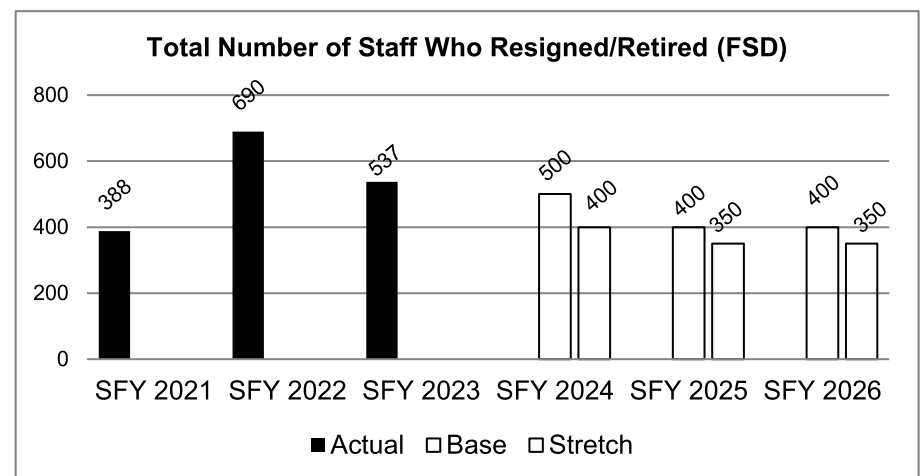
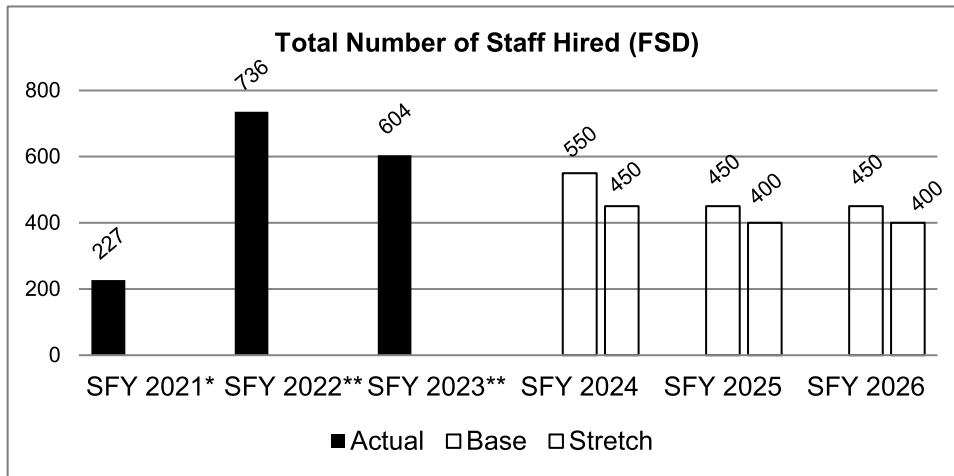
Child Support (CS) Unit:

The CS Unit is responsible for CS Program and Policy and CS Field Operations.

The CS Unit is responsible for providing direction and customer support to help ensure that children have the financial and medical support of both parents by providing policy direction, staff training, and automated system development. This unit also oversees customer relations providing responses to legislative and customer inquiries, maintenance of contracted services as well as compliance and quality control to ensure CS Program services are provided timely and accurately. CS outreach projects include a pilot project with the Department of Corrections aimed at decreasing recidivism due to child support issues, presentations, specialized case management and mentoring.

CS Field Operations is responsible for management and oversight of the field offices statewide including the CS Customer Service Center brought in-house on April 1, 2021. These staff oversee Office Managers for CS and directly interact with field staff to provide support and direction. Please refer to the Child Support Field Staff and Operations and Child Support Enforcement Call Center Program Descriptions for further explanation.

2a. Provide an activity measure(s) for the program.



*SFY 2021 data reflects a reduction in hiring that occurred due to the COVID-19 pandemic.

**Vacancies occurred in late SFY 2021, hiring occurred in SFY 2022 and 2023. This is projected to level off beginning in SFY 2024.

PROGRAM DESCRIPTION

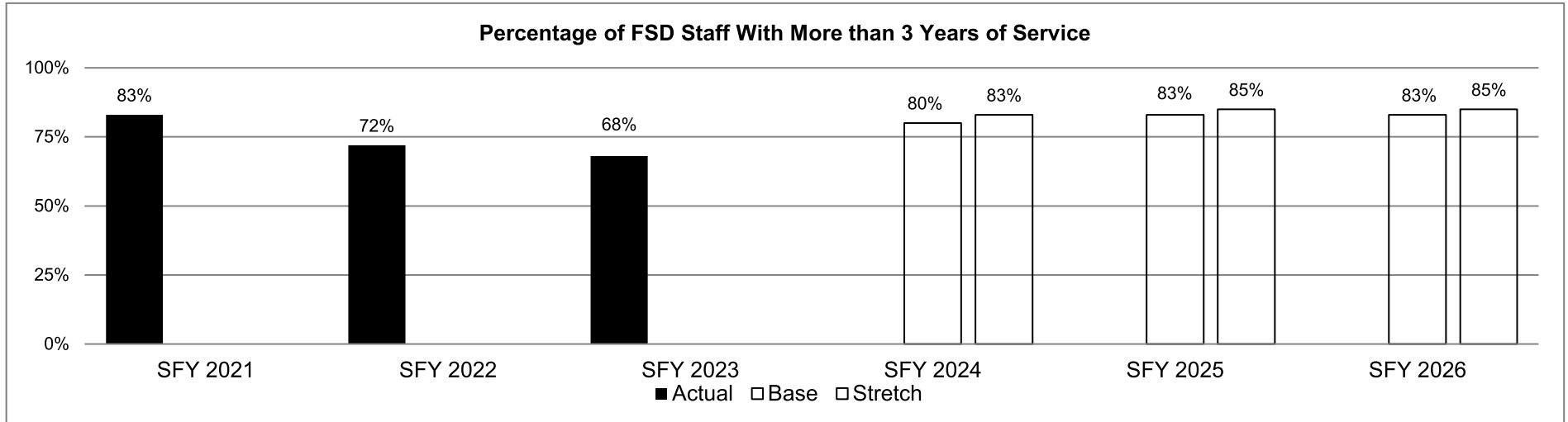
Department: Social Services

HB Section(s): 11.100

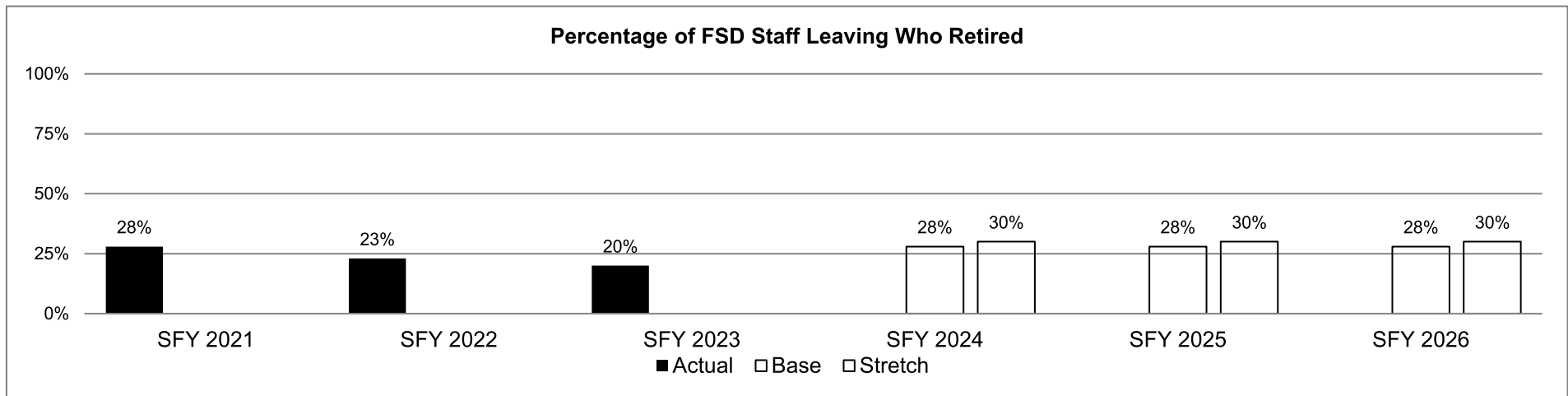
Program Name: Family Support Administration

Program is found in the following core budget(s): Family Support Administration

2b. Provide a measure(s) of the program's quality.



2c. Provide a measure(s) of the program's impact.



PROGRAM DESCRIPTION

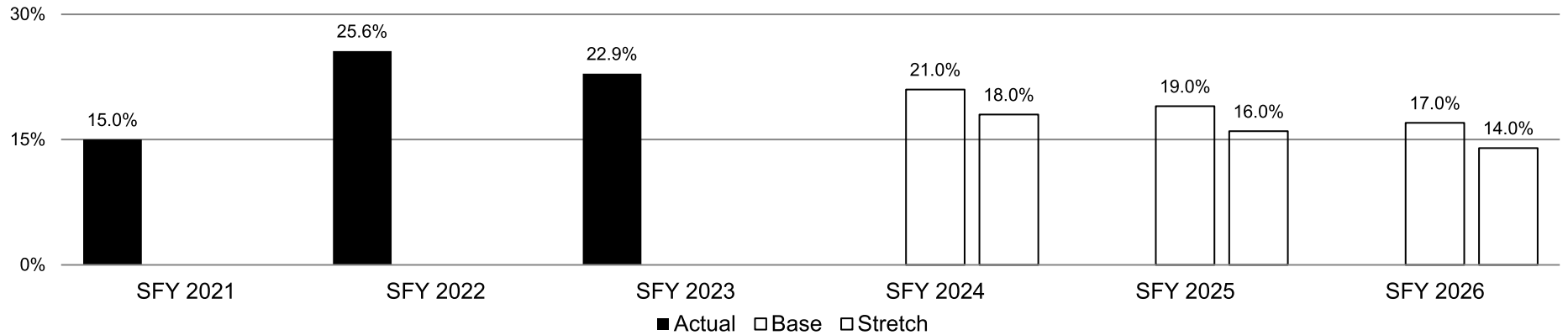
Department: Social Services

HB Section(s): 11.100

Program Name: Family Support Administration

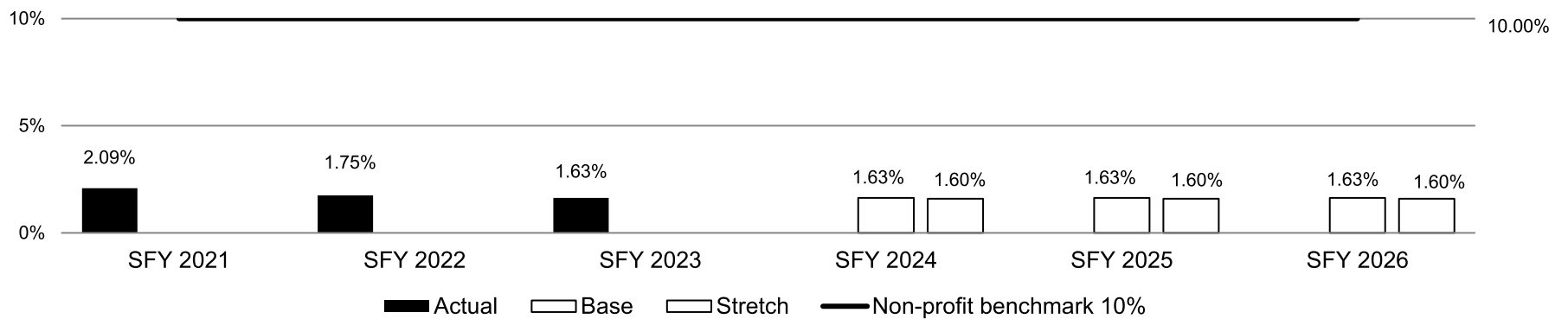
Program is found in the following core budget(s): Family Support Administration

Percentage of FSD Turnover



2d. Provide a measure(s) of the program's efficiency.

Administrative Ratio to Overall FSD Expenditures



Note: This ratio does not include Medicaid expenditures, and the ratio drops considerably when Medicaid is considered.

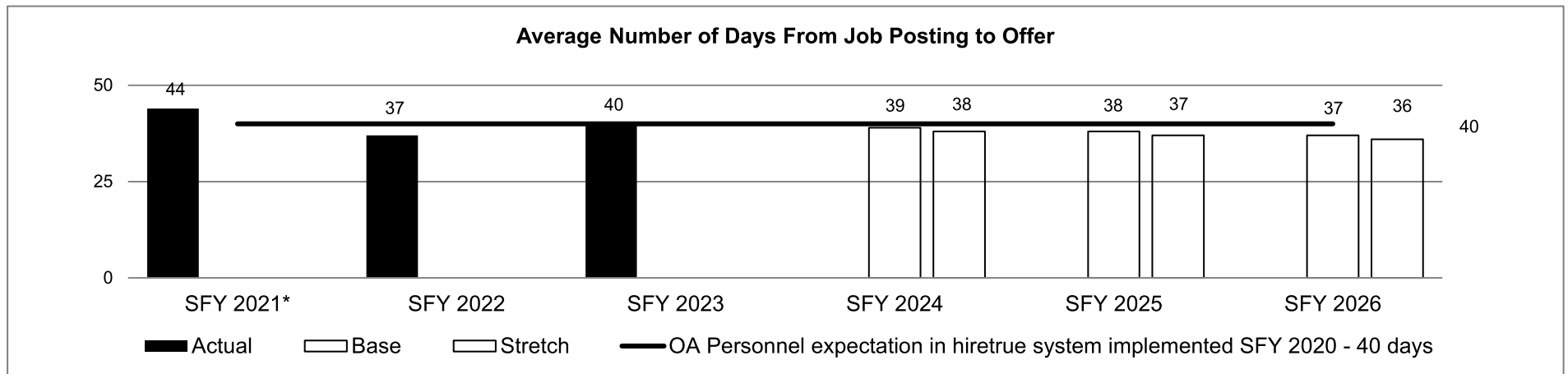
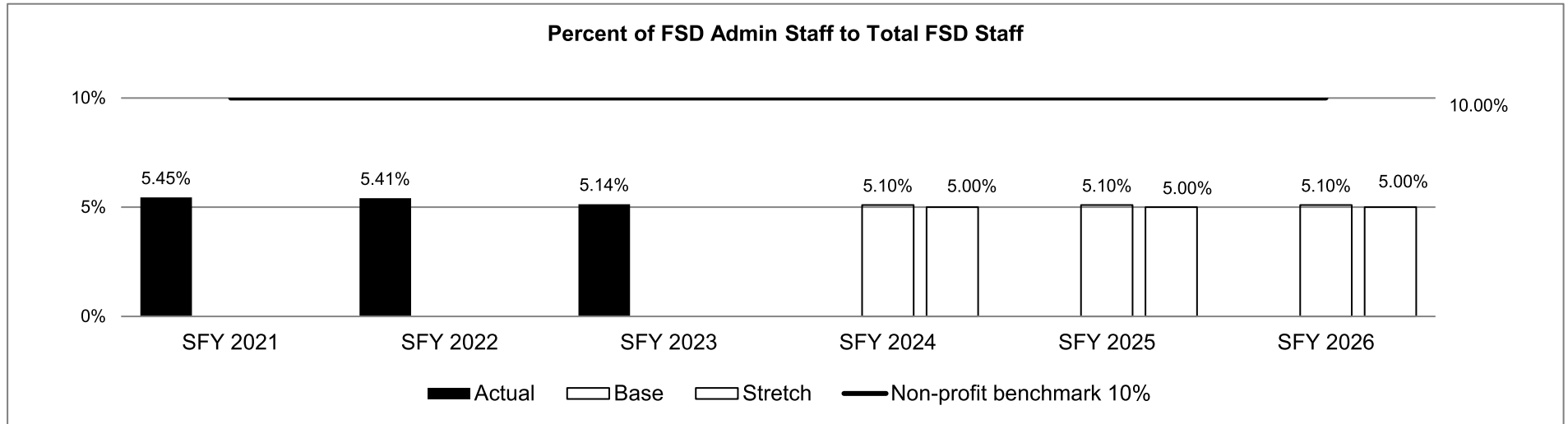
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.100

Program Name: Family Support Administration

Program is found in the following core budget(s): Family Support Administration



*SFY 2021 reflect changes in processes that occurred during the COVID-19 pandemic.

PROGRAM DESCRIPTION

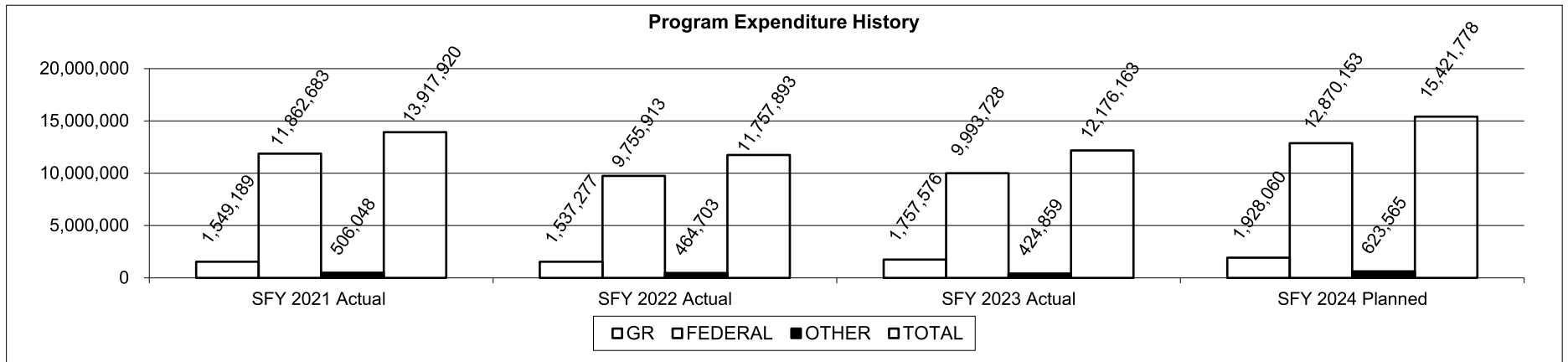
Department: Social Services

HB Section(s): 11.100

Program Name: Family Support Administration

Program is found in the following core budget(s): Family Support Administration

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

Child Support Enforcement Collections Fund (0169)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 207.010 and 207.022, RSMo. Federal: 45 CFR Chapter 111.

6. Are there federal matching requirements? If yes, please explain.

Family Support Administration federal fund (FF) reimbursement is based on the type of expenditure. Some expenditures are reimbursable at the IM time study rate of around (59% FF and 41% State Match) or at the level as specified under federal law, such as CS IV-D (66% FF and 34% State Match) or SNAP Administration (50% FF and 50% State Match) if expenditures are allowable under the program. The time study rate is determined by polling a select number of IM staff to determine the amount of time spent on particular programs. The time spent on each program and the earnings for these programs are used to determine a federal reimbursement rate. In addition, some administrative expenditures may be used as Maintenance of Effort (MOE) to earn other federal grants.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federally mandated programs such as SNAP and MO HealthNet are federally mandated.

**Core - Income
Maintenance
Field Staff & Operations**

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations

Budget Unit: 90070C
HB Section: 11.105

1. CORE FINANCIAL SUMMARY

| | FY 2025 Budget Request | | | |
|--------------|------------------------|-------------------|------------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 26,252,350 | 45,447,610 | 1,011,184 | 72,711,144 |
| EE | 732,916 | 16,036,726 | 27,917 | 16,797,559 |
| PSD | 13,192 | 14,586 | 0 | 27,778 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 26,998,458 | 61,498,922 | 1,039,101 | 89,536,481 |
| FTE | 582.16 | 1,071.09 | 23.48 | 1,676.73 |

| | | | | |
|--|------------|------------|---------|------------|
| Est. Fringe | 18,527,712 | 33,025,025 | 729,514 | 52,282,251 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: Health Initiatives Fund (0275) - \$1,039,101

| | FY 2025 Governor's Recommendation | | | |
|--------------|-----------------------------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance Field Staff Operations determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Field staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis. This appropriation supports expenses and equipment, and communication and technology costs for IM staff and FSD's merit-staffed Call Center operation. Call Center operations are also funded through the IM Call Center House Bill section 11.110.

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Field Staff and Operations

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations

Budget Unit: 90070C
HB Section: 11.105

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 85,874,512 | 109,503,442 | 115,922,001 | 89,536,481 |
| Less Reverted (All Funds) | (1,564,536) | (1,025,737) | (1,119,998) | (841,128) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 84,309,976 | 108,477,705 | 114,802,003 | 88,695,353 |
| Actual Expenditures (All Funds) | 73,007,302 | 79,041,948 | 99,963,849 | N/A |
| Unexpended (All Funds) | 11,302,674 | 29,435,757 | 14,838,154 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 63,858 | 1,325,034 | 104,236 | N/A |
| Federal | 11,234,233 | 27,793,999 | 14,631,866 | N/A |
| Other | 4,583 | 316,724 | 102,052 | N/A |
| | (1) | (2) | (3) | (4) |

*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

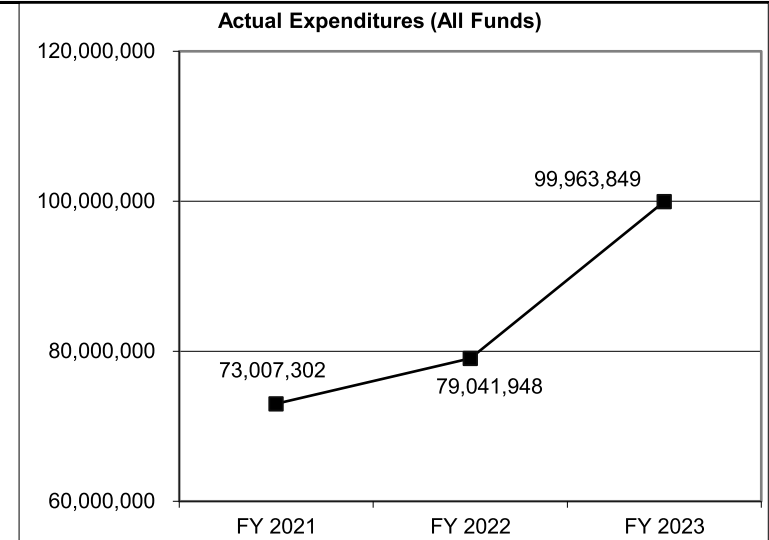
NOTES:

(1) FY 2021 - There were two pay plan increases for a total of \$1,208,887 (\$755,292 GR; \$441,157 FF; \$12,438 Other Funds). There was \$609,615 FF in Agency Reserve. There was a core reallocation increase of \$18,391 (\$5,389 GR; \$13,002 FF) for mileage reimbursement. There was a core reallocation of \$200,000 GR to STAT and a core reallocation of 3.49 FTE and \$87,942 FF to VOCA Admin and VOCA Grants.

(2) FY 2022 - There was a transfer of \$34,214 FF PS dollars and 1 FTE to the DESE Early Childhood Office. There was a pay plan increase of \$720,814 (\$287,657 GR; \$424,619 FF; \$8,538 Other Funds), mileage reimbursement increase of \$20,506 (\$8,961 GR; \$11,545 FF) and an increased SNAP Benefit of \$1,350,503 FF. There was a supplemental increase of \$14,395,049 FF for AEG and \$927,223 (\$231,805 GR; \$695,418 FF) for PHE. There was a supplemental increase of \$6,249,049 FF for SNAP ARPA.

(3) FY 2023 - There was a core reduction of \$1,350,503 FF for increased SNAP Benefit. There was a supplemental decrease of \$14,395,049 FF for AEG fund and \$927,223 FF for PHE funds. There was a cost to continue pay plan increase of \$720,814 (\$287,657 GR; \$424,619 FF) and a FY23 pay plan increases of \$4,752,566 (\$1,792,145 GR; \$2,901,266 FF; \$59,155 OT). There was an MHD CTC increase of \$21,762,724 FF and PHE increase of \$11,126,677 (\$2,781,669 GR; \$8,345,008 FF). There was an increase of \$2,083,773 (\$985,568 GR; \$1,098,205 FF) for IM Centralized Mail and a mileage reimbursement increase of \$20,506 (\$8,961 GR; \$11,545 FF). The SNAP core of \$6,249,049 FF and the IM Field PHE core of \$11,126,677 (\$2,781,669 GR; \$8,345,008 FF) were broken out into separate cores.

(4) FY 2024 - There was a reduction of 451.5 FTE. There was a core reduction of \$33,439,144 (\$11,491,479 GR; \$21,947,665 FF). There was a pay plan increase of \$5,780,952 (\$2,101,152 GR; \$3,598,867 FF; \$80,933 OF) and a mileage increase of \$15,791 (\$13,728 GR; \$2,063 FF) and a increase of \$1,256,881 FF for Child Care Application Processing Increase.



CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations- SNAP ARPA

Budget Unit: 90071C
HB Section: 11.105

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance Field Staff Operations determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services.

This core is funded by Supplemental Nutrition Assistance Program (SNAP) American Rescue Plan Act (ARPA). In FY 2023 and FY 2024, appropriated SNAP ARPA funding was used to fund the implementation of IM Centralized Mail, Machine Learning Technology, and an enhanced IM Customer Service Portal. This grant was funded through September 30, 2023, and therefore this appropriation is being core reduced in SFY 2025.

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Field Staff and Operations- SNAP ARPA

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations- SNAP ARPA

Budget Unit: 90071C
HB Section: 11.105

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 6,249,049 | 2,618,024 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 6,249,049 | 2,618,024 |
| Actual Expenditures (All Funds) | 0 | 0 | 6,248,890 | N/A |
| Unexpended (All Funds) | 0 | 0 | 159 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 159 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | (3) |

*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

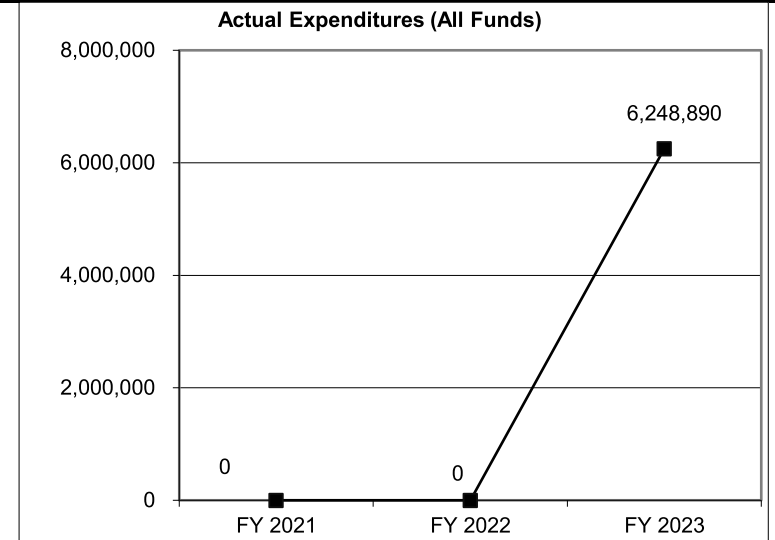
Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the IM Field Staff Ops Core.

(2) FY 2023 - The SNAP core of \$6,249,890 FF was separated from the IM Field Staff and Ops core.

(3) FY 2024 - There was a core reduction of \$3,631,025 FF for SNAP.



CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations PHE

Budget Unit: 90072C
HB Section: 11.105

1. CORE FINANCIAL SUMMARY

| | FY 2025 Budget Request | | | |
|--------------|------------------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| | FY 2025 Governor's Recommendation | | | |
|--------------|-----------------------------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance Field Staff Operations determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services.

This core funds costs associated with the Public Health Emergency (PHE) unwind. This funding is needed to support costs associated with PHE unwind such as contracted call center expansion to support more calls due to the changes in cases, the volume of annual renewals, and the mailing of notices to notify the participant of any change, closing notice or request for information.

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Field Staff and Operations PHE

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Field Staff and Operations PHE

Budget Unit: 90072C
HB Section: 11.105

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 11,126,677 | 11,126,677 |
| Less Reverted (All Funds) | 0 | 0 | (83,450) | (83,450) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 11,043,227 | 11,043,227 |
| Actual Expenditures (All Funds) | 0 | 0 | 3,106,163 | N/A |
| Unexpended (All Funds) | 0 | 0 | 7,937,064 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 1,520,921 | N/A |
| Federal | 0 | 0 | 6,416,143 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |

*Current Year restricted amount is as of September 1, 2023.

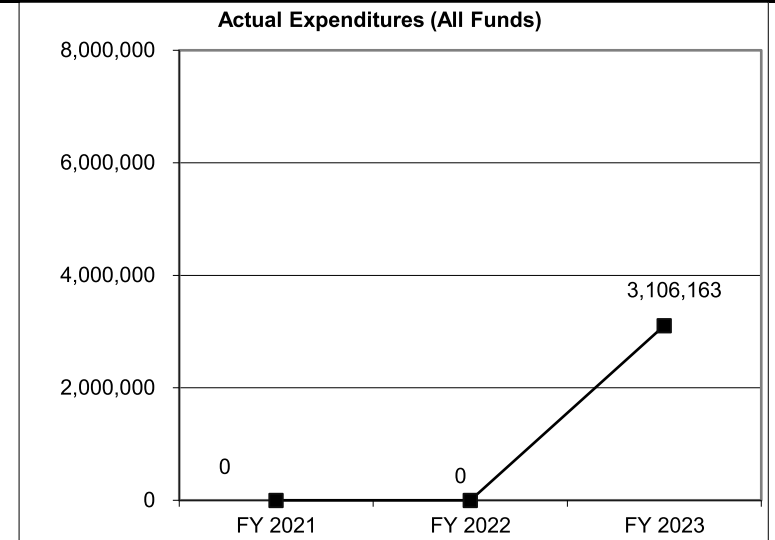
Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2022 was previously combined in the IM Field Staff Ops Core.

(2) FY 2023- The IM Field Staff and Ops PHE core of \$11,126,677 (\$2,781,669 GR; \$8,345,008 FF) was separated from the IM Field Staff and Ops core.



CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
IM FIELD STAFF/OPS**

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-------------------------|-----------------|-------------------|-------------------|------------------|-------------------|---|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 1,676.73 | 26,252,350 | 45,447,610 | 1,011,184 | 72,711,144 | |
| | | | | EE | 0.00 | 732,916 | 16,036,226 | 27,917 | 16,797,059 | |
| | | | | PD | 0.00 | 13,192 | 15,086 | 0 | 28,278 | |
| | | | | Total | 1,676.73 | 26,998,458 | 61,498,922 | 1,039,101 | 89,536,481 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 680 | 6287 | | PS | 0.00 | 0 | 0 | 0 | | (0) Core reallocation to align with actual expenditures. |
| Core Reallocation | 680 | 6285 | | PS | 0.00 | 0 | 0 | 0 | | (0) Core reallocation to align with actual expenditures. |
| Core Reallocation | 680 | 6282 | | PS | 0.00 | 0 | 0 | 0 | | (0) Core reallocation to align with actual expenditures. |
| Core Reallocation | 680 | 6280 | | PS | 0.00 | 0 | 0 | 0 | | (0) Core reallocation to align with actual expenditures. |
| Core Reallocation | 690 | 6286 | | EE | 0.00 | 0 | 500 | 0 | 500 | Core reallocation to align with actual expenditures. |
| Core Reallocation | 690 | 6286 | | PD | 0.00 | 0 | (500) | 0 | (500) | Core reallocation to align with actual expenditures. |
| Core Reallocation | 895 | 6285 | | PS | 21.40 | 0 | 805,542 | 0 | 805,542 | Core reallocation from Fund 0168 to Fund 0610 to align with earnings. |
| Core Reallocation | 895 | 7547 | | PS | (21.40) | 0 | (805,542) | 0 | (805,542) | Core reallocation from Fund 0168 to Fund 0610 to align with earnings. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 1,676.73 | 26,252,350 | 45,447,610 | 1,011,184 | 72,711,144 | |
| | | | | EE | 0.00 | 732,916 | 16,036,726 | 27,917 | 16,797,559 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
IM FIELD STAFF/OPS**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|-----------------------------|-----------------|-----------------|-------------------|-------------------|------------------|-------------------|-------------|
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | PD | 0.00 | 13,192 | 14,586 | 0 | 27,778 | |
| | Total | 1,676.73 | 26,998,458 | 61,498,922 | 1,039,101 | 89,536,481 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | PS | 1,676.73 | 26,252,350 | 45,447,610 | 1,011,184 | 72,711,144 | |
| | EE | 0.00 | 732,916 | 16,036,726 | 27,917 | 16,797,559 | |
| | PD | 0.00 | 13,192 | 14,586 | 0 | 27,778 | |
| | Total | 1,676.73 | 26,998,458 | 61,498,922 | 1,039,101 | 89,536,481 | |
| <hr/> | | | | | | | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES SNAP

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|-------------|-------------|--------------------|----------|--------------------|---|
| TAFP AFTER VETOES | | | | EE | 0.00 | 0 | 2,618,024 | 0 | 2,618,024 | |
| Total | | | | | 0.00 | 0 | 2,618,024 | 0 | 2,618,024 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reduction | 827 | 8882 | EE | 0.00 | 0 | (2,618,024) | | 0 | (2,618,024) | Core reduction of stimulus appropriation, award ended this fiscal year. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | (2,618,024) | 0 | (2,618,024) | |
| DEPARTMENT CORE REQUEST | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES IM FIELD STAFF/OPS PHE

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-----------------|-------------|--------------------|--------------------|----------|---------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | EE | 0.00 | 2,781,669 | 8,345,008 | 0 | 11,126,677 | |
| | | | | Total | 0.00 | 2,781,669 | 8,345,008 | 0 | 11,126,677 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| 1x Expenditures | 223 | 1016 | | EE | 0.00 | (2,781,669) | 0 | 0 | (2,781,669) | Core reduction of one-time funding. |
| 1x Expenditures | 223 | 1008 | | EE | 0.00 | 0 | (8,345,008) | 0 | (8,345,008) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | (2,781,669) | (8,345,008) | 0 | (11,126,677) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--|-------------------|-----------------|-------------------|-----------------|-------------------|-----------------|----------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| GENERAL REVENUE | 29,034,804 | 744.45 | 26,252,350 | 582.16 | 26,252,350 | 582.16 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 3,621,894 | 93.36 | 3,340,244 | 88.72 | 2,534,702 | 67.32 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 1,083,662 | 27.91 | 668,916 | 21.74 | 668,916 | 21.74 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 37,507,235 | 962.41 | 40,630,334 | 954.55 | 41,435,876 | 975.95 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 929,998 | 23.63 | 808,116 | 6.08 | 808,116 | 6.08 | 0 | 0.00 |
| HEALTH INITIATIVES | 815,886 | 20.81 | 1,011,184 | 23.48 | 1,011,184 | 23.48 | 0 | 0.00 |
| TOTAL - PS | 72,993,479 | 1,872.57 | 72,711,144 | 1,676.73 | 72,711,144 | 1,676.73 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 6,134,619 | 0.00 | 732,916 | 0.00 | 732,916 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 228,873 | 0.00 | 300,556 | 0.00 | 300,556 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 340,116 | 0.00 | 94,647 | 0.00 | 94,647 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 15,822,909 | 0.00 | 11,762,776 | 0.00 | 11,763,276 | 0.00 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 4,418,722 | 0.00 | 3,878,247 | 0.00 | 3,878,247 | 0.00 | 0 | 0.00 |
| HEALTH INITIATIVES | 11,484 | 0.00 | 27,917 | 0.00 | 27,917 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 26,956,723 | 0.00 | 16,797,059 | 0.00 | 16,797,559 | 0.00 | 0 | 0.00 |
| PROGRAM-SPECIFIC | | | | | | | | |
| GENERAL REVENUE | 10,146 | 0.00 | 13,192 | 0.00 | 13,192 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 79 | 0.00 | 79 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 3,501 | 0.00 | 15,007 | 0.00 | 14,507 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 13,647 | 0.00 | 28,278 | 0.00 | 27,778 | 0.00 | 0 | 0.00 |
| TOTAL | 99,963,849 | 1,872.57 | 89,536,481 | 1,676.73 | 89,536,481 | 1,676.73 | 0 | 0.00 |
| SB 45/90/106 Imp RSMo 208.066 - 1886005 | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 206,839 | 5.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 206,840 | 5.00 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 0 | 0.00 | 413,679 | 10.00 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 333,665 | 0.00 | 0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|----------------------------|-------------|---------|-------------|---------|----------|----------|---------|---------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| <hr/> | | | | | | | | | |
| SNAP | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| DSS FEDERAL STIM 2021 FUND | 6,248,890 | 0.00 | 2,618,024 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 6,248,890 | 0.00 | 2,618,024 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 6,248,890 | 0.00 | 2,618,024 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| <hr/> | | | | | | | | | |
| GRAND TOTAL | \$6,248,890 | 0.00 | \$2,618,024 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | |
| <hr/> | | | | | | | | | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|--------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS PHE | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 1,177,298 | 0.00 | 2,781,669 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 1,928,865 | 0.00 | 8,345,008 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 3,106,163 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL | 3,106,163 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 2,781,669 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 8,345,008 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$3,106,163 | 0.00 | \$11,126,677 | 0.00 | \$11,126,677 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------|------------|----------|------------|---------|------------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS | | | | | | | | |
| CORE | | | | | | | | |
| DEPUTY DIVISION DIRECTOR | 366 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| LEGAL COUNSEL | 77,526 | 1.00 | 233,859 | 3.00 | 233,859 | 3.00 | 0 | 0.00 |
| CLERK | 15,883 | 0.51 | 263 | 0.00 | 263 | 0.00 | 0 | 0.00 |
| MISCELLANEOUS PROFESSIONAL | 484,092 | 12.26 | 894 | 0.02 | 894 | 0.02 | 0 | 0.00 |
| SPECIAL ASST PROFESSIONAL | 285,463 | 4.43 | 229,292 | 3.31 | 229,292 | 3.31 | 0 | 0.00 |
| ADMINISTRATIVE SUPPORT CLERK | 0 | 0.00 | 1,288 | 0.00 | 1,288 | 0.00 | 0 | 0.00 |
| ADMIN SUPPORT ASSISTANT | 3,034,987 | 89.27 | 3,904,877 | 102.00 | 2,601,114 | 78.00 | 0 | 0.00 |
| LEAD ADMIN SUPPORT ASSISTANT | 726,557 | 18.82 | 495,495 | 12.00 | 359,505 | 9.00 | 0 | 0.00 |
| ADMIN SUPPORT PROFESSIONAL | 292,209 | 6.97 | 120,063 | 3.00 | 120,063 | 3.00 | 0 | 0.00 |
| ADMINISTRATIVE MANAGER | 26,999 | 0.45 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROGRAM SPECIALIST | 2,630,672 | 51.39 | 2,272,026 | 42.00 | 3,514,194 | 65.00 | 0 | 0.00 |
| SENIOR PROGRAM SPECIALIST | 16,812 | 0.28 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROGRAM COORDINATOR | 3,765,498 | 64.20 | 4,107,622 | 67.00 | 4,107,622 | 67.00 | 0 | 0.00 |
| PROGRAM MANAGER | 1,045,016 | 13.58 | 812,441 | 11.00 | 812,441 | 11.00 | 0 | 0.00 |
| RESEARCH/DATA ASSISTANT | 39,216 | 1.02 | 40,937 | 1.00 | 40,937 | 1.00 | 0 | 0.00 |
| ASSOC RESEARCH/DATA ANALYST | 743,219 | 17.95 | 697,623 | 18.22 | 697,623 | 18.22 | 0 | 0.00 |
| RESEARCH/DATA ANALYST | 137,610 | 2.67 | 163,258 | 3.00 | 163,258 | 3.00 | 0 | 0.00 |
| SENIOR RESEARCH/DATA ANALYST | 45,437 | 0.99 | 48,685 | 1.00 | 48,685 | 1.00 | 0 | 0.00 |
| STAFF DEV TRAINING SPECIALIST | 850,724 | 17.77 | 890,954 | 18.00 | 890,954 | 18.00 | 0 | 0.00 |
| SR STAFF DEV TRAINING SPEC | 281,423 | 5.10 | 174,547 | 3.00 | 174,547 | 3.00 | 0 | 0.00 |
| SENIOR ACCOUNTS ASSISTANT | 72,009 | 1.70 | 0 | 0.00 | 135,990 | 3.00 | 0 | 0.00 |
| ACCOUNTS SUPERVISOR | 19,709 | 0.32 | 0 | 0.00 | 61,595 | 1.00 | 0 | 0.00 |
| SENIOR ACCOUNTANT | 21,736 | 0.39 | 40,944 | 0.82 | 40,944 | 0.82 | 0 | 0.00 |
| ACCOUNTANT MANAGER | 80,140 | 0.99 | 85,866 | 1.00 | 85,866 | 1.00 | 0 | 0.00 |
| AUDITOR | 37,157 | 0.69 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRANTS SPECIALIST | 0 | 0.00 | 76,533 | 1.00 | 76,533 | 1.00 | 0 | 0.00 |
| PROCUREMENT ANALYST | 22,420 | 0.51 | 46,993 | 1.00 | 46,993 | 1.00 | 0 | 0.00 |
| PROCUREMENT SPECIALIST | 30,581 | 0.56 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| HUMAN RESOURCES GENERALIST | 0 | 0.00 | 12,050 | 0.16 | 12,050 | 0.16 | 0 | 0.00 |
| HUMAN RESOURCES SPECIALIST | 24,685 | 0.47 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| BENEFIT PROGRAM ASSOCIATE | 653,068 | 19.39 | 707,658 | 20.00 | 707,658 | 20.00 | 0 | 0.00 |
| BENEFIT PROGRAM TECHNICIAN | 39,398,873 | 1,102.08 | 38,068,348 | 926.20 | 38,068,348 | 926.20 | 0 | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------------|---------------------|-----------------|---------------------|-----------------|---------------------|-----------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS | | | | | | | | |
| CORE | | | | | | | | |
| BENEFIT PROGRAM SPECIALIST | 11,593,603 | 283.79 | 12,568,721 | 288.00 | 12,568,721 | 288.00 | 0 | 0.00 |
| BENEFIT PROGRAM SR SPECIALIST | 119,442 | 2.35 | 162,022 | 3.00 | 162,022 | 3.00 | 0 | 0.00 |
| BENEFIT PROGRAM SUPERVISOR | 6,420,347 | 150.67 | 6,747,885 | 148.00 | 6,747,885 | 148.00 | 0 | 0.00 |
| TOTAL - PS | 72,993,479 | 1,872.57 | 72,711,144 | 1,676.73 | 72,711,144 | 1,676.73 | 0 | 0.00 |
| TRAVEL, IN-STATE | 230,805 | 0.00 | 276,639 | 0.00 | 277,639 | 0.00 | 0 | 0.00 |
| TRAVEL, OUT-OF-STATE | 11,878 | 0.00 | 0 | 0.00 | 3,500 | 0.00 | 0 | 0.00 |
| FUEL & UTILITIES | 0 | 0.00 | 41,288 | 0.00 | 5,221 | 0.00 | 0 | 0.00 |
| SUPPLIES | 3,146,348 | 0.00 | 1,150,365 | 0.00 | 1,850,201 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 9,813 | 0.00 | 17,861 | 0.00 | 15,361 | 0.00 | 0 | 0.00 |
| COMMUNICATION SERV & SUPP | 2,317,653 | 0.00 | 3,105,578 | 0.00 | 3,106,578 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 16,964,482 | 0.00 | 11,047,815 | 0.00 | 11,048,815 | 0.00 | 0 | 0.00 |
| HOUSEKEEPING & JANITORIAL SERV | 15,859 | 0.00 | 48,687 | 0.00 | 14,687 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 1,854,607 | 0.00 | 142,095 | 0.00 | 144,095 | 0.00 | 0 | 0.00 |
| COMPUTER EQUIPMENT | 2,072,489 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| MOTORIZED EQUIPMENT | 23,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| OFFICE EQUIPMENT | 76,743 | 0.00 | 102,746 | 0.00 | 78,246 | 0.00 | 0 | 0.00 |
| OTHER EQUIPMENT | 174,550 | 0.00 | 178,587 | 0.00 | 180,587 | 0.00 | 0 | 0.00 |
| PROPERTY & IMPROVEMENTS | 100 | 0.00 | 36,469 | 0.00 | 3,100 | 0.00 | 0 | 0.00 |
| BUILDING LEASE PAYMENTS | 22,030 | 0.00 | 606,985 | 0.00 | 24,985 | 0.00 | 0 | 0.00 |
| EQUIPMENT RENTALS & LEASES | 19,592 | 0.00 | 21,675 | 0.00 | 23,675 | 0.00 | 0 | 0.00 |
| MISCELLANEOUS EXPENSES | 16,774 | 0.00 | 20,269 | 0.00 | 20,869 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 26,956,723 | 0.00 | 16,797,059 | 0.00 | 16,797,559 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 6,645 | 0.00 | 1,894 | 0.00 | 1,394 | 0.00 | 0 | 0.00 |
| DEBT SERVICE | 7,002 | 0.00 | 26,384 | 0.00 | 26,384 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 13,647 | 0.00 | 28,278 | 0.00 | 27,778 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$99,963,849 | 1,872.57 | \$89,536,481 | 1,676.73 | \$89,536,481 | 1,676.73 | \$0 | 0.00 |
| GENERAL REVENUE | \$35,179,569 | 744.45 | \$26,998,458 | 582.16 | \$26,998,458 | 582.16 | | 0.00 |
| FEDERAL FUNDS | \$63,956,910 | 1,107.31 | \$61,498,922 | 1,071.09 | \$61,498,922 | 1,071.09 | | 0.00 |
| OTHER FUNDS | \$827,370 | 20.81 | \$1,039,101 | 23.48 | \$1,039,101 | 23.48 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|-------------|---------|-------------|---------|----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| SNAP | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 5,691,486 | 0.00 | 2,618,024 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 426,413 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| COMPUTER EQUIPMENT | 130,991 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 6,248,890 | 0.00 | 2,618,024 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$6,248,890 | 0.00 | \$2,618,024 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$6,248,890 | 0.00 | \$2,618,024 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------|--------------------|-------------|---------------------|-------------|------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM FIELD STAFF/OPS PHE | | | | | | | | |
| CORE | | | | | | | | |
| SUPPLIES | 122,035 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 1,334,075 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 1,640,194 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| COMPUTER EQUIPMENT | 9,859 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 3,106,163 | 0.00 | 11,126,677 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$3,106,163 | 0.00 | \$11,126,677 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$1,177,298 | 0.00 | \$2,781,669 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$1,928,865 | 0.00 | \$8,345,008 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

The Family Support Division (FSD), Income Maintenance (IM) Field Staff Operations determine eligibility for assistance programs to help low-income and vulnerable Missourians, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. This program provides funding for front-line and support staff to operate the IM Programs. Field staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical.

IM serves Missourians through Customer Service Centers and Resource Centers across the state. The Resource Centers are locations where individuals can walk in for assistance; Customer Service Centers focus on processing applications to determine eligibility for benefits and serving customers who seek assistance by contacting FSD's merit-staffed call center operation. Online services are also offered for individuals to check if they may be eligible, submit applications and upload verification documents, check the status of any pending applications for benefits, and report changes.

Beginning in FY 2023, FSD is contracting out the centralization of incoming mail processing providing greater efficiency, reliability, and improved timeliness in delivery of benefits to applicants.

Missouri continues to implement a new eligibility and enrollment system for IM Programs called the Missouri Eligibility Determination and Enrollment System (MEDES) along with the Enterprise Content Management (ECM) system.

MEDES allows for streamlined workflows and business processes. MEDES users have reported improved usability, accuracy and efficiency in the system. Project 1 of MEDES focused on MO HealthNet programs for families and was completed October 31, 2018.

The ECM system captures, manages, preserves, and delivers content and documents related to public assistance eligibility and enrollment processes. The ECM allows FSD workers to process applications and perform casework activities statewide, regardless of their physical location. It enables electronic file storage that will eventually eliminate the need to maintain paper files.

In May 2021, FSD implemented a new tasking system. Current™ tracks applications, change in circumstances and annual renewals completed by eligibility staff and determines productivity and timeliness for each staff. This also assists in determining accurate benefit levels in a timely manner. Key Performance Indicators or KPI's were developed and shared with all FSD-IM field staff. These indicators allow staff to more clearly understand the expectations of their daily activities, while empowering management to more readily understand the output of their staff, compare it across all areas of work, and hold all staff to a similar accountability. In FY 2023, FSD entered into a contract for machine learning technology, a new electronic verification service, document indexing, software to improve timely and accurate processing of information submitted to the agency and the timeliness of notifications sent out from the agency. This replaced the current technology in use that required each document to be manually reviewed and identified prior to being placed into a processing queue. In addition, FSD is implementing an Enhanced IM Customer Service Portal to allow FSD to remain accessible to clients at all times and provide a positive customer service experience.

In FY 2022 and FY 2023, supplemental authority was granted for Supplemental Nutrition Assistance Program (SNAP) American Rescue Plan Act (ARPA) funds to implement Centralized Mail and IM document machine learning technology and an Enhanced Customer Service Portal. SNAP ARPA was funded through September 30, 2023.

PROGRAM DESCRIPTION

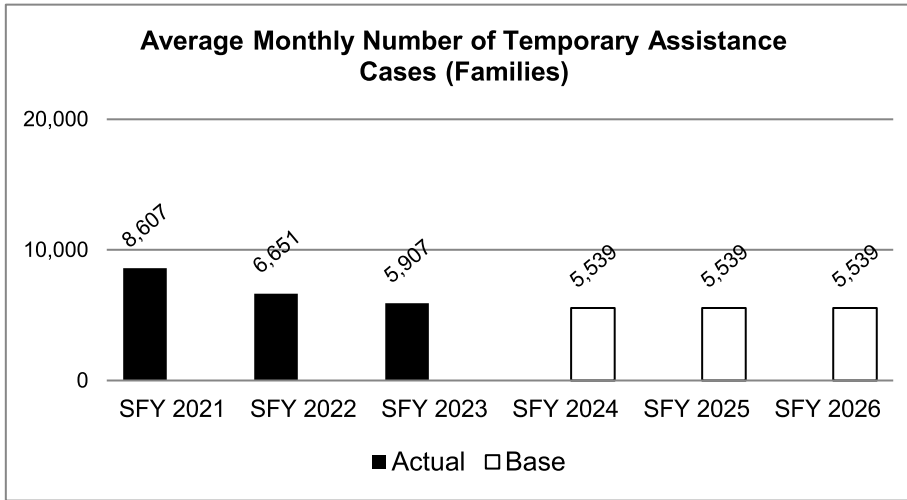
Department: Social Services

HB Section(s): 11.105

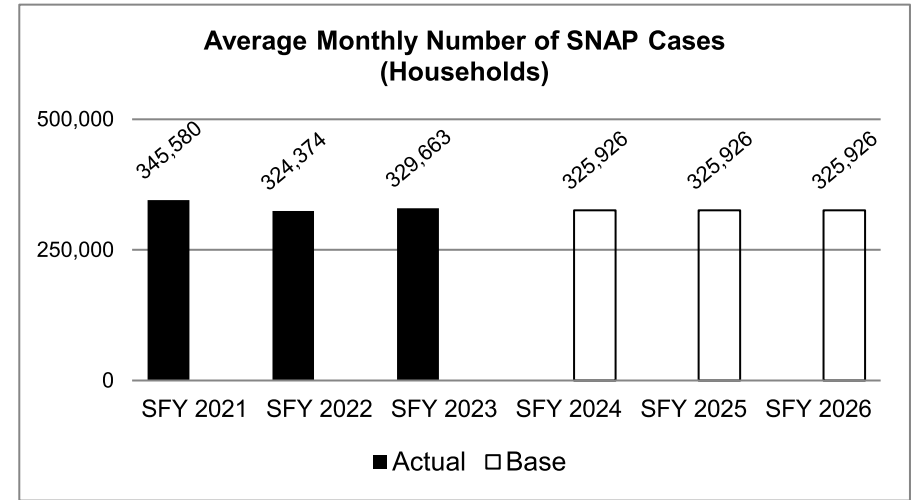
Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

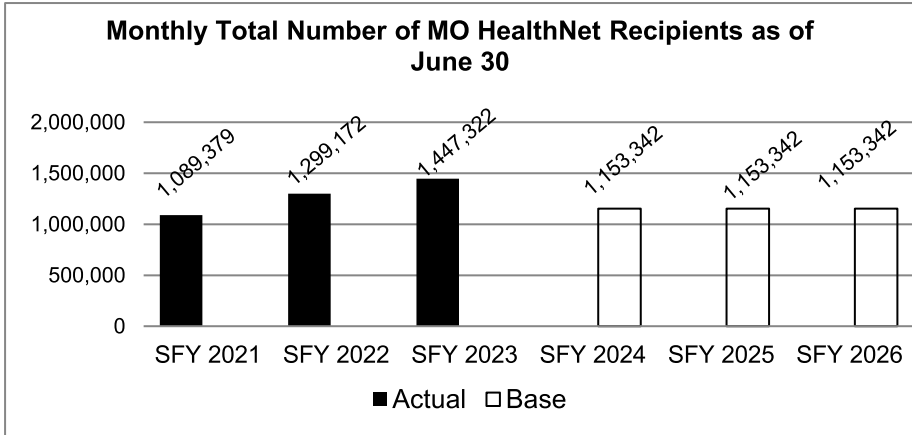
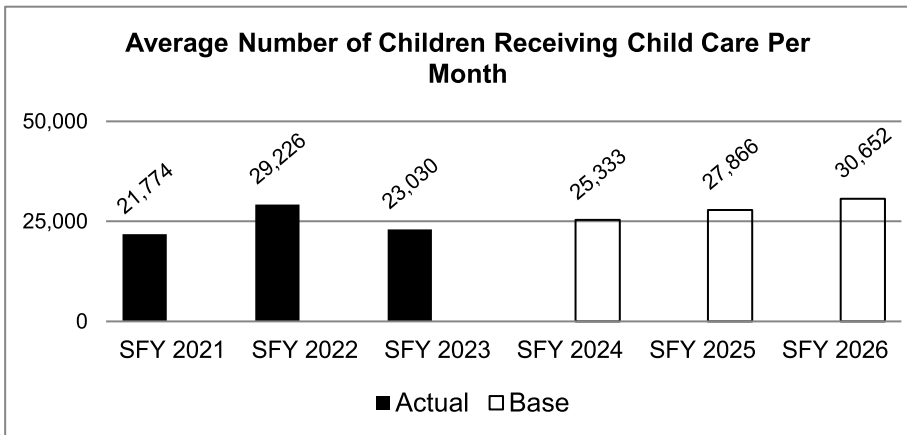
2a. Provide an activity measure(s) for the program.



Projections are based on current caseload numbers.



Projections are based on current caseload numbers.



Note: Includes Modified Adjusted Gross Income (MAGI), Permanently and Totally Disabled, and Elderly populations. Projections are based on current caseload numbers. SFY 2021 and SFY 2022 numbers reflect the Families First Coronavirus Relief Act where Medicaid cases were to remain open. Beginning SFY 2022, the Adult Expansion Group (AEG) is included.

PROGRAM DESCRIPTION

Department: Social Services

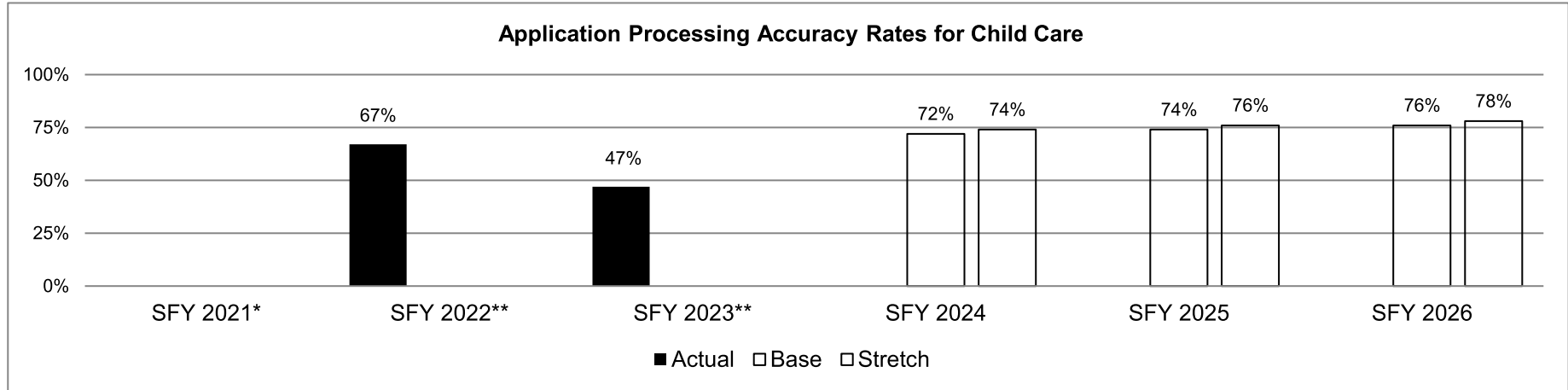
HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

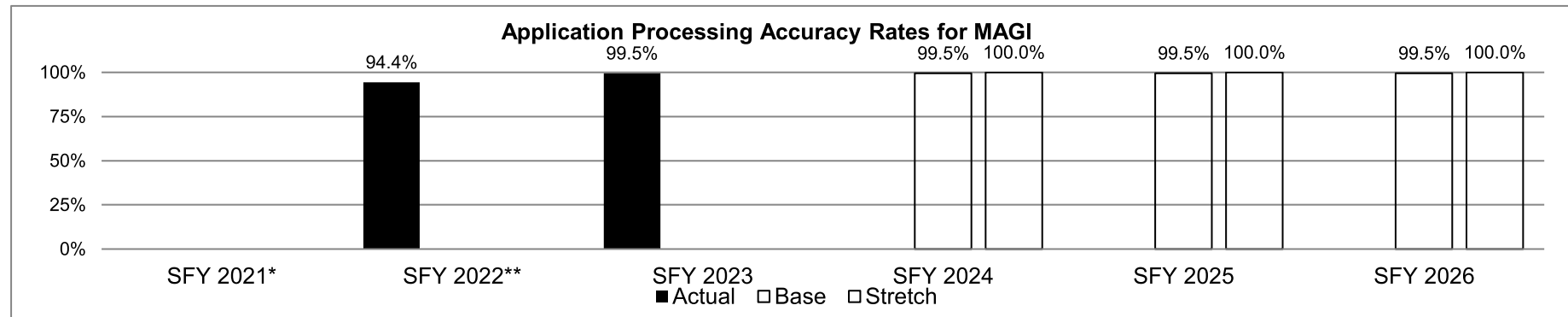
2b. Provide a measure(s) of the program's quality.

FSD has developed measures to quantify processing error rates for child care, MO HealthNet Aged, Blind, and Disabled (MHABD), MAGI and Temporary Assistance for Needy Families (TANF).



*Case reviews were not completed in SFY 2021 due to the COVID-19 Public Health Emergency (PHE).

**In SFY 2022 and 2023, the decrease reported can be attributed to a review process that focuses on areas of improvement that have been identified since the TA/CC accuracy reviews began in May 2021. This type of review occurs prior to case completion to identify trends in errors resulting in a higher rate of errors but it is expected to improve with continued reviews. This includes errors identified as procedural which do not affect payment accuracy.



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022, the decrease reported is due to an increase in Medicaid applications related to AEG. In addition, high staff turnover resulted in a larger number of new staff.

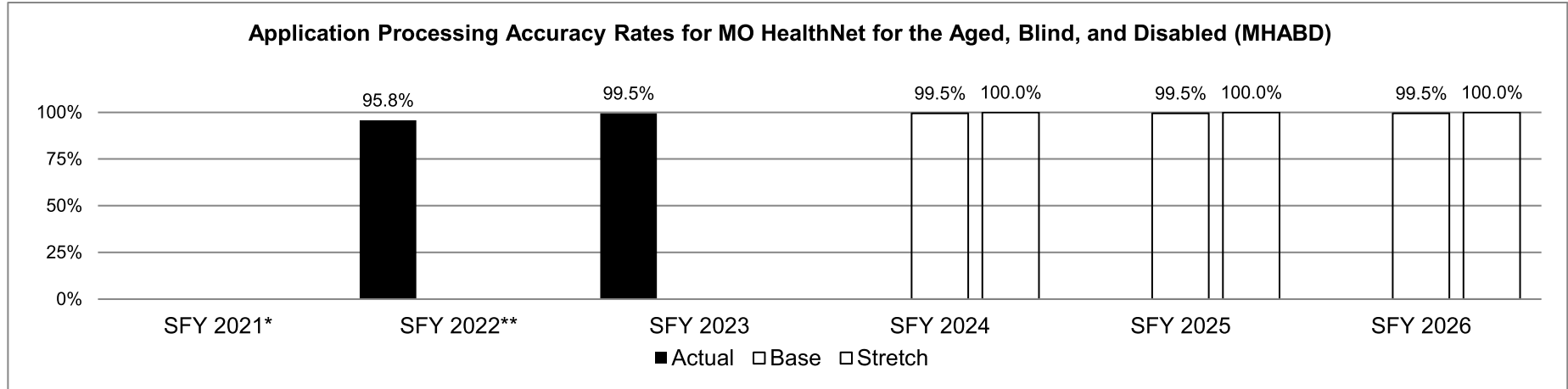
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.105

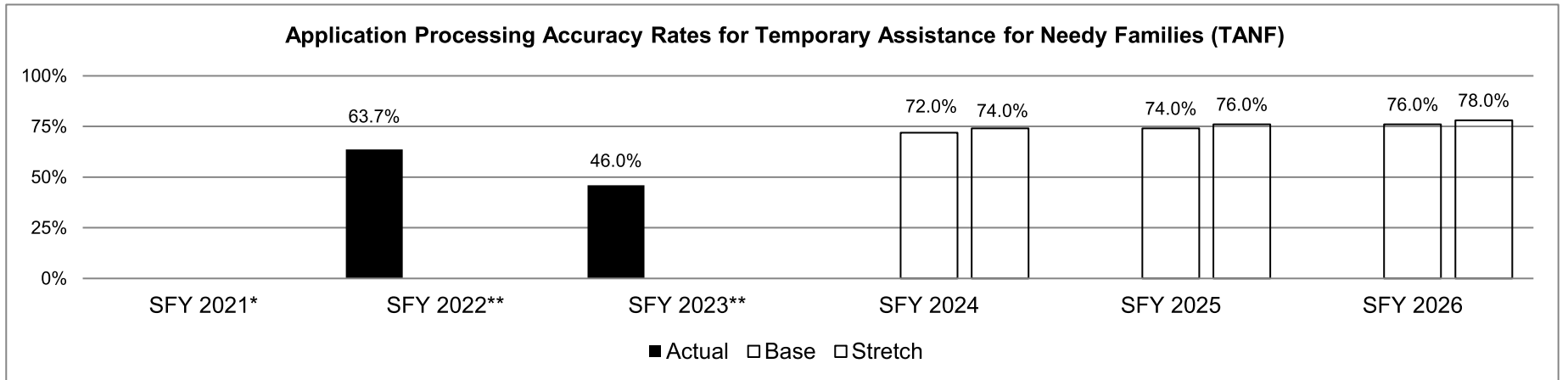
Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022, the decrease reported is due to an increase in Medicaid applications related to AEG. In addition, high staff turnover resulted in a larger number of new staff.



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022 and 2023, the decrease reported can be attributed to a review process that focuses on areas of improvement that have been identified since the TA/CC accuracy reviews began in May 2021. This type of review occurs prior to case completion to identify trends in errors resulting in a higher rate of errors but it is expected to improve with continued reviews. This includes errors identified as procedural which do not affect payment accuracy.

PROGRAM DESCRIPTION

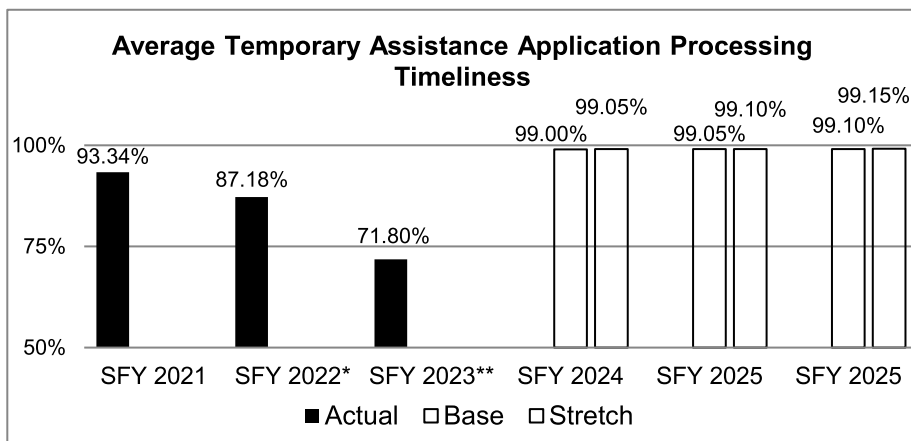
Department: Social Services

HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

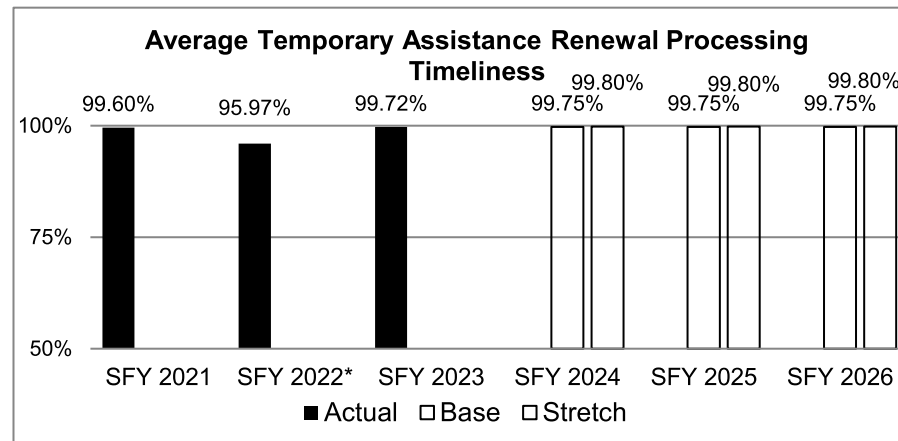
Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

2c. Provide a measure(s) of the program's impact.

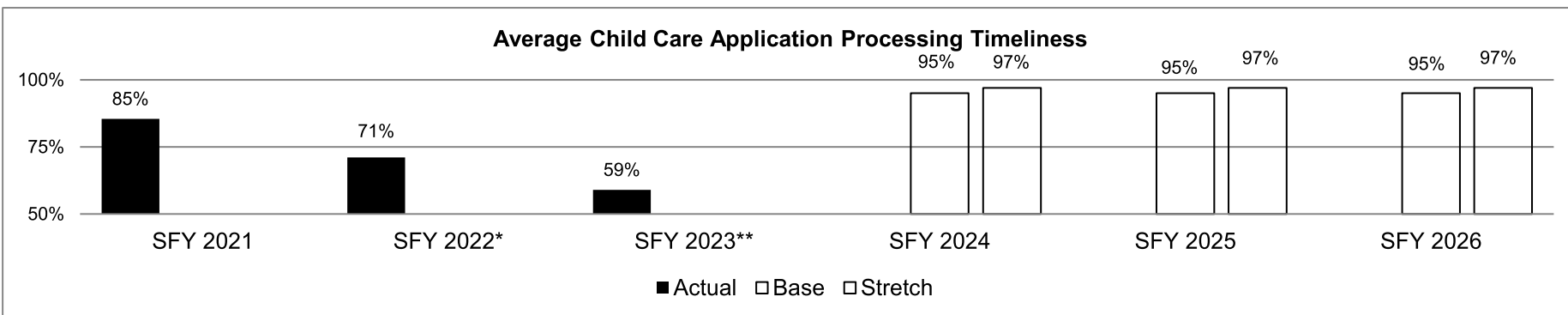


*SFY 2022 decline is a result of a transition from a short form application, which required an interview, to a long form now available online as of July 25, 2022.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.



*SFY 2022 decline is a result of a transition from a short form application, which required an interview, to a long form now available online as of July 25, 2022.



The Child Care program has a certification period. Certification period means the time period that a case is eligible for benefits. Recipients must reapply annually to continue to receive benefits.

*Decrease in FY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty hiring staff. Projections do not reflect a decrease as this is not expected to continue.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.

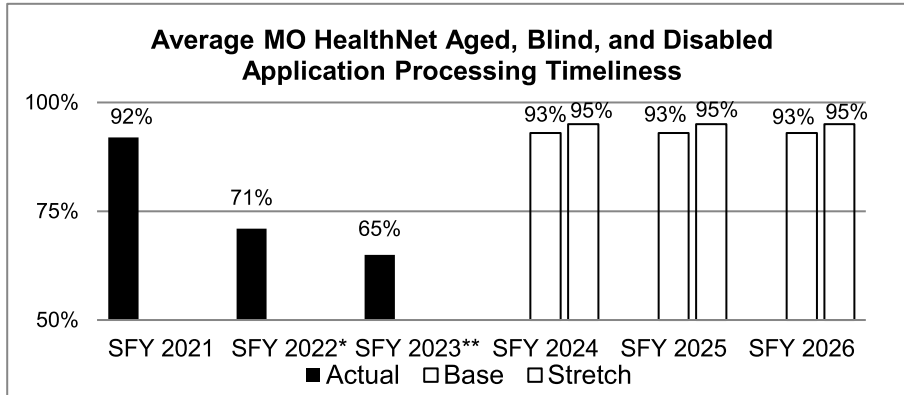
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.105

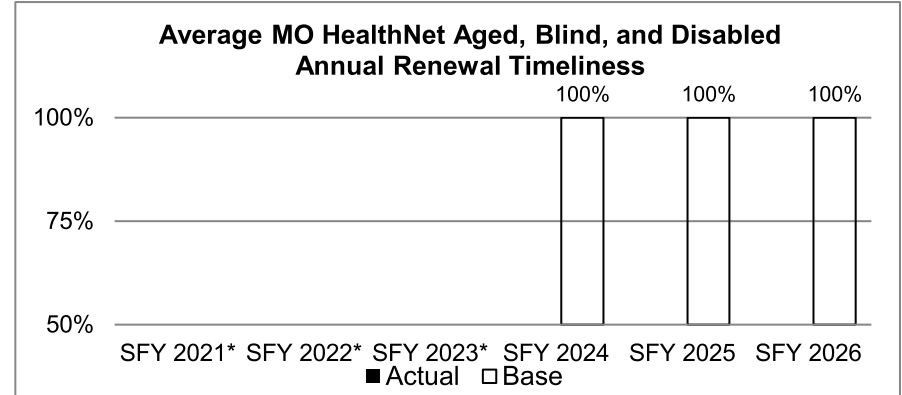
Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

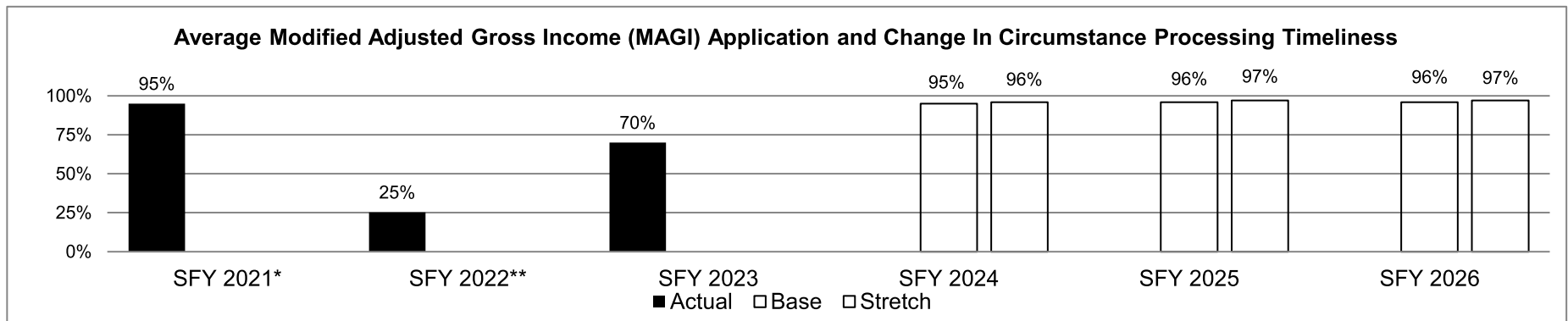


*In SFY 2022, the decrease in timeliness can be attributed to an increase in applications for AEG. Eligibility for AEG had to be determined prior to determining eligibility for MHABD. Updates to the process moving forward, and the fact that we are close to processing current in MEDES will allow us to improve processing timeliness of these applications in the future.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.



*In SFY 2021, SFY 2022, and SFY 2023 there was no data to report as COVID-19 PHE guidelines suspended requirements for Annual Renewals.



*COVID-19 flexibilities allowed FSD to accept participant's attestation on most eligibility factors during the PHE. This resulted in a large increase in timeliness that may not be able to be maintained in SFY 2022.

**Decrease in SFY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty hiring staff.

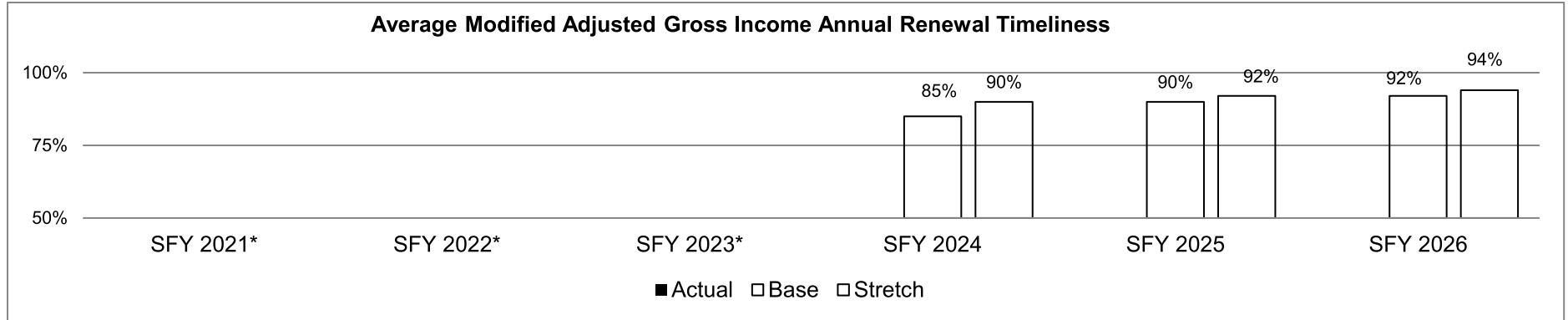
PROGRAM DESCRIPTION

Department: Social Services

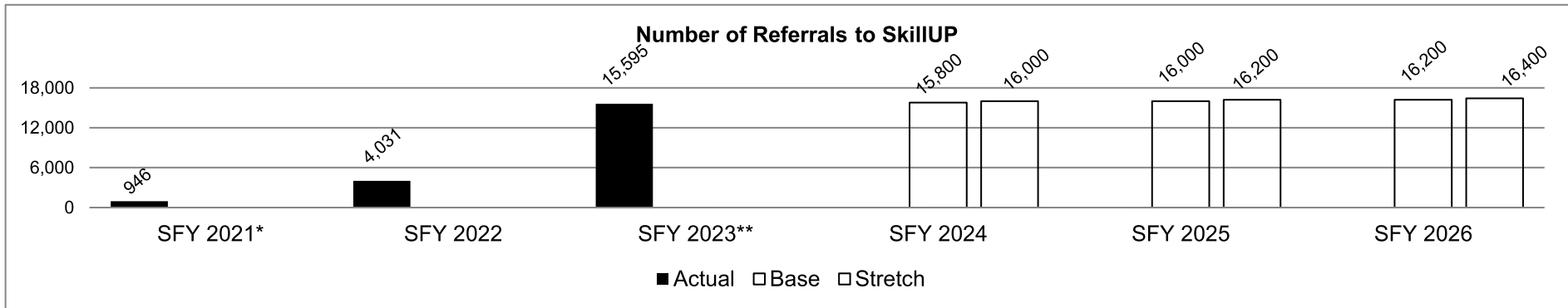
HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations



*Case reviews were not completed in SFY 2021, SFY 2022, and SFY 2023 due to the COVID-19 PHE.



The FSD Resource Centers and Call Centers are referring clients interested in employment and training to SkillUP providers. The formalized referral process now include referrals from Vocational Rehabilitation, the Child Support (CS) Call Center, and Responsible Fatherhood programs. This referral process will be offered to other agencies.

*In SFY 2021, there was a decrease due to the COVID-19 pandemic. This trend is not expected to continue.

**SFY 2023 actual data reflects an increase in SkillUP referrals due to process improvements in the call centers, as well as the return of work requirements for ABAWDs. Work requirements were waived for ABAWDs throughout the duration of the Public Health Emergency.

PROGRAM DESCRIPTION

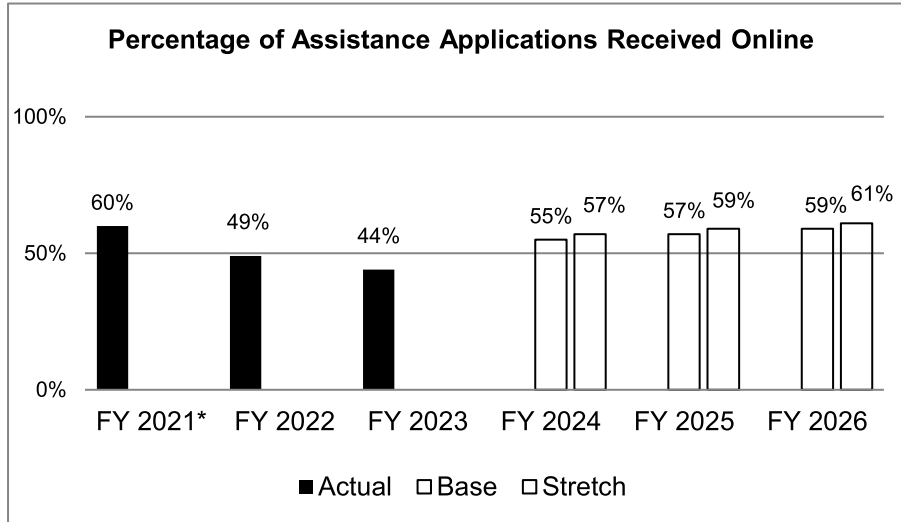
Department: Social Services

HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

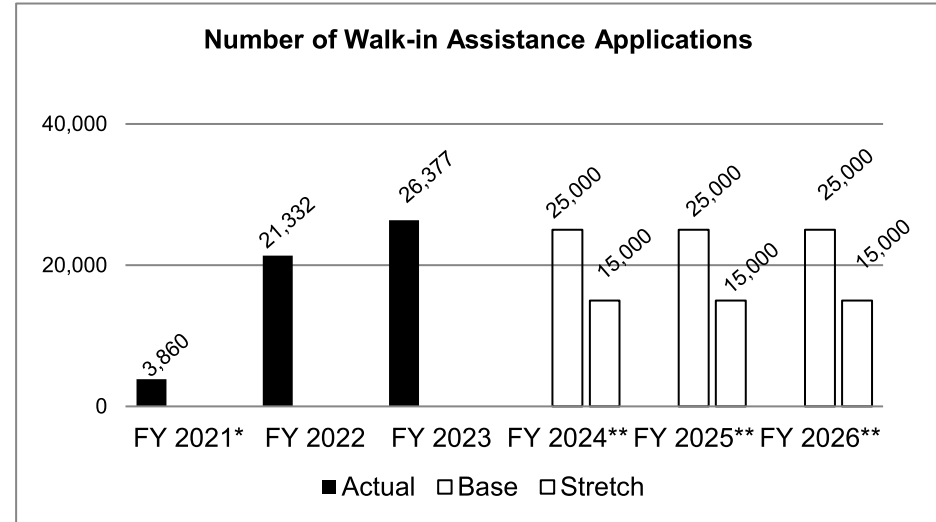
Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

2d. Provide a measure(s) of the program's efficiency.



FSD implemented the online application system for SNAP, Child Care, TANF and MO HealthNet (Aged, Blind, Disabled) on a statewide level in April 2017. There is a positive correlation between the increase in the percentage of online applications and a decrease in walk-in applications.

*In FY 2021, there was an increase of online applications received due to the COVID-19 PHE. In-person applications increased as offices reopened.



FSD implemented the online application system for SNAP, Child Care, TANF and MO HealthNet (Aged, Blind, Disabled) on a statewide level in April 2017. There is a positive correlation between the increase in the percentage of online applications and a decrease in walk-in applications.

Note: FY 2021 and FY 2022 were updated to reflect more accurate data.

*In FY 2021, for most of the year offices were open by appointment only due to the COVID-19 PHE.

**Projections are based on an anticipated decrease due to technology that is being implemented to expand access to electronic forms of application and customer service.

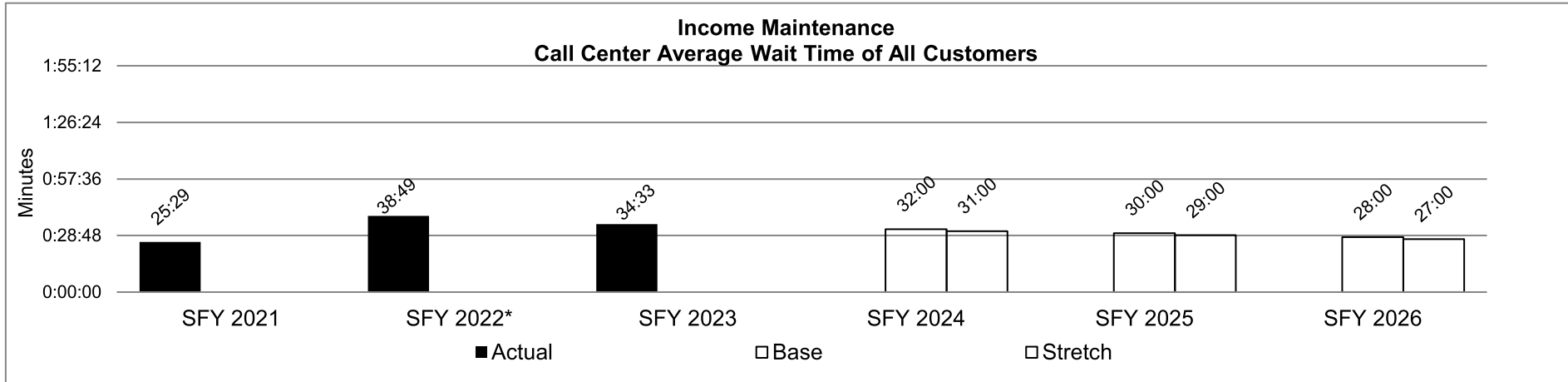
PROGRAM DESCRIPTION

Department: Social Services

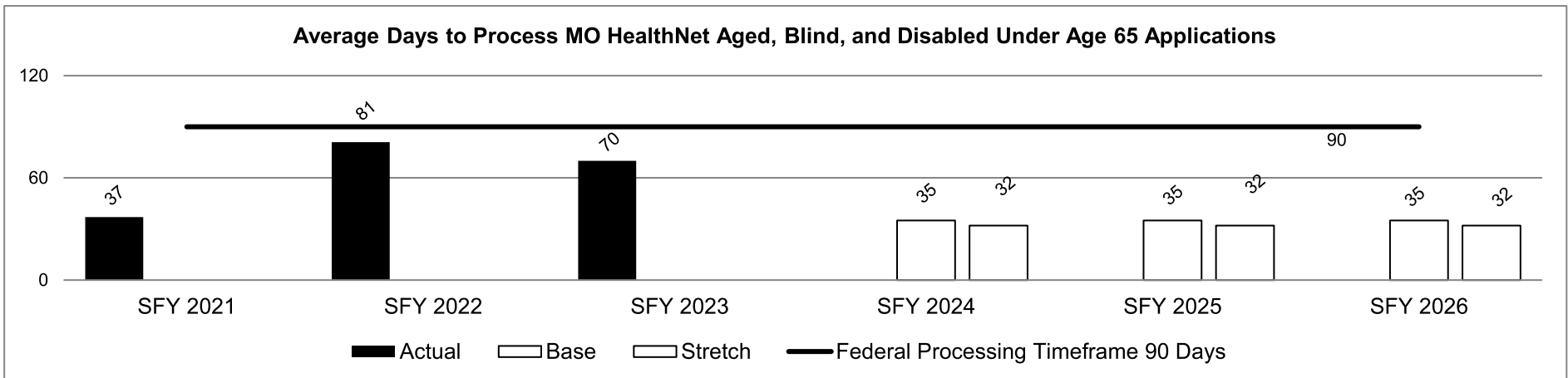
HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations



*In SFY 2022 call wait times increased as we transitioned to a new software for our call center. Previously we had small queues which caused higher deflections, with the new Genesys software, callers are seldom unable to get through, which caused higher wait times. In addition, increases in call volume were related to the implementation of AEG and the extension of PHE.



FSD implemented a streamlined MHN application, or one application for all Medicaid programs with AEG in October 2021. Because of Medicaid expansion, and an extended open enrollment, FSD received over 200,000 applications in a few short months. This caused processing times to increase dramatically. Projections reflect improved number of days to process as the applications for AEG stabilize.

PROGRAM DESCRIPTION

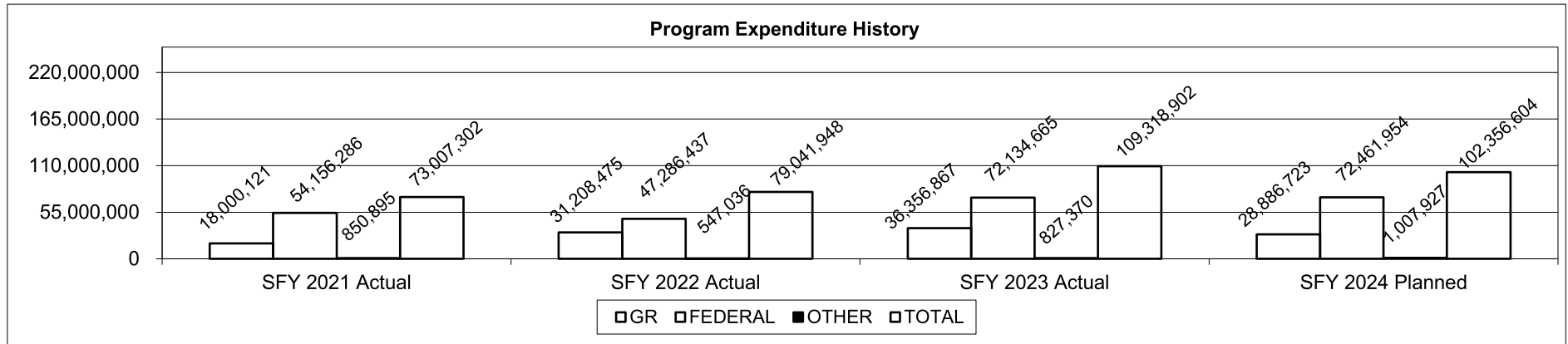
Department: Social Services

HB Section(s): 11.105

Program Name: Income Maintenance Field Staff and Operations

Program is found in the following core budget(s): Income Maintenance Field Staff and Operations

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

Health Initiatives Fund (0275)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 207.010, 207.022, and 208.420, RSMo.

6. Are there federal matching requirements? If yes, please explain.

IM Field Staff and Operations federal fund (FF) reimbursement is based on the IM time study rate of around (59% FF and 41% State Match) or at the level as specified under a specific grant such as MO HealthNet Administration (75% FF and 25% State Match) or SNAP Administration (50% FF and 50% State Match) if expenditures are reimbursable under the particular grant. The time study rate is determined by polling a select number of IM staff. In addition, some expenditures may be used as Maintenance of Effort (MOE) to earn other federal grants.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federal mandated programs such as SNAP and MO HealthNet are considered federally mandated.

Core – IM Call Center

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center - Medicaid

Budget Unit: 90074C
HB Section: 11.110

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 865,013 | 2,690,174 | 0 | 3,555,187 |
| EE | 1,544,208 | 4,632,624 | 0 | 6,176,832 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 2,409,221 | 7,322,798 | 0 | 9,732,019 |
| | | | | |
| FTE | 21.90 | 68.11 | 0.00 | 90.01 |

| | | | | |
|--|---------|-----------|---|-----------|
| Est. Fringe | 651,306 | 2,025,572 | 0 | 2,676,878 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation. In addition, a portion of this funding supports contracted call center operations.

This core funds call center operations costs related to Medicaid.

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Call Center Operations

CORE DECISION ITEM

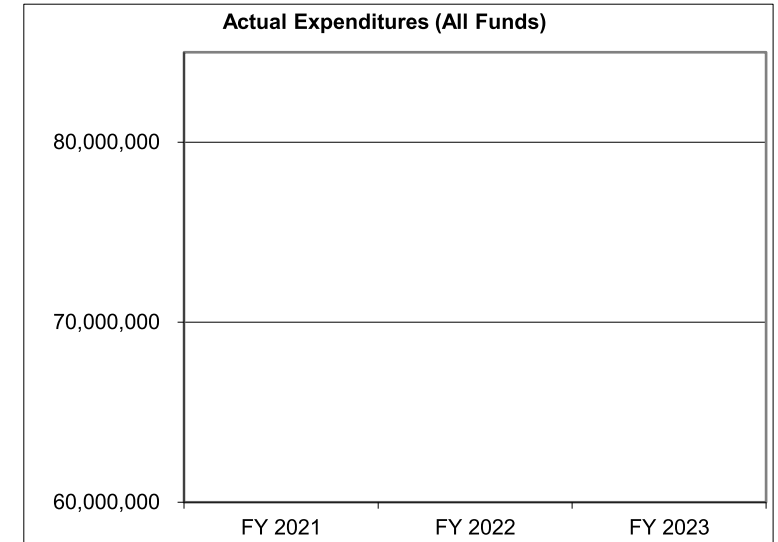
Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- Medicaid

Budget Unit: 90074C
HB Section: 11.110

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 9,636,885 |
| Less Reverted (All Funds) | 0 | 0 | 0 | (72,276) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | | 9,564,609 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |

(1)



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) This funding was previously included in the Income Maintenance (IM) Field Staff and Operations Core. In FY 2024, there was a core reallocation of \$32,488,276 (\$11,314,479 GR; \$21,173,797 FF; and 438 FTE) from IM Field Staff and Ops to a new IM Call Center HB Section 11.107. In addition, there was a pay plan increase of \$1,384,659 (\$512,323 GR; \$872,336 FF).

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- SNAP

Budget Unit: 90078C
HB Section: 11.110

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|------------------|-------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 5,536,083 | 5,691,302 | 0 | 11,227,385 |
| EE | 3,881,498 | 3,881,498 | 0 | 7,762,996 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 9,417,581 | 9,572,800 | 0 | 18,990,381 |
| | | | | |
| FTE | 140.16 | 144.09 | 0.00 | 284.25 |

| | | | | |
|--|-----------|-----------|---|-----------|
| Est. Fringe | 4,168,361 | 4,285,236 | 0 | 8,453,597 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation. In addition, a portion of this funding supports contracted call center operations.

This core funds call center operations costs related to Supplemental Nutrition Assistance Program (SNAP).

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Call Center- SNAP

CORE DECISION ITEM

Department: Social Services
 Division: Family Support
 Core: Income Maintenance Call Center- SNAP

Budget Unit: 90078C
 HB Section: 11.110

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 18,835,162 |
| Less Reverted (All Funds) | 0 | 0 | 0 | (282,527) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | | 18,552,635 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |

(1)

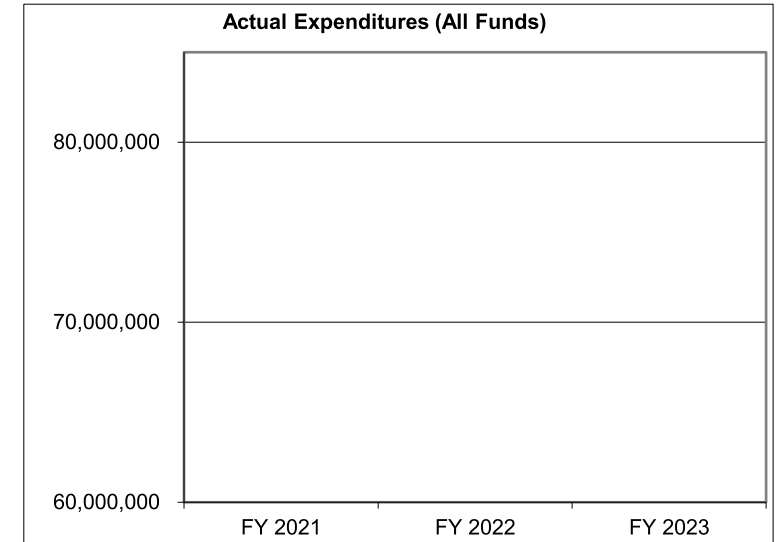
*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2024 - This program was previously included in the IM Field Program Description.



CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- TANF

Budget Unit: 90079C
HB Section: 11.110

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|----------|----------------|----------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 519,009 | 0 | 519,009 |
| EE | 0 | 245,951 | 0 | 245,951 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 764,960 | 0 | 764,960 |
| | | | | |
| FTE | 0.00 | 13.14 | 0.00 | 13.14 |

| | | | | |
|--|---|---------|---|---------|
| Est. Fringe | 0 | 390,784 | 0 | 390,784 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation.

This core funds call center operations costs related to Temporary Assistance for Needy Families (TANF).

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Call Center- TANF

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- TANF

Budget Unit: 90079C
HB Section: 11.110

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 764,960 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | | 764,960 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | | (1) |

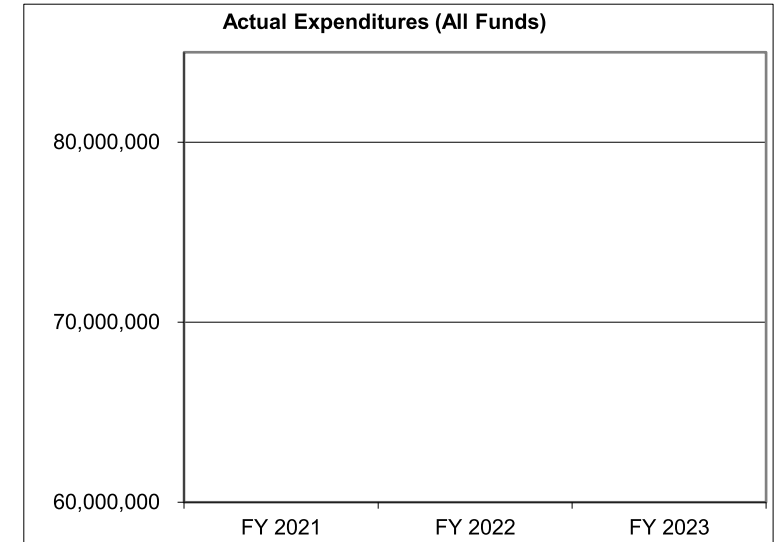
*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2024 - This program was previously included in the IM Field Program Description.



CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- Child Care

Budget Unit: 90082C
HB Section: 11.110

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 787,665 | 0 | 787,665 |
| EE | 0 | 225,000 | 0 | 225,000 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 1,012,665 | 0 | 1,012,665 |
| | | | | |
| FTE | 0.00 | 19.94 | 0.00 | 19.94 |

| | | | | |
|--|---|---------|---|---------|
| Est. Fringe | 0 | 593,042 | 0 | 593,042 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation.

This core funds call center operations costs related to Child Care.

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Call Center- Child Care

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- Child Care

Budget Unit: 90082C
HB Section: 11.110

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 1,263,017 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | | 1,263,017 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | | (1) |

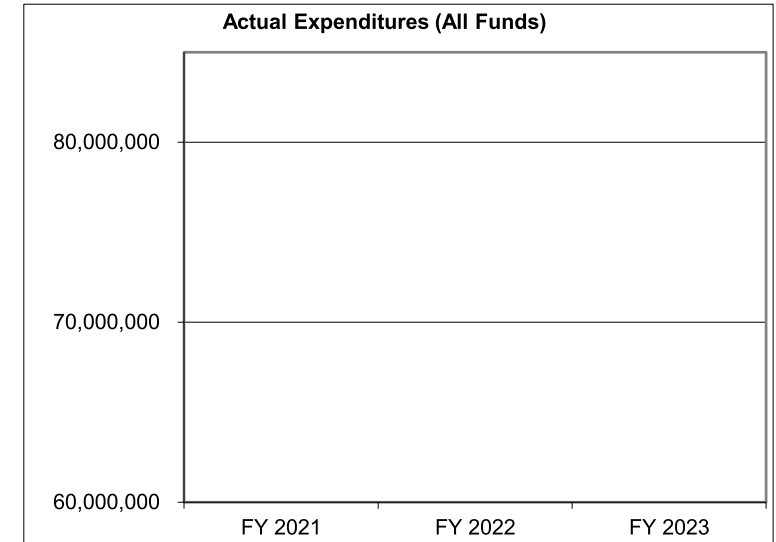
*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2024 - This program was previously included in the IM Field Program Description.



CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Income Maintenance Call Center- AEG

Budget Unit: 90083C
HB Section: 11.110

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 1,211,020 | 0 | 1,211,020 |
| EE | 0 | 2,161,891 | 0 | 2,161,891 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 3,372,911 | 0 | 3,372,911 |
| | | | | |
| FTE | 0.00 | 30.66 | 0.00 | 30.66 |

| | | | | |
|--|---|---------|---|---------|
| Est. Fringe | 0 | 911,830 | 0 | 911,830 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation. In addition, a portion of this funding supports contracted call center operations.

This core funds call center operations costs related to Adult Expansion Group (AEG).

3. PROGRAM LISTING (list programs included in this core funding)

Income Maintenance Call Center- AEG

CORE DECISION ITEM

Department: Social Services
 Division: Family Support
 Core: Income Maintenance Call Center- AEG

Budget Unit: 90083C
 HB Section: 11.110

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 3,372,911 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | | 3,372,911 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | | (1) |

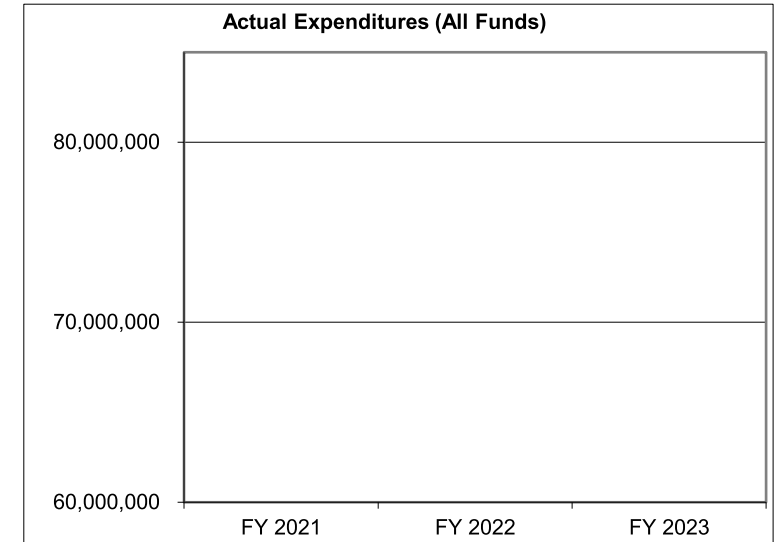
*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2024 - This program was previously included in the IM Field Program Description.



CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES IM CALL CENTER-MEDICAID CHIP

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-----------------|--------------|------------------|------------------|----------|------------------|---|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 87.60 | 865,013 | 2,595,040 | 0 | 3,460,053 | |
| | | | | EE | 0.00 | 1,544,208 | 4,632,624 | 0 | 6,176,832 | |
| | | | | Total | 87.60 | 2,409,221 | 7,227,664 | 0 | 9,636,885 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 898 | 3969 | | PS | 2.41 | 0 | 95,134 | 0 | 95,134 | Core reallocation from Fund 0168 to Fund 0610 to align with earnings. |
| NET DEPARTMENT CHANGES | | | | | 2.41 | 0 | 95,134 | 0 | 95,134 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 90.01 | 865,013 | 2,690,174 | 0 | 3,555,187 | |
| | | | | EE | 0.00 | 1,544,208 | 4,632,624 | 0 | 6,176,832 | |
| | | | | Total | 90.01 | 2,409,221 | 7,322,798 | 0 | 9,732,019 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PS | 90.01 | 865,013 | 2,690,174 | 0 | 3,555,187 | |
| | | | | EE | 0.00 | 1,544,208 | 4,632,624 | 0 | 6,176,832 | |
| | | | | Total | 90.01 | 2,409,221 | 7,322,798 | 0 | 9,732,019 | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES IM CALL CENTER-SNAP

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-----------------|---------------|------------------|------------------|----------|-------------------|---|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 280.32 | 5,536,083 | 5,536,083 | 0 | 11,072,166 | |
| | | | | EE | 0.00 | 3,881,498 | 3,881,498 | 0 | 7,762,996 | |
| | | | | Total | 280.32 | 9,417,581 | 9,417,581 | 0 | 18,835,162 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 897 | 3973 | | PS | 3.93 | 0 | 155,218 | 0 | 155,218 | Core reallocation from Fund 0168 to Fund 0610 to align with earnings. |
| NET DEPARTMENT CHANGES | | | | | 3.93 | 0 | 155,218 | 0 | 155,218 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 284.25 | 5,536,083 | 5,691,301 | 0 | 11,227,384 | |
| | | | | EE | 0.00 | 3,881,498 | 3,881,498 | 0 | 7,762,996 | |
| | | | | Total | 284.25 | 9,417,581 | 9,572,799 | 0 | 18,990,380 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PS | 284.25 | 5,536,083 | 5,691,301 | 0 | 11,227,384 | |
| | | | | EE | 0.00 | 3,881,498 | 3,881,498 | 0 | 7,762,996 | |
| | | | | Total | 284.25 | 9,417,581 | 9,572,799 | 0 | 18,990,380 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
IM CALL CENTER-TANF**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|--------------|-----------|----------------|--------------|----------------|--------------------|
| TAFP AFTER VETOES | | | | | | | |
| | PS | 13.14 | 0 | 519,009 | 0 | 519,009 | |
| | EE | 0.00 | 0 | 245,951 | 0 | 245,951 | |
| | Total | 13.14 | 0 | 764,960 | 0 | 764,960 | |
| DEPARTMENT CORE REQUEST | | | | | | | |
| | PS | 13.14 | 0 | 519,009 | 0 | 519,009 | |
| | EE | 0.00 | 0 | 245,951 | 0 | 245,951 | |
| | Total | 13.14 | 0 | 764,960 | 0 | 764,960 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | PS | 13.14 | 0 | 519,009 | 0 | 519,009 | |
| | EE | 0.00 | 0 | 245,951 | 0 | 245,951 | |
| | Total | 13.14 | 0 | 764,960 | 0 | 764,960 | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES IM CALL CENTER-CHILD CARE

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-----------------|---------------|----------|------------------|----------|------------------|---|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 26.28 | 0 | 1,038,017 | 0 | 1,038,017 | |
| | | | | EE | 0.00 | 0 | 225,000 | 0 | 225,000 | |
| | | | | Total | 26.28 | 0 | 1,263,017 | 0 | 1,263,017 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 896 | 3977 | | PS | (6.34) | 0 | (250,352) | 0 | (250,352) | Core reallocation from Fund 0168 to Fund 0610 to align with earnings. |
| NET DEPARTMENT CHANGES | | | | | (6.34) | 0 | (250,352) | 0 | (250,352) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 19.94 | 0 | 787,665 | 0 | 787,665 | |
| | | | | EE | 0.00 | 0 | 225,000 | 0 | 225,000 | |
| | | | | Total | 19.94 | 0 | 1,012,665 | 0 | 1,012,665 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PS | 19.94 | 0 | 787,665 | 0 | 787,665 | |
| | | | | EE | 0.00 | 0 | 225,000 | 0 | 225,000 | |
| | | | | Total | 19.94 | 0 | 1,012,665 | 0 | 1,012,665 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
IM CALL CENTER-AEG**

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-------------------------|--------------|-----------|------------------|--------------|------------------|--|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PS | 30.66 | 0 | 932,497 | 0 | 932,497 | |
| | | | | EE | 0.00 | 0 | 2,440,414 | 0 | 2,440,414 | |
| | | | | Total | 30.66 | 0 | 3,372,911 | 0 | 3,372,911 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 681 | 4007 | | PS | 0.00 | 0 | 278,523 | 0 | 278,523 | Core reallocation from EE to PS to correct a coding error in FY24. |
| Core Reallocation | 681 | 4009 | | EE | 0.00 | 0 | (278,523) | 0 | (278,523) | Core reallocation from EE to PS to correct a coding error in FY24. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PS | 30.66 | 0 | 1,211,020 | 0 | 1,211,020 | |
| | | | | EE | 0.00 | 0 | 2,161,891 | 0 | 2,161,891 | |
| | | | | Total | 30.66 | 0 | 3,372,911 | 0 | 3,372,911 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PS | 30.66 | 0 | 1,211,020 | 0 | 1,211,020 | |
| | | | | EE | 0.00 | 0 | 2,161,891 | 0 | 2,161,891 | |
| | | | | Total | 30.66 | 0 | 3,372,911 | 0 | 3,372,911 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-------------------------------------|------------|-------------|--------------------|--------------|---------------------|--------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-MEDICAID CHIP | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 865,013 | 21.90 | 865,013 | 21.90 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 2,595,040 | 65.70 | 2,690,174 | 68.11 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 3,460,053 | 87.60 | 3,555,187 | 90.01 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 1,544,208 | 0.00 | 1,544,208 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 4,632,624 | 0.00 | 4,632,624 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 6,176,832 | 0.00 | 6,176,832 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 9,636,885 | 87.60 | 9,732,019 | 90.01 | 0 | 0.00 |
| IM Call Center BOT - 1886022 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 820,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 1,180,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$9,636,885 | 87.60 | \$11,732,019 | 90.01 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|-------------------------------------|------------|-------------|---------------------|---------------|---------------------|---------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| IM CALL CENTER-SNAP | | | | | | | | | |
| CORE | | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 5,536,083 | 140.16 | 5,536,083 | 140.16 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 5,536,083 | 140.16 | 5,691,301 | 144.09 | 0 | 0.00 | |
| TOTAL - PS | 0 | 0.00 | 11,072,166 | 280.32 | 11,227,384 | 284.25 | 0 | 0.00 | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 3,881,498 | 0.00 | 3,881,498 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 3,881,498 | 0.00 | 3,881,498 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 7,762,996 | 0.00 | 7,762,996 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 18,835,162 | 280.32 | 18,990,380 | 284.25 | 0 | 0.00 | |
| IM Call Center BOT - 1886022 | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 820,000 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 1,180,000 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$0 | 0.00 | \$18,835,162 | 280.32 | \$20,990,380 | 284.25 | \$0 | 0.00 | |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-------------------------------|------------|-------------|------------------|--------------|------------------|--------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-TANF | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 519,009 | 13.14 | 519,009 | 13.14 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 519,009 | 13.14 | 519,009 | 13.14 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 245,951 | 0.00 | 245,951 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 245,951 | 0.00 | 245,951 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 764,960 | 13.14 | 764,960 | 13.14 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$764,960 | 13.14 | \$764,960 | 13.14 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|----------------------------------|------------|-------------|--------------------|--------------|--------------------|--------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-CHILD CARE | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 1,038,017 | 26.28 | 787,665 | 19.94 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 1,038,017 | 26.28 | 787,665 | 19.94 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 225,000 | 0.00 | 225,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 225,000 | 0.00 | 225,000 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 1,263,017 | 26.28 | 1,012,665 | 19.94 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$1,263,017 | 26.28 | \$1,012,665 | 19.94 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------|------------|-------------|--------------------|--------------|--------------------|--------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-AEG | | | | | | | | |
| CORE | | | | | | | | |
| PERSONAL SERVICES | | | | | | | | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 908,265 | 30.66 | 908,265 | 30.66 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 0 | 0.00 | 24,232 | 0.00 | 302,755 | 0.00 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 932,497 | 30.66 | 1,211,020 | 30.66 | 0 | 0.00 |
| EXPENSE & EQUIPMENT | | | | | | | | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 1,621,418 | 0.00 | 1,621,418 | 0.00 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 0 | 0.00 | 818,996 | 0.00 | 540,473 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 2,440,414 | 0.00 | 2,161,891 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 3,372,911 | 30.66 | 3,372,911 | 30.66 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$3,372,911 | 30.66 | \$3,372,911 | 30.66 | \$0 | 0.00 |

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im_disummary

FLEXIBILITY REQUEST FORM

| | |
|---|---|
| BUDGET UNIT NUMBER: Various BUDGET UNIT NAME: IM Call Center HOUSE BILL SECTION: 11.107 | DEPARTMENT: Department of Social Services DIVISION: Family Support Division |
| 1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. | |
| DEPARTMENT REQUEST | |
| DSS is requesting 50% flexibility between appropriations within all subsections of HB 11.107 (IM Call Center). | |
| 2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount. | |
| PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED | CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED |
| N/A | DSS will flex up to 50% between subsections. |
| BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED | |
| Up to 50% flexibility will be used. | |
| 3. Please explain how flexibility was used in the prior and/or current years. | |
| PRIOR YEAR EXPLAIN ACTUAL USE | CURRENT YEAR EXPLAIN PLANNED USE |
| N/A | Flexibility would be used to effectively manage resources as needed for FTE or EE expenditures. |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------------|------------|-------------|--------------------|--------------|--------------------|--------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-MEDICAID CHIP | | | | | | | | |
| CORE | | | | | | | | |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 3,460,053 | 87.60 | 3,555,187 | 90.01 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 3,460,053 | 87.60 | 3,555,187 | 90.01 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 0 | 0.00 | 6,176,832 | 0.00 | 6,176,832 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 6,176,832 | 0.00 | 6,176,832 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$9,636,885 | 87.60 | \$9,732,019 | 90.01 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$2,409,221 | 21.90 | \$2,409,221 | 21.90 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$7,227,664 | 65.70 | \$7,322,798 | 68.11 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|----------------------------|------------|-------------|---------------------|---------------|---------------------|---------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-SNAP | | | | | | | | |
| CORE | | | | | | | | |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 11,072,166 | 280.32 | 11,227,384 | 284.25 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 11,072,166 | 280.32 | 11,227,384 | 284.25 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 0 | 0.00 | 7,762,996 | 0.00 | 7,762,996 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 7,762,996 | 0.00 | 7,762,996 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$18,835,162 | 280.32 | \$18,990,380 | 284.25 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$9,417,581 | 140.16 | \$9,417,581 | 140.16 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$9,417,581 | 140.16 | \$9,572,799 | 144.09 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------------|------------|-------------|------------------|--------------|------------------|--------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-TANF | | | | | | | | |
| CORE | | | | | | | | |
| ASSOC RESEARCH/DATA ANALYST | 0 | 0.00 | 17,896 | 0.00 | 17,896 | 0.00 | 0 | 0.00 |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 501,113 | 13.14 | 501,113 | 13.14 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 519,009 | 13.14 | 519,009 | 13.14 | 0 | 0.00 |
| TRAVEL, IN-STATE | 0 | 0.00 | 48,062 | 0.00 | 48,062 | 0.00 | 0 | 0.00 |
| SUPPLIES | 0 | 0.00 | 197,889 | 0.00 | 197,889 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 245,951 | 0.00 | 245,951 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$764,960 | 13.14 | \$764,960 | 13.14 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$764,960 | 13.14 | \$764,960 | 13.14 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|----------------------------------|------------|-------------|--------------------|--------------|--------------------|--------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-CHILD CARE | | | | | | | | |
| CORE | | | | | | | | |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 1,038,017 | 26.28 | 787,665 | 19.94 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 1,038,017 | 26.28 | 787,665 | 19.94 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 0 | 0.00 | 225,000 | 0.00 | 225,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 225,000 | 0.00 | 225,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$1,263,017 | 26.28 | \$1,012,665 | 19.94 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$1,263,017 | 26.28 | \$1,012,665 | 19.94 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|----------------------------|------------|-------------|--------------------|--------------|--------------------|--------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-AEG | | | | | | | | |
| CORE | | | | | | | | |
| BENEFIT PROGRAM TECHNICIAN | 0 | 0.00 | 932,497 | 30.66 | 1,211,020 | 30.66 | 0 | 0.00 |
| TOTAL - PS | 0 | 0.00 | 932,497 | 30.66 | 1,211,020 | 30.66 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 0 | 0.00 | 2,440,414 | 0.00 | 2,161,891 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 2,440,414 | 0.00 | 2,161,891 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$3,372,911 | 30.66 | \$3,372,911 | 30.66 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$3,372,911 | 30.66 | \$3,372,911 | 30.66 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center

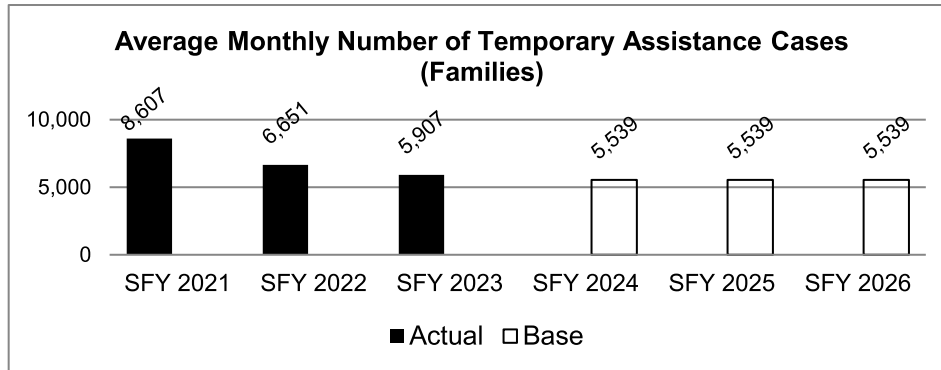
1a. What strategic priority does this program address?

Move families to economic independence

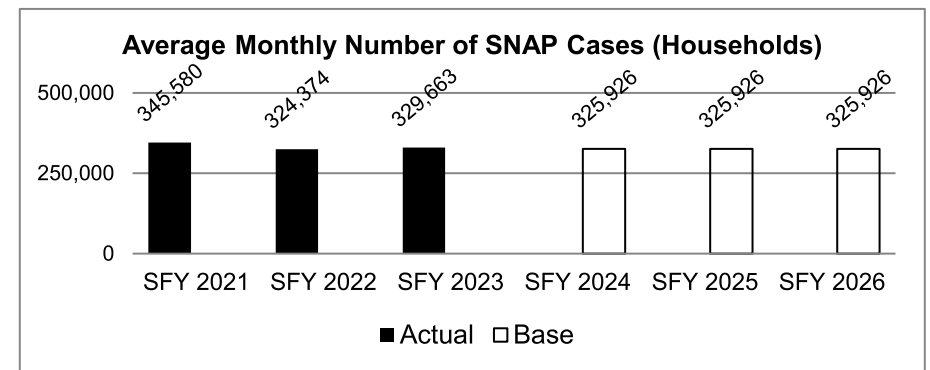
1b. What does this program do?

The Family Support Division (FSD), Income Maintenance (IM) Call Center staff serve customers who seek assistance by contacting FSD's merit-staffed call center operation. FSD IM staff determine eligibility for assistance programs to help low-income and vulnerable Missouri citizens, by ensuring accurate and timely eligibility determinations and reinvestigations are completed while documenting and monitoring benefit amounts, referring recipients to employment and training, and partnering with stakeholders and providers to enhance access to programs and services. Call Center staff include Benefit Program Technicians, Benefit Program Specialists, supervisors, managers, and clerical. This appropriation provides funding for front-line staff and support staff to operate the Income Maintenance (IM) programs in all of Missouri's 114 counties and the City of St. Louis by funding supports expenses and equipment, and communication and technology costs for FSD's merit-staffed call center operation. In addition, a portion of this funding supports contracted call center operations.

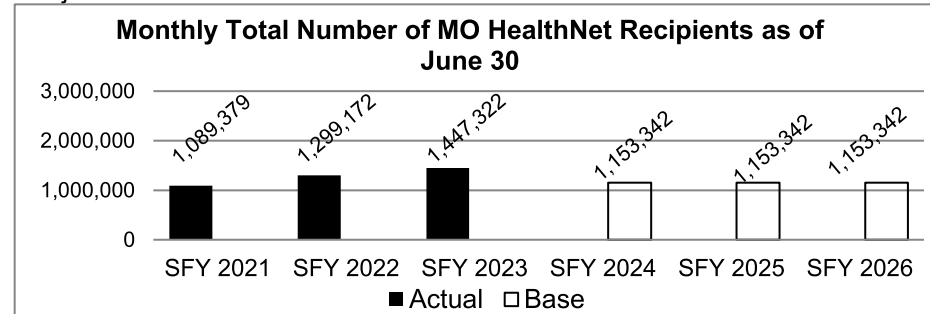
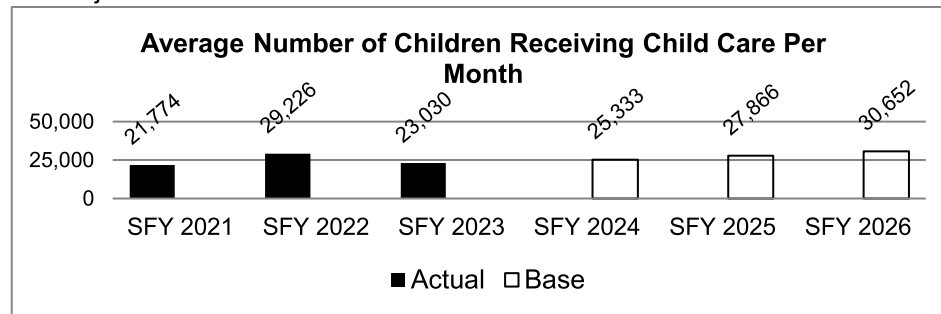
2a. Provide an activity measure(s) for the program.



Projections are based on current caseload numbers.



Projections are based on current caseload numbers.



Note: Includes Modified Adjusted Gross Income (MAGI), Permanently and Totally Disabled, and Elderly populations. Projections are based on current caseload numbers. SFY 2021 and SFY 2022 numbers reflect the Families First Coronavirus Relief Act where Medicaid cases were to remain open. Beginning SFY 2022, the Adult Expansion Group (AEG) is included.

PROGRAM DESCRIPTION

Department: Social Services

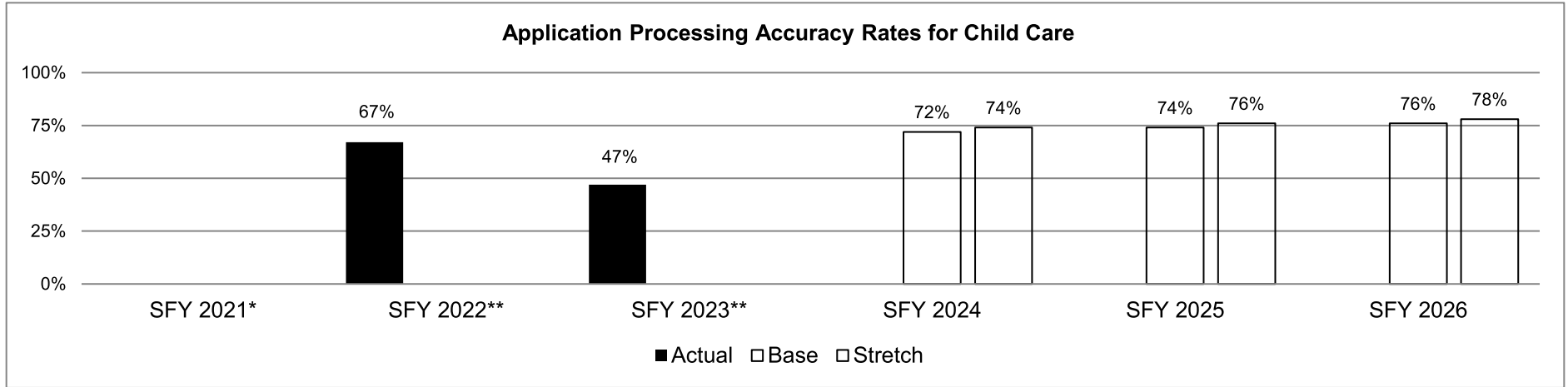
HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center

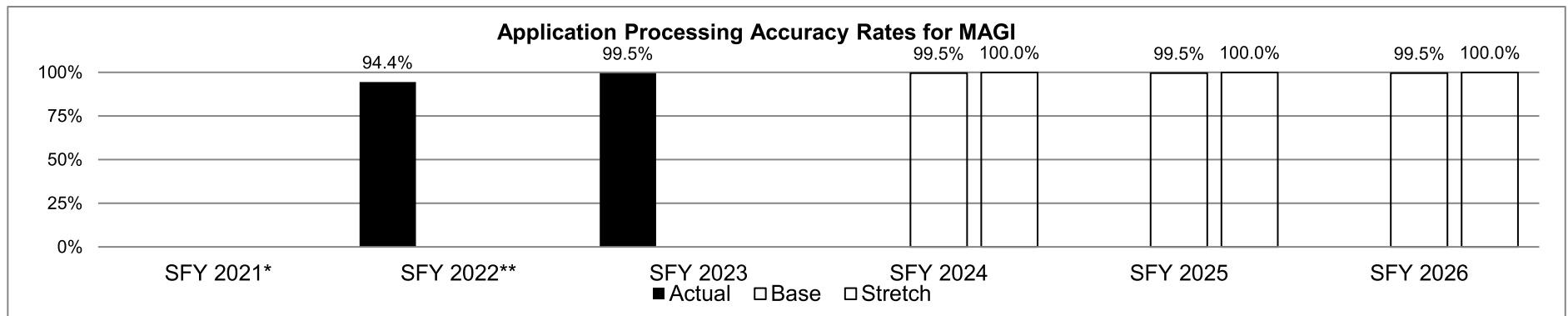
2b. Provide a measure(s) of the program's quality.

FSD has developed measures to quantify processing error rates for child care, MO HealthNet Aged, Blind, and Disabled (MHABD), MAGI and Temporary Assistance for Needy Families (TANF).



*Case reviews were not completed in SFY 2021 due to the COVID-19 Public Health Emergency (PHE).

**In SFY 2022 and 2023, the decrease reported can be attributed to a review process that focuses on areas of improvement that have been identified since the TA/CC accuracy reviews began in May 2021. This type of review occurs prior to case completion to identify trends in errors resulting in a higher rate of errors but it is expected to improve with continued reviews. This includes errors identified as procedural which do not affect payment accuracy.



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022, the decrease reported is due to an increase in Medicaid applications related to AEG. In addition, high staff turnover resulted in a larger number of new staff.

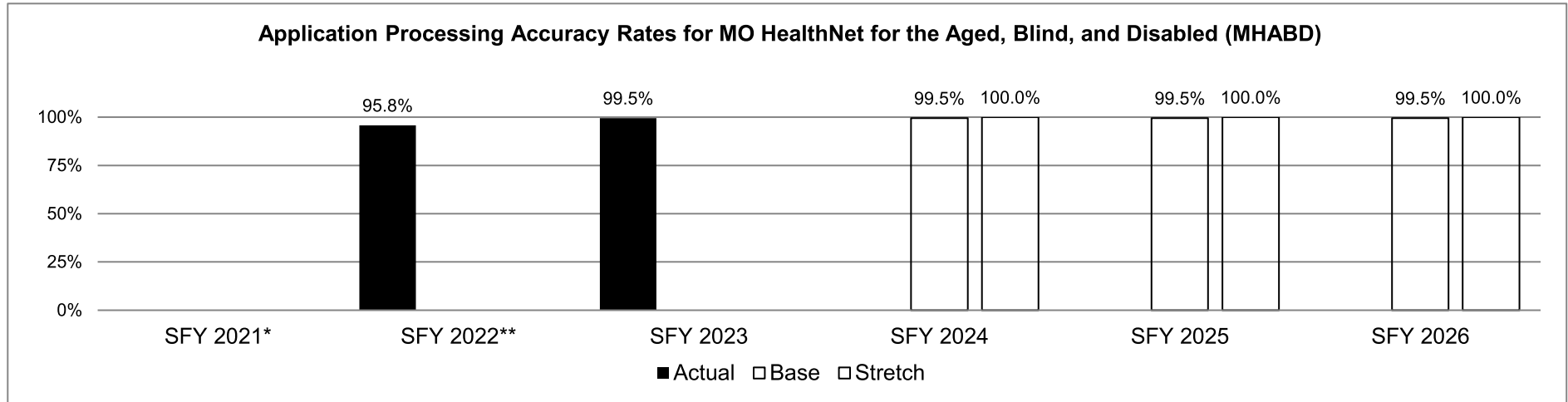
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.110

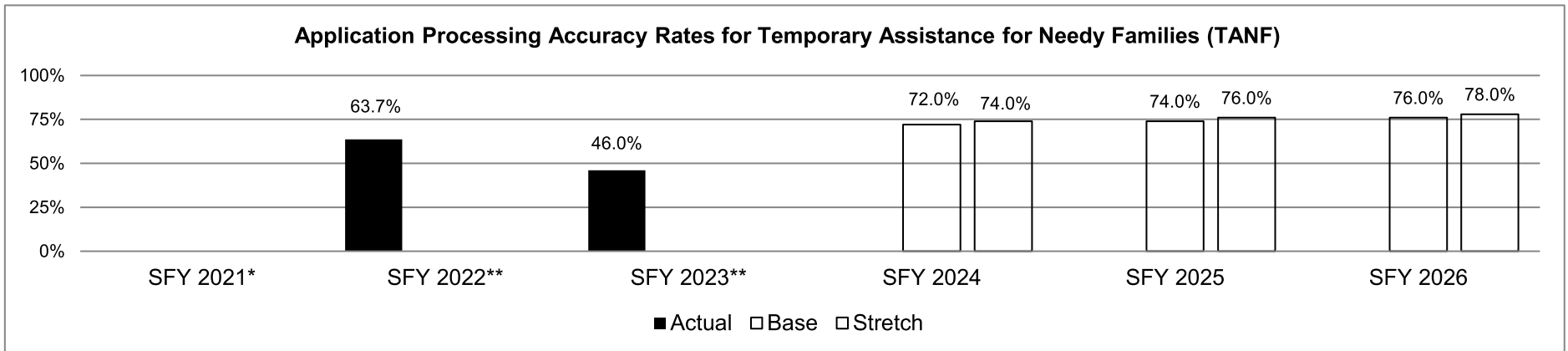
Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022, the decrease reported is due to an increase in Medicaid applications related to AEG. In addition, high staff turnover resulted in a larger number of new staff.



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

**In SFY 2022 and 2023, the decrease reported can be attributed to a review process that focuses on areas of improvement that have been identified since the TA/CC accuracy reviews began in May 2021. This type of review occurs prior to case completion to identify trends in errors resulting in a higher rate of errors but it is expected to improve with continued reviews. This includes errors identified as procedural which do not affect payment accuracy.

PROGRAM DESCRIPTION

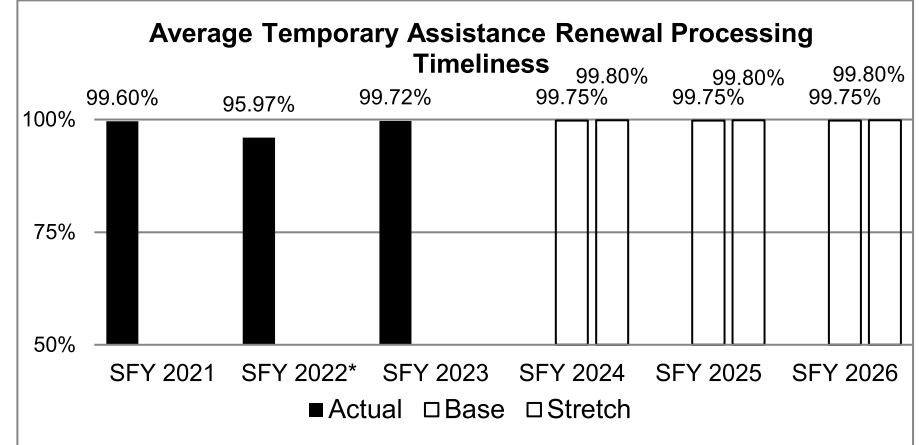
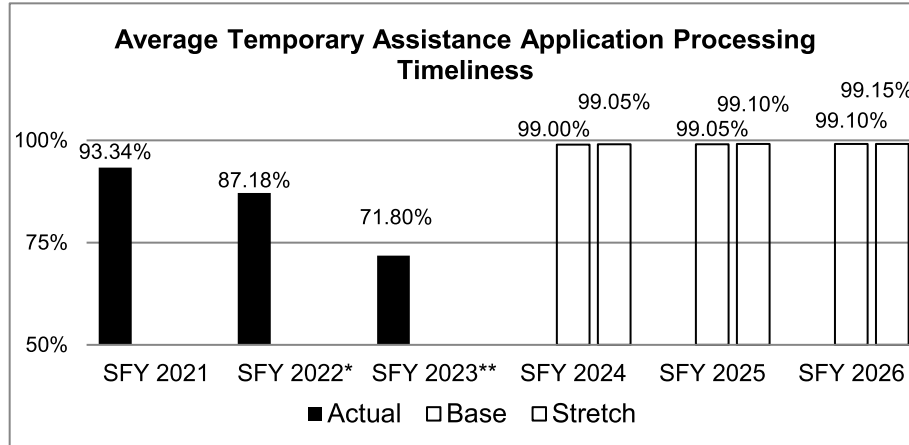
Department: Social Services

HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center

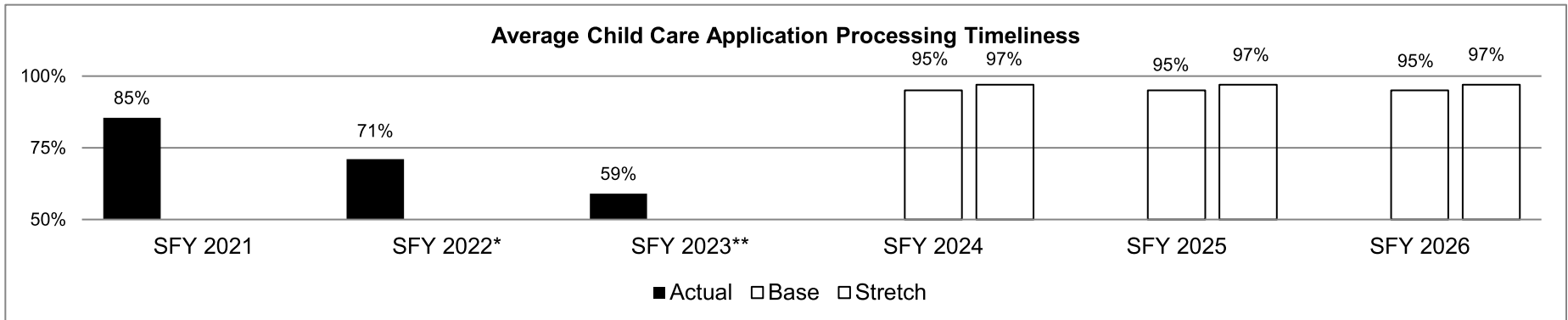
2c. Provide a measure(s) of the program's impact.



*SFY 2022 decline is a result of a transition from a short form application, which required an interview, to a long form now available online as of July 25, 2022.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.

*SFY 2022 decline is a result of a transition from a short form application, which required an interview, to a long form now available online as of July 25, 2022.



The Child Care program has a certification period. Certification period means the time period that a case is eligible for benefits. Recipients must reapply annually to continue to receive benefits.

*Decrease in FY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty hiring staff. Projections do not reflect a decrease as this is not expected to continue.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.

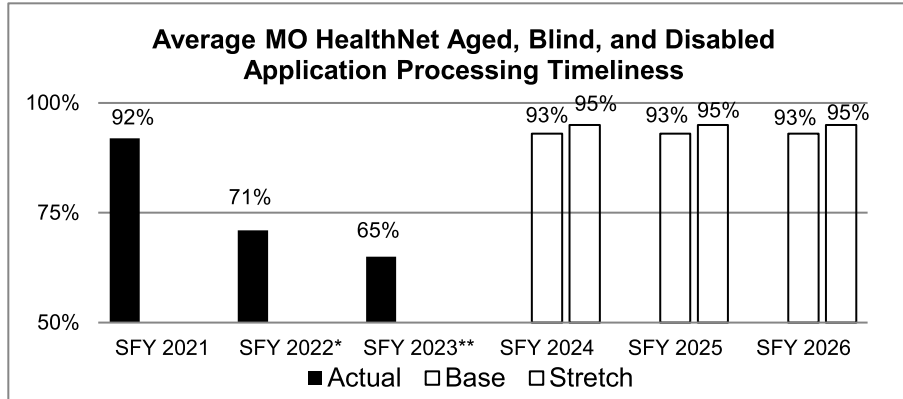
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.110

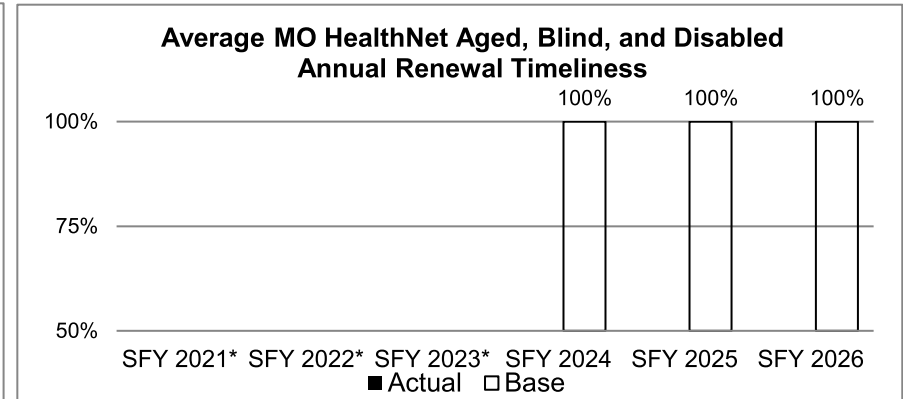
Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center

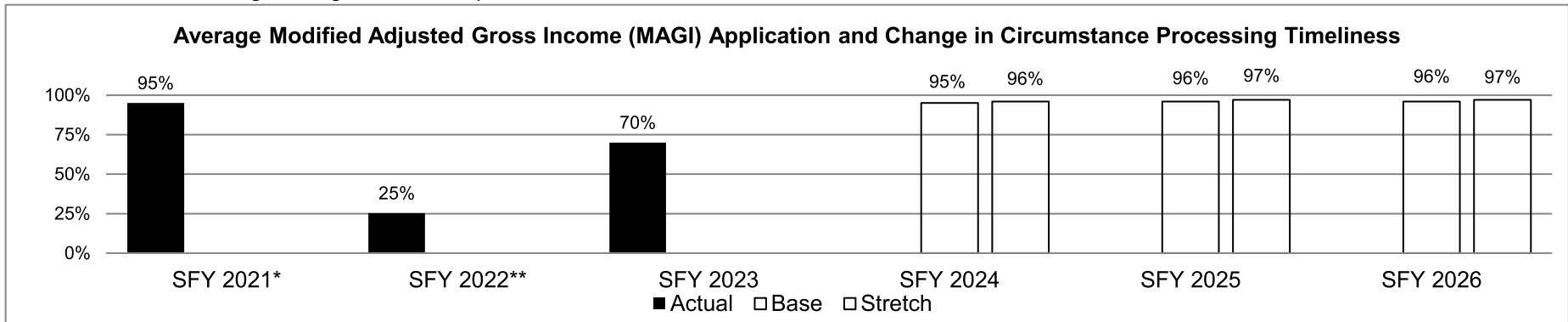


*In SFY 2022, the decrease in timeliness can be attributed to an increase in applications for AEG. Eligibility for AEG had to be determined prior to determining eligibility for MHABD. Updates to the process moving forward, and the fact that we are close to processing current in MEDES will allow us to improve processing timeliness of these applications in the future.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.



*In SFY 2021 SFY 2022, and SFY 2023 there was no data to report as COVID-19 PHE guidelines suspended requirements for Annual Renewals.



*COVID-19 flexibilities allowed FSD to accept participant's attestation on most eligibility factors during the PHE. This resulted in a large increase in timeliness that may not be able to be maintained in SFY 2022.

**Decrease in SFY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty hiring staff.

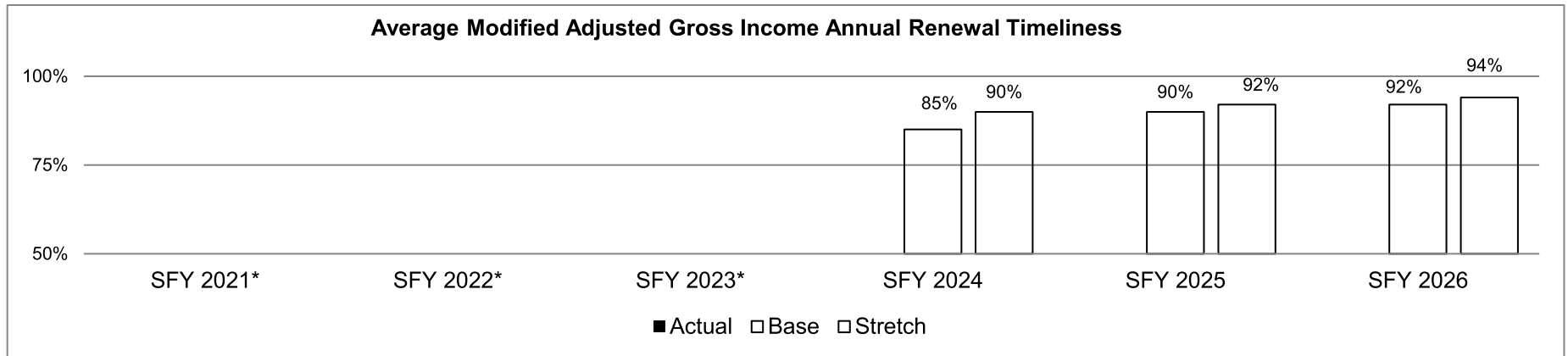
PROGRAM DESCRIPTION

Department: Social Services

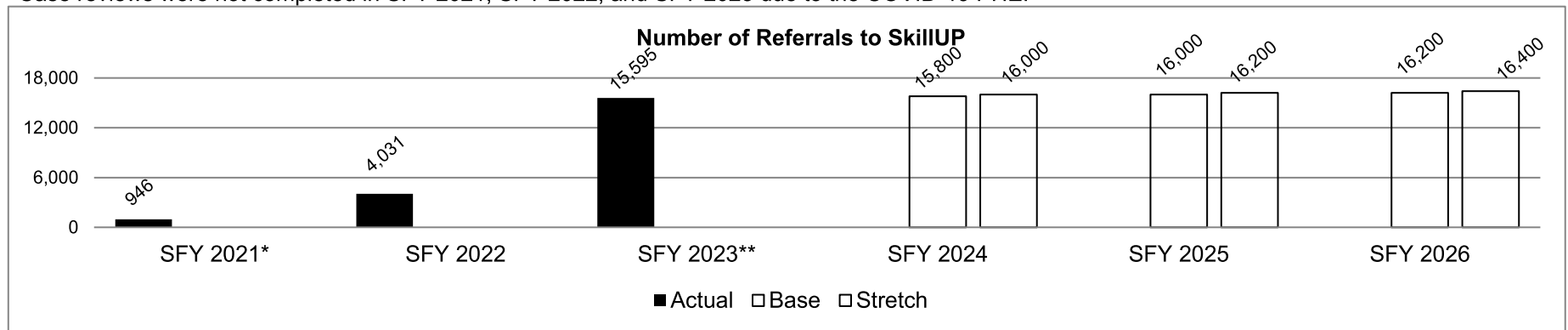
HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center



*Case reviews were not completed in SFY 2021, SFY 2022, and SFY 2023 due to the COVID-19 PHE.



The FSD Resource Centers and Call Centers are referring clients interested in employment and training to SkillUP providers. The formalized referral process now include referrals from Vocational Rehabilitation, the Child Support (CS) Call Center, and Responsible Fatherhood programs. This referral process will be offered to other agencies.

*In SFY 2021, there was a decrease due to the COVID-19 pandemic. This trend is not expected to continue.

**SFY 2023 actual data reflects an increase in SkillUP referrals due to process improvements in the call centers, as well as the return of work requirements for ABAWDs. Work requirements were waived for ABAWDs throughout the duration of the Public Health Emergency.

PROGRAM DESCRIPTION

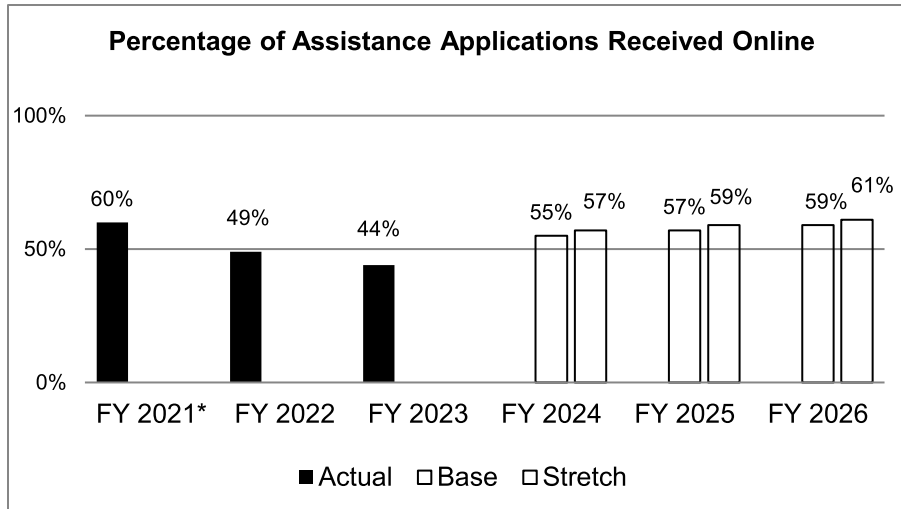
Department: Social Services

HB Section(s): 11.110

Program Name: Income Maintenance Call Center

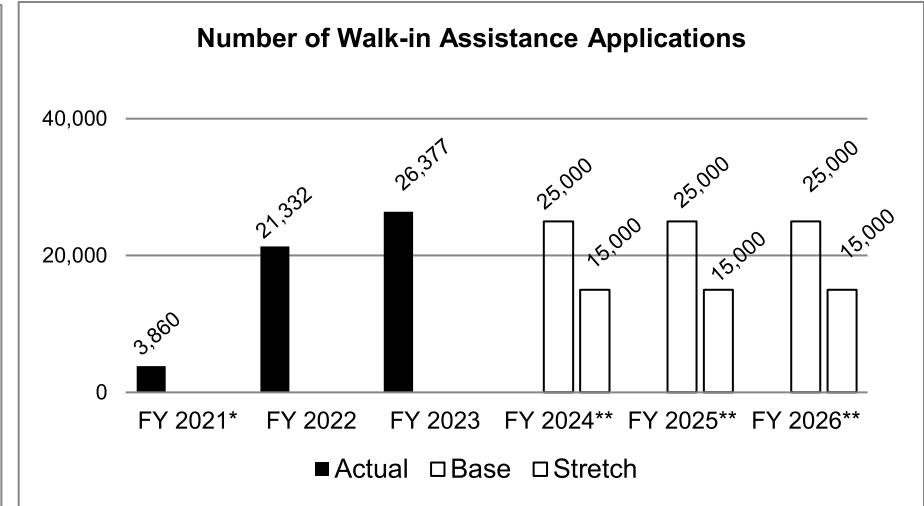
Program is found in the following core budget(s): Income Maintenance Call Center

2d. Provide a measure(s) of the program's efficiency.



FSD implemented the online application system for SNAP, Child Care, TANF and MO HealthNet (Aged, Blind, Disabled) on a statewide level in April 2017. There is a positive correlation between the increase in the percentage of online applications and a decrease in walk-in applications.

*In FY 2021, there was an increase of online applications received due to the COVID-19 PHE. In-person applications increased as offices reopened.



FSD implemented the online application system for SNAP, Child Care, TANF and MO HealthNet (Aged, Blind, Disabled) on a statewide level in April 2017. There is a positive correlation between the increase in the percentage of online applications and a decrease in walk-in applications.

Note: FY 2021 and FY 2022 were updated to reflect more accurate data.

*In FY 2021, for most of the year offices were open by appointment only due to the COVID-19 PHE.

**Projections are based on an anticipated decrease due to technology that is being implemented to expand access to electronic forms of application and customer service.

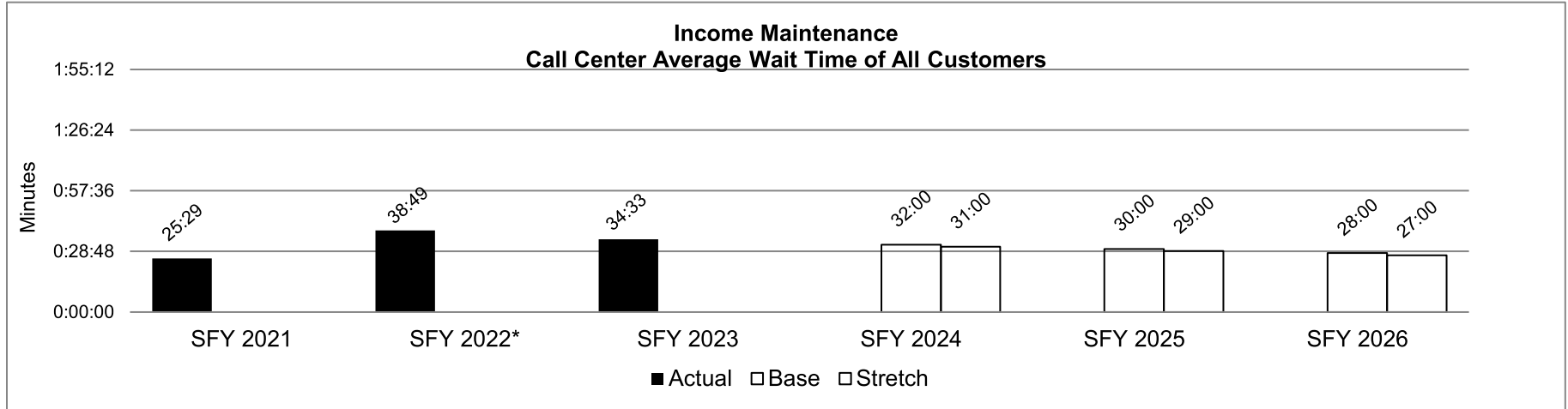
PROGRAM DESCRIPTION

Department: Social Services

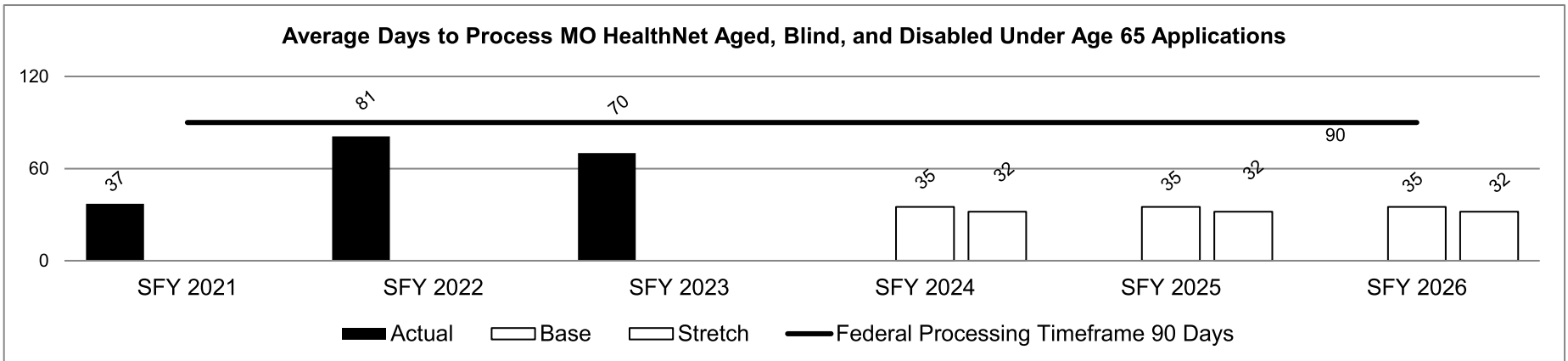
HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center



*In SFY 2022 call wait times increased as we transitioned to a new software for our call center. Previously we had small queues which caused higher deflections, with the new Genesys software, callers are seldom unable to get through, which caused higher wait times. In addition, increases in call volume were related to the implementation of AEG and the extension of PHE.



FSD implemented a streamlined MHN application, or one application for all Medicaid programs with AEG in October 2021. Because of Medicaid expansion, and an extended open enrollment, FSD received over 200,000 applications in a few short months. This caused processing times to increase dramatically. Projections reflect improved number of days to process as the applications for AEG stabilize.

PROGRAM DESCRIPTION

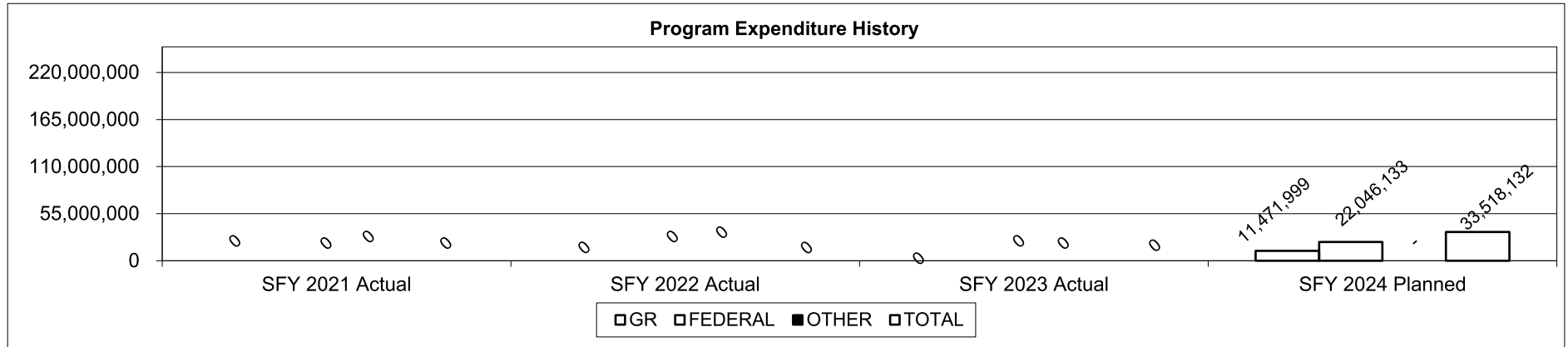
Department: Social Services

HB Section(s): 11.110

Program Name: Income Maintenance Call Center

Program is found in the following core budget(s): Income Maintenance Call Center

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

Health Initiatives Fund (0275)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 207.010, 207.022, and 208.420, RSMo.

6. Are there federal matching requirements? If yes, please explain.

IM Field Staff and Operations federal fund (FF) reimbursement is based on the IM time study rate of around (59% FF and 41% State Match) or at the level as specified under a specific grant such as MO HealthNet Administration (75% FF and 25% State Match) or SNAP Administration (50% FF and 50% State Match) if expenditures are reimbursable under the particular grant. The time study rate is determined by polling a select number of IM staff. In addition, some expenditures may be used as Maintenance of Effort (MOE) to earn other federal grants.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federal mandated programs such as SNAP and MO HealthNet are considered federally mandated.

NDI – FSD Call Center Bot

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Income Maintenance Call Center BOT DI# 1886022

Budget Unit 90074C & 90078C
HB Section 11.110

1. AMOUNT OF REQUEST

| FY 2025 Budget Request | | | | |
|------------------------|------------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 1,640,000 | 2,360,000 | 0 | 4,000,000 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,640,000 | 2,360,000 | 0 | 4,000,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|--|---|--|
| <input type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input checked="" type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input type="checkbox"/> Other: _____ | |

NEW DECISION ITEM

Department: Social Services

Division: Family Support

DI Name: Income Maintenance Call Center BOT DI# 1886022

Budget Unit 90074C & 90078C

HB Section 11.110

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

The Family Support Division (FSD) is requesting funding to implement an integration of advanced technologies such as BOTS/Robotic Process Automation (RPA) into the workflow and augmentation of the IM Call Center in an effort to reduce manual entry by workers into the system, especially into multiple systems. It is expected that this integration of advanced technology can provide a more efficient way to handle customer inquiries, applications, and renewals.

The virtual agent bot will be able to:

- Simulate an interaction with a live agent by responding to questions and asking follow up questions as needed to individuals contacting FSD
- Gather identifying information from the individual and authenticate them by confirming their information from back-end system integration
- Relay current case status and case information after the individual has been authenticated
- Explain ways to return information and apply for benefits
- Accept change reports for all programs from individuals and request proof of change during the interaction by texting a link to the individual to upload their proof of change (i.e., for residency changes they may be asked to provide an electric bill or other proof of residency). The virtual agent compiles the reported changes and creates a task in the FSD tasking system for FSD staff to process.
- When citizens report a change, the virtual agent will know if follow up questions for related changes is needed (i.e., if a citizen is reporting an address change, the virtual agent will know to ask if the person's rent and shelter expenses has changed as well).
- Gather the necessary information to complete SNAP Mid-Certification Reviews and MO HealthNet (Medicaid) Applications and Annual Renewals. The virtual agent will compile the gathered information and create a task in the FSD tasking system for a worker to process.

State Statute: Sections 207.010, 207.022, and 208.420, RSMo.

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

In FY 2024, FSD is working with OA-ITSD to explore different options available for this technology that will work best with FSD's current systems and program needs. At this time, the cost is estimated to be \$4,000,000.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Income Maintenance Call Center BOT DI# 1886022

Budget Unit 90074C & 90078C
HB Section 11.110

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|----------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| | | | | | | | 0 | | |
| Professional Services (BOBC 400) | 1,640,000 | | 2,360,000 | | 0 | | 4,000,000 | | 0 |
| | | | | | | | 0 | | |
| Total EE | 1,640,000 | | 2,360,000 | | 0 | | 4,000,000 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 1,640,000 | 0.0 | 2,360,000 | 0.0 | 0 | 0.0 | 4,000,000 | 0.0 | 0 |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: Income Maintenance Call Center BOT DI# 1886022

Budget Unit 90074C & 90078C
HB Section 11.110

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|-------------------------|-----------------------------|-------------------------|--------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |
| Total EE | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |

NEW DECISION ITEM

Department: Social Services

Division: Family Support

DI Name: Income Maintenance Call Center BOT DI# 1886022

Budget Unit 90074C & 90078C

HB Section 11.110

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.

Please see Income Maintenance Field Call Center Program Description for measures of activity.

6b. Provide a measure(s) of the program's quality.

Please see Income Maintenance Field Call Center Program Description for measures of quality.

6c. Provide a measure(s) of the program's impact.

Please see Income Maintenance Field Call Center Program Description for measures of impact.

6d. Provide a measure(s) of the program's efficiency.

Please see Income Maintenance Field Call Center Program Description for measures of efficiency.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Implement an integration of advanced technologies such as BOTS/Robotic Process Automation (RPA) into the workflow and augmentation of the IM Call Center in an effort to reduce manual entry by workers into the system.

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------------|------------|-------------|------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-MEDICAID CHIP | | | | | | | | |
| IM Call Center BOT - 1886022 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$2,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$820,000 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$1,180,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------------|------------|-------------|------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| IM CALL CENTER-SNAP | | | | | | | | |
| IM Call Center BOT - 1886022 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$2,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$820,000 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$1,180,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

Core – Public Acute Care Hospital

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Public Acute Care Hospital

Budget Unit: 90073C

HB Section: 11.115

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-----------|-----------|-------|-----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 975,000 | 975,000 | 0 | 1,950,000 |
| PSD | 25,000 | 25,000 | 0 | 50,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,000,000 | 1,000,000 | 0 | 2,000,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

This funding is for public acute care hospital partnerships to assist with eligibility determinations for MO HealthNet programs.

3. PROGRAM LISTING (list programs included in this core funding)

Public Acute Care Hospital

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Public Acute Care Hospital

Budget Unit: 90073C
HB Section: 11.115

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 2,000,000 | 2,000,000 |
| Less Reverted (All Funds) | 0 | 0 | (30,000) | (30,000) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 1,970,000 | 1,970,000 |
| Actual Expenditures (All Funds) | 0 | 0 | 1,015,593 | N/A |
| Unexpended (All Funds) | 0 | 0 | 954,407 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 954,407 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | (1) | |

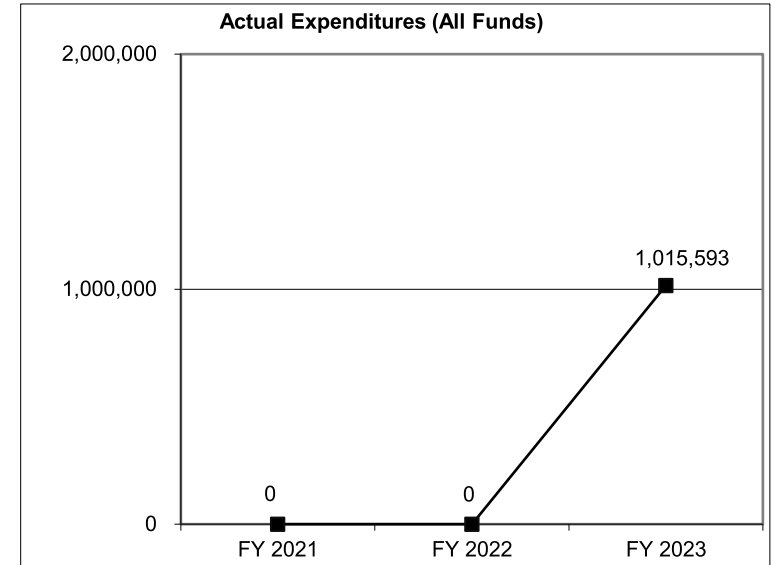
*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) This was new funding in FY 2023.



CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
PUBLIC ACUTE CARE HOSPITAL**

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--------------|-------------------------|-------------|------------------|------------------|--------------|------------------|--|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | PD | 0.00 | 1,000,000 | 1,000,000 | 0 | 2,000,000 | |
| | | | | Total | 0.00 | 1,000,000 | 1,000,000 | 0 | 2,000,000 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 679 | 2437 | EE | 0.00 | | 0 | 975,000 | 0 | 975,000 | Core reallocation to align with actual expenditures. |
| Core Reallocation | 679 | 2438 | EE | 0.00 | | 975,000 | 0 | 0 | 975,000 | Core reallocation to align with actual expenditures. |
| Core Reallocation | 679 | 2437 | PD | 0.00 | | 0 | (975,000) | 0 | (975,000) | Core reallocation to align with actual expenditures. |
| Core Reallocation | 679 | 2438 | PD | 0.00 | | (975,000) | 0 | 0 | (975,000) | Core reallocation to align with actual expenditures. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | EE | 0.00 | | 975,000 | 975,000 | 0 | 1,950,000 | |
| | | | PD | 0.00 | | 25,000 | 25,000 | 0 | 50,000 | |
| | | | Total | 0.00 | 0.00 | 1,000,000 | 1,000,000 | 0 | 2,000,000 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | EE | 0.00 | | 975,000 | 975,000 | 0 | 1,950,000 | |
| | | | PD | 0.00 | | 25,000 | 25,000 | 0 | 50,000 | |
| | | | Total | 0.00 | 0.00 | 1,000,000 | 1,000,000 | 0 | 2,000,000 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-----------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| PUBLIC ACUTE CARE HOSPITAL | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 970,000 | 0.00 | 0 | 0.00 | 975,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 45,593 | 0.00 | 0 | 0.00 | 975,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 1,015,593 | 0.00 | 0 | 0.00 | 1,950,000 | 0.00 | 0 | 0.00 |
| PROGRAM-SPECIFIC | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 1,000,000 | 0.00 | 25,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 1,000,000 | 0.00 | 25,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 2,000,000 | 0.00 | 50,000 | 0.00 | 0 | 0.00 |
| TOTAL | 1,015,593 | 0.00 | 2,000,000 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,015,593 | 0.00 | \$2,000,000 | 0.00 | \$2,000,000 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| PUBLIC ACUTE CARE HOSPITAL | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 1,015,593 | 0.00 | 0 | 0.00 | 1,950,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 1,015,593 | 0.00 | 0 | 0.00 | 1,950,000 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 2,000,000 | 0.00 | 50,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 2,000,000 | 0.00 | 50,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,015,593 | 0.00 | \$2,000,000 | 0.00 | \$2,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$970,000 | 0.00 | \$1,000,000 | 0.00 | \$1,000,000 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$45,593 | 0.00 | \$1,000,000 | 0.00 | \$1,000,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.115

Program Name: Public Acute Care Hospital

Program is found in the following core budget(s): Public Acute Care Hospital

1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) utilizes funding from the Income Maintenance (IM) Field Staff and Operations core appropriation to provide funds for hospital staff to assist customers in the enrollment for MO HealthNet coverage under eligibility programs such as Modified Adjusted Gross Income (MAGI), Adult Expansion Group (AEG), Presumptive Eligibility, MO HealthNet for Pregnant Women (MPW) and MO HealthNet for the Aged, Blind, and Disabled (MHABD). This Public Acute Care Hospital funding provides an expansion of these existing contracts offered to University Hospital (Columbia), University Health- Kansas City (formerly Truman Medical Center), and other public acute care hospitals throughout the state of Missouri to assist with eligibility determination for MO HealthNet programs.

2a. Provide an activity measure(s) for the program.

Number of MO HealthNet Applications Processed in Public Acute Care Hospitals. Funding was appropriated in FY 2023. However, implementation did not occur until late FY 2023. Therefore, data will be reported in the FY 2026 Budget Request.

2b. Provide a measure(s) of the program's quality.

MO HealthNet Application Processing Accuracy Rate in Public Acute Care Hospitals. Funding was appropriated in FY 2023. However, implementation did not occur until late FY 2023. Therefore, data will be reported in the FY 2026 Budget Request.

2c. Provide a measure(s) of the program's impact.

Average MO HealthNet Application Processing Timeliness in Public Acute Care Hospitals. Funding was appropriated in FY 2023. However, implementation did not occur until late FY 2023. Therefore, data will be reported in the FY 2026 Budget Request.

2d. Provide a measure(s) of the program's efficiency.

Average Days to Process MO HealthNet Application in Public Acute Care Hospitals. Funding was appropriated in FY 2023. However, implementation did not occur until late FY 2023. Therefore, data will be reported in the FY 2026 Budget Request.

PROGRAM DESCRIPTION

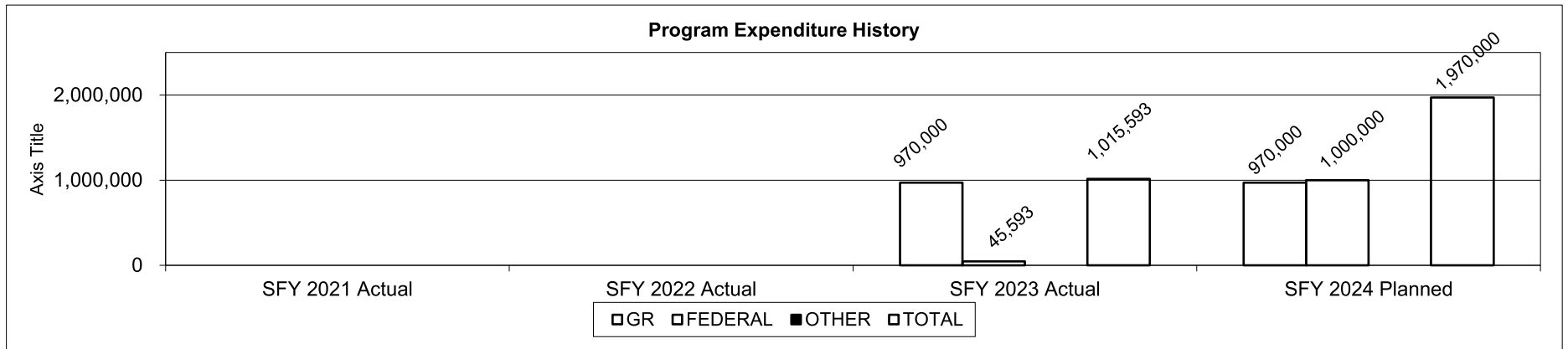
Department: Social Services

HB Section(s): 11.115

Program Name: Public Acute Care Hospital

Program is found in the following core budget(s): Public Acute Care Hospital

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 207.010, 207.022, and 208.420, RSMo.

6. Are there federal matching requirements? If yes, please explain.

Federal Fund (FF) reimbursement is based on the MO HealthNet Administration rate (75% FF and 25% State Match).

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federal mandated programs such as MO HealthNet are considered federally mandated.

Core - Family Support Division Staff Training

CORE DECISION ITEM

Department: Social Services
 Division: Family Support
 Core: Family Support Division Staff Training

Budget Unit: 90075C
 HB Section: 11.120

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|----------------|----------------|----------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 104,340 | 129,953 | 0 | 234,293 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 104,340 | 129,953 | 0 | 234,293 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

This appropriation provides staff training for all levels of Family Support Division (FSD) staff and provides some training for community stakeholders and partners.

3. PROGRAM LISTING (list programs included in this core funding)

Family Support Staff Training

CORE DECISION ITEM

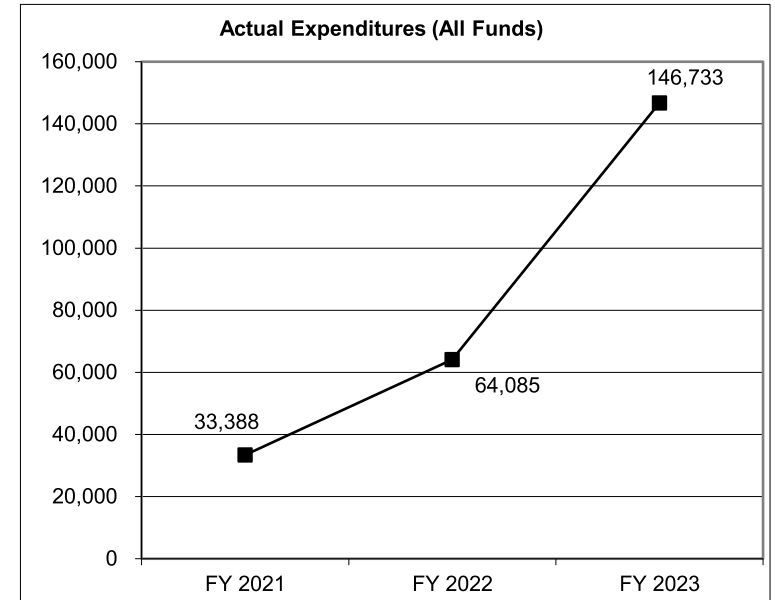
Department: Social Services
Division: Family Support
Core: Family Support Division Staff Training

Budget Unit: 90075C

HB Section: 11.120

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 248,887 | 229,598 | 232,826 | 234,293 |
| Less Reverted (All Funds) | (3,440) | (3,096) | (3,096) | (3,130) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 245,447 | 226,502 | 229,730 | 231,163 |
| Actual Expenditures (All Funds) | 33,388 | 64,085 | 146,733 | N/A |
| Unexpended (All Funds) | 212,059 | 162,417 | 82,997 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 86,137 | 40,884 | 0 | N/A |
| Federal | 125,922 | 121,533 | 82,995 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | (4) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There was a core reallocation increase of \$6,220 (\$3,280 GR; \$2,940 FF) for mileage reimbursement. Expenditures were reduced due to COVID-19 pandemic.

(2) FY 2022 - There was a core increase of \$3,228 FF for mileage reimbursement. There was a core reduction of \$22,517 (\$11,468 GR; \$11,049 FF) for a decrease of in-state travel due to more virtual trainings.

(3) FY 2023 - There was a core increase of \$3,228 FF for mileage reimbursement.

(4) FY 2024 - There was a core increase of \$1,467 (\$1,131 GR; \$336 FF) for mileage reimbursement.

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT STAFF TRAINING**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|-----------------------------|-----------------|-------------|----------------|----------------|----------|----------------|-------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | EE | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| | Total | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | EE | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| | Total | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | EE | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| | Total | 0.00 | 104,340 | 129,953 | 0 | 234,293 | |
| <hr/> | | | | | | | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT STAFF TRAINING | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 100,111 | 0.00 | 104,340 | 0.00 | 104,340 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 20,000 | 0.00 | 20,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 46,622 | 0.00 | 109,953 | 0.00 | 109,953 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 146,733 | 0.00 | 234,293 | 0.00 | 234,293 | 0.00 | 0 | 0.00 |
| TOTAL | 146,733 | 0.00 | 234,293 | 0.00 | 234,293 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$146,733 | 0.00 | \$234,293 | 0.00 | \$234,293 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMILY SUPPORT STAFF TRAINING | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 64,514 | 0.00 | 148,839 | 0.00 | 148,839 | 0.00 | 0 | 0.00 |
| SUPPLIES | 6,434 | 0.00 | 15,000 | 0.00 | 15,000 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 28,669 | 0.00 | 20,000 | 0.00 | 20,000 | 0.00 | 0 | 0.00 |
| COMMUNICATION SERV & SUPP | 4,731 | 0.00 | 8,000 | 0.00 | 8,000 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 9,048 | 0.00 | 10,136 | 0.00 | 10,136 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 7,589 | 0.00 | 15,000 | 0.00 | 15,000 | 0.00 | 0 | 0.00 |
| OFFICE EQUIPMENT | 0 | 0.00 | 3,560 | 0.00 | 3,560 | 0.00 | 0 | 0.00 |
| OTHER EQUIPMENT | 392 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| BUILDING LEASE PAYMENTS | 2,336 | 0.00 | 3,000 | 0.00 | 3,000 | 0.00 | 0 | 0.00 |
| EQUIPMENT RENTALS & LEASES | 3,959 | 0.00 | 110 | 0.00 | 110 | 0.00 | 0 | 0.00 |
| MISCELLANEOUS EXPENSES | 19,061 | 0.00 | 648 | 0.00 | 648 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 146,733 | 0.00 | 234,293 | 0.00 | 234,293 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$146,733 | 0.00 | \$234,293 | 0.00 | \$234,293 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$100,111 | 0.00 | \$104,340 | 0.00 | \$104,340 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$46,622 | 0.00 | \$129,953 | 0.00 | \$129,953 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.120

Program Name: Family Support Division Staff Training

Program is found in the following core budget(s): Family Support Division Staff Training

1a. What strategic priority does this program address?

Develop High Performing Teams

1b. What does this program do?

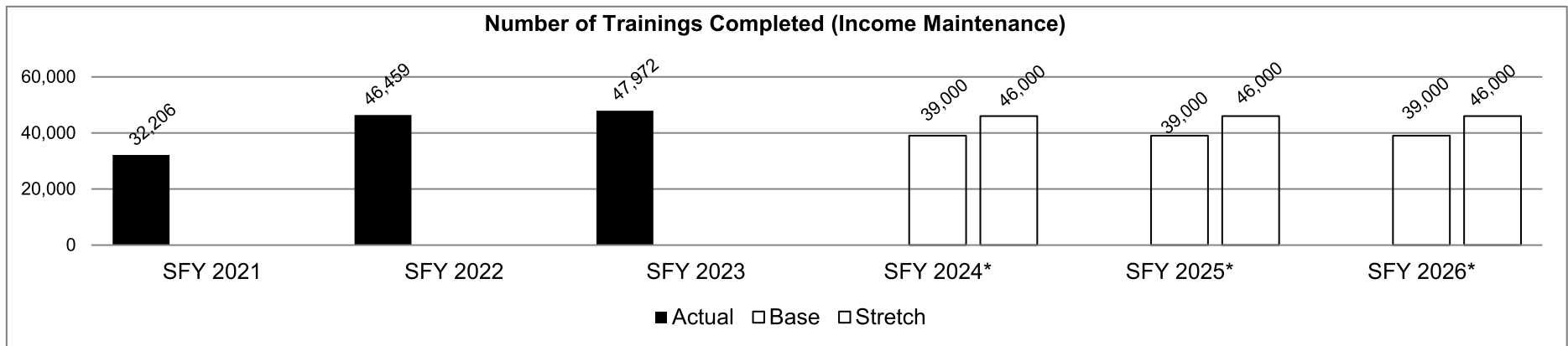
The Department of Social Services (DSS), Family Support Division (FSD) Training and Development Unit is responsible for creating and implementing basic orientation and program training for Child Support (CS) and Income Maintenance (IM) Staff, including the in-house IM and CS call centers.

The Training Unit:

- Teaches basic remote classroom training curriculum to new team members
- Provides ongoing training on various system, law, and policy changes that occur throughout the year
- Manages the online Employee Learning Center (the learning management systems for DSS)
- Conducts and tracks several training modules required by state and federal law

Beginning in November 2021, the training unit implemented the new FSD Show Me Training Portal, which makes online training available to community stakeholders and partners who assist individuals seeking services from FSD. This training allows staff to better serve Missouri citizens.

2a. Provide an activity measure(s) for the program.



*Projections are based on a training rehaul which greatly streamlined online training into a live, virtual platform using industry standards. This resulted in a reduced number of trainings an individual is required to complete and therefore, is anticipated to reduce the total number of trainings completed.

PROGRAM DESCRIPTION

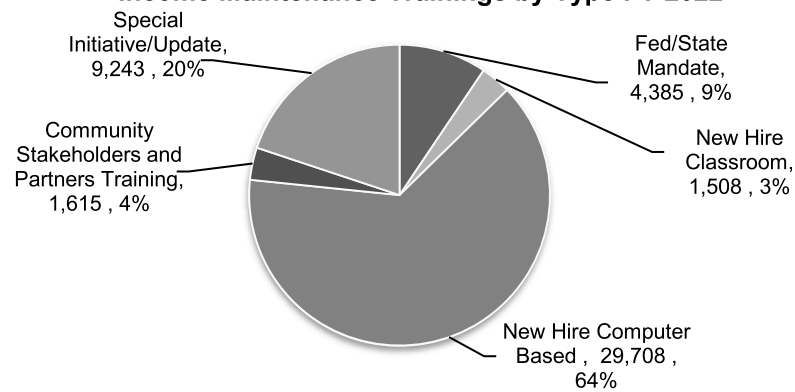
Department: Social Services

HB Section(s): 11.120

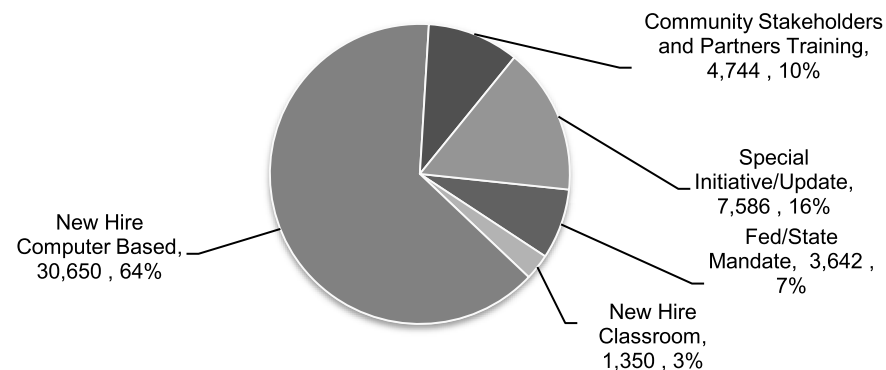
Program Name: Family Support Division Staff Training

Program is found in the following core budget(s): Family Support Division Staff Training

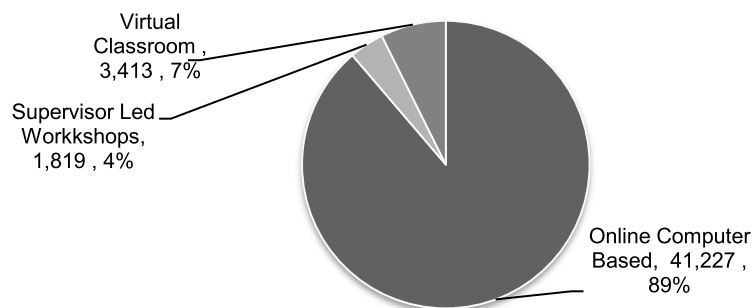
Income Maintenance Trainings by Type FY 2022



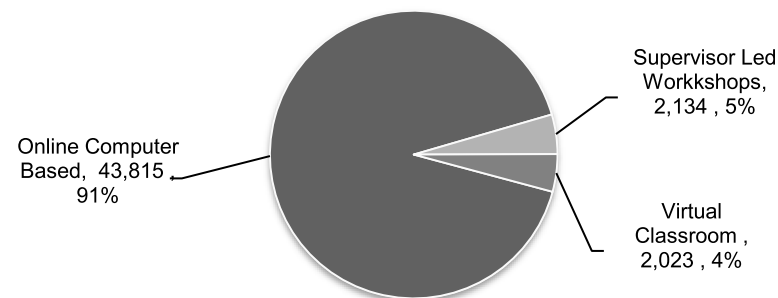
Income Maintenance Trainings by Type FY 2023



Income Maintenance Trainings by Delivery Method FY 2022



Income Maintenance Trainings by Delivery Method FY 2023



Special initiatives include any training that is outside of new hire training, such as IM cross training efforts, statewide training for policy updates, coaching conferences and child care challenges.

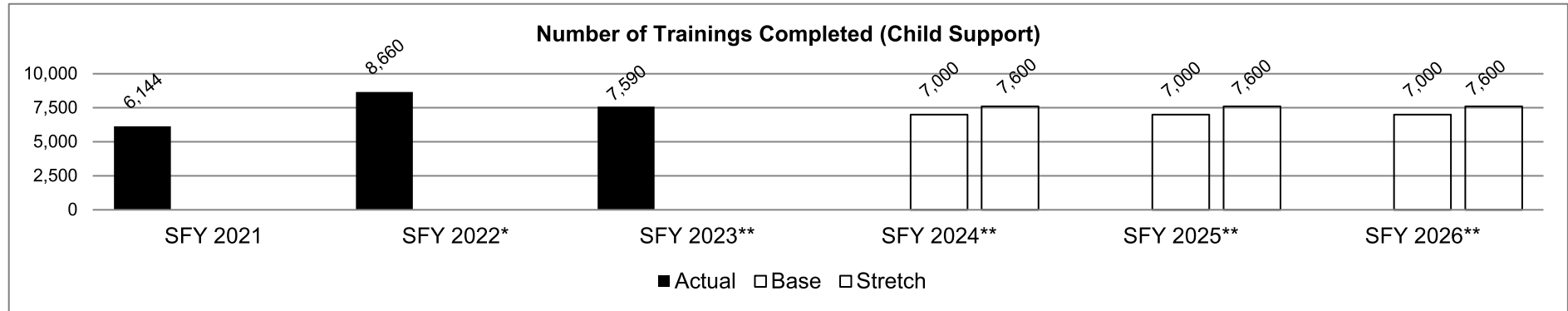
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.120

Program Name: Family Support Division Staff Training

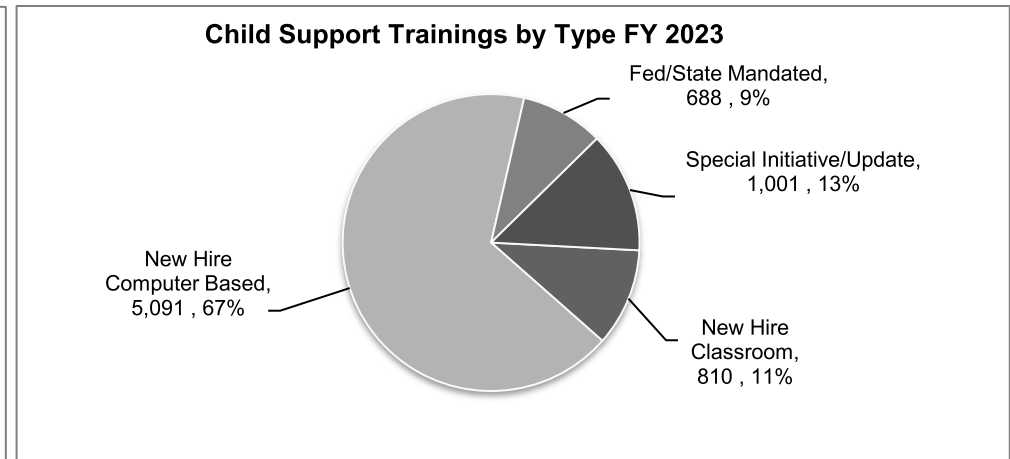
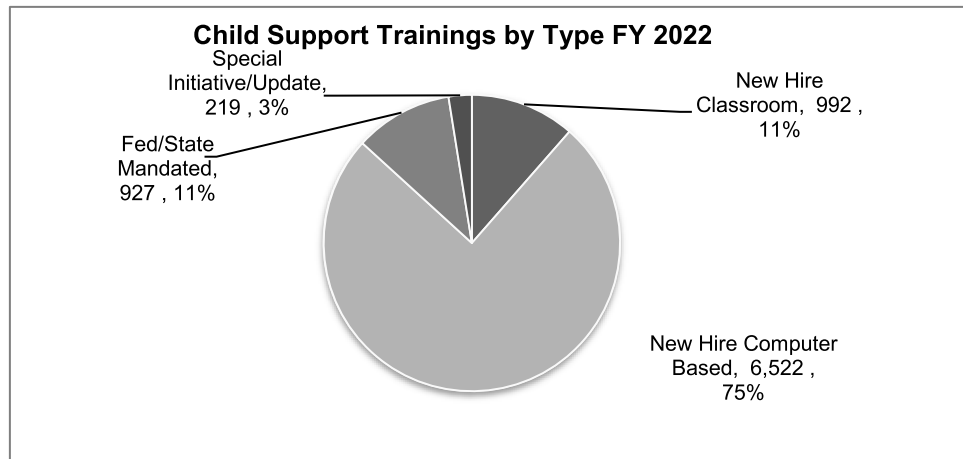
Program is found in the following core budget(s): Family Support Division Staff Training



*In SFY 2022, CS trainings increased due to staff hired for the in-house merit call center and special initiatives.

**SFY 2023 Actual data and SFY 2024 - SFY 2026 projections decreased due to five online lessons being removed and archived.

Number of trainings are the total number of completed training registrations and does not equal total individuals trained, since an individual can complete more than one training.



Special Initiatives include any training outside of new hire training including Change and Innovation Re-Design Team Training and Current Implementation Training.

PROGRAM DESCRIPTION

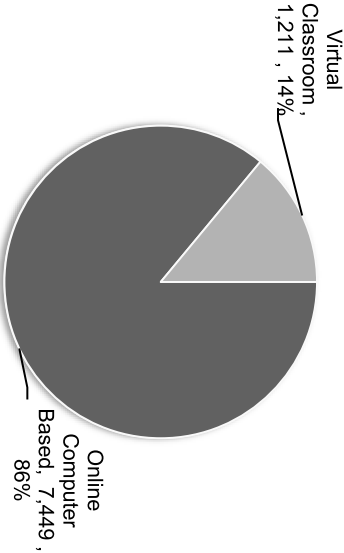
Department: Social Services

Program Name: Family Support Division Staff Training

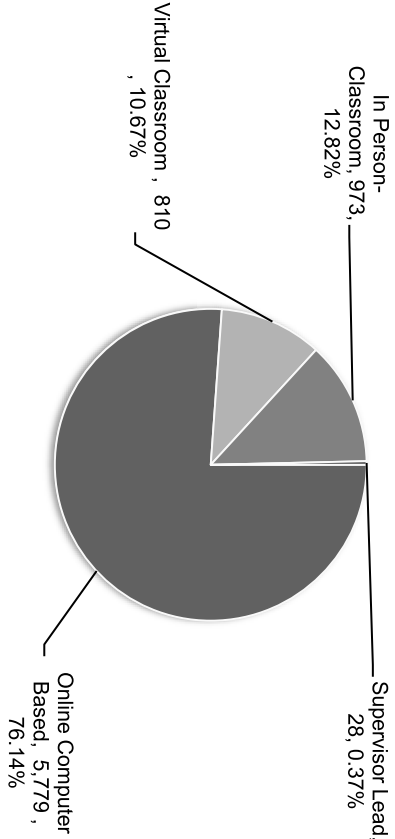
Program is found in the following core budget(s): Family Support Division Staff Training

HB Section(s): 11.120

Child Support Trainings by Delivery Method FY 2022

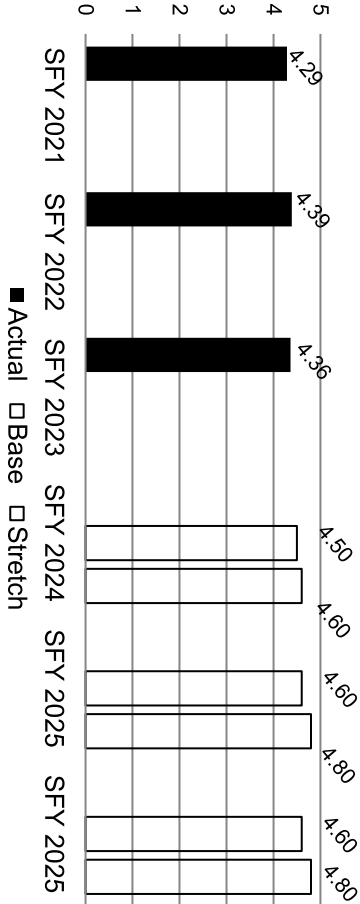


Child Support Training by Delivery Method FY 2023

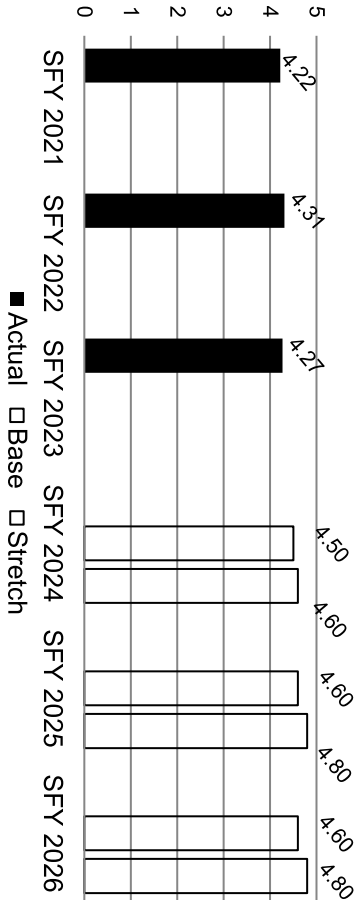


2b. Provide a measure(s) of the program's quality.

Trainer Effectiveness



Satisfaction With Training



FSD's evaluation rates with a scale of 1-5, with 5 being the most effective or most satisfied. This is completed by participants at the end of each training session.

PROGRAM DESCRIPTION

Department: Social Services

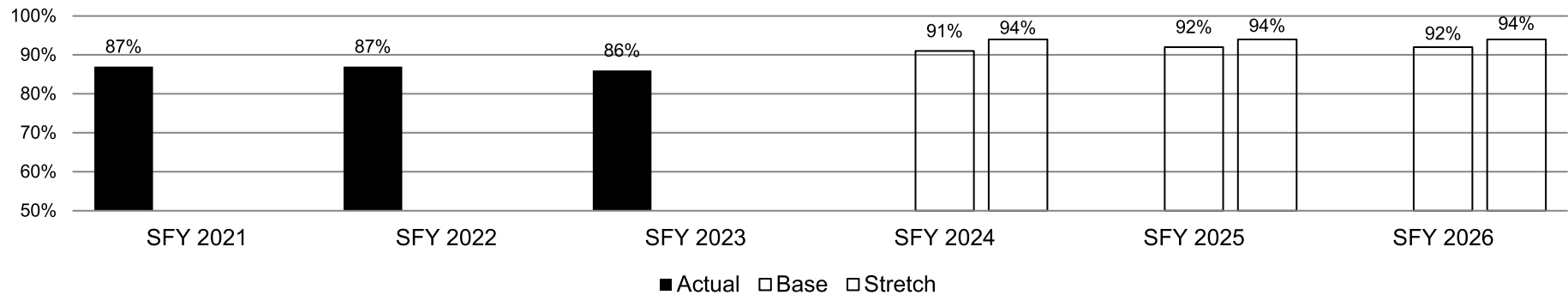
HB Section(s): 11.120

Program Name: Family Support Division Staff Training

Program is found in the following core budget(s): Family Support Division Staff Training

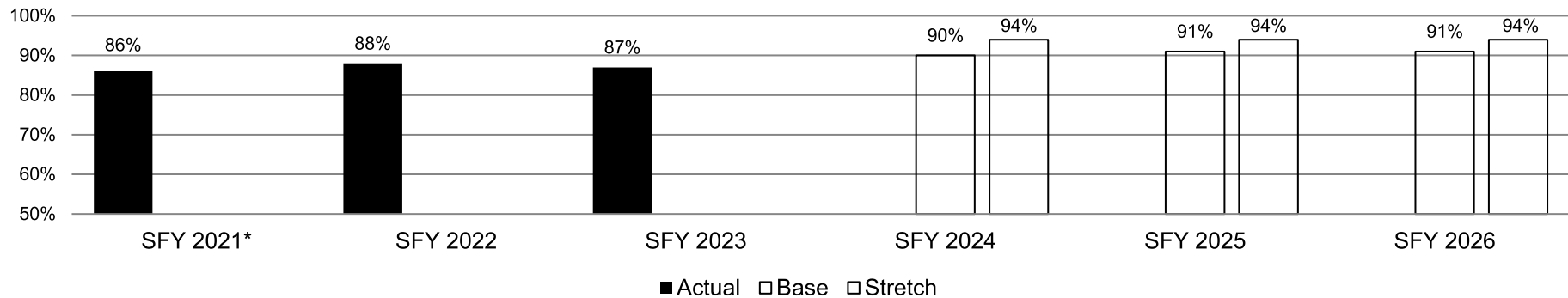
2c. Provide a measure(s) of the program's impact.

Overall Average Competency Test Score (Child Support)



Note: Training participants complete a final assessment at the end of each classroom training to measure competency.

Overall Average Competency Test Score (Income Maintenance)



*SFY 2021 data was updated to reflect accurate information.

Note: Training participants complete a final assessment at the end of each classroom training to measure competency.

PROGRAM DESCRIPTION

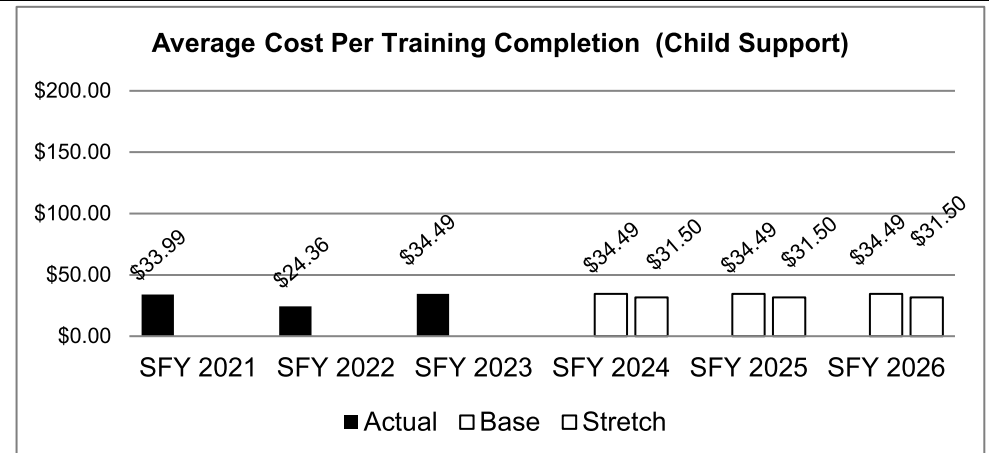
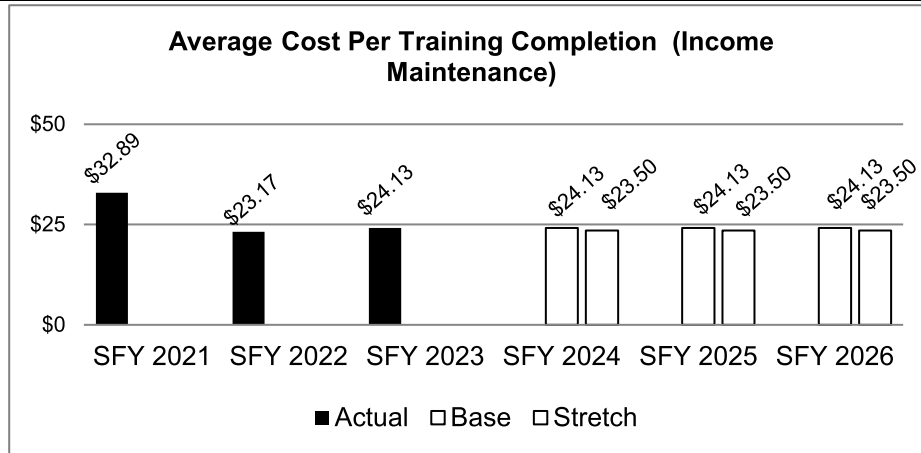
Department: Social Services

HB Section(s): 11.120

Program Name: Family Support Division Staff Training

Program is found in the following core budget(s): Family Support Division Staff Training

2d. Provide a measure(s) of the program's efficiency.



This figure shows the average cost per completed training registration by averaging the cost of the training program by number of completed training registrations. The largest component of training cost is the salary of the trainers.

PROGRAM DESCRIPTION

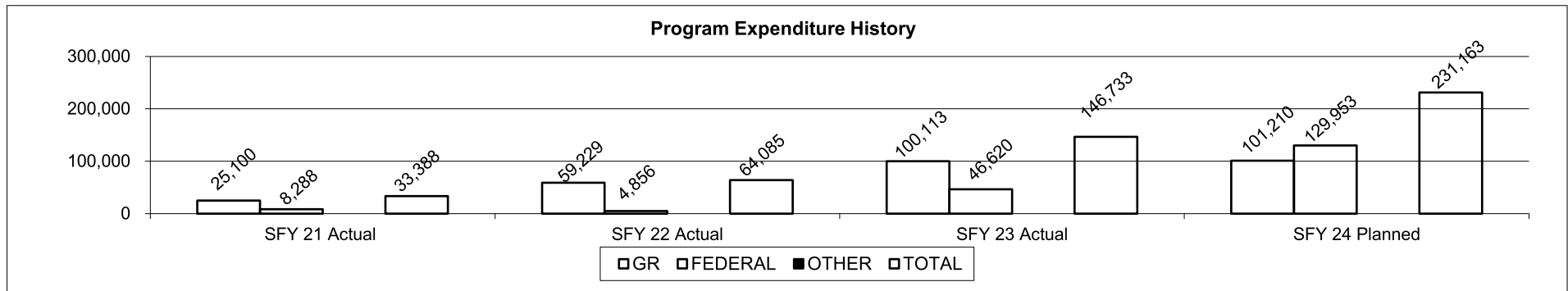
Department: Social Services

HB Section(s): 11.120

Program Name: Family Support Division Staff Training

Program is found in the following core budget(s): Family Support Division Staff Training

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

N/A

6. Are there federal matching requirements? If yes, please explain.

Family Support Staff Training federal reimbursement is based on the type of expenditure. Some expenditures are reimbursable at the IM time study rate of around (59% FF and 41% State Match) or at the level as specified under a specific grant such as CS (66% FF and 34% State) or Supplemental Nutrition Assistance Program (SNAP) Administration (50% FF and 50% State) for expenditures allowable under the grant. The time study rate is determined by polling a select number of IM staff to determine the amount of time spent on particular programs. The time spent on each program and the earnings for these programs are used to determine a federal reimbursement rate. In addition, some expenditures may be used as Maintenance of Effort (MOE) to earn other federal grants.

7. Is this a federally mandated program? If yes, please explain.

Training initiatives to support federally mandated programs such as Food Stamps, Temporary Assistance for Needy Families (TANF), Child Support (CS), and MO HealthNet are considered federally mandated.

Core - Electronic Benefits Transfer (EBT)

CORE DECISION ITEM

Department: Social Services
 Division: Family Support
 Core: Electronic Benefits Transfer (EBT)

Budget Unit: 90015C
 HB Section: 11.125

1. CORE FINANCIAL SUMMARY

| | FY 2025 Budget Request | | | |
|--------------|------------------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 1,696,622 | 1,499,859 | 0 | 3,196,481 |
| PSD | 0 | | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,696,622 | 1,499,859 | 0 | 3,196,481 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| | FY 2025 Governor's Recommendation | | | |
|--------------|-----------------------------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Support Division (FSD) administers the Electronic Benefits Transfer (EBT) program to help low income Missourians by providing for the delivery of Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) cash benefits through the same type of financial systems used by credit or debit cards. This decision item supports the EBT system contracted through FIS/eFunds Corporation.

3. PROGRAM LISTING (list programs included in this core funding)

Electronic Benefits Transfer (EBT)

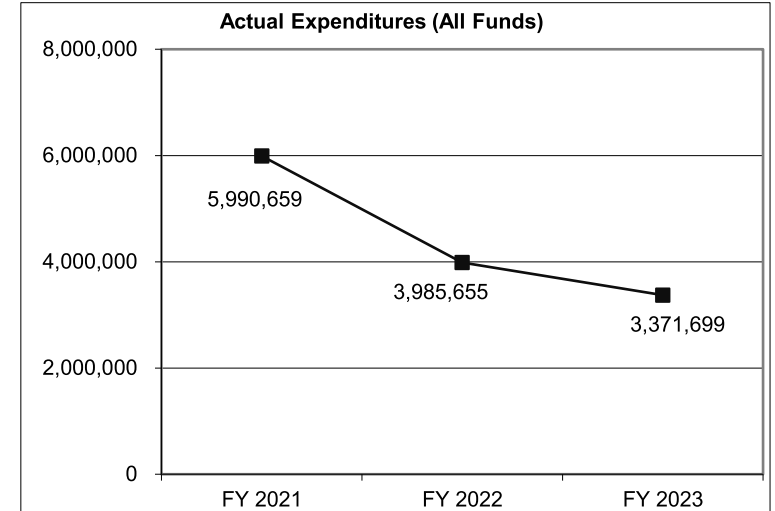
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Electronic Benefits Transfer (EBT)

Budget Unit: 90015C
HB Section: 11.125

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 7,478,560 | 9,728,993 | 6,709,617 | 6,709,617 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 7,478,560 | 9,728,993 | 6,709,617 | 6,709,617 |
| Actual Expenditures (All Funds) | 5,990,659 | 3,985,655 | 3,371,699 | N/A |
| Unexpended (All Funds) | 1,487,901 | 5,743,338 | 3,337,918 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 50,633 | 0 | 0 | N/A |
| Federal | 1,437,268 | 5,743,338 | 3,337,918 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There was a NDI for SNAP EBT Stimulus funding of \$901,788. In addition, there was a supplemental of \$3,333,403 for CRSSA funding.

(2) FY 2022 - There was a NDI reduction of \$901,788 FF for contract costs associated with pandemic EBT benefits. There was also a supplemental reduction of \$3,333,403 of CRSSA funding. There was an increase of \$3,019,376 FF and \$3,513,136 for Pandemic EBT. There was also a core reduction of \$46,888 FF. In FY 2022 EBT had excess federal authority due to one-time stimulus grant award that had expenditures in the previous fiscal year.

(3) FY 2023 - There was a core reduction of \$3,019,376 stimulus funds for Pandemic EBT .

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
ELECTRONIC BENEFIT TRANSFER**

5. CORE RECONCILIATION DETAIL

| | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|----------|-------------------------|-------------|------------------|--------------------|--------------|--------------------|---|
| TAFP AFTER VETOES | | | | | | | | |
| | | EE | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 | |
| | | PD | 0.00 | 0 | 3,513,136 | 0 | 3,513,136 | |
| | | Total | 0.00 | 1,696,622 | 5,012,995 | 0 | 6,709,617 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | |
| Core Reduction | 755 6857 | PD | 0.00 | 0 | (3,513,136) | 0 | (3,513,136) | Core reduction of stimulus appropriation, award ended this fiscal year. |
| NET DEPARTMENT CHANGES | | | 0.00 | 0 | (3,513,136) | 0 | (3,513,136) | |
| DEPARTMENT CORE REQUEST | | | | | | | | |
| | | EE | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 | |
| | | PD | 0.00 | 0 | 0 | 0 | 0 | |
| | | Total | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | |
| | | EE | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 | |
| | | PD | 0.00 | 0 | 0 | 0 | 0 | |
| | | Total | 0.00 | 1,696,622 | 1,499,859 | 0 | 3,196,481 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|---|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| ELECTRONIC BENEFIT TRANSFER | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 1,696,622 | 0.00 | 1,696,622 | 0.00 | 1,696,622 | 0.00 | 0 | 0.00 | |
| TEMP ASSIST NEEDY FAM FEDERAL | 100,000 | 0.00 | 100,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 421,633 | 0.00 | 1,399,859 | 0.00 | 1,399,859 | 0.00 | 0 | 0.00 | |
| DSS FEDERAL STIMULUS | 1,153,444 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 3,371,699 | 0.00 | 3,196,481 | 0.00 | 3,196,481 | 0.00 | 0 | 0.00 | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| DSS FEDERAL STIMULUS | 0 | 0.00 | 3,513,136 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 3,513,136 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 3,371,699 | 0.00 | 6,709,617 | 0.00 | 3,196,481 | 0.00 | 0 | 0.00 | |
| SB 45/90/106 Imp Transtl Benef - 1886004 | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 2,827,170 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 2,827,170 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 2,827,170 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$3,371,699 | 0.00 | \$6,709,617 | 0.00 | \$6,023,651 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| ELECTRONIC BENEFIT TRANSFER | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 388 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 3,371,311 | 0.00 | 3,196,481 | 0.00 | 3,196,481 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 3,371,699 | 0.00 | 3,196,481 | 0.00 | 3,196,481 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 3,513,136 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 3,513,136 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$3,371,699 | 0.00 | \$6,709,617 | 0.00 | \$3,196,481 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$1,696,622 | 0.00 | \$1,696,622 | 0.00 | \$1,696,622 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$1,675,077 | 0.00 | \$5,012,995 | 0.00 | \$1,499,859 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.125

Program Name: Electronic Benefits Transfer (EBT)

Program is found in the following core budget(s): Electronic Benefits Transfer (EBT)

1a. What strategic priority does this program address?

Move individuals to economic independence

1b. What does this program do?

The Department of Social Services, Family Support Division is administering the Electronic Benefits Transfer (EBT) program to help low income Missourians by providing for the delivery of cash assistance and SNAP benefits through an EBT card.

The FSD currently contracts with FIS/eFunds Corporation to provide a statewide delivery system for SNAP and Temporary Assistance for Needy Families (TANF) cash benefits. The EBT system allows recipients to use the same type of system used by other consumers completing transactions with debit and credit cards. This is a federal requirement for SNAP recipients. A new contract was awarded to FIS/eFunds in June 2022 and was implemented January 2023. This contract is for five years with an option for five additional one-year renewals. This system also provides reports that are used to identify potential retailer and recipient fraud.

Monthly cost per case

New Contract Rates

| | |
|------------------------------------|--------|
| SNAP only cases | \$0.43 |
| TANF only cases | \$0.20 |
| Cases receiving both SNAP and TANF | \$0.59 |

As required by SB 251 (2013), the DSS, FSD blocks TANF transactions at inappropriate locations, such as liquor stores, casinos, gambling/gaming establishments, and establishments that provide adult-oriented entertainment, using FIS/eFunds Corporations' Fraud Navigator. Fraud Navigator also analyzes SNAP and TANF transactions for possible unallowable activity and provides alerts to the Division of Legal Services, Welfare Investigations Unit.

Missouri implemented additional fraud prevention methods. Missouri has added a level of security to EBT cards to protect consumers from the cloning of EBT benefit cards with the activation of Card Authentication Value (CAV). Customers are now prohibited from using common pin numbers, such as 1111, 1234, 4444 for EBT transactions. Additionally, the Agriculture Improvement Act of 2018 states that Missouri must expunge unused SNAP Benefits from EBT online accounts after 9 months or upon verification that all members of the household are deceased. The expunging of unused benefits was implemented November 14, 2021 and the implementation of expunging benefits for deceased households was implemented April 24, 2022.

As a response to the COVID-19 pandemic, Missouri received approval from FNS to allow online purchasing with EBT cards. Currently Missouri has several small retailers, such as Hays Supermarket, Bratchers Market, Schnucks and Sliced Bread Market approved to accept online EBT purchases. Other Missouri retailers can apply to become online retailers and are added upon FNS approval. Missouri participants are also able to use online purchasing at any FNS approved online retailer.

In FY 2021, FY 2022, FY 2023, and FY 2024 federal stimulus appropriation and/or authority was granted to administer Pandemic EBT (P-EBT). The grant was extended thru March 31, 2024. This appropriation authority of \$3,513,136 for P-EBT is a core reduction for FY 2025.

PROGRAM DESCRIPTION

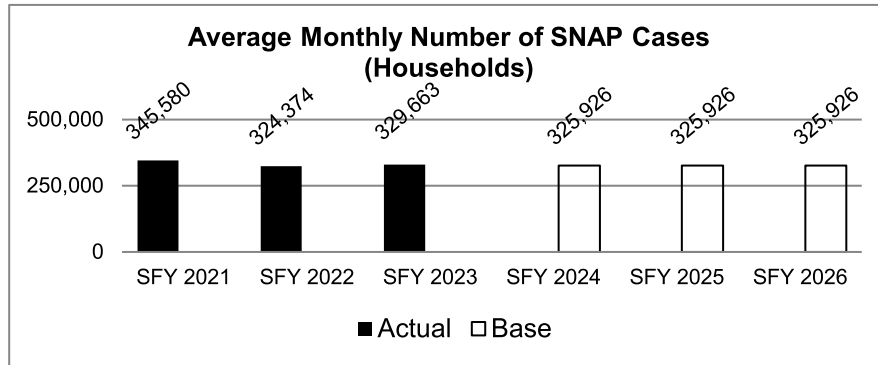
Department: Social Services

HB Section(s): 11.125

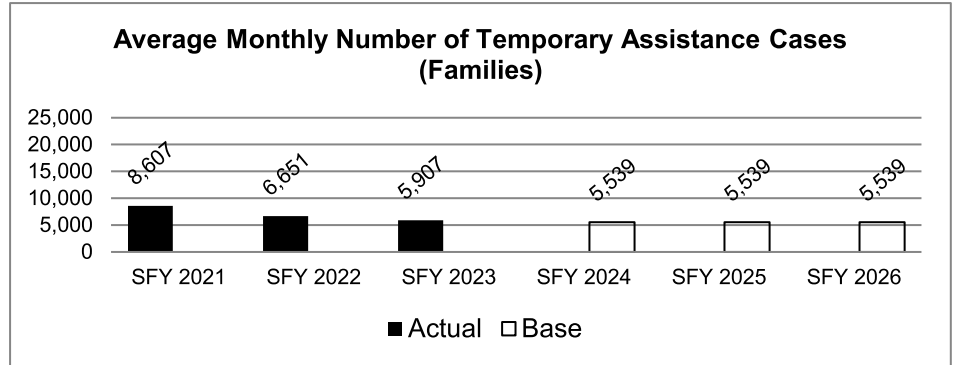
Program Name: Electronic Benefits Transfer (EBT)

Program is found in the following core budget(s): Electronic Benefits Transfer (EBT)

2a. Provide an activity measure(s) for the program.

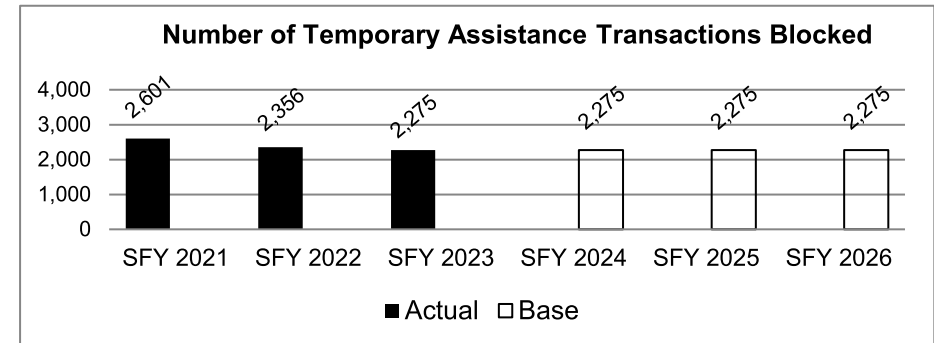
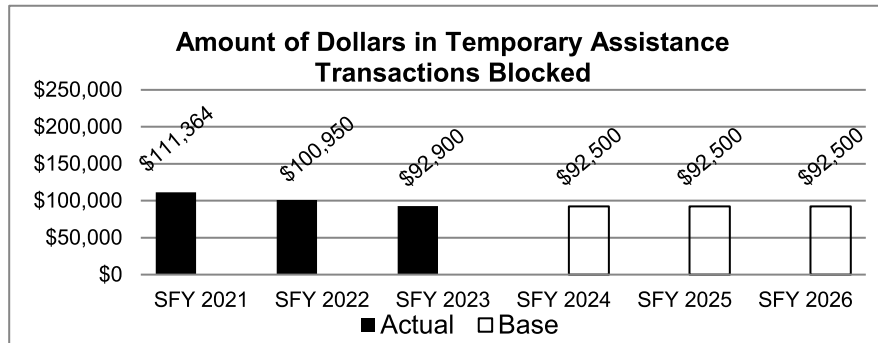


Projections are based on current caseload numbers.



Projections are based on current caseload numbers.

2b. Provide a measure(s) of the program's quality.



As required by SB 251 (2013), the DSS, FSD blocks TANF transactions at inappropriate locations, such as liquor stores, casinos, gambling/gaming establishments, and establishments that provide adult-oriented entertainment, using FIS/eFunds Corporation's Fraud Navigator. The initial push to block inappropriate locations has leveled off and projections were made based on the new transactions and dollars that are expected to be blocked over the next three years.

NOTE: The number of transactions blocked is determined by how many participants attempt to use their card at blocked locations. Participants may not be aware the location is blocked and often make multiple attempts at locations. The FSD receives additions to the list of blocked locations on a quarterly basis.

PROGRAM DESCRIPTION

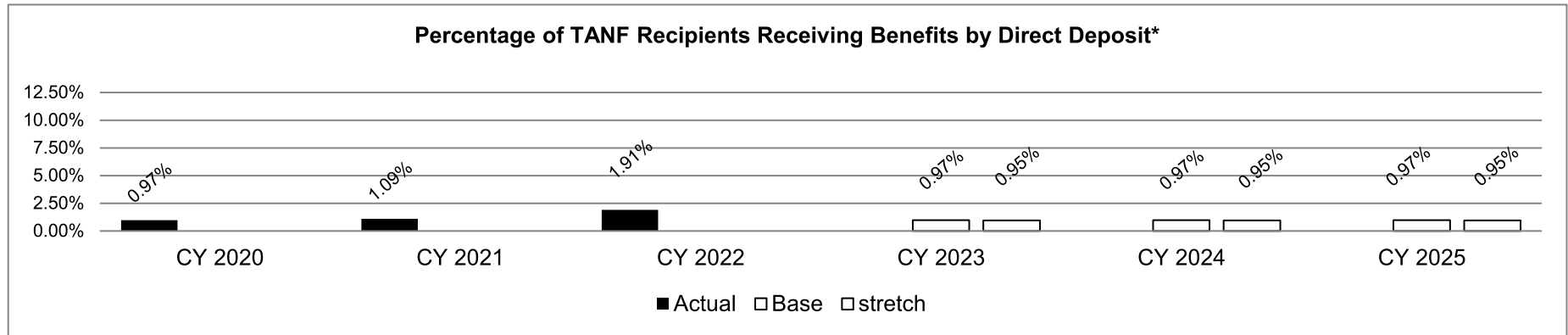
Department: Social Services

HB Section(s): 11.125

Program Name: Electronic Benefits Transfer (EBT)

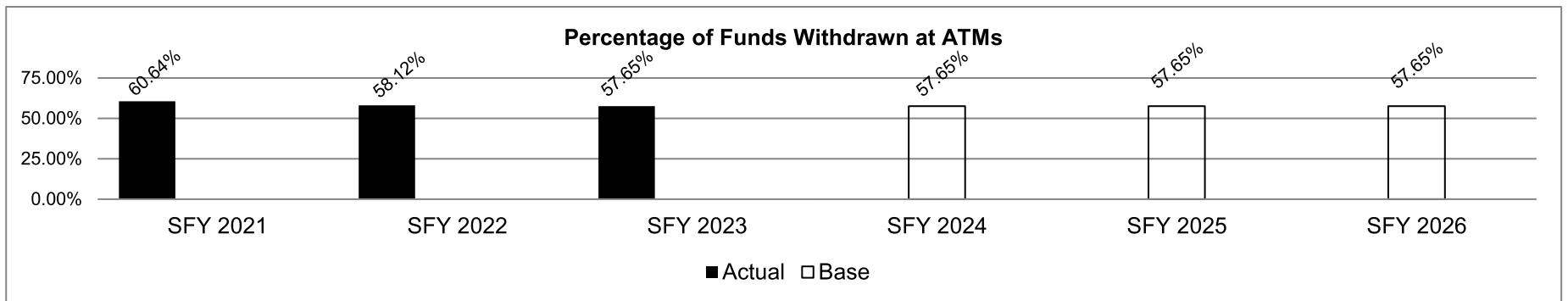
Program is found in the following core budget(s): Electronic Benefits Transfer (EBT)

2c. Provide a measure(s) of the program's impact.



*Some people elect to not use the EBT card, and have TANF benefits directly deposited. The use of the EBT card is more efficient, and allows for ATM blocking, so the Department is working to decrease the percentage of Direct Deposits. CY 2023 will be available January 2024.

2d. Provide a measure(s) of the program's efficiency.



Funds withdrawn at ATMs are an efficient source of funding for recipients, compared with other ways to access cash benefits.

PROGRAM DESCRIPTION

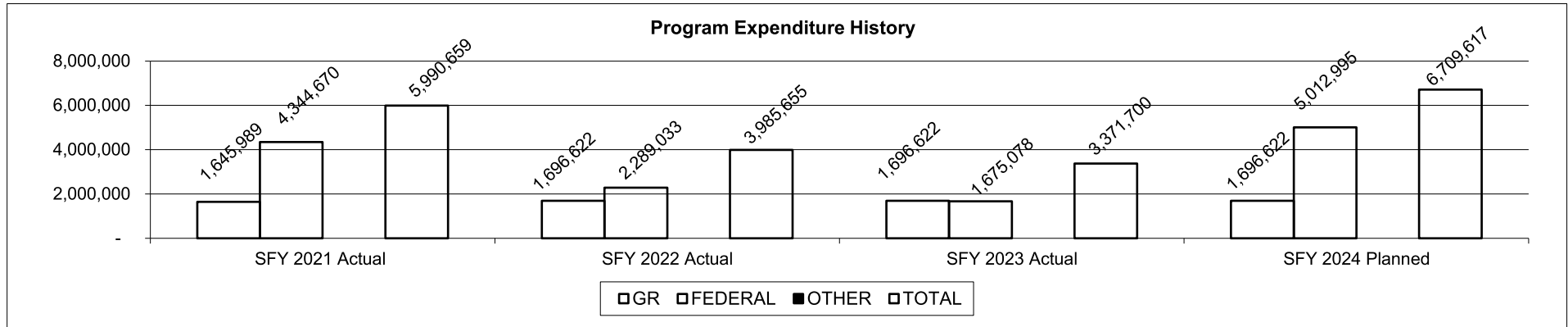
Department: Social Services

HB Section(s): 11.125

Program Name: Electronic Benefits Transfer (EBT)

Program is found in the following core budget(s): Electronic Benefits Transfer (EBT)

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 208.182, RSMo. Federal law: Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996; PL 104-193; Code of Federal Regulations (CFR) Title 7, Subtitle B, Chapter II, Subchapter C, Part 274 Issuance and Use of Program Benefits.

6. Are there federal matching requirements? If yes, please explain.

EBT federal fund (FF) reimbursement is based on the type of expenditure. A portion of the EBT contract is claimed to SNAP Admin (50% FF and 50% State Match) and a portion of the EBT contract is claimed to TANF (100% FF).

7. Is this a federally mandated program? If yes, please explain.

Yes. PL 104-193, PRWORA of 1996. Distributing SNAP benefits through this method is a federal requirement.

Core- Polk County Trust

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Polk County Trust

Budget Unit: 90026C
HB Section: 11.130

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|-------------|---------------|---------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 10,000 | 10,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 10,000 | 10,000 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: Family Services Donations Fund (0167) - \$10,000

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Polk County and Bolivar Charitable Trust was established by David Delarue on September 2, 1986. The programs and eligibility are determined by a local board of community individuals. The Trust is utilized for the benefit of the people of Polk County as determined by the donor of the Trust, David Delarue.

3. PROGRAM LISTING (list programs included in this core funding)

Polk County Trust

CORE DECISION ITEM

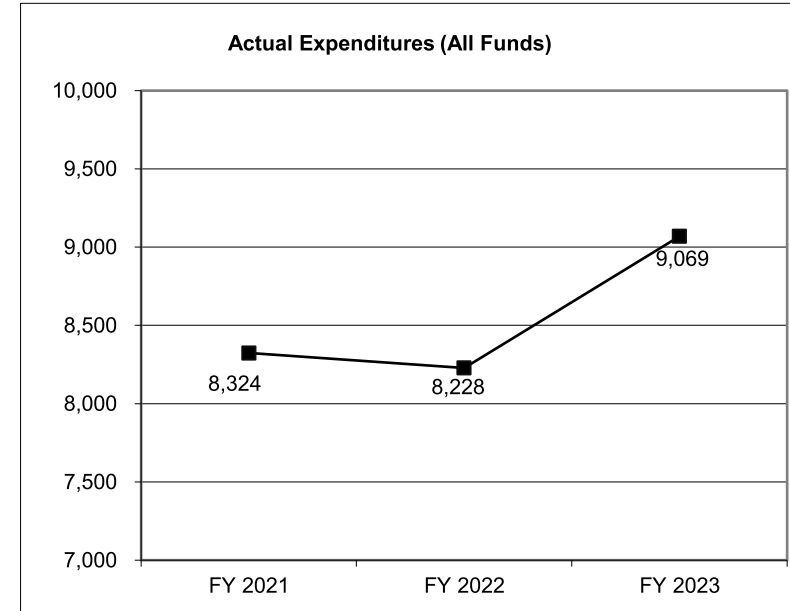
Department: Social Services
Division: Family Support
Core: Polk County Trust

Budget Unit: 90026C

HB Section: 11.130

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Year |
|---------------------------------|-------------------|-------------------|-------------------|-------------------------|
| Appropriation (All Funds) | 10,000 | 10,000 | 10,000 | 10,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 10,000 | 10,000 | 10,000 | 10,000 |
| Actual Expenditures (All Funds) | 8,324 | 8,228 | 9,069 | N/A |
| Unexpended (All Funds) | 1,676 | 1,772 | 931 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 1,676 | 1,772 | 931 | N/A |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
POLK COUNTY TRUST**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|-----------|----------------|---------------|---------------|--------------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | PD | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| | Total | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | PD | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| | Total | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | PD | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| | Total | 0.00 | 0 | 0 | 10,000 | 10,000 | |
| <hr/> | | | | | | | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---------------------------|----------------|-------------|-----------------|-------------|-----------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| POLK COUNTY TRUST | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | |
| FAMILY SERVICES DONATIONS | 9,069 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 9,069 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| TOTAL | 9,069 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$9,069 | 0.00 | \$10,000 | 0.00 | \$10,000 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------|---------|---------|----------|---------|----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| POLK COUNTY TRUST | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 9,069 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 9,069 | 0.00 | 10,000 | 0.00 | 10,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$9,069 | 0.00 | \$10,000 | 0.00 | \$10,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$9,069 | 0.00 | \$10,000 | 0.00 | \$10,000 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.130

Program Name: Polk County Trust

Program is found in the following core budget(s): Polk County Trust

1a. What strategic priority does this program address?

Effective, accountable partnerships for Missourians

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) distributes the Polk County and Bolivar Charitable Trust funds. These funds help the people of Polk County by providing support for community projects with an emphasis on services to improve the lives of individuals in the county and to benefit the community as a whole.

The Polk County and Bolivar Charitable Trust was established by David Delarue on September 2, 1986. Programs and eligibility are determined by a local community board.

Funds are authorized by the board for the following purposes:

- Improve the quality of life for the Citizens of Polk County as determined by the board.
- Provide for community education projects.
- Meet the various needs of homeless, dependent or neglected children.
- Provide for emergency needs of families and children immediately, as such needs are identified.
- The board has the option, as stipulated in the Trust, to allow funds to accumulate for future use for the Citizens of Polk County.

Performance measures are not included as this is a pass-through program. (Sections 2a-2d omitted)

PROGRAM DESCRIPTION

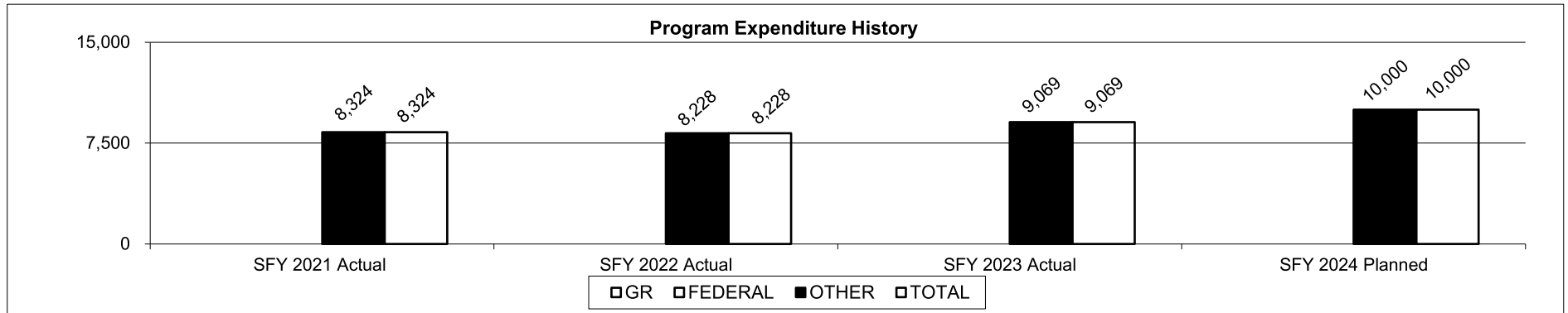
Department: Social Services

HB Section(s): 11.130

Program Name: Polk County Trust

Program is found in the following core budget(s): Polk County Trust

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Family Services Donations Fund (0167).

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

N/A

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No.

Core - Family Assistance Management Information System (FAMIS)

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Family Assistance Management Information System (FAMIS)

Budget Unit: 90028C
HB Section: 11.135

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|----------------|----------------|----------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 517,908 | 473,422 | 0 | 991,330 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 517,908 | 473,422 | 0 | 991,330 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Assistance Management Information System (FAMIS) is a legacy system for Child Care, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), MO HealthNet (Aged, Blind, and Disabled) and related programs. It allows customers to provide their personal information once, rather than multiple times when applying for more than one program. FAMIS generates notices to customers, tracks required verification, and tracks Medical Review Team (MRT) review due dates. The system takes automatic actions based on information entered by staff. FAMIS issues benefits to customers and payments to vendors.

3. PROGRAM LISTING (list programs included in this core funding)

FAMIS

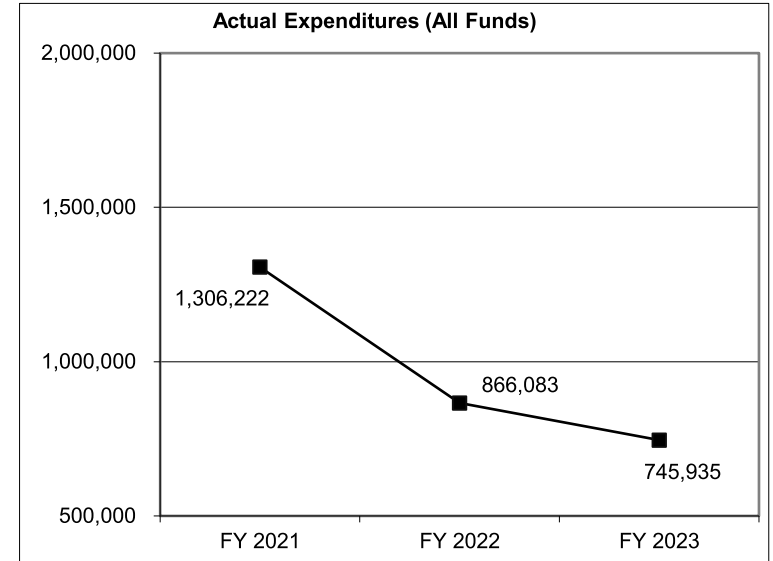
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Family Assistance Management Information System (FAMIS)

Budget Unit: 90028C
HB Section: 11.135

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 1,804,790 | 1,709,084 | 1,675,362 | 991,330 |
| Less Reverted (All Funds) | (17,263) | (15,537) | (15,537) | (15,537) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 1,787,527 | 1,693,547 | 1,659,825 | 975,793 |
| Actual Expenditures (All Funds) | 1,306,222 | 866,083 | 745,935 | N/A |
| Unexpended (All Funds) | 481,305 | 827,464 | 913,890 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 266,071 | 7,421 | 315 | N/A |
| Federal | 215,234 | 820,043 | 913,575 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | (4) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There was a \$6,966 supplemental funded to cover departmental costs related to the COVID-19 pandemic for increased SNAP benefits.

(2) FY 2022 - Additional appropriation and/or authority of \$13,932 FF was funded to cover departmental costs related to the COVID-19 pandemic for increased SNAP benefits. There was a core reduction of \$122,462 (\$57,545 GR; 64,917 FF). There was a supplemental decrease of \$6,966 for costs related to the COVID-19 pandemic. There was an increase of \$19,790 FF in PHE funding.

(3) FY 2023 - There was a core decrease of \$13,932 FF related to the COVID-19 pandemic for increased SNAP benefits. The FAMIS PHE core of \$19,790 (\$7,421 GR; \$12,369 FF) were broken out into a separate core tab.

(4) FY 2024 - There was a core decrease of \$684,032 TANF FF.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Family Assistance Management Information System (FAMIS) PHE

Budget Unit: 90038C
HB Section: 11.135

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Family Assistance Management Information System (FAMIS) is a legacy system for Child Care, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), MO HealthNet (Aged, Blind, and Disabled) and related programs. It allows customers to provide their personal information once, rather than multiple times when applying for more than one program. FAMIS generates notices to customers, tracks required verification, and tracks Medical Review Team (MRT) review due dates. The system takes automatic actions based on information entered by staff. FAMIS issues benefits to customers and payments to vendors.

This core funds system costs associated with Public Health Emergency (PHE) unwind.

PHE was funded as a one-time appropriation in FY 2023 and FY 2024.

3. PROGRAM LISTING (list programs included in this core funding)

FAMIS PHE

CORE DECISION ITEM

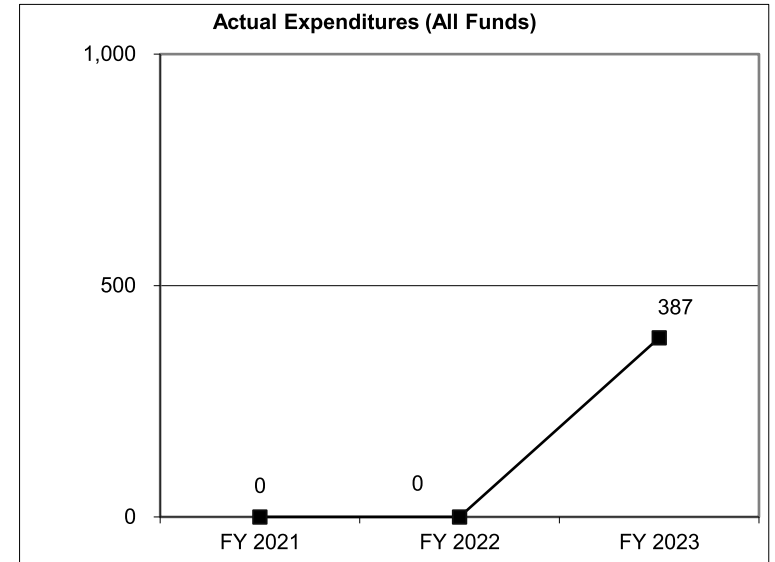
Department: Social Services
Division: Family Support
Core: Family Assistance Management Information System (FAMIS) PHE

Budget Unit: 90038C

HB Section: 11.135

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 19,790 | 19,790 |
| Less Reverted (All Funds) | 0 | 0 | (223) | (223) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 19,567 | 19,567 |
| Actual Expenditures (All Funds) | 0 | 0 | 387 | N/A |
| Unexpended (All Funds) | 0 | 0 | 19,180 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 7,065 | N/A |
| Federal | 0 | 0 | 12,115 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | (1) | (2) | (2) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2022 was previously combined in the FAMIS Core.

(2) The FAMIS PHE core of \$19,790 (\$7,421 GR; \$12,369 FF) was separated from the FAMIS core.

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
FAMIS**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|----------------|----------------|--------------|----------------|--------------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | EE | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| | Total | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | EE | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| | Total | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | EE | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| | Total | 0.00 | 517,908 | 473,422 | 0 | 991,330 | |
| <hr/> | | | | | | | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES FAMIS PHE

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|-------------|----------------|-----------------|----------|-----------------|-------------------------------------|
| TAFP AFTER VETOES | | | | EE | 0.00 | 7,421 | 12,369 | 0 | 19,790 | |
| Total | | | | | 0.00 | 7,421 | 12,369 | 0 | 19,790 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| 1x Expenditures | 210 | 1020 | EE | 0.00 | (7,421) | 0 | 0 | 0 | (7,421) | Core reduction of one-time funding. |
| 1x Expenditures | 210 | 1017 | EE | 0.00 | 0 | (12,369) | 0 | 0 | (12,369) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | (7,421) | (12,369) | 0 | (19,790) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|--------------------------------|------------------|-------------|------------------|-------------|--------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| FAMIS | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 502,056 | 0.00 | 517,908 | 0.00 | 517,908 | 0.00 | 0 | 0.00 | |
| CHILD CARE AND DEVELOPMENT FED | 20,000 | 0.00 | 25,000 | 0.00 | 25,000 | 0.00 | 0 | 0.00 | |
| TEMP ASSIST NEEDY FAM FEDERAL | 223,879 | 0.00 | 400,000 | 0.00 | 400,000 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 48,422 | 0.00 | 48,422 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 745,935 | 0.00 | 991,330 | 0.00 | 991,330 | 0.00 | 0 | 0.00 | |
| TOTAL | 745,935 | 0.00 | 991,330 | 0.00 | 991,330 | 0.00 | 0 | 0.00 | |
| FAMIS - 1886006 | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 165,725 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 238,482 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 404,207 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 404,207 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$745,935 | 0.00 | \$991,330 | 0.00 | \$1,395,537 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|---|--------------|-------------|-----------------|-------------|-----------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| FAMIS PHE | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 133 | 0.00 | 7,421 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 254 | 0.00 | 12,369 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 387 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 387 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| PHE Eligibility Verification - 1886032 | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 7,421 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 12,369 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$387 | 0.00 | \$19,790 | 0.00 | \$19,790 | 0.00 | \$0 | 0.00 | |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMIS | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 338 | 0.00 | 1,619 | 0.00 | 1,619 | 0.00 | 0 | 0.00 |
| SUPPLIES | 0 | 0.00 | 533 | 0.00 | 533 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 745,597 | 0.00 | 989,178 | 0.00 | 989,178 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 745,935 | 0.00 | 991,330 | 0.00 | 991,330 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$745,935 | 0.00 | \$991,330 | 0.00 | \$991,330 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$502,056 | 0.00 | \$517,908 | 0.00 | \$517,908 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$243,879 | 0.00 | \$473,422 | 0.00 | \$473,422 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|--------------|-------------|-----------------|-------------|------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMIS PHE | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 387 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 387 | 0.00 | 19,790 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$387 | 0.00 | \$19,790 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$133 | 0.00 | \$7,421 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$254 | 0.00 | \$12,369 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

NDI - Family Assistance Management Information System (FAMIS)

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: FAMIS DI# 1886006

Budget Unit 90028C
HB Section 11.135

1. AMOUNT OF REQUEST

| | FY 2025 Budget Request | | | |
|-------|------------------------|---------|-------|---------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 165,725 | 238,482 | 0 | 404,207 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 165,725 | 238,482 | 0 | 404,207 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|---|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. | | | | |

Other Funds: N/A
Non-Counts: N/A

| | FY 2025 Governor's Recommendation | | | |
|-------|-----------------------------------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|---|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. | | | | |

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|--|---|--|
| <input type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input checked="" type="checkbox"/> Other: Continued Maintenance of FAMIS | |

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

The Family Assistance Management Information System (FAMIS) is a legacy eligibility determination system for Child Care, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), MO HealthNet (Aged, Blind, and Disabled) and related programs. The Missouri Eligibility Determination and Enrollment System (MEDES) will eventually replace FAMIS. However, as the programs managed in FAMIS are constantly changing due to both state and federal requirements, FAMIS will require continued funding to make necessary changes until all programs are fully implemented into MEDES.

Federal law: Title IV-A of the Social Security Act, Federal regulations: 45 CFR Part 95, 7 CFR Part 272 and 277.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: FAMIS **DI# 1886006**

Budget Unit **90028C**
HB Section **11.135**

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

As the programs managed in FAMIS are constantly changing due to both state and federal requirements, FAMIS will require continued funding to make necessary changes until all programs are fully implemented into MEDES.

| | |
|--|-------------|
| FAMIS Core Appropriation Authority (does not include one-time PHE funding) | \$ 991,330 |
| Less Reverted General Revenue | \$ (15,537) |
| FAMIS Appropriation Authority Available | \$ 975,793 |

| | |
|---|--------------|
| Estimated FAMIS Contracted Maintenance Expenditures | \$ 1,380,000 |
|---|--------------|

| | |
|---|------------|
| FY2025 Request for Additional Authority | \$ 404,207 |
|---|------------|

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|----------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| Professional Services (BOBC 400) | 165,725 | | 238,482 | | 0 | | 404,207 | | 0 |
| Total EE | 165,725 | | 238,482 | | 0 | | 404,207 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 165,725 | 0.0 | 238,482 | 0.0 | 0 | 0.0 | 404,207 | 0.0 | 0 |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: FAMIS **DI# 1886006**

Budget Unit **90028C**
HB Section **11.135**

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|-------------------------|-----------------------------|-------------------------|--------------------------------|
| | | | | | | | 0 | | |
| | | | | | | | 0 | 0.0 | |
| Total PS | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |
| Total EE | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Transfers | | | | | | | | | |
| Total TRF | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> | | <u>0</u> |
| Grand Total | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> | <u>0.0</u> | <u>0</u> |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: FAMIS **DI# 1886006**

Budget Unit **90028C**
HB Section **11.135**

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.
Please see FAMIS Program Description for measures of activity.

6b. Provide a measure(s) of the program's quality.
Please see FAMIS Program Description for measures of quality.

6c. Provide a measure(s) of the program's impact.
Please see FAMIS Program Description for measures of impact.

6d. Provide a measure(s) of the program's efficiency.
Please see FAMIS Program Description for measures of efficiency.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Continued funding to make necessary changes in FAMIS based on federal and state requirements until all programs are fully implemented into MEDES.

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|------------|-------------|------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FAMIS | | | | | | | | |
| FAMIS - 1886006 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 404,207 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 404,207 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$404,207 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$165,725 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$238,482 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.135

Program Name: Family Assistance Management Information System (FAMIS)

Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

The Family Assistance Management Information System (FAMIS) is a legacy eligibility determination system for Child Care, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), MO HealthNet (Aged, Blind, and Disabled) and related programs. FAMIS helps the Family Support Division (FSD) team members process applications and deliver benefits to customers in an accurate and timely manner. FAMIS issues benefits to customers and payments to vendors.

As the programs managed in the system are constantly changing due to both state and federal requirements, FAMIS will require continued funding to make necessary changes. This appropriation also supports modifications to increase system efficiency, prevent fraud and abuse, comply with and prevent audit findings, and provide enhanced client services. To support these changes, the FAMIS team gathers business requirements, completes design, development, and testing for all system changes.

The Missouri Eligibility Determination and Enrollment System (MEDES) will eventually replace FAMIS. Beginning January 1, 2014, the Family Medicaid (MAGI) program was converted into MEDES. The MEDES project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, SNAP, TANF, and Child Care Assistance. The development of SNAP into MEDES began November 2021. TANF, Child Care and MO HealthNet (Aged, Blind and Disabled) programs will follow. The Adult Expansion Group (AEG) related to the expansion of Medicaid in Missouri was added to MEDES in FY 2022 and applications for adult programs now begin with a registration in MEDES. However, if the applicant is not eligible for expansion coverage the application may also be registered in FAMIS if applicant indicates disability, receives Medicare Part A or B, or receives Supplemental Security Income (SSI) benefits. FAMIS must remain fully functional for the remaining programs until conversion is complete. The FAMIS unit also operates a help desk, which took 7,425 calls in FY 2023.

PROGRAM DESCRIPTION

Department: Social Services

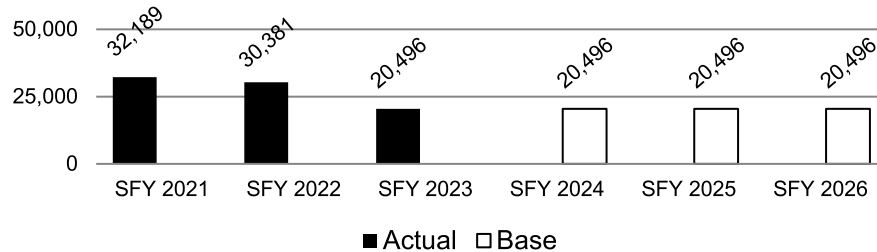
HB Section(s): 11.135

Program Name: Family Assistance Management Information System (FAMIS)

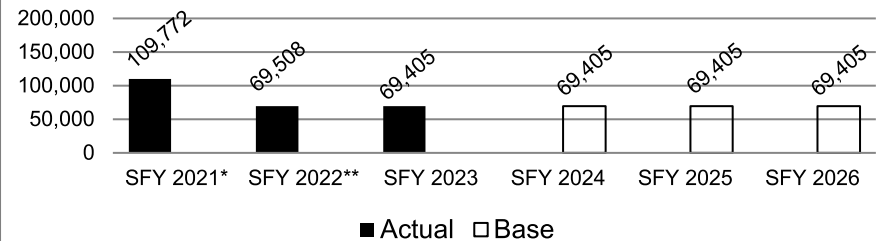
Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

2a. Provide an activity measure(s) for the program.

Number of Temporary Assistance Applications Received and Processed in FAMIS



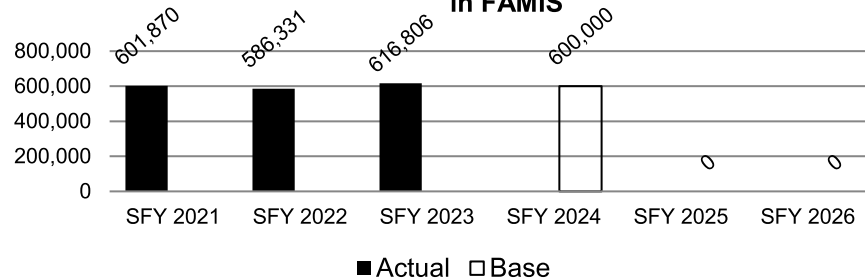
Number of MHABD Applications Received and Processed in FAMIS



*In 2021 COVID-19 Public Health Emergency (PHE) guidelines resulted in fewer closings of MO HealthNet cases. The decrease in re-applications impacted the total number of MO HealthNet applications received.

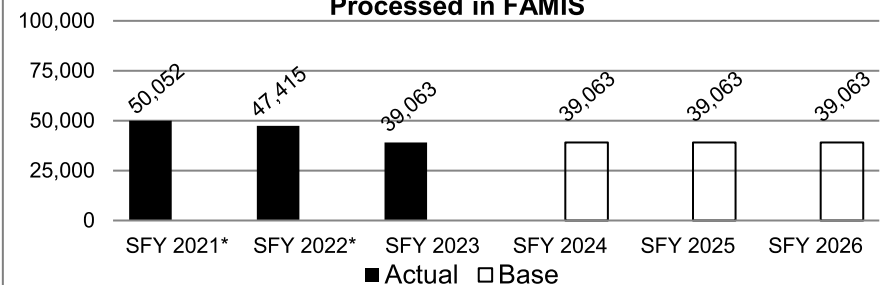
**SFY 2022 Without any comparable data, the decrease is thought to be related to the implementation of the AEG in October 2021.

Number of SNAP Applications Received and Processed in FAMIS



SNAP applications processed in FAMIS are expected to decrease when the implementation of SNAP into the MEDES is complete.

Number of Child Care Applications Received and Processed in FAMIS



*The decrease reported in SFY 2021 and 2022 can be attributed to COVID-19 measures. Some child care benefits were extended or granted automatically as part of the COVID-19 response and employees statewide, public and private, transitioned to remote work environments reducing the need for childcare.

PROGRAM DESCRIPTION

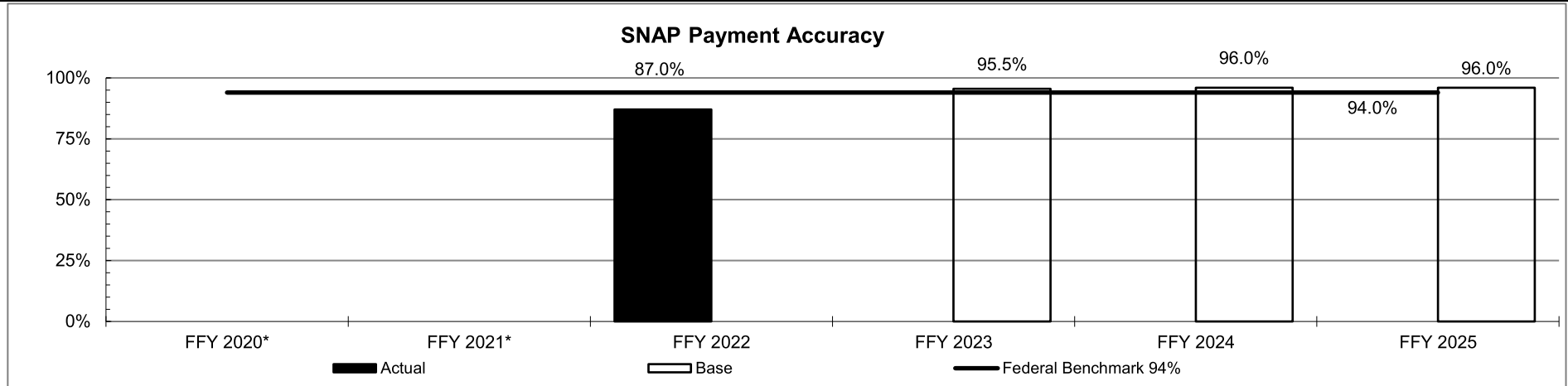
Department: Social Services

HB Section(s): 11.135

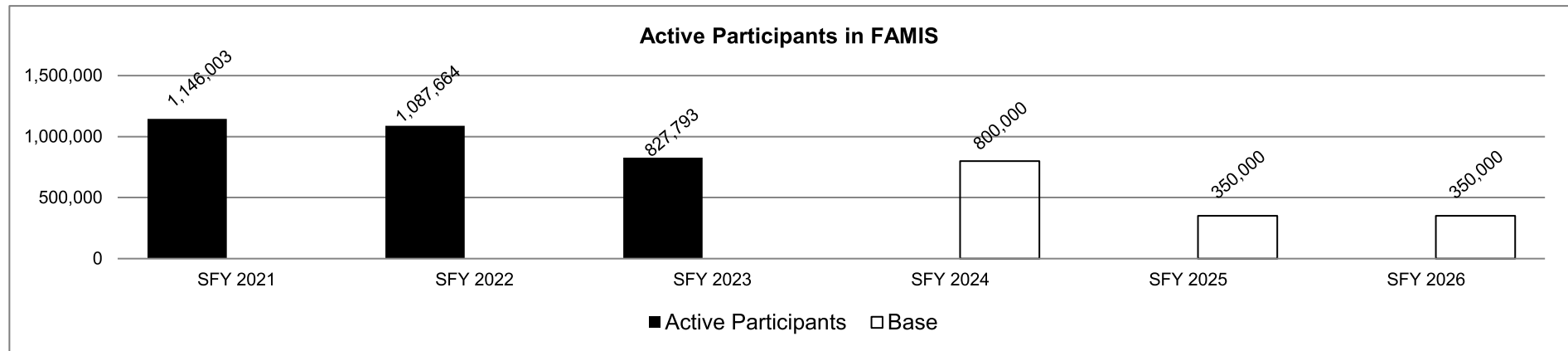
Program Name: Family Assistance Management Information System (FAMIS)

Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

2b. Provide a measure(s) of the program's quality.



2c. Provide a measure(s) of the program's impact.



Future active participants are expected to decrease with the implementation of more programs in MEDES.

PROGRAM DESCRIPTION

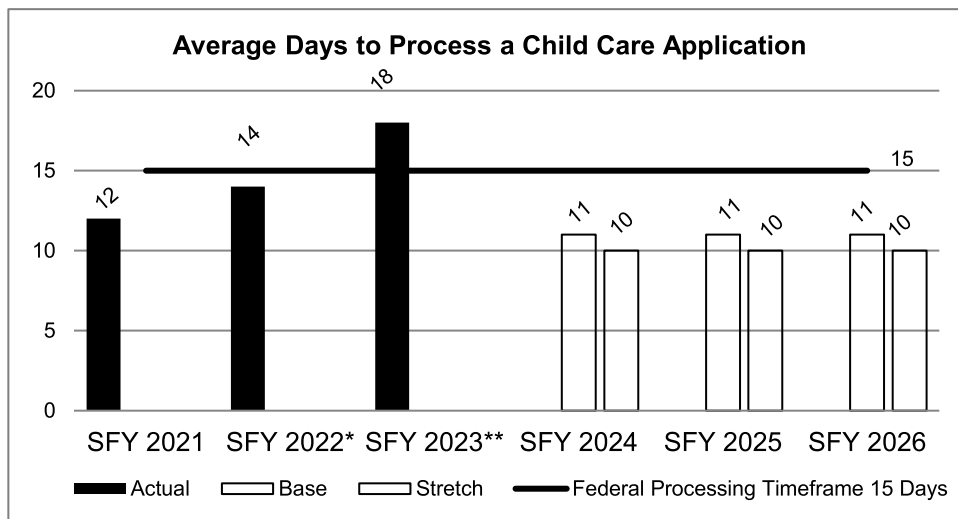
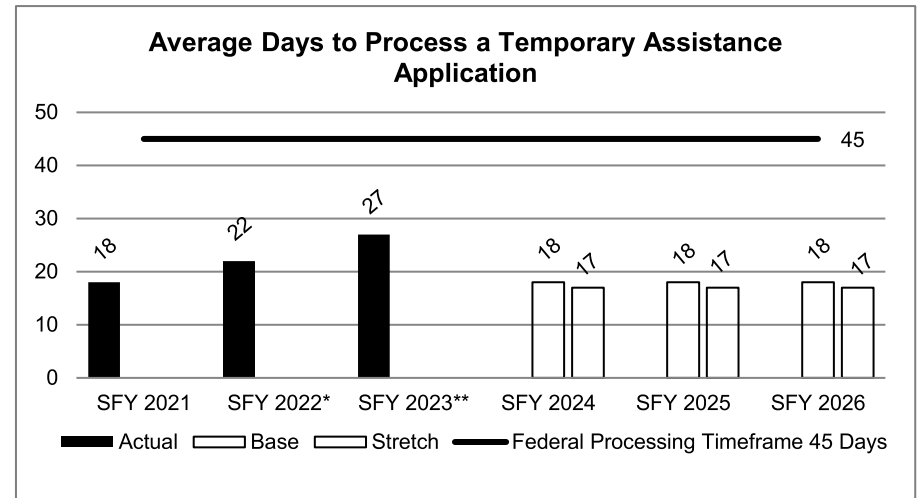
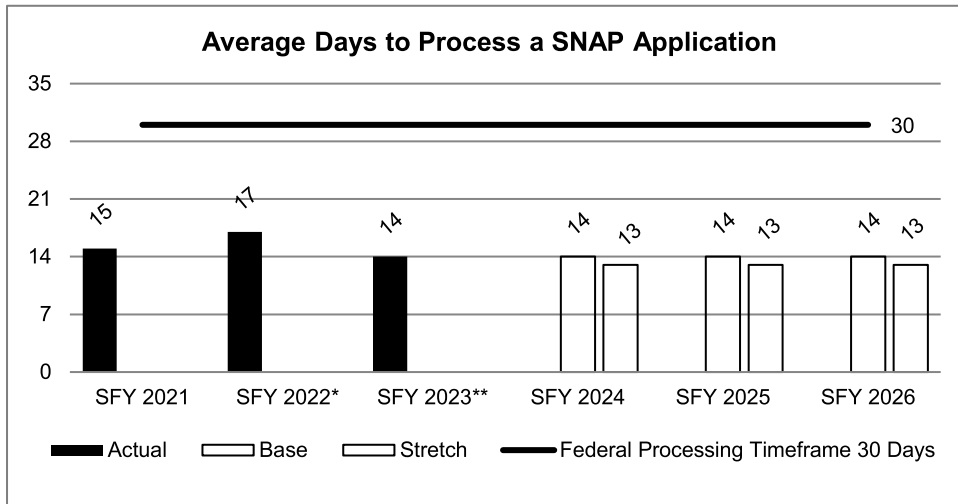
Department: Social Services

HB Section(s): 11.135

Program Name: Family Assistance Management Information System (FAMIS)

Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

2d. Provide a measure(s) of the program's efficiency.



Note: FSD continues to maintain the FAMIS System until MEDES is fully implemented.

*In SFY 2022, the increase is attributed to the high turnover rate and difficulty hiring processing staff. An improvement is projected with the implementation of new technology, such as enhanced Eligibility Verification Service (EVS), and employee retention initiatives.

**SFY 2023 data reflects an increase that resulted from the implementation of Business Process Reengineering that is not expected to continue.

PROGRAM DESCRIPTION

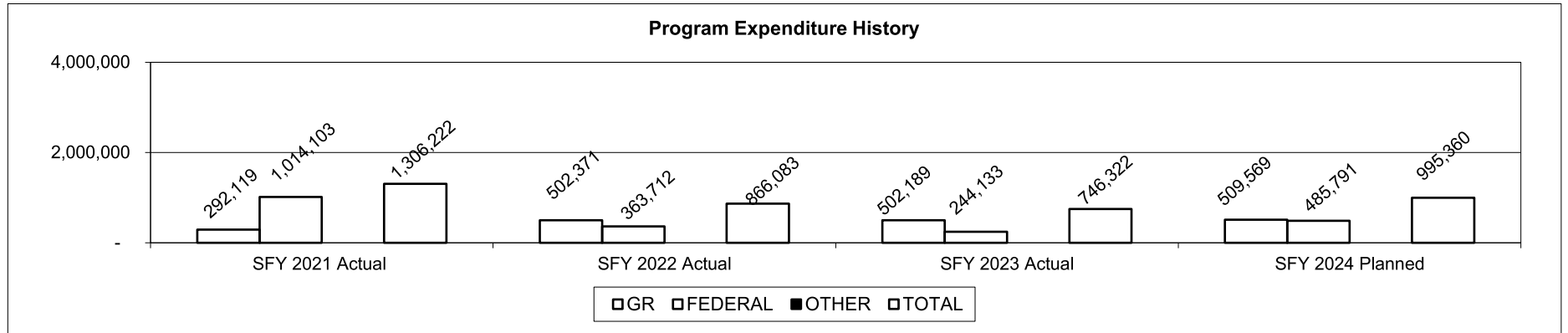
Department: Social Services

HB Section(s): 11.135

Program Name: Family Assistance Management Information System (FAMIS)

Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

N/A.

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal law: Title IV-A of the Social Security Act, Federal regulations: 45 CFR Part 95, 7 CFR Part 272 and 277.

6. Are there federal matching requirements? If yes, please explain.

Yes. FAMIS has an approved cost allocation plan outlining financial participation of the state and federal partners.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federal mandated programs, such as SNAP and MO HealthNet, are considered federally mandated.

Core - Missouri Eligibility Determination & Enrollment System (MEDES)

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) MAGI

Budget Unit: 90030C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|-------------------|------------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: Health Initiatives Fund (0275) - \$1,000,000

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the implementation and maintenance and operations of the MAGI program in the MEDES system.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES MAGI

CORE DECISION ITEM

Department: Social Services

Division: Family Support

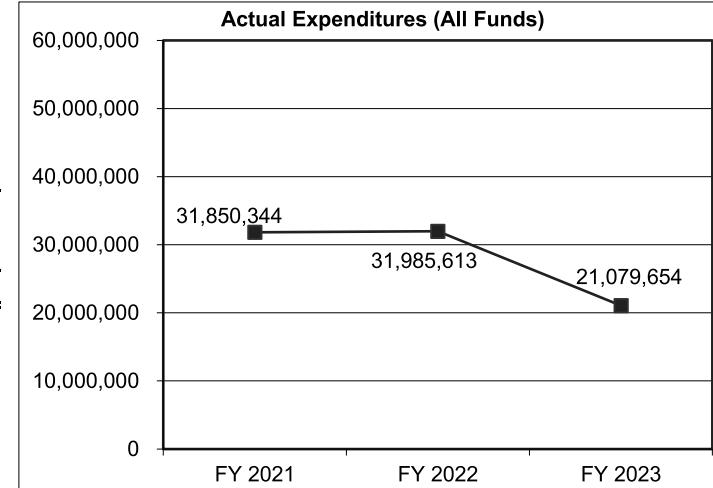
Core: Missouri Eligibility and Enrollment System (MEDES) MAGI

Budget Unit: 90030C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 68,530,035 | 68,168,909 | 34,047,399 | 34,047,479 |
| Less Reverted (All Funds) | (230,768) | (230,768) | (106,118) | (106,121) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 68,299,267 | 67,938,141 | 33,941,281 | 33,941,358 |
| Actual Expenditures (All Funds) | 31,850,344 | 31,985,613 | 21,079,654 | N/A |
| Unexpended (All Funds) | 36,448,923 | 35,952,528 | 12,861,627 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 2,607,476 | 910,265 | 3,358 | N/A |
| Federal | 33,841,447 | 35,042,263 | 12,858,269 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | (4) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There was a core reallocation increase of \$3,418 (\$285 GR; \$3,133 FF) for mileage reimbursement. There was a transfer of \$3,500,000 (\$875,000 GR; \$2,625,000 FF) to HB Section 11.115 for Third Party Eligibility Services.

(2) FY 2022 - There was an increase of \$200,000 FF in MEDES Child Care and an increase of \$200,000 FF in MEDES TANF. There was a core reduction of \$3,565,864 FF for MEDES MAGI. There was a supplemental increase of \$2,613,263 FF in MEDES MAGI and a Public Health Emergency (PHE) increase of \$191,475 (\$47,869 GR; \$143,606 FF).

(3) FY 2023 - There was a supplemental decrease of \$2,613,623 FF. There was a core reallocation of \$2,613,623 FF from MEDES SNAP to MEDES MAGI. There was a core reduction of \$7,500,000 in MEDES SNAP and a core increase in MEDES MAGI of \$5,000,000 FF for AEG, and a core increase in MEDES ECM of \$193,677 (\$53,867 GR; \$139,810 FF) for the implementation of machine learning technology. The following cores were broken out into separate cores: MEDES SNAP- \$21,916,772 (\$2,688,120 GR; \$19,228,652 FF), MEDES IV&V- \$1,323,520 (\$352,983 GR; \$970,537 FF), MEDES ECM- \$2,693,677 (\$453,867 GR; \$2,239,810 FF), MEDES PMO- \$2,676,480 (\$713,897 GR; \$1,962,583 FF), MEDES Child Care- \$200,000 FF, MEDES TANF- \$200,000 FF, and MEDES MAGI PHE- \$191,475 (\$47,869 GR; \$143,606 FF).

(4) FY 2024 - There was a mileage rate reimbursement increase of \$80 GR for MEDES MAGI.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) SNAP

Budget Unit: 90031C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|-------------------|-------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 2,688,120 | 15,844,516 | 0 | 18,532,636 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 2,688,120 | 15,844,516 | 0 | 18,532,636 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the implementation and maintenance and operations of the SNAP program in the MEDES system.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES SNAP

CORE DECISION ITEM

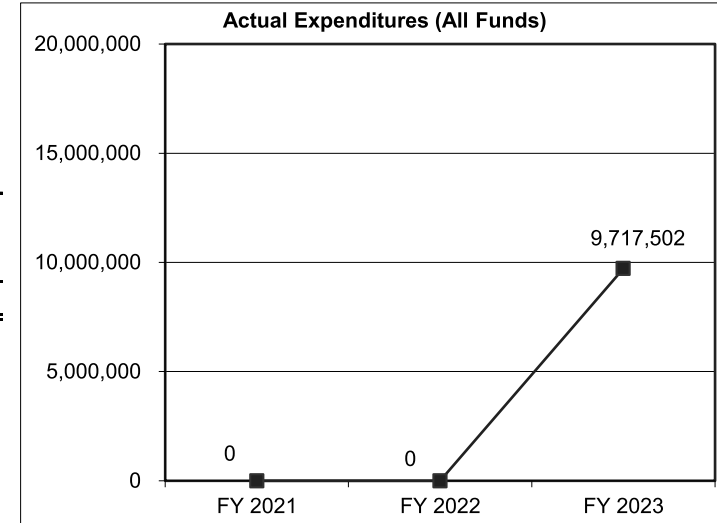
Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) SNAP

Budget Unit: 90031C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 21,916,772 | 18,532,636 |
| Less Reverted (All Funds) | 0 | 0 | (80,644) | (80,644) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 21,836,128 | 18,451,992 |
| Actual Expenditures (All Funds) | 0 | 0 | 9,717,502 | N/A |
| Unexpended (All Funds) | 0 | 0 | 12,118,626 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 12,118,626 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | (3) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES MAGI Core.

(2) FY 2023 - The MEDES SNAP core of \$21,916,772 (\$2,688,120 GR; \$19,228,652 FF) was broken out into a separate core. There was a core reallocation of \$2,613,263 FF from MEDES SNAP to MEDES MAGI. There was a core reduction of \$7,500,000 in MEDES SNAP.

(3) FY 2024 - There was a core decrease of MEDES SNAP of \$3,384,136 FF.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) IV&V

Budget Unit: 90033C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|----------------|----------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 352,983 | 970,537 | 0 | 1,323,520 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 352,983 | 970,537 | 0 | 1,323,520 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the contract for Independent Validation and Verification (IV&V) services.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES IV&V

CORE DECISION ITEM

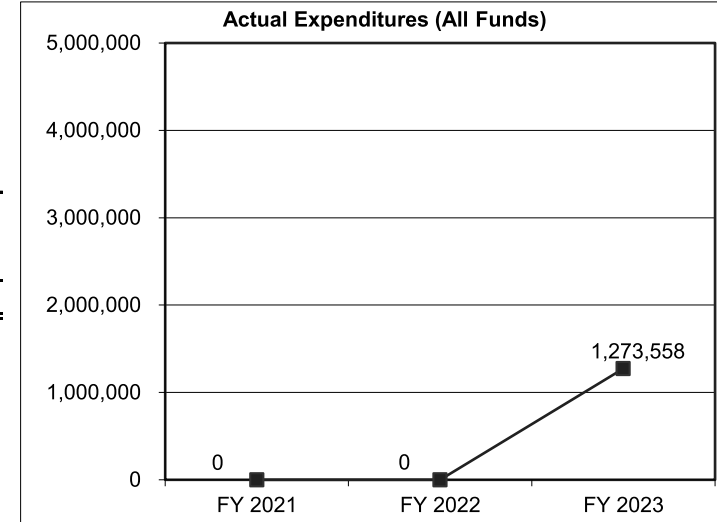
Department: Social Services
 Division: Family Support
 Core: Missouri Eligibility and Enrollment System (MEDES) IV&V

Budget Unit: 90033C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 1,323,520 | 1,323,520 |
| Less Reverted (All Funds) | 0 | 0 | (10,589) | (10,589) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 1,312,931 | 1,312,931 |
| Actual Expenditures (All Funds) | 0 | 0 | 1,273,558 | N/A |
| Unexpended (All Funds) | 0 | 0 | 39,373 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 39,373 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES Core.

(2) FY 2023 - The MEDES IV&V core of \$1,323,520 (\$352,983 GR; \$970,537 FF) was broken out into a separate core.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) ECM

Budget Unit: 90034C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|----------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 453,867 | 2,227,500 | 0 | 2,681,367 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 453,867 | 2,227,500 | 0 | 2,681,367 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the Enterprise Content Management (ECM) system.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES ECM

CORE DECISION ITEM

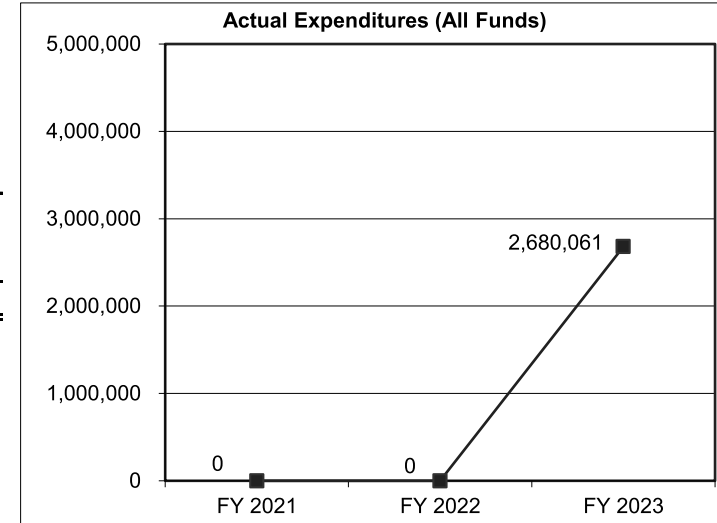
Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) ECM

Budget Unit: 90034C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 2,693,677 | 2,681,367 |
| Less Reverted (All Funds) | 0 | 0 | (13,616) | (13,616) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 2,680,061 | 2,667,751 |
| Actual Expenditures (All Funds) | 0 | 0 | 2,680,061 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | (3) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES Core.

(2) FY 2023 - The MEDES ECM core of \$2,693,677 (\$453,867 GR; \$2,239,810 FF) was broken out into a separate core. There was a core increase in MEDES ECM of \$193,677 (\$53,867 GR; \$139,810 FF) for the implementation of machine learning technology.

(3) FY 2024 - There was a core decrease \$12,310 FF for MEDES ECM.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) PMO

Budget Unit: 90035C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 1,572,161 | 2,280,023 | 0 | 3,852,184 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 1,572,161 | 2,280,023 | 0 | 3,852,184 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the contract for Project Management Office (PMO) services.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES PMO

CORE DECISION ITEM

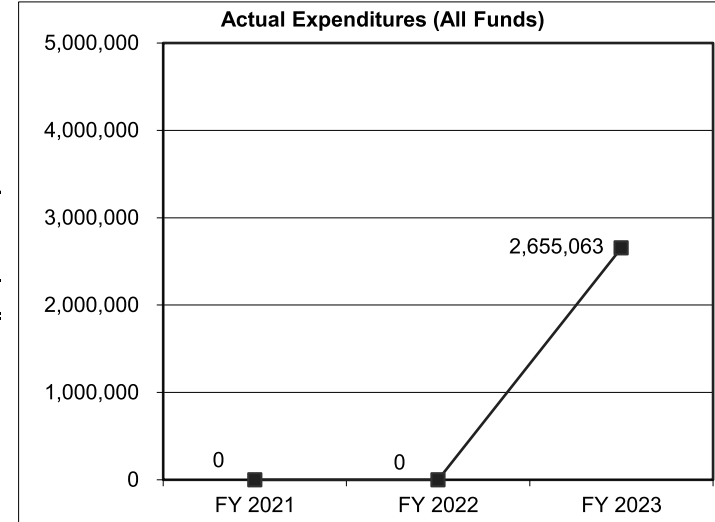
Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) PMO

Budget Unit: 90035C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 2,676,480 | 2,676,480 |
| Less Reverted (All Funds) | 0 | 0 | (21,417) | (21,417) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 2,655,063 | 2,655,063 |
| Actual Expenditures (All Funds) | 0 | 0 | 2,655,063 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES Core.

(2) FY 2023 - The MEDES PMO core of \$2,676,480 (\$713,897 GR; \$1,962,583 FF) was broken out into a separate core.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) Child Care

Budget Unit: 90036C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|----------------|-------------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 200,000 | 0 | 200,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 200,000 | 0 | 200,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the implementation and maintenance and operations of the Child Care Program into the MEDES system.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES Child Care

CORE DECISION ITEM

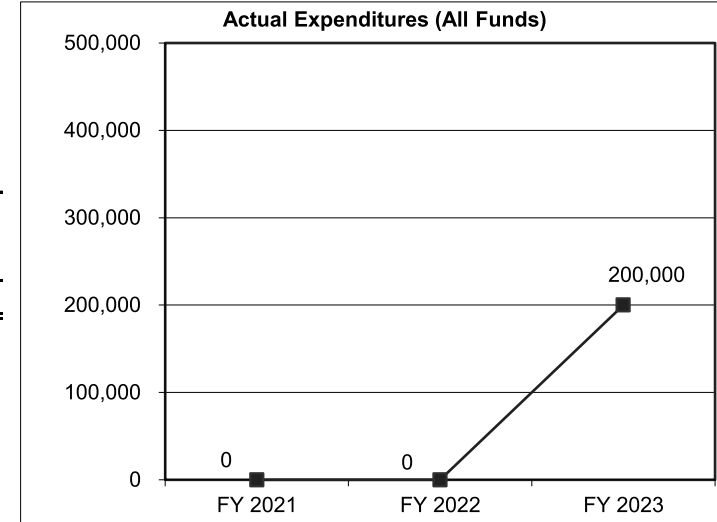
Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) Child Care

Budget Unit: 90036C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 200,000 | 200,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 200,000 | 200,000 |
| Actual Expenditures (All Funds) | 0 | 0 | 200,000 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES Core.

(2) FY 2023 - The MEDES Child Care core of \$200,000 FF was broken out into a separate core.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) TANF

Budget Unit: 90037C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|----------------|-------------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 200,000 | 0 | 200,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 200,000 | 0 | 200,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds the implementation, maintenance, and operations of the TANF Program into the MEDES system.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES TANF

CORE DECISION ITEM

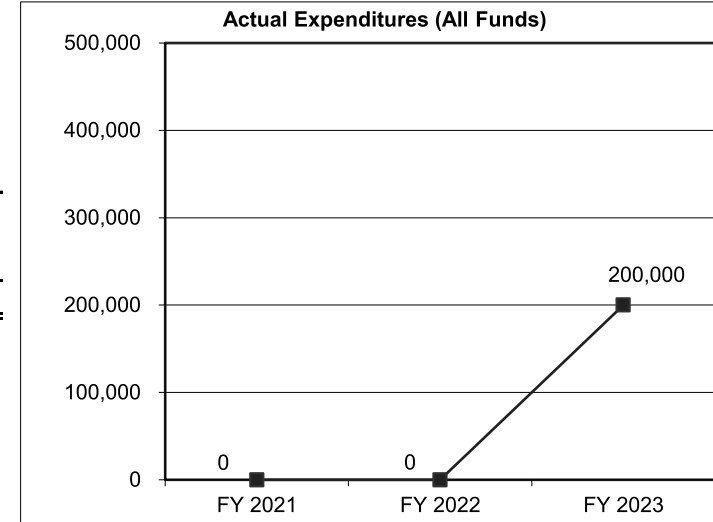
Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) TANF

Budget Unit: 90037C

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 200,000 | 200,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 200,000 | 200,000 |
| Actual Expenditures (All Funds) | 0 | 0 | 200,000 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the MEDES Core.

(2) FY 2023 - The MEDES TANF core of \$200,000 FF was broken out into a separate core.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Eligibility and Enrollment System (MEDES) MAGI PHE

Budget Unit: 90039C
HB Section: 11.140

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Missouri Eligibility Determination and Enrollment System (MEDES) project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Department of Social Services (DSS) has also implemented an Enterprise Content Management (ECM) system for integrating document imaging of case records with the MEDES system. The MEDES and ECM will allow the Family Support Division to streamline workflows and business processes to improve program performance and efficiencies.

This core funds system cost associated with Public Health Emergency (PHE) unwind.

PHE was funded as a one-time appropriation in FY 2023 and FY 2024.

3. PROGRAM LISTING (list programs included in this core funding)

MEDES MAGI PHE

CORE DECISION ITEM

Department: Social Services

Budget Unit: 90039C

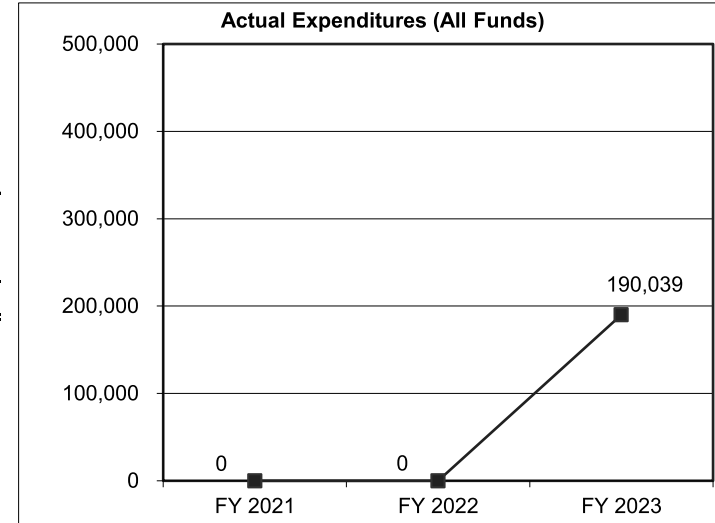
Division: Family Support

Core: Missouri Eligibility and Enrollment System (MEDES) MAGI PHE

HB Section: 11.140

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|
| Appropriation (All Funds) | 0 | 0 | 191,475 | 191,475 |
| Less Reverted (All Funds) | 0 | 0 | (1,436) | (1,436) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 190,039 | 190,039 |
| Actual Expenditures (All Funds) | 0 | 0 | 190,039 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2022 was previously combined in the MEDES Core.

(2) The MEDES MAGI PHE core of \$191,475 (\$47,869 GR; \$143,606 FF) was broken out into a separate core.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES MEDES MAGI

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|-------------|------------------|-------------------|------------------|--------------------|--|
| TAFP AFTER VETOES | | | | EE | 0.00 | 2,537,351 | 30,510,128 | 1,000,000 | 34,047,479 | |
| Total | | | | | 0.00 | 2,537,351 | 30,510,128 | 1,000,000 | 34,047,479 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 834 | 6478 | EE | 0.00 | | 0 | (317,440) | 0 | (317,440) | Core reallocation to MEDES PMO for on-going costs. |
| Core Reallocation | 834 | 6467 | EE | 0.00 | | (858,264) | 0 | 0 | (858,264) | Core reallocation to MEDES PMO for on-going costs. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | (858,264) | (317,440) | 0 | (1,175,704) | |
| DEPARTMENT CORE REQUEST | | | | EE | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 | |
| Total | | | | | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 | |
| GOVERNOR'S RECOMMENDED CORE | | | | EE | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 | |
| Total | | | | | 0.00 | 1,679,087 | 30,192,688 | 1,000,000 | 32,871,775 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
MEDES SNAP**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|------------------|-------------------|--------------|-------------------|--------------------|
| TAFP AFTER VETOES | EE | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |
| | Total | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |
| DEPARTMENT CORE REQUEST | EE | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |
| | Total | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |
| GOVERNOR'S RECOMMENDED CORE | EE | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |
| | Total | 0.00 | 2,688,120 | 15,844,516 | 0 | 18,532,636 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
MEDES IV&V**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|----------------|----------------|--------------|------------------|--------------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | EE | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| | Total | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | EE | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| | Total | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | EE | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| | Total | 0.00 | 352,983 | 970,537 | 0 | 1,323,520 | |
| <hr/> | | | | | | | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
MEDES ECM**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|----------------|------------------|--------------|------------------|--------------------|
| TAFP AFTER VETOES | EE | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |
| | Total | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |
| DEPARTMENT CORE REQUEST | EE | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |
| | Total | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |
| GOVERNOR'S RECOMMENDED CORE | EE | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |
| | Total | 0.00 | 453,867 | 2,227,500 | 0 | 2,681,367 | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES MEDES PMO

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|-------------|------------------|------------------|----------|------------------|---|
| TAFP AFTER VETOES | | | | EE | 0.00 | 713,897 | 1,962,583 | 0 | 2,676,480 | |
| Total | | | | | 0.00 | 713,897 | 1,962,583 | 0 | 2,676,480 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| Core Reallocation | 835 | 6563 | EE | 0.00 | | 0 | 317,440 | 0 | 317,440 | Core reallocation from MEDES MAGI for on-going costs. |
| Core Reallocation | 835 | 6562 | EE | 0.00 | | 858,264 | 0 | 0 | 858,264 | Core reallocation from MEDES MAGI for on-going costs. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 858,264 | 317,440 | 0 | 1,175,704 | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | EE | 0.00 | | 1,572,161 | 2,280,023 | 0 | 3,852,184 | |
| Total | | | | | 0.00 | 1,572,161 | 2,280,023 | 0 | 3,852,184 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | EE | 0.00 | | 1,572,161 | 2,280,023 | 0 | 3,852,184 | |
| Total | | | | | 0.00 | 1,572,161 | 2,280,023 | 0 | 3,852,184 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
MEDES CHILD CARE**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|-----------|----------------|--------------|----------------|--------------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
MEDES TANF**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|-----------|----------------|--------------|----------------|--------------------|
| <hr/> | | | | | | | |
| TAFP AFTER VETOES | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |
| DEPARTMENT CORE REQUEST | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |
| GOVERNOR'S RECOMMENDED CORE | PD | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| | Total | 0.00 | 0 | 200,000 | 0 | 200,000 | |
| <hr/> | | | | | | | |

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES MEDES MAGI PHE

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-----------------|-------------|-----------------|------------------|----------|------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | EE | 0.00 | 47,869 | 143,606 | 0 | 191,475 | |
| | | | | Total | 0.00 | 47,869 | 143,606 | 0 | 191,475 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| 1x Expenditures | 211 | 1022 | | EE | 0.00 | (47,869) | 0 | 0 | (47,869) | Core reduction of one-time funding. |
| 1x Expenditures | 211 | 1021 | | EE | 0.00 | 0 | (143,606) | 0 | (143,606) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | (47,869) | (143,606) | 0 | (191,475) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES MAGI | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 2,223,619 | 0.00 | 2,537,351 | 0.00 | 1,679,087 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 1,299,999 | 0.00 | 1,300,000 | 0.00 | 1,300,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 15,649,333 | 0.00 | 28,710,128 | 0.00 | 28,392,688 | 0.00 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 0 | 0.00 | 500,000 | 0.00 | 500,000 | 0.00 | 0 | 0.00 |
| HEALTH INITIATIVES | 970,000 | 0.00 | 1,000,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 20,142,951 | 0.00 | 34,047,479 | 0.00 | 32,871,775 | 0.00 | 0 | 0.00 |
| PROGRAM-SPECIFIC | | | | | | | | |
| GENERAL REVENUE | 234,176 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 702,527 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 936,703 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL | 21,079,654 | 0.00 | 34,047,479 | 0.00 | 32,871,775 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$21,079,654 | 0.00 | \$34,047,479 | 0.00 | \$32,871,775 | 0.00 | \$0 | 0.00 |

9/15/23 11:19

im_disummary

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------|--------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES SNAP | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 2,607,476 | 0.00 | 2,688,120 | 0.00 | 2,688,120 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 2,251,269 | 0.00 | 2,000,000 | 0.00 | 2,000,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 4,858,757 | 0.00 | 13,844,516 | 0.00 | 13,844,516 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 9,717,502 | 0.00 | 18,532,636 | 0.00 | 18,532,636 | 0.00 | 0 | 0.00 |
| TOTAL | 9,717,502 | 0.00 | 18,532,636 | 0.00 | 18,532,636 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$9,717,502 | 0.00 | \$18,532,636 | 0.00 | \$18,532,636 | 0.00 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES IV&V | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 342,394 | 0.00 | 352,983 | 0.00 | 352,983 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 931,164 | 0.00 | 970,537 | 0.00 | 970,537 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 1,273,558 | 0.00 | 1,323,520 | 0.00 | 1,323,520 | 0.00 | 0 | 0.00 |
| TOTAL | 1,273,558 | 0.00 | 1,323,520 | 0.00 | 1,323,520 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,273,558 | 0.00 | \$1,323,520 | 0.00 | \$1,323,520 | 0.00 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES ECM | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 440,251 | 0.00 | 453,867 | 0.00 | 453,867 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 2,239,810 | 0.00 | 2,227,500 | 0.00 | 2,227,500 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,680,061 | 0.00 | 2,681,367 | 0.00 | 2,681,367 | 0.00 | 0 | 0.00 |
| TOTAL | 2,680,061 | 0.00 | 2,681,367 | 0.00 | 2,681,367 | 0.00 | 0 | 0.00 |
| MEDES ECM (MEDES Core) - 1886023 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 534,754 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 627,755 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 1,162,509 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 1,162,509 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,680,061 | 0.00 | \$2,681,367 | 0.00 | \$3,843,876 | 0.00 | \$0 | 0.00 |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|--------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES PMO | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 692,480 | 0.00 | 713,897 | 0.00 | 1,572,161 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 1,962,583 | 0.00 | 1,962,583 | 0.00 | 2,280,023 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,655,063 | 0.00 | 2,676,480 | 0.00 | 3,852,184 | 0.00 | 0 | 0.00 |
| TOTAL | 2,655,063 | 0.00 | 2,676,480 | 0.00 | 3,852,184 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,655,063 | 0.00 | \$2,676,480 | 0.00 | \$3,852,184 | 0.00 | \$0 | 0.00 |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|--------------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| MEDES CHILD CARE | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| CHILD CARE AND DEVELOPMENT FED | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| TOTAL | 200,000 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|-------------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| MEDES TANF | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| TOTAL | 200,000 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|---|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| MEDES MAGI PHE | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 46,433 | 0.00 | 47,869 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 143,606 | 0.00 | 143,606 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 190,039 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 190,039 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| PHE Eligibility Verification - 1886032 | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 47,869 | 0.00 | 0 | 0.00 | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 143,606 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$190,039 | 0.00 | \$191,475 | 0.00 | \$191,475 | 0.00 | \$0 | 0.00 | |

FLEXIBILITY REQUEST FORM

| | |
|---|--|
| BUDGET UNIT NUMBER: Various BUDGET UNIT NAME: MEDES HOUSE BILL SECTION: 11.135 | DEPARTMENT: Department of Social Services DIVISION: Family Support Division |
| 1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. | |
| DEPARTMENT REQUEST | |
| DSS is requesting 10% flexibility between appropriations within all subsections of HB 11.135 (MEDES) and HB section 11.140 (Eligibility Verification Services- EVS). | |
| 2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount. | |
| PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED | CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED |
| N/A | N/A |
| BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED | |
| Up to 10% flexibility will be used. | |
| 3. Please explain how flexibility was used in the prior and/or current years. | |
| PRIOR YEAR EXPLAIN ACTUAL USE | CURRENT YEAR EXPLAIN PLANNED USE |
| N/A | Flexibility will allow DSS to align appropriation authority for planned spending and unanticipated needs during the fiscal year and to ensure continued services without disrupting or delaying payments to vendors. Expenditures and need are based on future caseloads and federal requirements which can change quickly. This flexibility will allow FSD to respond to those changes and ensure eligibility and redeterminations are done timely. |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---------------------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES MAGI | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 8,013 | 0.00 | 2,580 | 0.00 | 2,580 | 0.00 | 0 | 0.00 |
| SUPPLIES | 4,287 | 0.00 | 5,000 | 0.00 | 5,000 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 329 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| COMMUNICATION SERV & SUPP | 22,873 | 0.00 | 24,000 | 0.00 | 24,000 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 17,297,578 | 0.00 | 31,225,899 | 0.00 | 30,050,195 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 2,804,061 | 0.00 | 2,785,000 | 0.00 | 2,785,000 | 0.00 | 0 | 0.00 |
| OTHER EQUIPMENT | 5,810 | 0.00 | 5,000 | 0.00 | 5,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 20,142,951 | 0.00 | 34,047,479 | 0.00 | 32,871,775 | 0.00 | 0 | 0.00 |
| DEBT SERVICE | 936,703 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 936,703 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$21,079,654 | 0.00 | \$34,047,479 | 0.00 | \$32,871,775 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$2,457,795 | 0.00 | \$2,537,351 | 0.00 | \$1,679,087 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$17,651,859 | 0.00 | \$30,510,128 | 0.00 | \$30,192,688 | 0.00 | | 0.00 |
| OTHER FUNDS | \$970,000 | 0.00 | \$1,000,000 | 0.00 | \$1,000,000 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|--------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES SNAP | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 9,491,546 | 0.00 | 18,532,636 | 0.00 | 18,532,636 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 225,956 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 9,717,502 | 0.00 | 18,532,636 | 0.00 | 18,532,636 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$9,717,502 | 0.00 | \$18,532,636 | 0.00 | \$18,532,636 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$2,607,476 | 0.00 | \$2,688,120 | 0.00 | \$2,688,120 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$7,110,026 | 0.00 | \$15,844,516 | 0.00 | \$15,844,516 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES IV&V | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 502 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 1,273,056 | 0.00 | 1,323,520 | 0.00 | 1,323,520 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 1,273,558 | 0.00 | 1,323,520 | 0.00 | 1,323,520 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,273,558 | 0.00 | \$1,323,520 | 0.00 | \$1,323,520 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$342,394 | 0.00 | \$352,983 | 0.00 | \$352,983 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$931,164 | 0.00 | \$970,537 | 0.00 | \$970,537 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES ECM | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 873,789 | 0.00 | 1,966,367 | 0.00 | 1,966,367 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 1,806,272 | 0.00 | 715,000 | 0.00 | 715,000 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,680,061 | 0.00 | 2,681,367 | 0.00 | 2,681,367 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,680,061 | 0.00 | \$2,681,367 | 0.00 | \$2,681,367 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$440,251 | 0.00 | \$453,867 | 0.00 | \$453,867 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$2,239,810 | 0.00 | \$2,227,500 | 0.00 | \$2,227,500 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES PMO | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 2,655,063 | 0.00 | 2,676,480 | 0.00 | 3,852,184 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,655,063 | 0.00 | 2,676,480 | 0.00 | 3,852,184 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,655,063 | 0.00 | \$2,676,480 | 0.00 | \$3,852,184 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$692,480 | 0.00 | \$713,897 | 0.00 | \$1,572,161 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$1,962,583 | 0.00 | \$1,962,583 | 0.00 | \$2,280,023 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES CHILD CARE | | | | | | | | |
| CORE | | | | | | | | |
| M&R SERVICES | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------|------------------|-------------|------------------|-------------|------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES TANF | | | | | | | | |
| CORE | | | | | | | | |
| M&R SERVICES | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 200,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 200,000 | 0.00 | 200,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$200,000 | 0.00 | \$200,000 | 0.00 | \$200,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|------------------|-------------|------------------|-------------|------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES MAGI PHE | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 190,039 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 190,039 | 0.00 | 191,475 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$190,039 | 0.00 | \$191,475 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$46,433 | 0.00 | \$47,869 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$143,606 | 0.00 | \$143,606 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

1a. What strategic priority does this program address?

Improve delivery of support services for Missouri families

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) is responsible for designing, developing, and implementing a federally certified system, the Missouri Eligibility Determination and Enrollment System (MEDES) for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. The MEDES project will bring a modern case management system to the state, and will replace the state's outdated green screen system (developed over twenty years ago). MEDES utilizes a modern user-interface to allow for more efficient processing of applications and a modular design to allow for customized functionality and program rules.

FSD MEDES Core is line-itemed into individual appropriations as follows:

MAGI E&E:

Project I of MEDES focused on MO HealthNet programs for families and was completed October 31, 2018. Project I allows the FSD team to make determinations for Family MO HealthNet based on the Modified Adjusted Gross Income (MAGI) standards. Family MO HealthNet applicants can create web-based user accounts and apply for benefits online through myDSS.mo.gov. The system automatically processes inbound and outbound account transfers for the federally facilitated marketplace.

SNAP E&E:

MEDES Project II will include the implementation of functionality for SNAP, TANF, and Child Care Programs. The state did not award the Request for Proposal (RFP) for SNAP that was released October 2017. The state re-released the RFP in May 2020. The SNAP contract was awarded in May 2021. The required USDA Food and Nutrition Service (FNS) approval of the selected vendor was received September 2021. The development of SNAP into MEDES began November 2021 and is expected to be completed in the summer of 2024. The selected vendor provides system integration services and is implementing a state hosted Cúram solution for SNAP eligibility determination and management that fully integrates and interfaces with the existing Cúram Social Program Management Platform Analytics (SPMP) used for MAGI Medicaid in MEDES.

MEDES TANF:

The state has not yet begun work on developing an RFP for this part of Project II.

MEDES Child Care:

The state has not yet begun work on developing an RFP for this part of Project II.

IV&V E&E:

Missouri has contracted for Independent Validation and Verification (IV&V) services with BerryDunn. The IV&V Contractor evaluates and makes recommendations and provides comments about the state artifacts that are required for milestone reviews. The project artifacts are evaluated for completeness, accuracy, timeliness, alignment with project needs, conformance with generally-accepted project management and quality standards, and consistency with artifact templates provided by Center for Medicare and Medicaid Services (CMS).

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

ECM E&E:

FSD has also implemented an Enterprise Content Management (ECM) system for all programs administered by Income Maintenance (IM). The MEDES ECM allows for a standardized and statewide process for document intake. FSD will continue to utilize the ECM to streamline workflows and business processes while improving program performance and efficiencies. Beginning in February 2022, FSD implemented the second phase of its ECM system that enhances the document recognition process reducing manual indexing, getting work to our processing teams faster, while also providing more convenient ways for our customers to submit documentation. In SFY 2023 and SFY 2024, implementation of machine learning technology for our ECM will further enhance the Optical Character Recognition (OCR) for documents including handwritten recognition as well as extract information from the documents and enter data into our systems of record. This will greatly reduce the number of touches it takes to process documents received from the customer, reduce data entry thereby reducing processing times, and improve accuracy. In addition, funding has been utilized to purchase a task management system called Current™. This system is used to task field work in all programs.

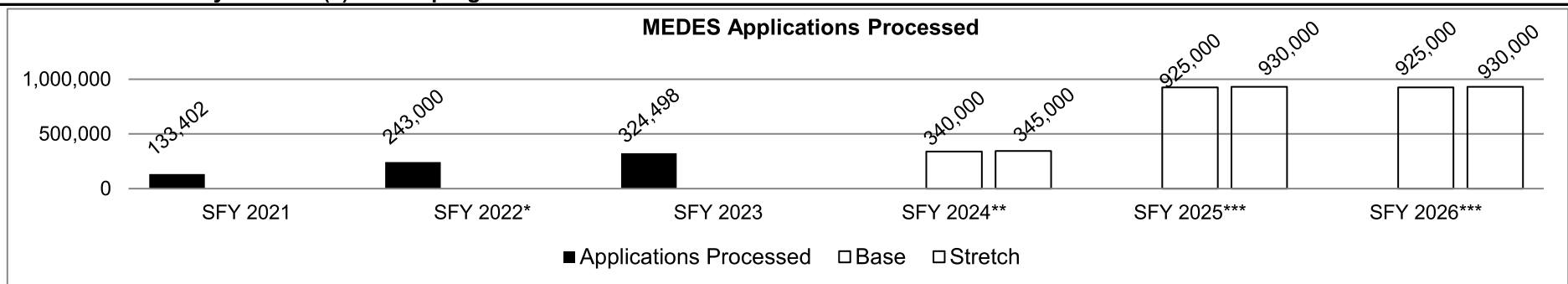
PMO E&E:

Missouri has contracted for Project Management Office (PMO) services with CSG Government Solutions. The PMO contractor provides necessary independent oversight and management of the overall program to ensure program goals and objectives are achieved.

MEDES Project III will include MO HealthNet for Adult Medicaid Programs for the elderly and disabled. The state plans to begin work on developing an RFP for Project III in FY 2024 and there is a New Decision Item to fund Project III in the FY 2025 budget request.

Conditional on federal approval to receive enhanced federal match, the FSD will continue development of MEDES functionality, including the addition of new programs.

2a. Provide an activity measure(s) for the program.



*In SFY 2022, the increase is due to an increase in applications for Adult Expansion Group (AEG).

**SFY 2024 projection reflects an increase anticipated as annual renewals resumed with the unwind of the Public Health Emergency in April 2023 and a portion of those found ineligible will re-apply increasing the number of applications processed.

***Projections in SFY 2025 and 2026 reflect an increase in MEDES applications to include the implementation of SNAP into MEDES. Projection figures are based upon a return to pre-COVID-19 processing standards and recently passed legislation that will increase coverage for post-partum and children coverage types.

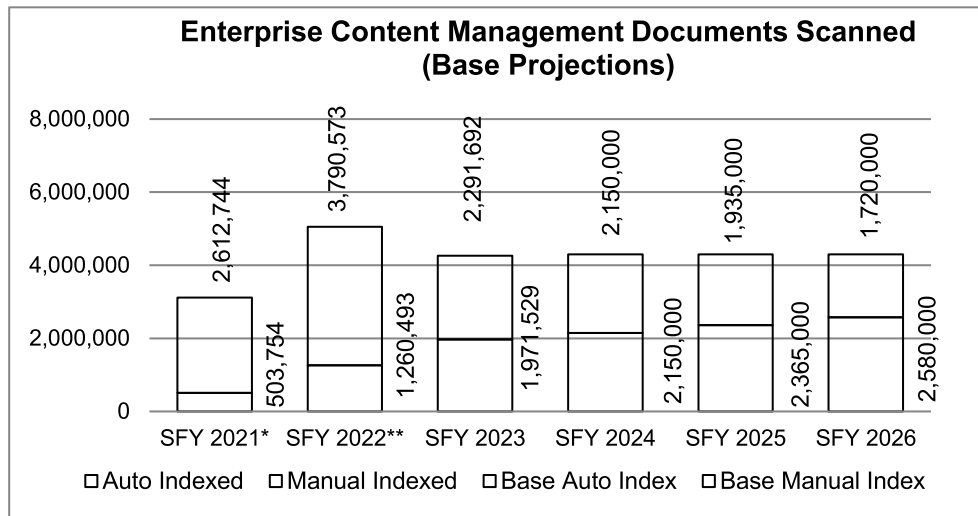
PROGRAM DESCRIPTION

Department: Social Services

Program Name: Missouri Eligibility and Enrollment System (MEDES)

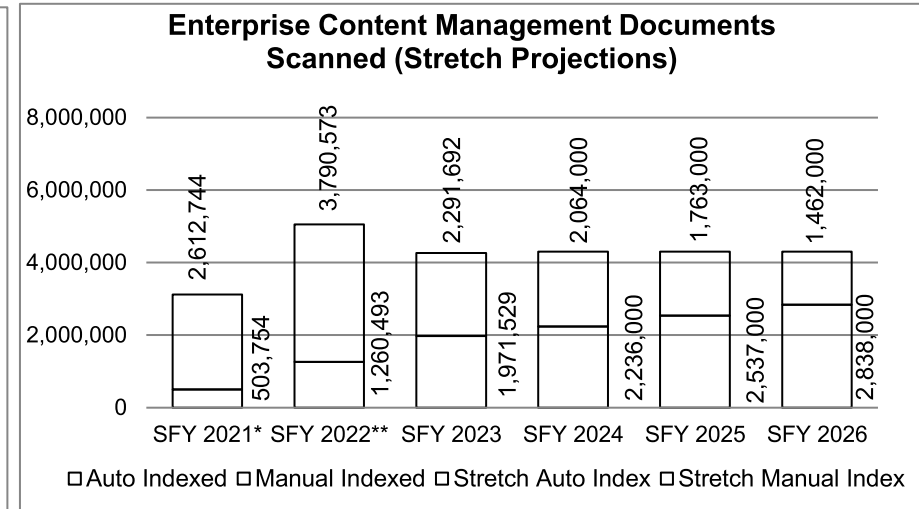
Program is found in the following core budget(s): MEDES

HB Section(s): 11.140



*Decrease in SFY 2021 can be attributed to the suspension of annual renewals during the PHE and a decrease in hard copy eligibility verifications as a result of implementing electronic verification.

**SFY 2022, the software that allowed for the majority of auto-indexing was not available to staff until February 7, 2022.



*Decrease in SFY 2021 can be attributed to the suspension of annual renewals during the PHE and a decrease in hard copy eligibility verifications as a result of implementing electronic verification.

**SFY 2022, the software that allowed for the majority of auto-indexing was not available to staff until February 7, 2022.

PROGRAM DESCRIPTION

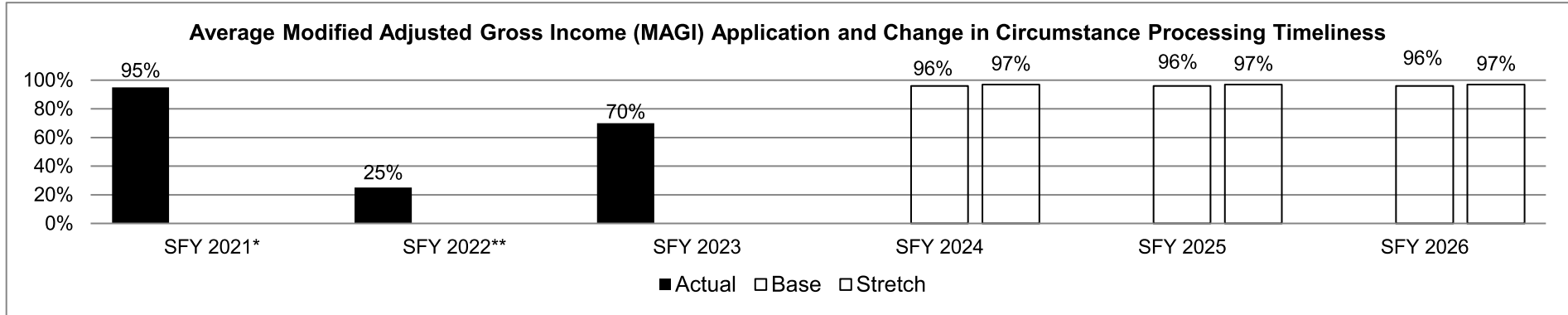
Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

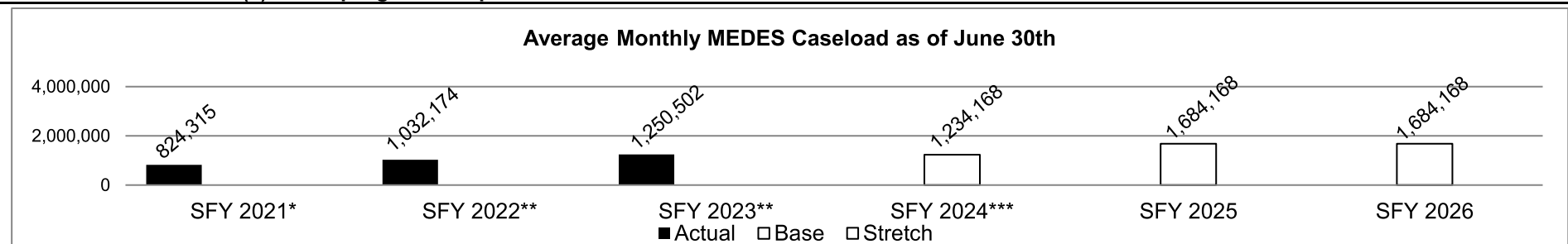
2b. Provide a measure(s) of the program's quality.



*COVID-19 flexibilities allowed FSD to accept participant's attestation on most eligibility factors during the PHE. This resulted in a large increase in timeliness that may not be able to be maintained in SFY 2022.

**Decrease in SFY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty in hiring staff.

2c. Provide a measure(s) of the program's impact.



*SFY 2021 COVID-19 PHE guidelines resulted in fewer closings of MO HealthNet cases.

**SFY 2022 and 2023 COVID-19 PHE guidelines resulted in fewer closings of MO HealthNet cases. Caseloads also increased as a result of the implementation of the AEG in October 2021.

***SFY 2024 is reflective of the current caseload.

Future active participants are expected to increase with the implementation of more programs in MEDES.

PROGRAM DESCRIPTION

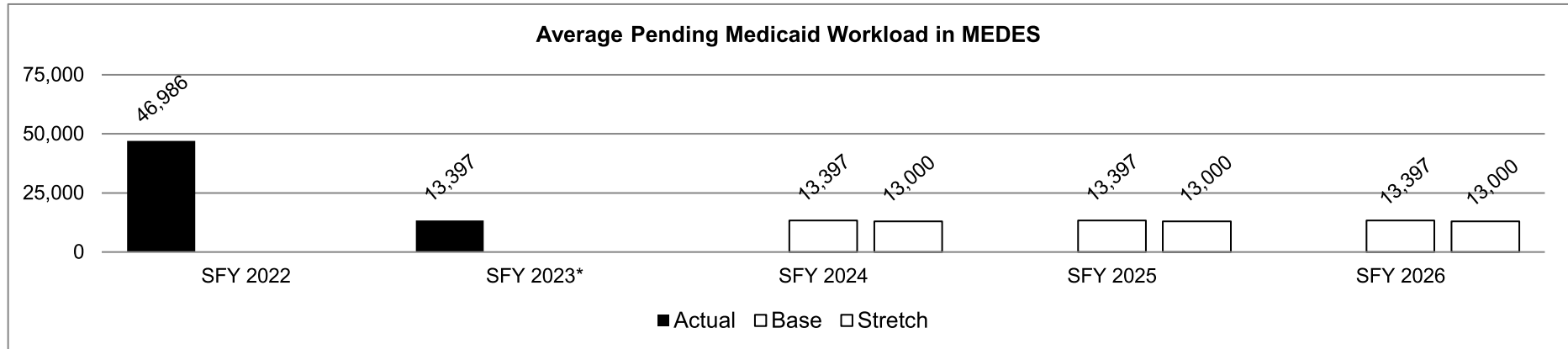
Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

2d. Provide a measure(s) of the program's efficiency.



In prior budget requests the "Average Pending MAGI Workload" was reported; however, a combined Medicaid application processed initially in MEDES for all Medicaid programs was implemented with AEG in October 2021.

*SFY 2023 Actual data reflects a decrease due to the AEG cases that were pending in SFY 2022 that were processed in SFY 2023.

Efficiency during the design and implementation stages of MEDES is measured by CMS certification and readiness reviews.

Milestones are measured by meeting functional milestones identified by CMS and agency priorities. These include:

| Date | Milestone | Citizen Service Outcomes |
|-----------------|---|--|
| October 1, 2013 | Citizen web portal, ability to accept applications | Portal for citizens to inquire and/or make application for MAGI. |
| January 1, 2014 | Interfaces, MAGI calculation, forms, Caseworker Portal | MAGI automated function enhanced Agency's eligibility determination processes. Avenue to house Tax Filer Rules. |
| September 2014 | Implemented inbound/outbound Account Transfer for the FFM | Provided guidance and directional services to citizens when not eligible for MAGI benefits. |
| September 2014 | Began implementing integrated electronic document management (FileNet) into MEDES case management | Means to electronically store documents for ease of access. |
| January 1, 2016 | Launched Organizational Change Management as a project component | Project expected to be complete in June 2021. |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

| | | |
|----------------|---|---|
| August 2016 | Release 1.10 Change in Circumstance functionality | Functionality provides the means to evaluate and re-evaluate applicant's eligibility for an IM program after a change in circumstance is made to a case. Functionality includes tracking of requests for SSN, setting sensitivity/security levels per case specifics, allows for adding a person, removing a person, and/or a change/addition in income to be considered a renewal on a case, and provides an eligibility timeline that displays an at-a-glance screen of eligibility segments. |
| September 2016 | Rollout of ECM to all offices begins | N/A |
| December 2016 | MEDES Application upgrade to Curam 6.2 | Enhancement to the Management Wizard provides a process to apply an update to everyone in the household instead of entering it multiple times. |
| January 2017 | Single Sign On | Single sign on allows for increased efficiency. |
| June 2017 | Premium Changes for Children's Health Insurance Program (CHIP) | Ensures participants receive accurate and timely invoices for health coverage. |
| July 2017 | Updated security roles implemented in MEDES | N/A-MEDES system updates. |
| February 2018 | Implementation of final Project 1 functionality, which included Release 2.2 and the functionality for Transitional Medicaid, Show Me Healthy Babies, automated case reviews, and completion of Project One, MO HealthNet for Families | Show Me Healthy Babies (SMHB) Presumptive Eligibility (PE) benefits and SMHB eligibility determinations are made in MEDES. Automated eligibility determinations for Presumptive Eligibility for Children, Adults, and Pregnant Women. Automated Case Reviews are completed without worker intervention when Federal and/or State electronic data source information is available that meets appropriate guidelines. |
| March 2018 | Verified Lawful Presence (VLP) part 2 & 3; connection with Homeland Security to verify citizenship or immigration status | Electronic source is used to provide verification of citizenship and/or immigration status. Fully automated call which coordinates with MEDES to complete an eligibility determination. |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

| | | |
|------------------|--|---|
| March 2018 | Remote Identity Proofing (RIDP) V2 Upgrade | MEDES provides a robust citizen portal to make online application for MAGI benefits. |
| November 1, 2018 | Contract was awarded for ongoing Maintenance and Operations (M&O) for MEDES | N/A |
| January 2019 | A contract for Eligibility Verification Services (EVS) was awarded | N/A |
| April 2019 | Verify Lawful Presence (VLP) upgrade v37 | Increases the number of cases the Department of Homeland Security (DHS) Save Program can resolve in real-time compared to DHS SAVE Program v33. |
| July 2019 | Replaced EngagePoint (EP) Audit | This piece of software was out of date with no warranty. |
| August 2019 | Qualified Vendor Listing (QVL) for ECM Phase II was released | N/A |
| September 2019 | DataCap upgrade v9.1 | Upgrade of DataCap to support document intake for ECM. |
| 2020 | Contract will be awarded for Project II which is the integration of SNAP into MEDES | N/A |
| February 2020 | DataCap v9 upgrade | Upgrade of DataCap to support document intake for ECM. |
| March 2020 | COVID-19 code to hold cases at the same level of care starting March 19, 2020; on-going | Hold cases at same level of care/stop cases from closing due to COVID-19. |
| July 2020 | Curam upgrade to v7 | Upgrade current system. |
| July 2020 | MEDES Helpdesk stood up | Help to internal workers working cases. |
| August 2020 | Eliminated custom programming code that would require additional maintenance and extra effort in future upgrades to the MEDES system | Removed some customization. |
| August 2020 | Added additional elements necessary for centralized mailing to optimize processing | Centralized mailing elements. |
| December 2020 | Installed Cúram v7.0.9.iFix5 to remediate security vulnerabilities identified by IBM | System upgrade. |
| March 2021 | Addressed issues related to COVID-19 processing put in place to address the PHE | PHE- froze all cases at the level of care as of March 2021. |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

| | | |
|---------------|--|---|
| May 2021 | SNAP contract was awarded to vendor | SNAP contract awarded. |
| August 2021 | AEG | Phase I implementation. |
| November 2021 | SMHB | Rate changes for Show Me Healthy Babies. |
| December 2021 | AEG Changes | Changes to the system to incorporate more AEG changes needed. |
| January 2022 | COVID-19 temp changes to system | To continue to hold cases open, release some coverages as approved. |
| April 2022 | Remove quick denial from system | System no longer denies cases, worker must manually do it. |
| June 2022 | ME code changes | To accommodate MHD ME code changes. |
| August 2022 | System upgrade | Upgrade to V-8. |
| March 2023 | Insights Engine (IE) Phase 1 complete in MEDES. FSD began utilizing in April 2023. | Phase 1 introduced functionality in the Current system to pull information from MEDES and send it to Insights Engine to gather verifications and send them back to Current. |
| March 2023 | Floating annual renewal changes | An individual who is determined eligible shall be given a fixed 12 month eligibility period and only renewed when that date is reached. |
| April 2023 | Annual ex-parte process update | Updated system to allow 'Begin Renewal' to be selected prior to the annual renewal form being sent to allow for manual ex parte of MAGI cases. |
| April 2023 | Project Eligibility rules update | Updated system to relax the Projected Eligibility rules in accordance with federal regulations to allow more cases to be automatically renewed. |
| April 2023 | Ending COVID-19 eligibility rules | Updates were made to the end date in the system parameter to stop the application of the COVID-19 rules as cases go through Annual Renewals. |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

| | | |
|---|---|--|
| May 2023 | IM Portal integration | Allowed Application Programming Interfaces (API's) for the IM Portal to validate if citizen has an ID in MEDES and allowed the IM Portal to retrieve data sent to the citizen on the annual renewal form. Created API for FileNet Integration to receive the annual renewal form PDFs and verification attachments from the IM Portal. |
| Future Planning: Advanced Evidence Sharing | Implement Advanced Evidence Sharing (AES) | Implement Advanced Evidence Sharing (AES) in Curam v8. |
| Future Planning: Insights Engine June 2023 | Insights Engine Phase 1B complete in MEDES. FSD began utilizing in June 2023. | Phase 1B of the IE project is to pull the verifications needed for Annual Renewals. |
| Future Planning: HyperScience | HyperScience MEDES and FileNet integration | HyperScience will call an API in MEDES to ingest data from specific sections of the annual renewal for any active household members present on the annual renewal form. |

PROGRAM DESCRIPTION

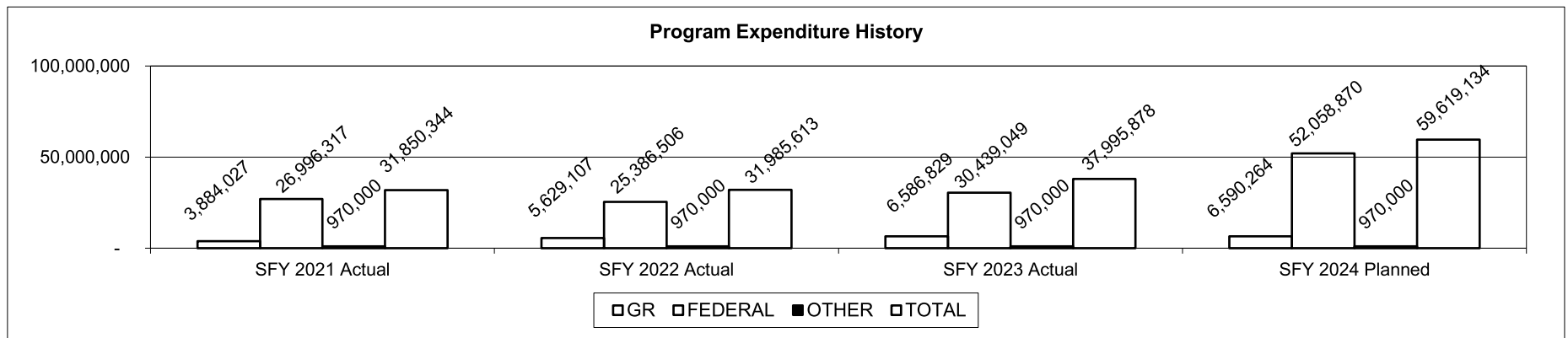
Department: Social Services

HB Section(s): 11.140

Program Name: Missouri Eligibility and Enrollment System (MEDES)

Program is found in the following core budget(s): MEDES

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

Health Initiatives Fund (0275)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal law: Title IV-A of the Social Security Act, Federal regulation: 45 CFR Part 95, 7 CFR Part 272 and 277.

6. Are there federal matching requirements? If yes, please explain.

Yes. There are various match rates depending on the activity/scope of the project. For example, MAGI implementation is reimbursed at 90% FF and maintenance and operations is reimbursed at 75% FF. There is an Advanced Planning Document (APD) filed with the CMS and FNS detailing allocation of funding for MEDES development which is required in order to receive reimbursement and requires regular updates throughout the development stages of the project. Integration of SNAP into MEDES, Project II, will allow for costs to be allocated in accordance with the APD and costs allocable to MO HealthNet Administration will be reimbursed at 90% FF and 75% FF respectively and costs allocable to SNAP Admin will be reimbursed at 50% FF.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federally mandated programs such as Medicaid and SNAP are considered federally mandated.

NDI – MEDES Adult Medicaid

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES Adult Medicaid **DI# 1886031**

Budget Unit **90275C**
HB Section **11.140**

1. AMOUNT OF REQUEST

| FY 2025 Budget Request | | | | |
|------------------------|------------------|-------------------|----------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 3,000,000 | 27,000,000 | 0 | 30,000,000 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 3,000,000 | 27,000,000 | 0 | 30,000,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----------|----------|----------|----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|--|---|--|
| <input type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input checked="" type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input type="checkbox"/> Other: _____ | |
| <input type="checkbox"/> | | |

NEW DECISION ITEM

Department: Social Services

Division: Family Support

DI Name: MEDES Adult Medicaid

DI# 1886031

Budget Unit 90275C

HB Section 11.140

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

The Department of Social Services (DSS), Family Support Division (FSD) seeks continued funding support for the designing, developing, and implementing of a federally certified system, the Missouri Eligibility Determination and Enrollment System (MEDES) for the MO HealthNet, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Child Care Assistance programs. Prior to the development of the MEDES system, Missouri's information technology (IT) systems were built on technology ranging from more than 20-year old transaction-based systems operating on mainframes to three-tier web-based systems. The MEDES project brings a modern case management system to the state and will replace the state's outdated green screen system by utilizing a modern user-interface to allow for more efficient processing of applications and a modular design to allow for customized functionality and program rules.

Project I of MEDES focused on MO HealthNet programs for families and was completed October 31, 2018 and allows the FSD team to make determinations for Family MO HealthNet based on the Modified Adjusted Gross Income (MAGI) standards. MEDES Project II will include the implementation of functionality for SNAP, TANF, and Child Care Programs. The required USDA Food and Nutrition Service (FNS) approval of the selected vendor was received September 2021. The development of SNAP into MEDES began November 2021 and is expected to be completed in the summer of 2024. MEDES Project III will include MO HealthNet for Adult Medicaid Programs for the elderly and disabled. Although Project II includes the implementation of the TANF and Child Care Programs, due to the complexity of the MO HealthNet for Adult Medicaid Programs for the elderly and disabled and how it interacts with the Adult Expansion Group, the state sees more value gained for clients and staff in moving forward with Project III at this time. Implementing Project III will create a seamless Medicaid determination flow for staff by having all Medicaid programs in one system. The state plans to begin developing an RFP for Project III in FY 2024. This FY 2025 New Decision Item requests funding to implement the Adult Medicaid Programs into MEDES.

Federal law: Federal regulation: 45 CFR Part 95

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The Project III Design Development and Implementation (DDI) of MO HealthNet for Adult Medicaid Programs for the elderly and disabled into MEDES is estimated to be a two year project starting July 2024 and completing June 2026 with a projected cost of \$50 million. In accordance with the most recent submitted Implementation Advance Planning Document Update (IAPD-U) submitted to Centers for Medicare and Medicaid Services (CMS) on July 18, 2023, this New Decision Item request is for \$30 million to cover DDI costs in FY2025 and FY2026 and on-going maintenance and operations.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES Adult Medicaid **DI# 1886031**

Budget Unit **90275C**
HB Section **11.140**

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|----------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| | | | | | | | 0 | 0.0 | |
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| Professional Services (BOBC 400) | 3,000,000 | | 27,000,000 | | | | 30,000,000 | | |
| Total EE | 3,000,000 | | 27,000,000 | | 0 | | 30,000,000 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 3,000,000 | 0.0 | 27,000,000 | 0.0 | 0 | 0.0 | 30,000,000 | 0.0 | 0 |

| Budget Object Class/Job Class | Gov Rec GR DOLLARS | Gov Rec GR FTE | Gov Rec FED DOLLARS | Gov Rec FED FTE | Gov Rec OTHER DOLLARS | Gov Rec OTHER FTE | Gov Rec TOTAL DOLLARS | Gov Rec TOTAL FTE | Gov Rec One-Time DOLLARS |
|-------------------------------|--------------------------|----------------------|---------------------------|-----------------------|-----------------------------|-------------------------|-----------------------------|-------------------------|--------------------------------|
| | | | | | | | 0 | 0.0 | |
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| | | | | | | | 0 | | |
| Total EE | 0 | | 0 | | 0 | | 0 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |

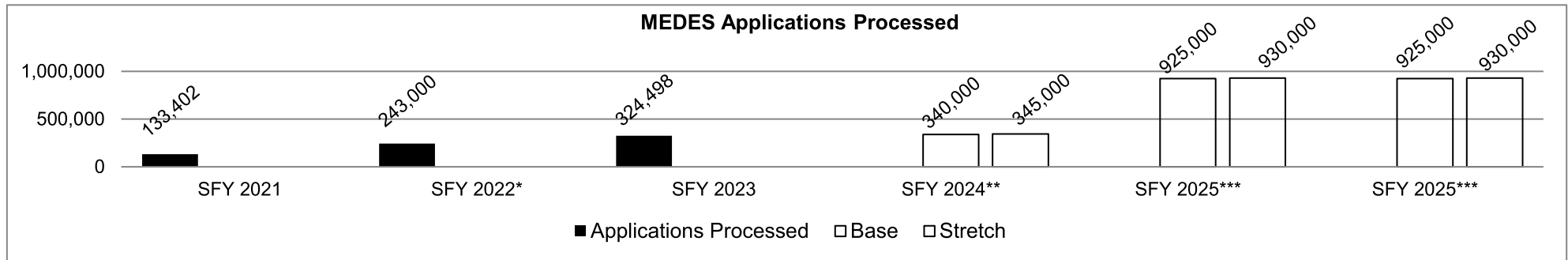
NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES Adult Medicaid **DI# 1886031**

Budget Unit **90275C**
HB Section **11.140**

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.

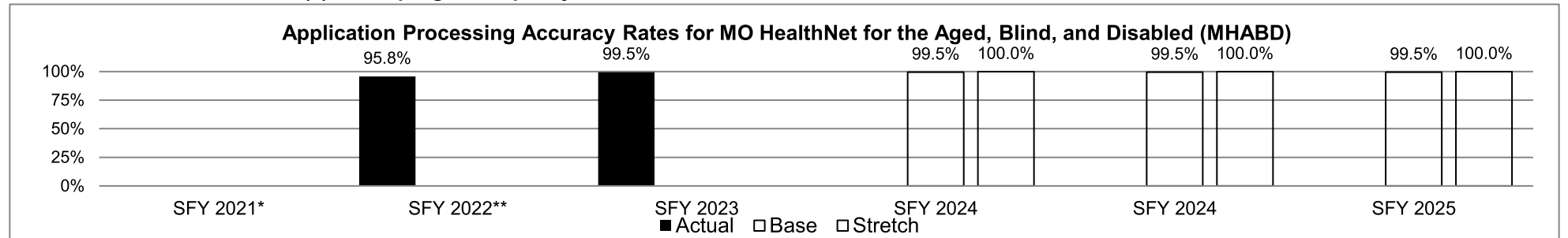


*In SFY 2022, the increase is due to an increase in applications for Adult Expansion Group (AEG).

**SFY 2024 projection reflects an increase anticipated as annual renewals resumed with the unwind of the Public Health Emergency in April 2023 and a portion of those found ineligible will re-apply increasing the number of applications processed.

***Projections in SFY 2025 and 2026 reflect an increase in MEDES applications to include the implementation of SNAP into MEDES. Projection figures are based upon a return to pre-COVID-19 processing standards and recently passed legislation that increase coverage for post-partum and children coverage types.

6b. Provide a measure(s) of the program's quality.



*Case reviews were not completed in SFY 2021 due to the COVID-19 PHE.

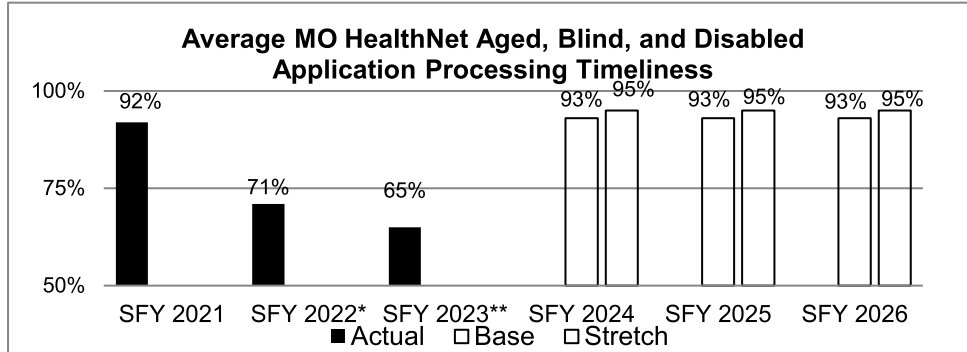
**In SFY 2022, the decrease reported is due to an increase in Medicaid applications related to AEG. In addition, high staff turnover resulted in a larger number of new staff.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES Adult Medicaid **DI# 1886031**

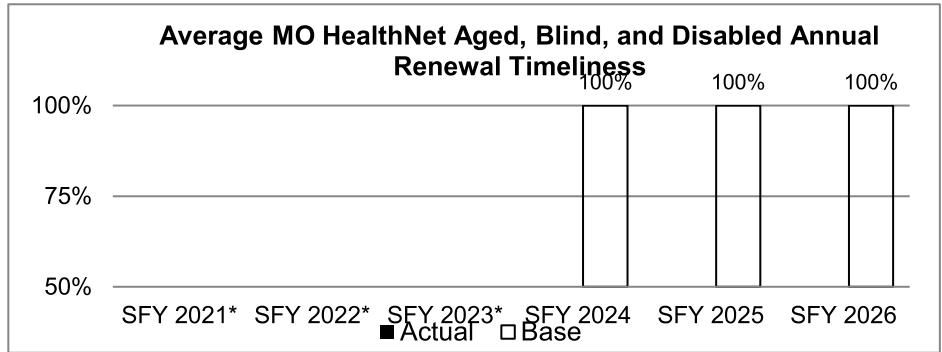
Budget Unit **90275C**
HB Section **11.140**

6c. Provide a measure(s) of the program's impact.



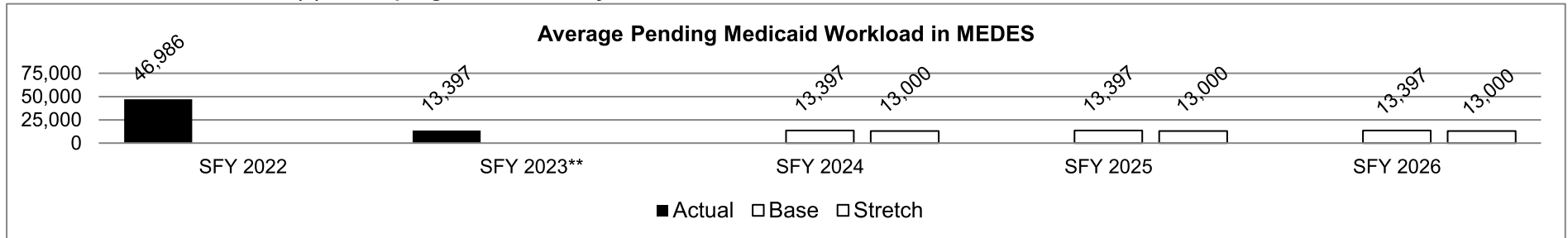
*In SFY 2022, the decrease in timeliness can be attributed to an increase in applications for AEG. Eligibility for AEG had to be determined prior to determining eligibility for MHABD. Updates to the process moving forward, and the fact that we are close to processing current in MEDES will allow us to improve processing timeliness of these applications in the future.

** SFY 2023 reflects a decrease that resulted from the implementation of Business Process Reengineering that is not expected to continue.



*In SFY 2021, SFY 2022, and SFY 2023 there was no data to report as COVID-19 PHE guidelines suspended requirements for Annual Renewals.

6d. Provide a measure(s) of the program's efficiency.



In prior budget requests the "Average Pending MAGI Workload" was reported; however, a combined Medicaid application processed initially in MEDES for all Medicaid programs was implemented with AEG in October 2021.

**SFY 2023 Actual data reflects a decrease due to the AEG cases that were pending in SFY 2022 that were processed in SFY 2023.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Begin the development of the Adult Medicaid Programs into MEDES.

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|------------|-------------|------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES ADULT MEDICAID | | | | | | | | |
| FSD Adult Medicaid MEDES - 1886031 | | | | | | | | |
| FUND TRANSFERS | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 3,000,000 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 27,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - TRF | 0 | 0.00 | 0 | 0.00 | 30,000,000 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 30,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$30,000,000 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|---------|---------|---------|---------|--------------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES ADULT MEDICAID | | | | | | | | |
| FSD Adult Medicaid MEDES - 1886031 | | | | | | | | |
| TRANSFERS OUT | 0 | 0.00 | 0 | 0.00 | 30,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - TRF | 0 | 0.00 | 0 | 0.00 | 30,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$30,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$3,000,000 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$27,000,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

NDI – MEDES ECM

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Section 11.140

1. AMOUNT OF REQUEST

| FY 2025 Budget Request | | | | |
|------------------------|---------|---------|-------|-----------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 534,754 | 627,755 | 0 | 1,162,509 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 534,754 | 627,755 | 0 | 1,162,509 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|---|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. | | | | |

Other Funds: N/A
Non-Counts: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|----|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

FTE 0.00 0.00 0.00 0.00

| | | | | |
|---|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and | | | | |

Other Fund N/A
Non-Counts: N/A

2. THIS REQUEST CAN BE CATEGORIZED AS:

| | | |
|--|---|--|
| <input type="checkbox"/> New Legislation | <input type="checkbox"/> New Program | <input type="checkbox"/> Fund Switch |
| <input type="checkbox"/> Federal Mandate | <input checked="" type="checkbox"/> Program Expansion | <input type="checkbox"/> Cost to Continue |
| <input type="checkbox"/> GR Pick-Up | <input type="checkbox"/> Space Request | <input type="checkbox"/> Equipment Replacement |
| <input type="checkbox"/> Pay Plan | <input type="checkbox"/> Other: | |
| <input type="checkbox"/> | | |
| <input type="checkbox"/> | | |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Sector 11.140

3. WHY IS THIS FUNDING NEEDED? PROVIDE AN EXPLANATION FOR ITEMS CHECKED IN #2. INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

FSD is required to receive and process information and requests for benefits in a timely and accurate manner. In SFY 2023, FSD requested funding to meet the need for better document recognition software to quickly and accurately process the increased volume of work. The technology in use at that time required each document to be manually reviewed and identified prior to being placed into a processing queue. FSD requested and was appropriated \$500,000, of which \$181,367 was on-going and is currently included in the Missouri Eligibility Determination and Enrollment System (MEDES), Enterprise Content Management (ECM), section of HB 11.135 core funding.

Originally, when FSD requested this funding, FSD was only looking for machine learning technology platforms for document recognition solutions that could enhance the system's ability to read incoming documents from the public. However, after some discussions with Colorado, a solution (Hyperscience) was discovered that would not only improve our document recognition capabilities but also integrate with our systems (FAMIS/MEDES) and tasking systems. With current document imaging software, there are limitations in elements that can be extracted from documents, usually only extracting 1 or 2 typewritten elements per form. The proposed software can be trained to extract many more fields, and can extract handwriting from forms, thus providing better information from the document and having the ability to apply it to the system of record. Once fully implemented, these integrations will improve processing times by automating manual processes that can take up to 2 business days to complete and will automate steps that would usually require staff intervention. This frees up state team members to do more critical eligibility work while also improving customer service by speeding up processing times and preventing cases from closing incorrectly. In addition, human error in manual processes also lead to delays and errors in processing cases. Eliminating common human error when identifying documents reduces the need for rework by processing staff and the number of case processing errors which in turn reduces the number of calls to the customer call center and the number of customer complaints.

This project will improve timely and accurate processing of information submitted to the agency and timeliness of notifications sent out from the agency.

State statute: Sections 207.010, 207.020, and 208.400 RSMo.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Sector 11.140

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

While the implementation cost of this newfound solution had a initial cost of \$2,880,543, over 5 times the appropriated funding of \$500,000, FSD was able to begin implementation in SFY 2023 using available one-time SNAP ARPA and Public Health Emergency (PHE) Unwind funding. Implementation is expected to be completed in the Fall of 2023. In SFY 2024, FSD is again using available one-time SNAP ARPA and Public Health Emergency (PHE) Unwind funding (SNAP ARPA projected \$1,743,800; IM Field PHE projected \$671,607) for one-time costs to complete implemenation and for on-going costs. Beginning in FY 2025, on-going costs for FSD are estimated at \$1,343,876. [Note: Total on-going costs are estimated at \$1,453,119, however OA-IT has agreed to pay for on-going Amazon Web Services (AWS) estimated at \$109,243 annually.]

FY 2025 Need:

| | |
|---|--------------|
| Estimated on-going FSD costs for machine learning technology | \$ 1,343,876 |
| Less: current appropriation authority in the ECM Core funding for machine learning technology | \$ (181,367) |
| FY 2025 additional appropriation authority request: | \$ 1,162,509 |

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

| Budget Object Class/Job Class | Dept Req GR DOLLARS | Dept Req GR FTE | Dept Req FED DOLLARS | Dept Req FED FTE | Dept Req OTHER DOLLARS | Dept Req OTHER FTE | Dept Req TOTAL DOLLARS | Dept Req TOTAL FTE | Dept Req One-Time DOLLARS |
|-------------------------------|---------------------------|-----------------------|----------------------------|------------------------|------------------------------|--------------------------|------------------------------|--------------------------|---------------------------------|
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| BOC 400 Professional Services | 205,256 | | 240,953 | | 0 | | 446,209 | | 0 |
| BOC 430 M&R Services | 329,498 | | 386,802 | | 0 | | 716,300 | | 0 |
| Total EE | 534,754 | | 627,755 | | 0 | | 1,162,509 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 534,754 | 0.0 | 627,755 | 0.0 | 0 | 0.0 | 1,162,509 | 0.0 | 0 |

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Sector 11.140

| Budget Object Class/Job Class | Gov Rec | Gov Rec | Gov Rec | Gov Rec | Gov Rec | Gov Rec | Gov Rec | Gov Rec | Gov Rec |
|-------------------------------|---------------|-----------|----------------|------------|------------------|--------------|------------------|--------------|---------------------|
| | GR DOLLARS | GR FTE | FED DOLLARS | FED FTE | OTHER DOLLARS | OTHER FTE | TOTAL DOLLARS | TOTAL FTE | One-Time DOLLARS |
| Total PS | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |
| Total EE | 0 | | 0 | | 0 | | 0 | | 0 |
| Program Distributions | | | | | | | 0 | | |
| Total PSD | 0 | | 0 | | 0 | | 0 | | 0 |
| Transfers | | | | | | | | | |
| Total TRF | 0 | | 0 | | 0 | | 0 | | 0 |
| Grand Total | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 |

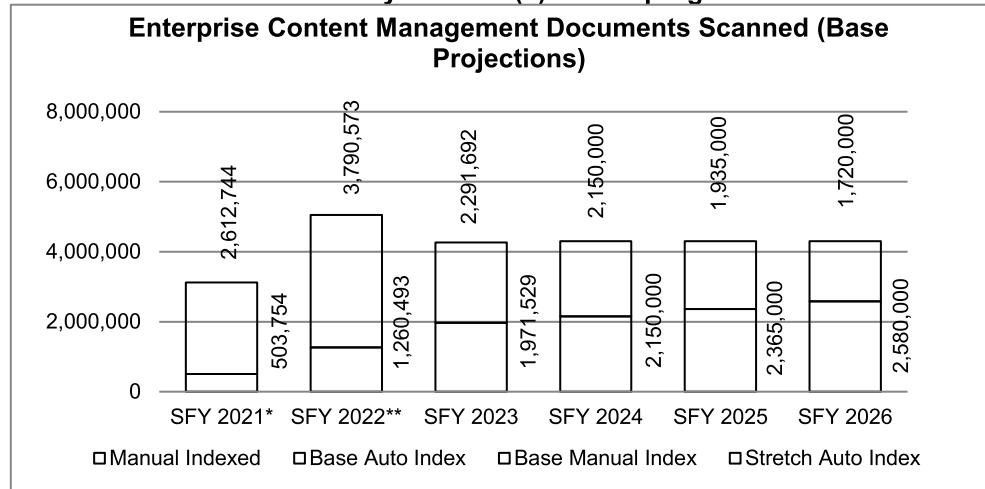
NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Section 11.140

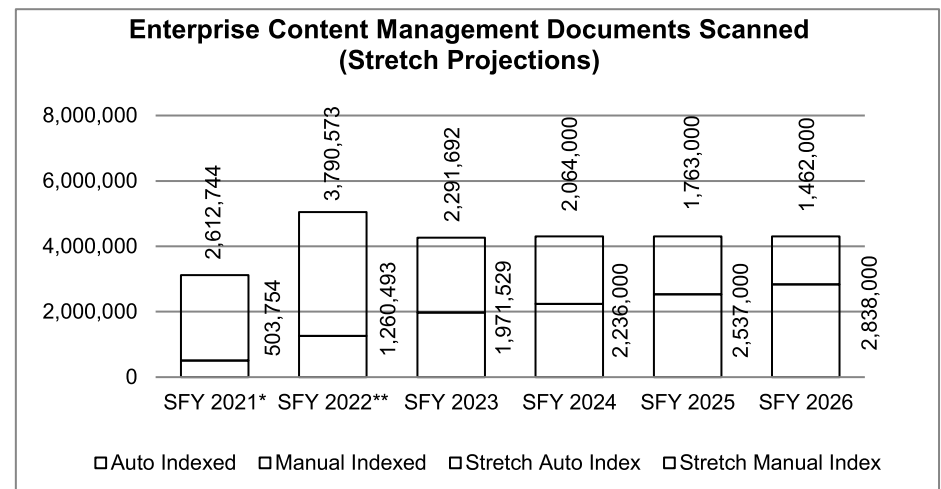
6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

6a. Provide an activity measure(s) for the program.



*Decrease in SFY 2021 can be attributed to the suspension of annual renewals during the PHE and a decrease in hard copy eligibility verifications as a result of implementing electronic verification.

**SFY 2022, the software that allowed for the majority of auto-indexing was not available to staff until February 7, 2022.



*Decrease in SFY 2021 can be attributed to the suspension of annual renewals during the PHE and a decrease in hard copy eligibility verifications as a result of implementing electronic verification.

**SFY 2022, the software that allowed for the majority of auto-indexing was not available to staff until February 7, 2022.

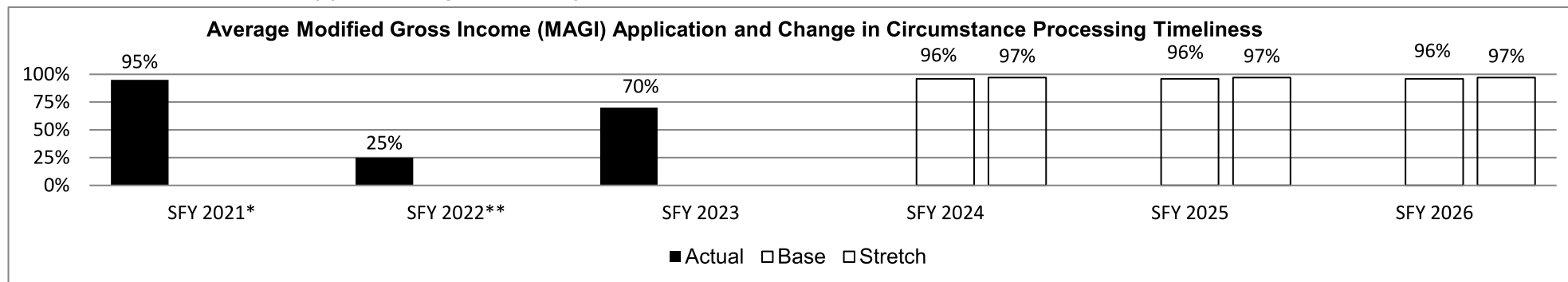
NEW DECISION ITEM

Department: Social Services
 Division: Family Support
 DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C

HB Section 11.140

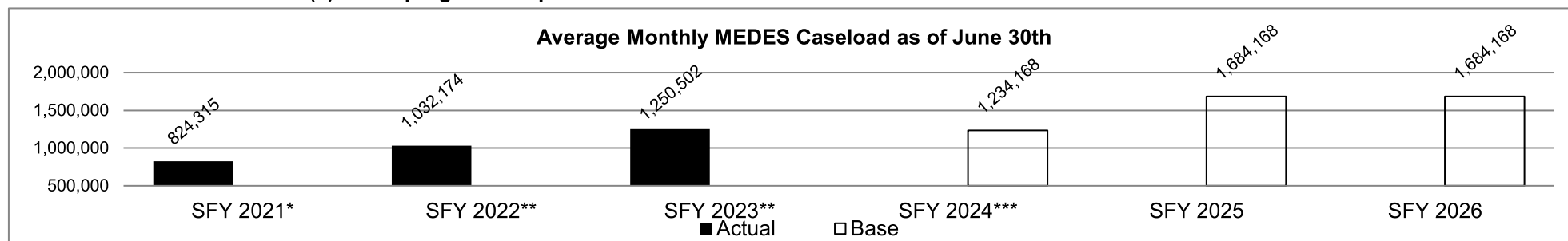
6b. Provide a measure(s) of the program's quality.



*COVID-19 flexibilities allowed FSD to accept participant's attestation on most eligibility factors during the PHE. This resulted in a large increase in timeliness that may not be able to be maintained in SFY 2022.

**Decrease in SFY 2022 is due to an increase in applications for AEG, high staff turnover, and difficulty in hiring staff.

6c. Provide a measure(s) of the program's impact.



*SFY 2021 COVID-19 PHE guidelines resulted in fewer closings of MO HealthNet cases.

**SFY 2022 and 2023 COVID-19 PHE guidelines resulted in fewer closings of MO HealthNet cases. Caseloads also increased as a result of the implementation of the AEG in October 2021.

***SFY 2024 is reflective of the current caseload.

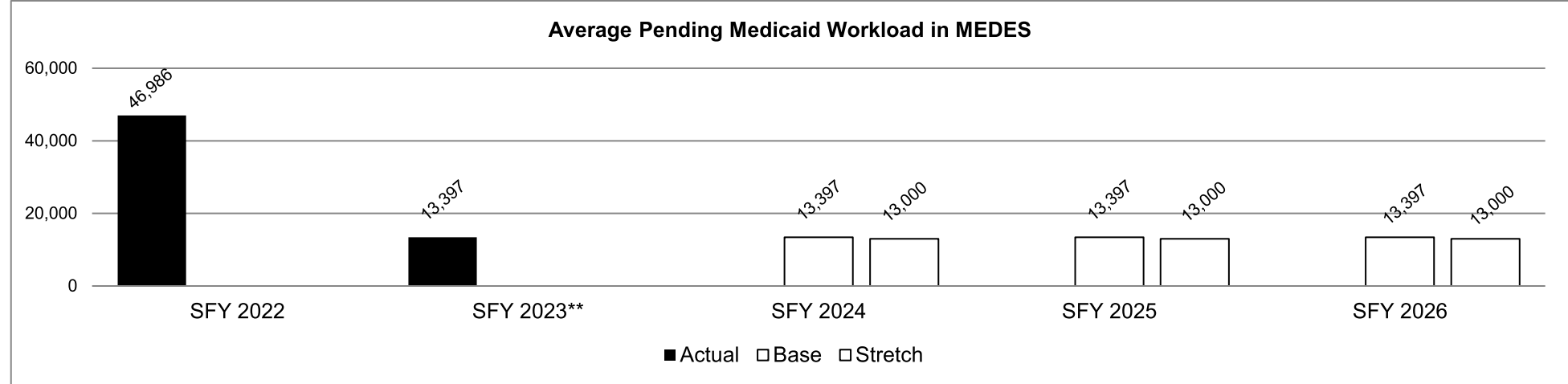
Future active participants are expected to increase with the implementation of more programs in MEDES.

NEW DECISION ITEM

Department: Social Services
Division: Family Support
DI Name: MEDES ECM Machine Learning Technology DI# 1886023

Budget Un 90034C
HB Section 11.140

6d. Provide a measure(s) of the program's efficiency.



In prior budget requests the "Average Pending MAGI Workload" was reported; however, a combined Medicaid application processed initially in MEDES for all Medicaid programs was implemented with AEG in October 2021.

**SFY 2023 Actual data reflects a decrease due to the AEG cases that were pending in SFY 2022 that were processed by SFY 2023.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

Provide on-going machine learning technology functionality to improve timely and accurate processing of information submitted to the agency and timeliness of notifications sent out from the agency.

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---|------------|-------------|------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| MEDES ECM | | | | | | | | |
| MEDES ECM (MEDES Core) - 1886023 | | | | | | | | |
| PROFESSIONAL SERVICES | 0 | 0.00 | 0 | 0.00 | 446,209 | 0.00 | 0 | 0.00 |
| M&R SERVICES | 0 | 0.00 | 0 | 0.00 | 716,300 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 1,162,509 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$1,162,509 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$534,754 | 0.00 | | 0.00 |
| FEDERAL FUNDS | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$627,755 | 0.00 | | 0.00 |
| OTHER FUNDS | | | | | | | | |
| | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

Core – Eligibility Verification

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Eligibility Verification

Budget Unit: 90041C
HB Section: 11.145

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------------------|-------------------|-------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 4,197,481 | 10,984,240 | 0 | 15,181,721 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 4,197,481 | 10,984,240 | 0 | 15,181,721 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

SB 607 (2016) required the Department of Social Services (DSS) to procure a contract to verify eligibility for the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) program, Child Care Assistance program, and the MO HealthNet program using public records and other data sources. FSD currently has contracts in place for third party eligibility verification services funded by this appropriation.

3. PROGRAM LISTING (list programs included in this core funding)

Eligibility Verification

CORE DECISION ITEM

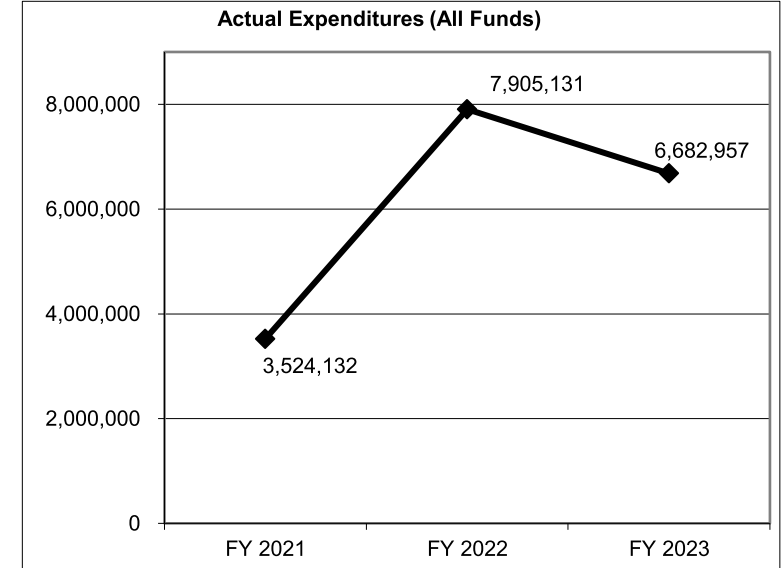
Department: Social Services
Division: Family Support
Core: Eligibility Verification

Budget Unit: 90041C

HB Section: 11.145

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Year |
|---------------------------------|-------------------|-------------------|-------------------|-------------------------|
| Appropriation (All Funds) | 6,800,000 | 17,801,939 | 10,919,124 | 18,812,746 |
| Less Reverted (All Funds) | (72,215) | (72,216) | (72,216) | (125,924) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 6,727,785 | 17,729,723 | 10,846,908 | 18,686,822 |
| Actual Expenditures (All Funds) | 3,524,132 | 7,905,131 | 6,682,957 | N/A |
| Unexpended (All Funds) | 3,203,653 | 9,824,592 | 4,163,951 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 1,014,323 | 1,069,543 | 46,146 | N/A |
| Federal | 2,189,330 | 8,755,049 | 4,117,805 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | (4) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 - There was a core reallocation of \$3,500,000 from MEDES to the new Eligibility Verification Services HB section 11.133. Additional funding was also granted in the amount of \$3,300,000 (\$1,532,190 GR; \$1,767,810 FF).

(2) FY 2022 - There was a supplemental increase of \$11,001,939 (\$1,236,994 GR; \$9,764,945 FF) for PHE and AEG.

(3) FY 2023 - There was a supplemental decrease of \$11,001,939 (\$1,236,994 GR; \$9,764,945 FF). There was a MHD CTC of \$4,119,124 FF for AEG and a PHE increase of \$5,419,538 (\$1,547,676 GR; \$3,871,862 FF). The Eligibility Verification PHE core of \$5,419,538 (\$1,547,676 GR; \$3,871,862 FF) was broken out into a separate core.

(4) FY 2024 - There was a core reduction of FY 2023 PHE One-time of \$5,419,538

There was an increase of \$7,893,622: \$4,262,597 (\$1,790,291 GR; \$2,472,306 FF) for Automated Verification Services, and \$3,631,025 FF was from a core reallocation of SNAP ARPA one-time funding to Eligibility Verification Service. There was also a core increase of \$5,419,538 (\$1,547,676 GR; \$3,871,862 FF) for one-time PHE funding.

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Eligibility Verification PHE

Budget Unit: 90062C
HB Section: 11.145

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

SB 607 (2016) required the Department of Social Services (DSS) to procure a contract to verify eligibility for the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) program, Child Care Assistance program, and the MO HealthNet program using public records and other data sources. FSD currently has contracts in place for third party eligibility verification services funded by this appropriation.

This core funds eligibility services associated with the Public Health Emergency (PHE) unwind.

3. PROGRAM LISTING (list programs included in this core funding)

Eligibility Verification PHE

CORE DECISION ITEM

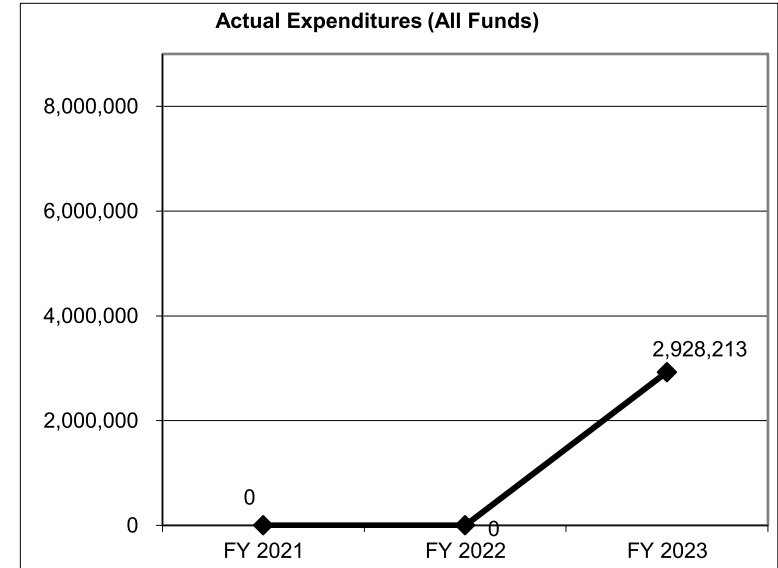
Department: Social Services
Division: Family Support
Core: Eligibility Verification PHE

Budget Unit: 90062C

HB Section: 11.145

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Year |
|---------------------------------|-------------------|-------------------|-------------------|-------------------------|
| Appropriation (All Funds) | 0 | 0 | 5,419,538 | 5,419,538 |
| Less Reverted (All Funds) | 0 | 0 | (46,431) | (46,431) |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 5,373,107 | 5,373,107 |
| Actual Expenditures (All Funds) | 0 | 0 | 2,928,213 | N/A |
| Unexpended (All Funds) | 0 | 0 | 2,444,894 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 719,145 | N/A |
| Federal | 0 | 0 | 1,725,749 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (1) | (2) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2021 & FY 2022 were previously combined in the EVS Core.

(2) FY 2023 - The Eligibility Verification PHE core of \$5,419,538 (\$1,547,676 GR; \$3,871,862 FF) was broken out into a separate core.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES FSD ELIGIBILITY VERIFICATION

5. CORE RECONCILIATION DETAIL

| | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|----------|-----------------|-------------|------------------|--------------------|----------|--------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | | |
| | | EE | 0.00 | 4,197,481 | 14,615,265 | 0 | 18,812,746 | |
| | | Total | 0.00 | 4,197,481 | 14,615,265 | 0 | 18,812,746 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | |
| 1x Expenditures | 214 3796 | EE | 0.00 | 0 | (3,631,025) | 0 | (3,631,025) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | 0.00 | 0 | (3,631,025) | 0 | (3,631,025) | |
| DEPARTMENT CORE REQUEST | | | | | | | | |
| | | EE | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 | |
| | | Total | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | |
| | | EE | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 | |
| | | Total | 0.00 | 4,197,481 | 10,984,240 | 0 | 15,181,721 | |

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
FSD ELIGIBILITY VERIFICATN PHE**

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|--|-------------------------|-------------|--------------------|--------------------|--------------|--------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | | | | |
| | | | | EE | 0.00 | 1,547,676 | 3,871,862 | 0 | 5,419,538 | |
| | | | | Total | 0.00 | 1,547,676 | 3,871,862 | 0 | 5,419,538 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| 1x Expenditures | 221 | 1028 | | EE | 0.00 | 0 | (798,718) | 0 | (798,718) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1029 | | EE | 0.00 | 0 | (73,725) | 0 | (73,725) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1031 | | EE | 0.00 | 0 | (73,728) | 0 | (73,728) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1036 | | EE | 0.00 | (675,230) | 0 | 0 | (675,230) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1037 | | EE | 0.00 | (798,718) | 0 | 0 | (798,718) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1038 | | EE | 0.00 | (73,728) | 0 | 0 | (73,728) | Core reduction of one-time funding. |
| 1x Expenditures | 221 | 1027 | | EE | 0.00 | 0 | (2,925,691) | 0 | (2,925,691) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | (1,547,676) | (3,871,862) | 0 | (5,419,538) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | EE | 0.00 | 0 | 0 | 0 | 0 | |
| | | | | Total | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-------------------------------------|--------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FSD ELIGIBILITY VERIFICATION | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 2,288,828 | 0.00 | 4,197,481 | 0.00 | 4,197,481 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 37,190 | 0.00 | 165,068 | 0.00 | 165,068 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 90,000 | 0.00 | 217,878 | 0.00 | 217,878 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 4,006,227 | 0.00 | 9,946,513 | 0.00 | 9,946,513 | 0.00 | 0 | 0.00 |
| DSS FEDERAL STIM 2021 FUND | 0 | 0.00 | 3,631,025 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| FMAP ENHANCEMENT - EXPANSION | 260,712 | 0.00 | 654,781 | 0.00 | 654,781 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 6,682,957 | 0.00 | 18,812,746 | 0.00 | 15,181,721 | 0.00 | 0 | 0.00 |
| TOTAL | 6,682,957 | 0.00 | 18,812,746 | 0.00 | 15,181,721 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$6,682,957 | 0.00 | \$18,812,746 | 0.00 | \$15,181,721 | 0.00 | \$0 | 0.00 |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|---|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FSD ELIGIBILITY VERIFICATN PHE | | | | | | | | |
| CORE | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 782,100 | 0.00 | 1,547,676 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 57,081 | 0.00 | 73,728 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 73,725 | 0.00 | 73,725 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 2,015,307 | 0.00 | 3,724,409 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,928,213 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL | 2,928,213 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PHE Eligibility Verification - 1886032 | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | |
| GENERAL REVENUE | 0 | 0.00 | 0 | 0.00 | 1,547,676 | 0.00 | 0 | 0.00 |
| CHILD CARE AND DEVELOPMENT FED | 0 | 0.00 | 0 | 0.00 | 73,728 | 0.00 | 0 | 0.00 |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 0 | 0.00 | 73,725 | 0.00 | 0 | 0.00 |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 0 | 0.00 | 3,724,409 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 0 | 0.00 | 0 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,928,213 | 0.00 | \$5,419,538 | 0.00 | \$5,419,538 | 0.00 | \$0 | 0.00 |

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FLEXIBILITY REQUEST FORM

| | | | |
|----------------------------|----------------------------------|--------------------|-------------------------------|
| BUDGET UNIT NUMBER: | 90041C & 90062C | DEPARTMENT: | Department of Social Services |
| BUDGET UNIT NAME: | Third Party Eligibility Services | DIVISION: | Family Support Division |
| HOUSE BILL SECTION: | 11.140 | | |

1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollars and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed.

DEPARTMENT REQUEST

DSS is requesting 10% flexibility between appropriations within all subsections of HB 11.135 (MEDES) and HB section 11.140 (Eligibility Verification Services- EVS).

2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget. Please specify the amount.

| PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED | CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED | BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED |
|---|--|--|
| N/A | N/A | Up to 10% flexibility will be used. |

3. Please explain how flexibility was used in the prior and/or current years.

| PRIOR YEAR EXPLAIN ACTUAL USE | CURRENT YEAR EXPLAIN PLANNED USE |
|----------------------------------|---|
| N/A | Flexibility will allow DSS to align appropriation authority for planned spending with unanticipated needs during the fiscal year and to ensure continued services without disrupting or delaying payments to vendors. Expenditures and need are based on future caseloads and federal requirements which can change quickly. This flexibility will allow FSD to respond to those changes and ensure eligibility and redeterminations are done timely. |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------------|-------------|---------|--------------|---------|--------------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FSD ELIGIBILITY VERIFICATION | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 6,682,957 | 0.00 | 18,812,746 | 0.00 | 15,181,721 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 6,682,957 | 0.00 | 18,812,746 | 0.00 | 15,181,721 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$6,682,957 | 0.00 | \$18,812,746 | 0.00 | \$15,181,721 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$2,288,828 | 0.00 | \$4,197,481 | 0.00 | \$4,197,481 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$4,394,129 | 0.00 | \$14,615,265 | 0.00 | \$10,984,240 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---------------------------------------|--------------------|-------------|--------------------|-------------|------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FSD ELIGIBILITY VERIFICATN PHE | | | | | | | | |
| CORE | | | | | | | | |
| PROFESSIONAL SERVICES | 2,928,213 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 2,928,213 | 0.00 | 5,419,538 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$2,928,213 | 0.00 | \$5,419,538 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$782,100 | 0.00 | \$1,547,676 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$2,146,113 | 0.00 | \$3,871,862 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

Program Name: Eligibility Verification

Program is found in the following core budget(s): Eligibility Verification

HB Section(s): 11.145

1a. What strategic priority does this program address?

Obtaining third party eligibility verification services provides effective, accountable partnerships for Missourians while helping build high-performing teams by streamlining the data source process

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) verifies eligibility information required from applicants and participants by utilizing electronic verification systems to cross-reference data records for program approval and renewal.

Public records as well as other established, credible data sources are used to evaluate income, resources, and assets of each applicant on no less than a quarterly basis and on a monthly basis, identifies participants who are deceased, moved out of state, or been incarcerated longer than 90 days. In addition to public record the agency purchases data from private sources. Utilizing as many data sources as possible increases FSD's ability to process applications and renewals in one touch without requesting additional information from participants.

In SFY 2023 and SFY 2024, FSD is implementing Insights Engine, a new electronic verification service. The new electronic verification service automates and bundles eligibility verification resources and provides continuous monitoring, lessening the burden on participants to provide information needed for applications and renewals.

The Insights Engine electronic verification service launched in April 2023 for Modified Adjusted Gross Income (MAGI) MO HealthNet applications and July 2023 for MAGI annual renewals. FSD will continue to implement Insights Engine in SFY 2024 by adding applications and renewals for the MO HealthNet for the Aged, Blind, and Disabled (MHABD), Supplemental Nutrition Assistance Program (SNAP), Child Care, and Temporary Assistance for Needy Families (TANF) programs.

These current services will also be bundled when Insights Engine is fully implemented:

- The Work Number is an Equifax Workforce Solution that provides immediate confirmation of an individual's employment and earned income for verification purposes.
- LexisNexis Risk Intelligence Network Program Participation Analyzer is a platform solution that assists with the identification and prevention of duplicate participation in non-Supplemental Nutrition Assistance Program (SNAP) programs such as MO HealthNet, Temporary Assistance for Needy Families (TANF) and Child Care.
- National Accuracy Clearinghouse (NAC) is a SNAP specific solution used in identifying and preventing duplicate participation both intrastate (in state) and interstate (across states) resulting in SNAP benefits cost avoidance savings and overpayment recovery savings. NAC was mandated for use nationwide as part of the 2018 Farm Bill, and has subsequently been promulgated in 7 C.F.R. Parts 272 and 273.
- LexisNexis-Benefit Assessment provides information regarding ownership of real property, aircraft, watercraft, death, and incarceration for MO HealthNet programs.
- LexisNexis-Consumer InstantID provides information regarding address, phone number, and household composition for MO HealthNet programs.
- Accuity is an automated system that links directly to a secure network which verifies MO HealthNet applicants' or participants' reported accounts at financial institutions and also optimizes the probability of identifying undisclosed account balance information. FSD accesses Accuity at the time of application and annual renewal for MO HealthNet programs. Accuity is only utilized for the MO HealthNet for the Aged, Blind, and Disabled (MHABD) program.

FSD is currently working to add public data sources to Insights Engine. Adding public data sources to Insights Engine will result in quicker and more efficient data gathering for eligibility determinations, resulting in quicker processing times.

In SFY 2023 and 2024, FSD is utilizing SNAP American Rescue Plan Act (ARPA) funds to implement Insights Engine. The SNAP American Rescue Plan Act (ARPA) grant was funded through September 30, 2023, and therefore is being core reduced in SFY 2025.

PROGRAM DESCRIPTION

Department: Social Services

Program Name: Eligibility Verification

Program is found in the following core budget(s): Eligibility Verification

HB Section(s): 11.145

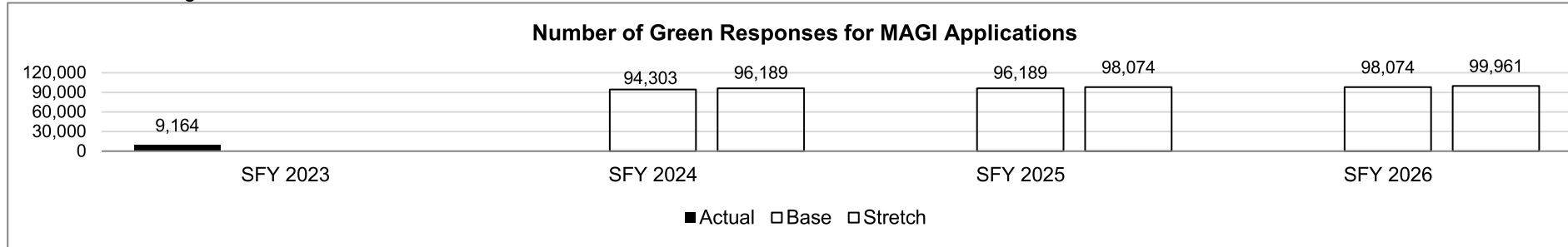
2a. Provide an activity measure(s) for the program.

Number of Red Responses (Additional participant verification needed).

Data for the number of Red Responses for MAGI Applications is not available for SFY 2023. Data for SFY 2024 is currently being collected and will be available for the SFY 2026 Budget Book.

Number of Green Responses (No additional participant verification needed) for MAGI Renewals

Data for the number of Green Responses for MAGI Renewals is not available for SFY 2023. Data for SFY 2024 is currently being collected and will be available for the SFY 2026 Budget Book.

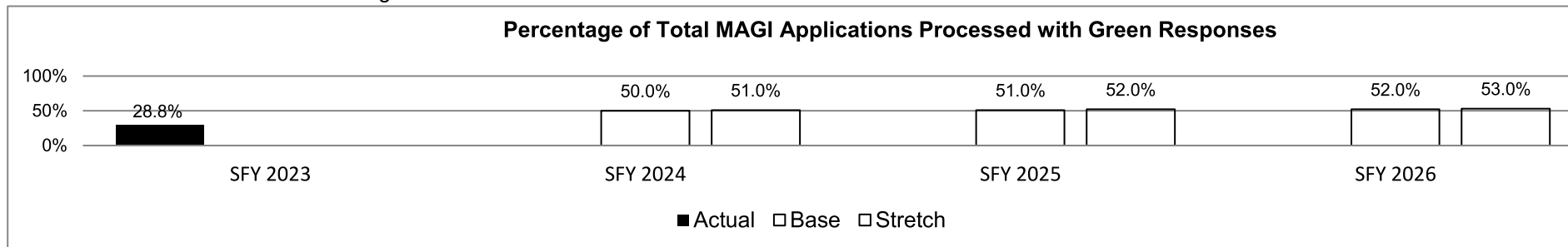


The Insights Engine electronic verification service launched in April 2023 for MAGI MO HealthNet applications. The statistics listed above are for MAGI MO HealthNet applications processed in April, May, and June 2023. FSD projects significant increases for future years due to the addition of applications for the MHABD, SNAP, TANF, and Child Care programs. In addition, increases are anticipated with the addition of more data sources being added to the Insights Engine electronic verification service.

2b. Provide a measure(s) of the program's quality.

Percentage of Total Annual Renewals Processed with Green Responses

Data for Percentage of Total Annual Renewals Processed with Green Responses is not available for SFY 2023. Data for SFY 2024 is currently being collected and will be available for the SFY 2026 Budget Book.



The Insights Engine electronic verification service launched in April 2023 for MAGI MO HealthNet applications. The statistics listed above are for MAGI MO HealthNet applications processed in April, May, and June 2023. FSD projects significant increases for future years due to the addition of applications for the MHABD, SNAP, TANF, and Child Care programs. In addition, increases are anticipated with the addition of more data sources being added to the Insights Engine electronic verification service.

PROGRAM DESCRIPTION

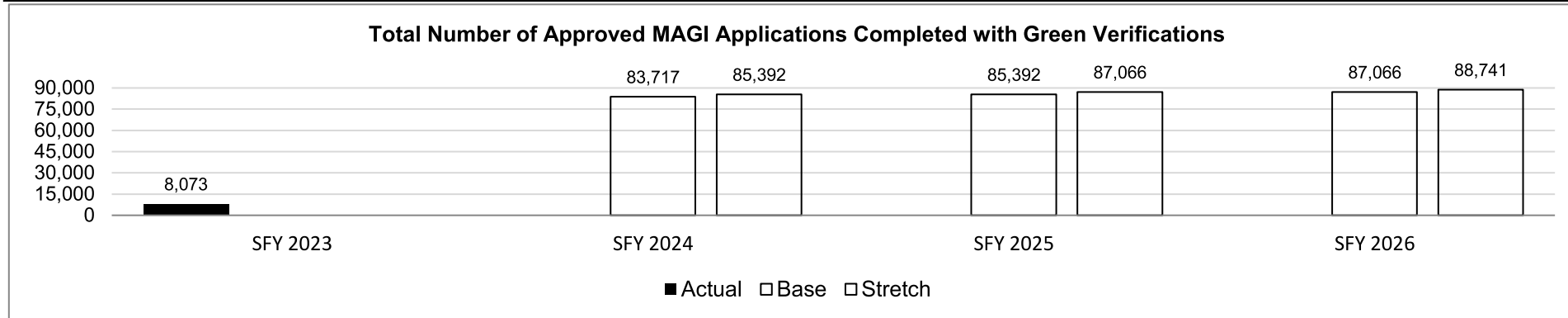
Department: Social Services

Program Name: Eligibility Verification

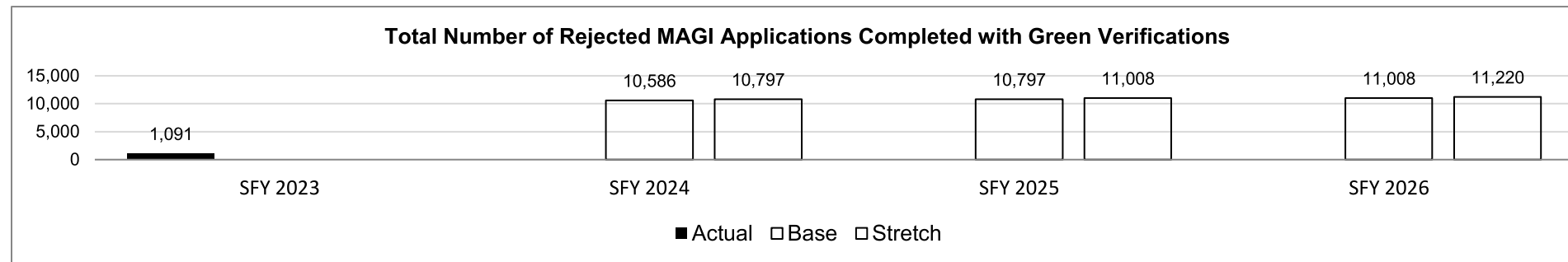
Program is found in the following core budget(s): Eligibility Verification

HB Section(s): 11.145

2c. Provide a measure(s) of the program's impact.



The Insights Engine electronic verification service launched in April 2023 for MAGI MO HealthNet applications. The statistics listed above are for MAGI MO HealthNet applications processed in April, May, and June 2023. FSD projects significant increases for future years due to the addition of applications for the MHABD, SNAP, TANF, and Child Care programs. In addition, increases are anticipated with the addition of more data sources being added to the Insights Engine electronic verification service.



The Insights Engine electronic verification service launched in April 2023 for MAGI MO HealthNet applications. The statistics listed above are for MAGI MO HealthNet applications processed in April, May, and June 2023. FSD projects significant increases for future years due to the addition of applications for the MHABD, SNAP, TANF, and Child Care programs. In addition, increases are anticipated with the addition of more data sources being added to the Insights Engine electronic verification service.

2d. Provide a measure(s) of the program's efficiency.

Reduced Churn at 30, 60, and 90 Days

This is a new measure in FY 2023. Comparison to report churn will require two years of data. Data to be reported in the FY 2026 Budget Request.

Churn is defined as a temporary loss of benefits in which enrollees disenroll and then re-enroll within a short period of time. FSD measures churn based on the number of cases that close, and then reapply and are found eligible within 30, 60, or 90 days.

Due to the Continuous Coverage requirements of the MO HealthNet program during the COVID-19 Public Health Emergency, the churn rates for MO HealthNet cases in FY 2024 and FY 2025 may be significantly higher or lower than the other public assistance programs.

PROGRAM DESCRIPTION

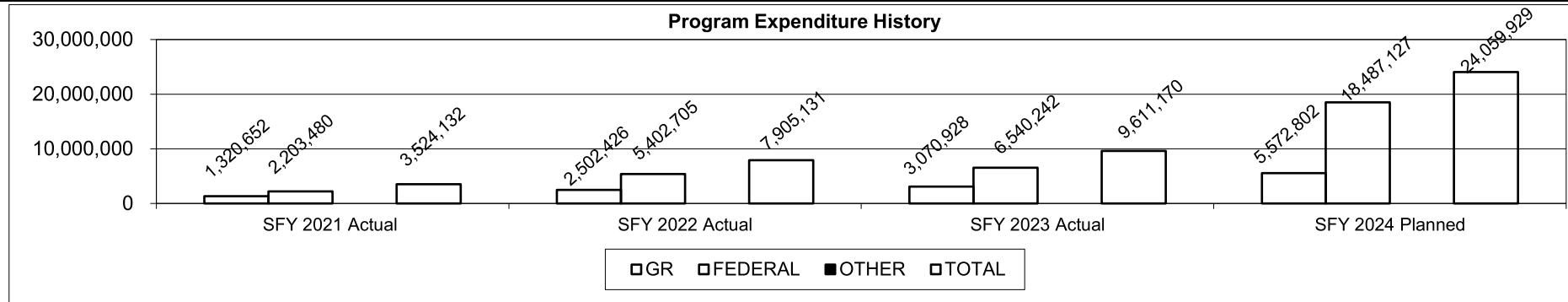
Department: Social Services

Program Name: Eligibility Verification

Program is found in the following core budget(s): Eligibility Verification

HB Section(s): 11.145

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2024 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: RSMo 208.065

Federal Statute for Asset Verification System: 42 U.S.C. § 1396w

Federal Statute for National Accuracy Clearinghouse: 7 U.S.C. § 2020 section 11(x)

6. Are there federal matching requirements? If yes, please explain.

EVS federal fund (FF) reimbursement is based on the type of expenditure. EVS implementation is reimbursed at 90% FF, 10% State Match. Case information determines the rate of reimbursement for other expenditures. A portion of the EVS contracts are claimed to MO HealthNet Administration (75% FF and 25% State Match), SNAP Admin (50% FF and 50% State Match), Child Care (100% FF), and TANF Block Grant (100% FF). State Maintenance of Effort (MOE) is required to earn the TANF block grant. Expenditures from other programs also provide state MOE required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

Federal mandate required the state operate, on an ongoing basis, an asset verification program in accordance with SEC. 1940. [42 U.S.C. §1396w] by December 31, 2020. Failure to do so results in the reduction of the federal matching percentage (FMAP).

Federal mandate requires participation in the SNAP National Accuracy Clearinghouse to prevent duplicate SNAP participation in accordance with 7 C.F.R. Parts 272 and 273.

Federal regulations require the use the Federal Data Services Hub for MAGI MO HealthNet cases, and state that when information related to eligibility for Medicaid is available through an electronic data source, the state must obtain that information using that data source [42 C.F.R. § 435.949].

Core - Food Nutrition

CORE DECISION ITEM

Department: Social Services
 Division: Family Support
 Core: Food Nutrition

Budget Unit: 90057C
 HB Section: 11.150

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|--|-------------|-------------------|-------------|-------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 14,193,755 | 0 | 14,193,755 |
| PSD | 0 | 150,000 | 0 | 150,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 14,343,755 | 0 | 14,343,755 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|--|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

This appropriation provides funding for the Food Nutrition Program (FNP) which is known nationally as Supplemental Nutrition Assistance Program Education (SNAP-Ed) and Supplemental Nutrition Assistance Program (SNAP) Outreach.

SNAP-Ed provides information on nutrition, physical activity, food safety, and food budgeting education to SNAP eligible individuals, especially women; people with children in the home; at risk, pregnant, and parenting teens; youth; and seniors. The goal of the program is to help participants make behavior changes to achieve lifelong health and fitness and to reduce obesity. The FNP continues to focus on improving the policies, systems, and environments to target obesity prevention for SNAP recipients.

SNAP helps low-income people buy the food they need for good health, including fruits, vegetables and whole grains. The Family Support Division (FSD) through SNAP Outreach, works with local agencies, advocates, community and faith-based organizations, and others to conduct outreach to eligible low-income people who are not currently participating in SNAP, and shares information about nutrition benefits available from SNAP to help individuals make informed decisions. The FSD currently contracts with the University of Missouri Extension (MU) and the Missouri Food Bank Association doing business as Feeding Missouri.

3. PROGRAM LISTING (list programs included in this core funding)

SNAP-Ed (Food Nutrition) Program & SNAP Outreach

CORE DECISION ITEM

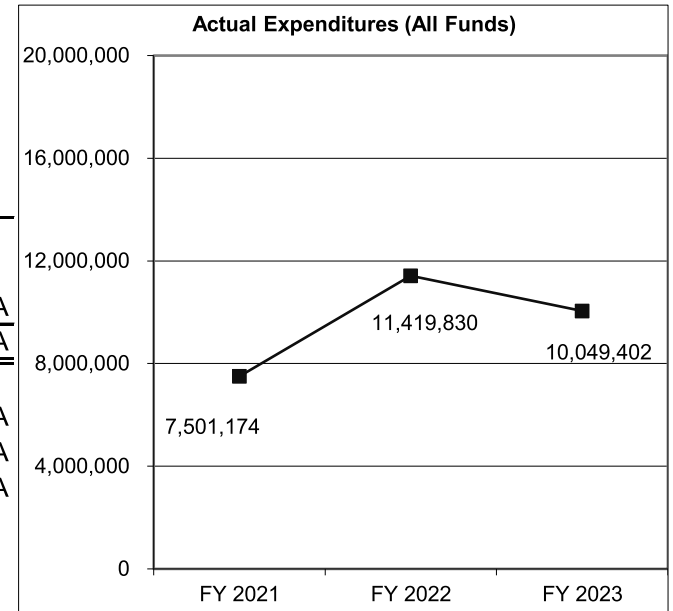
Department: Social Services
Division: Family Support
Core: Food Nutrition

Budget Unit: 90057C

HB Section: 11.150

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 14,343,755 | 14,343,755 | 14,343,755 | 14,343,755 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 14,343,755 | 14,343,755 | 14,343,755 | 14,343,755 |
| Actual Expenditures (All Funds) | 7,501,174 | 11,419,830 | 10,049,402 | N/A |
| Unexpended (All Funds) | 6,842,581 | 2,923,925 | 4,294,353 | N/A |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 6,842,581 | 2,923,925 | 4,294,353 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | | | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

These grants run on a federal fiscal year.

(1) FY 2021 - Core reallocation decrease of \$8,000,000 in FF transferred to the new MO Work Assistance Section.

CORE RECONCILIATION DETAIL

**DEPARTMENT OF SOCIAL SERVICES
FOOD NUTRITION**

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-------------------------|-------------|-----------|-------------------|--------------|-------------------|--------------------|
| TAFP AFTER VETOES | | | | | | | |
| | EE | 0.00 | 0 | 14,193,755 | 0 | 14,193,755 | |
| | PD | 0.00 | 0 | 150,000 | 0 | 150,000 | |
| | Total | 0.00 | 0 | 14,343,755 | 0 | 14,343,755 | |
| DEPARTMENT CORE REQUEST | | | | | | | |
| | EE | 0.00 | 0 | 14,193,755 | 0 | 14,193,755 | |
| | PD | 0.00 | 0 | 150,000 | 0 | 150,000 | |
| | Total | 0.00 | 0 | 14,343,755 | 0 | 14,343,755 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | EE | 0.00 | 0 | 14,193,755 | 0 | 14,193,755 | |
| | PD | 0.00 | 0 | 150,000 | 0 | 150,000 | |
| | Total | 0.00 | 0 | 14,343,755 | 0 | 14,343,755 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|--------------------------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| FOOD NUTRITION | | | | | | | | | |
| CORE | | | | | | | | | |
| EXPENSE & EQUIPMENT | | | | | | | | | |
| DEPT OF SOC SERV FEDERAL & OTH | 10,049,402 | 0.00 | 14,193,755 | 0.00 | 14,193,755 | 0.00 | 0 | 0.00 | |
| TOTAL - EE | 10,049,402 | 0.00 | 14,193,755 | 0.00 | 14,193,755 | 0.00 | 0 | 0.00 | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| DEPT OF SOC SERV FEDERAL & OTH | 0 | 0.00 | 150,000 | 0.00 | 150,000 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 150,000 | 0.00 | 150,000 | 0.00 | 0 | 0.00 | |
| TOTAL | 10,049,402 | 0.00 | 14,343,755 | 0.00 | 14,343,755 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$10,049,402 | 0.00 | \$14,343,755 | 0.00 | \$14,343,755 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|--------------------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FOOD NUTRITION | | | | | | | | |
| CORE | | | | | | | | |
| TRAVEL, IN-STATE | 3,810 | 0.00 | 2,000 | 0.00 | 2,000 | 0.00 | 0 | 0.00 |
| TRAVEL, OUT-OF-STATE | 3,202 | 0.00 | 0 | 0.00 | 5,000 | 0.00 | 0 | 0.00 |
| PROFESSIONAL DEVELOPMENT | 765 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| PROFESSIONAL SERVICES | 10,041,625 | 0.00 | 14,191,755 | 0.00 | 14,186,755 | 0.00 | 0 | 0.00 |
| TOTAL - EE | 10,049,402 | 0.00 | 14,193,755 | 0.00 | 14,193,755 | 0.00 | 0 | 0.00 |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 150,000 | 0.00 | 150,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 150,000 | 0.00 | 150,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$10,049,402 | 0.00 | \$14,343,755 | 0.00 | \$14,343,755 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$10,049,402 | 0.00 | \$14,343,755 | 0.00 | \$14,343,755 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.150

Program Name: SNAP-Ed

Program is found in the following core budget(s): Food Nutrition

1a. What strategic priority does this program address?

Build and engage resources to support families in need

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) is partnering with the University of Missouri Extension (MU) to provide Supplemental Nutrition Assistance Program Education (SNAP-Ed) to low income eligible Missourians where they live and work, with the goal of teaching participants to make healthy choices and improve food resources.

The SNAP-Ed (Food Nutrition) Program provides educational information about nutrition, physical activity, food safety and food budgeting to SNAP eligible individuals, especially to households with children in the home, at-risk pregnant and parenting teens, youth, and seniors through multiple approaches. Focus on changing behaviors to increase vegetable and fruit consumption, such as gardening and purchasing fresh produce at farmers markets, is included in the education provided throughout the state. The goal of the program is to teach participants how to make behavior changes and improve food resource management to achieve lifelong health and fitness, and reduce obesity.

Currently, the DSS partners with the MU to deliver education to targeted SNAP participants and eligible individuals. This appropriation is used to pay the salaries, benefits, expenses, and equipment for over 133 MU Extension employees who implement the Food Nutrition Program by providing education regarding nutrition to low-income Missourians. These positions fill various roles to deliver nutrition, health, and physical activity education throughout Missouri where SNAP recipients and eligible individuals live and work. There are over 6,200 agency personnel and University faculty and staff who also contribute to the SNAP-Ed program.

PROGRAM DESCRIPTION

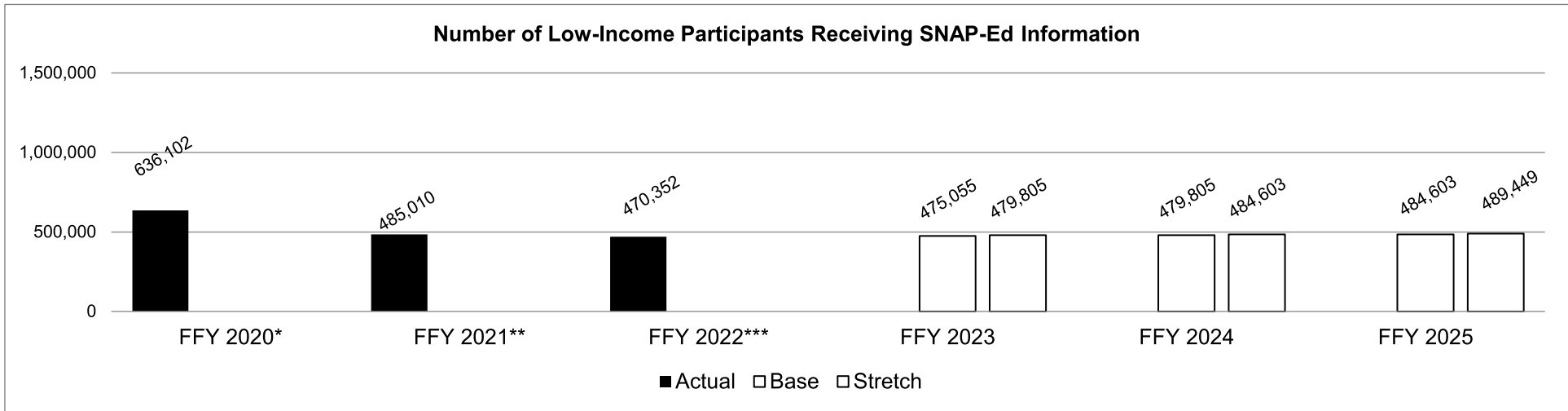
Department: Social Services

HB Section(s): 11.150

Program Name: SNAP-Ed

Program is found in the following core budget(s): Food Nutrition

2a. Provide an activity measure(s) for the program.



*In FFY 2020 - There was a decrease of participants due to the COVID-19 healthcare crisis. MU had to restructure how they delivered SNAP-Ed and transition to a virtual delivery system.

**FFY 2021 - There continued to be a decrease in participants due to the COVID-19 healthcare crisis as well as a staffing shortage of SNAP-Ed educators at MU Extension leading to a reduction in lessons taught across the state. MU posted multiple positions for hire as well as worked to reclassify positions to a higher rate of pay in hopes of obtaining/retaining more staff.

***Beginning late FFY 2022 MU Extension was approved to reclassify the positions for SNAP-Ed staff which included a wage increase in hopes that the more competitive wage would allow them to be able to hire and maintain staff. MU Extension anticipated to be closer to full staff capacity by late FFY 2022 or early FFY 2023. However, difficulty hiring staff has continued in spite of the wage increase. An increase in the number of individuals they are able to serve by providing education in these areas is not expected until the hiring difficulties are overcome.

FFY 2023 data will be available in February 2024.

2b. Provide a measure(s) of the program's quality.

MU Extension conducts periodic satisfaction surveys of the agencies/schools that they partner with. The theory behind this approach is that a partner willing to have the program return equals satisfaction with the program. Their satisfaction rate averages 97%.

PROGRAM DESCRIPTION

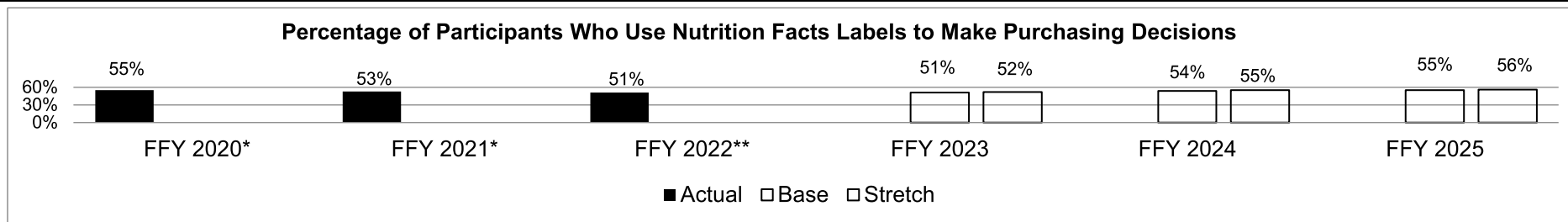
Department: Social Services

HB Section(s): 11.150

Program Name: SNAP-Ed

Program is found in the following core budget(s): Food Nutrition

2c. Provide a measure(s) of the program's impact.

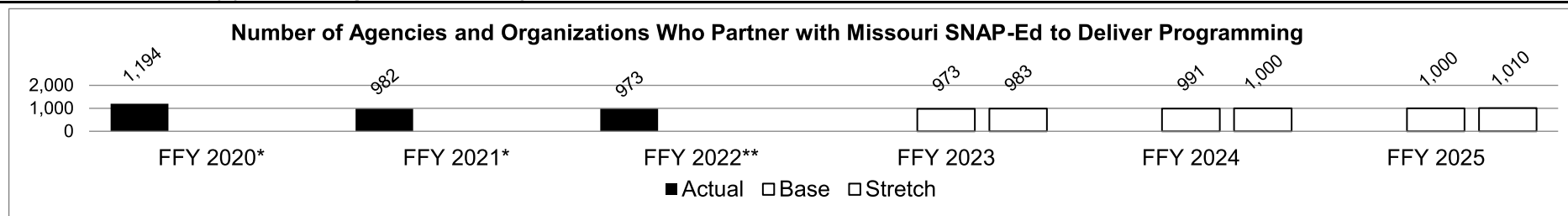


*In FFY 2020 and FFY 2021 - There was a decrease of participants due to the COVID-19 healthcare crisis. MU had to restructure how they delivered SNAP-Ed and transition to a virtual delivery system.

**Beginning late FFY 2022 MU Extension was approved to reclassify the positions for SNAP-Ed staff which included a wage increase in hopes that the more competitive wage would allow them to be able to hire and maintain staff. MU Extension anticipated to be closer to full staff capacity by late FFY 2022 or early FFY 2023. However, difficulty hiring staff has continued in spite of the wage increase. An increase in the number of individuals they are able to serve by providing education in these areas is not expected until the hiring difficulties are overcome.

FFY 2023 data will be available in February 2024.

2d. Provide a measure(s) of the program's efficiency.



*In FFY 2020 and FFY 2021, there was a decrease due to down time that was needed to restructure during COVID-19 and difficulty with outreach to other organizations during the first few months of the COVID-19 healthcare crisis.

**Beginning late FFY 2022 MU Extension was approved to reclassify the positions for SNAP-Ed staff which included a wage increase in hopes that the more competitive wage would allow them to be able to hire and maintain staff. MU Extension anticipated to be closer to full staff capacity by late FFY 2022 or early FFY 2023. However, difficulty hiring staff has continued in spite of the wage increase. An increase in the number of individuals they are able to serve by providing education in these areas is not expected until the hiring difficulties are overcome.

FFY 2023 data will be available in February 2024.

PROGRAM DESCRIPTION

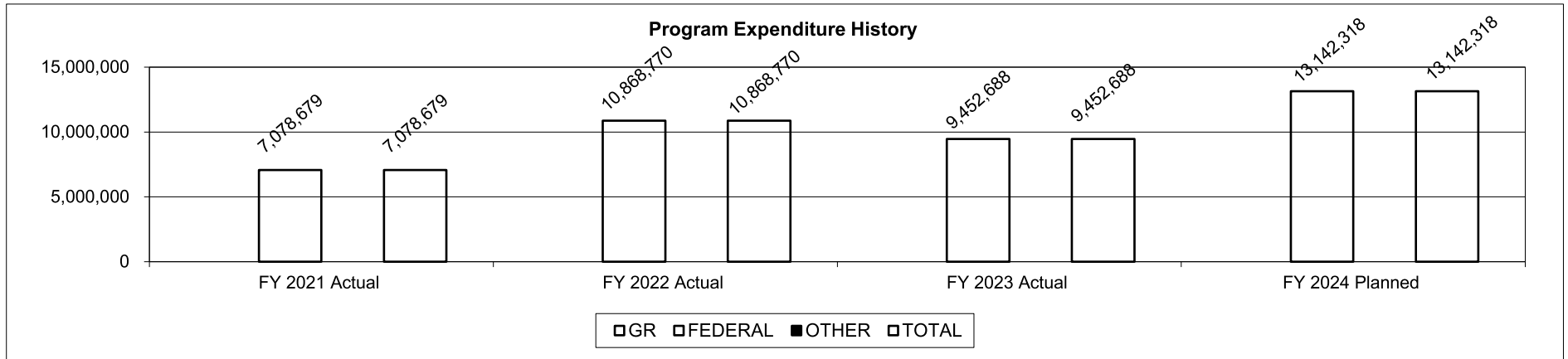
Department: Social Services

HB Section(s): 11.150

Program Name: SNAP-Ed

Program is found in the following core budget(s): Food Nutrition

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State law: Section 205.960, RSMo. Federal law: Food Security Act of 1985 (P.L. 99-198), Hunger Prevention Act of 1996, Personal Responsibility and Work Opportunity Act of 1996, 1997 Balanced Budget Reconciliation Act; Food and Nutrition Act of 2008; Healthy, Hunger Free Kids Act of 2010.

6. Are there federal matching requirements? If yes, please explain.

SNAP-Ed (Food Nutrition) is 100% federally funded.

7. Is this a federally mandated program? If yes, please explain.

No.

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.150

Program Name: SNAP Outreach

Program is found in the following core budget(s): Food Nutrition

1a. What strategic priority does this program address?

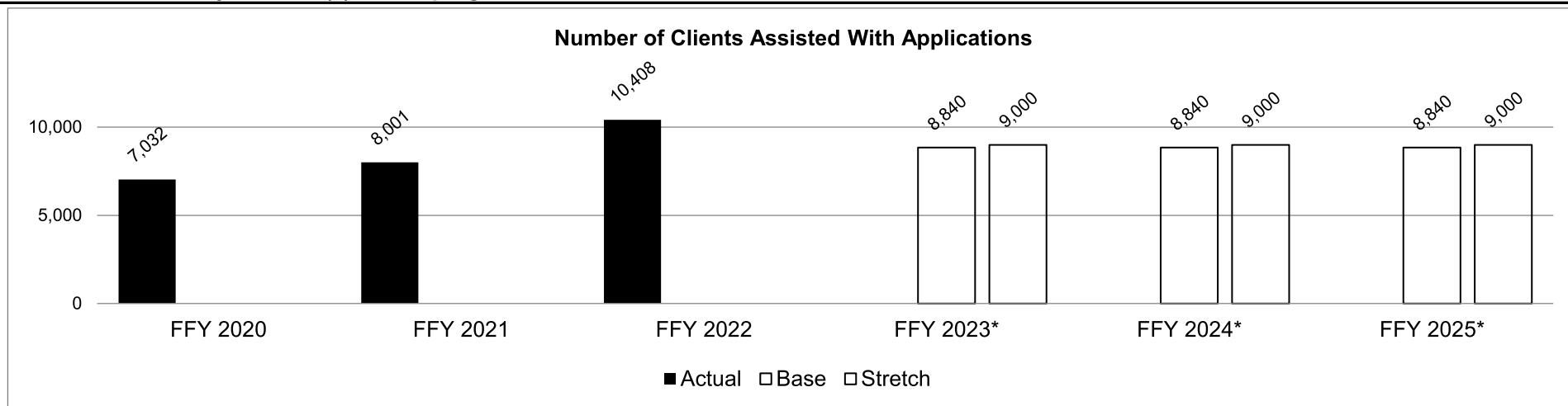
Build and engage community resources to support families in need to ensure vulnerable populations are aware of the availability, application procedures, and benefits of the SNAP Program

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) partners with the University of Missouri Extension (MU) and the Missouri Food Bank Association (Feeding Missouri) to help low-income Missourians obtain resources to buy food and understand the nutritional benefits available from Supplemental Nutrition Assistance Program (SNAP) with assistance from local resources.

SNAP helps low-income people buy the food that they need for good health, including fruits, vegetables and whole grains. Through SNAP Outreach, the FSD works with local agencies, advocates, community and faith-based organizations, and others to conduct outreach to eligible low-income individuals who are not currently participating in SNAP, and shares information about the nutrition benefits available from SNAP to help them make informed decisions.

2a. Provide an activity measure(s) for the program.



*Projections reflect a decrease related to the implementation of a telephonic signature policy required since the unwinding of PHE. Development and implementation will occur in FFY 2023 and FFY 2024. The number of applicants could be impacted by the change into FFY 2025 as applicants are introduced to the new guidelines of the required policy.

FFY 2023 data available in February 2024.

PROGRAM DESCRIPTION

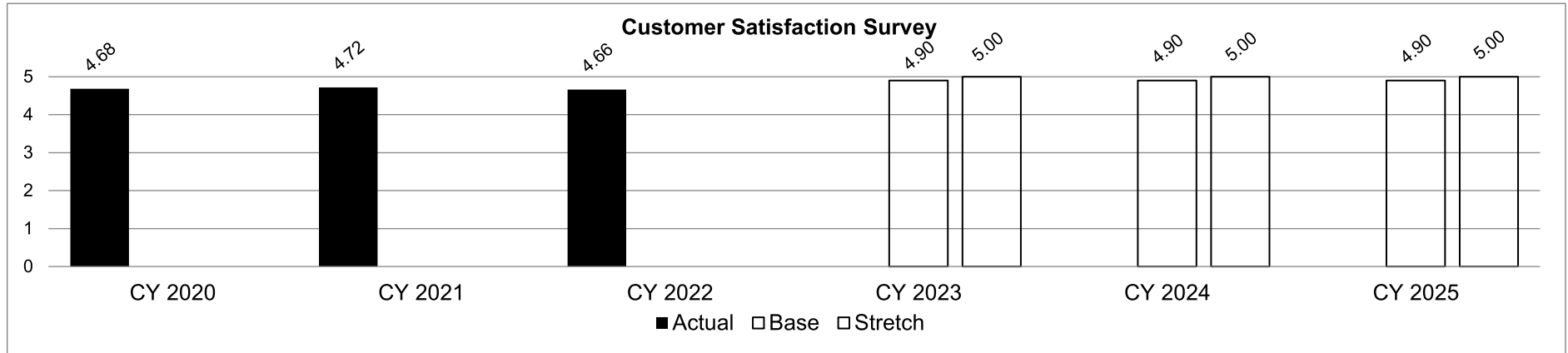
Department: Social Services

HB Section(s): 11.150

Program Name: SNAP Outreach

Program is found in the following core budget(s): Food Nutrition

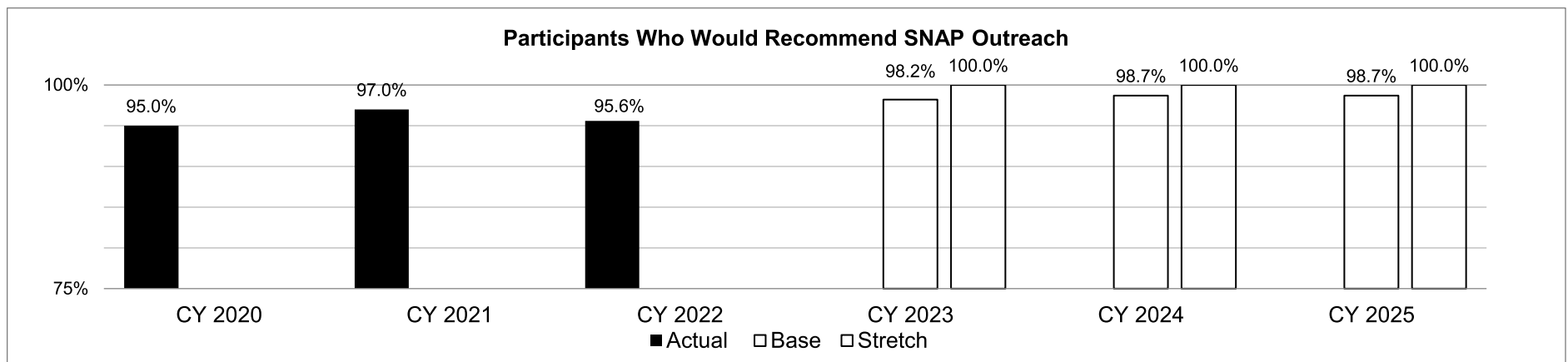
2b. Provide a measure(s) of the program's quality.



Measure provided by Feeding Missouri.

A score of one (1) is unsatisfied and a score of five (5) is exceptional.

CY 2023 data will be available in March 2024.



Measure provided by Feeding Missouri.

CY 2023 data will be available in March 2024.

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.150

Program Name: SNAP Outreach

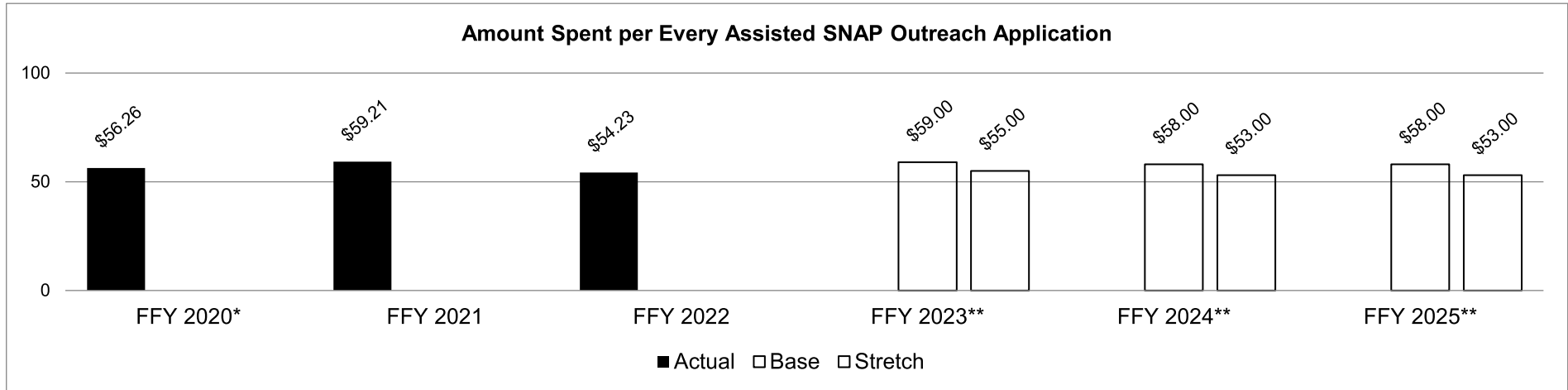
Program is found in the following core budget(s): Food Nutrition

2c. Provide a measure(s) of the program's impact.

The FSD continues to work with Feeding Missouri using the Feeding America SNAP Impact Calculator to estimate the impact of SNAP applications assistance. The approval rate of SNAP applications submitted as a result of SNAP Outreach in CY 2022, who were determined eligible is 58.1%.

CY 2023 data available February 2024.

2d. Provide a measure(s) of the program's efficiency.



*FFY 2020 actual was updated to reflect more accurate data.

**Projections reflect an increase related to costs associated with the development and implementation of a telephonic signature policy and process.

FFY 2023 data available in February 2024.

PROGRAM DESCRIPTION

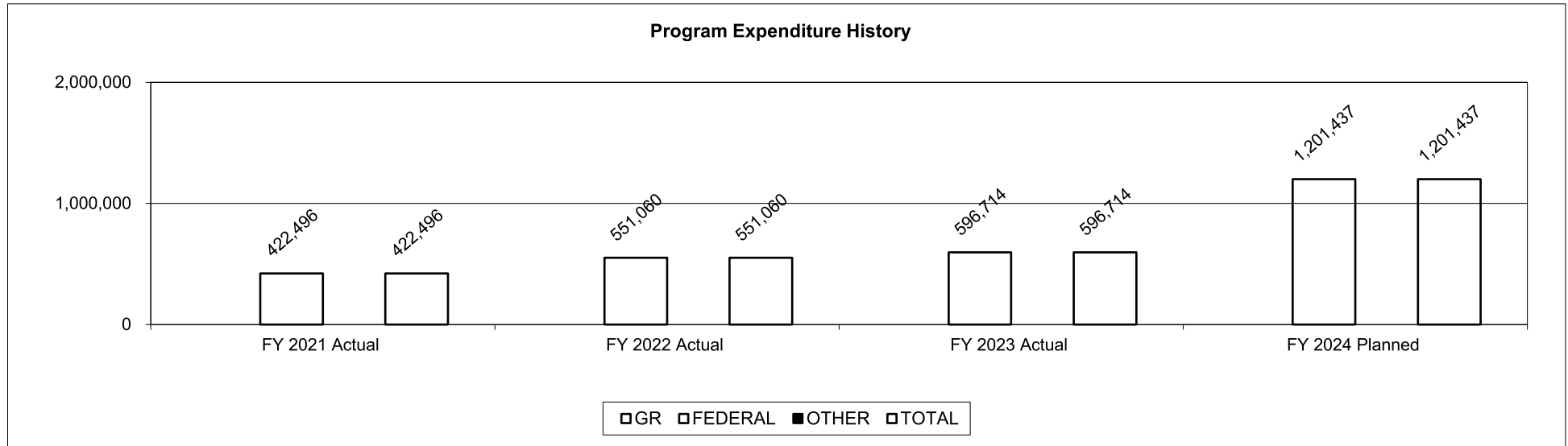
Department: Social Services

HB Section(s): 11.150

Program Name: SNAP Outreach

Program is found in the following core budget(s): Food Nutrition

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal law: Section 11(e) (1) (A) of the Food and Nutrition Act of 2008.

6. Are there federal matching requirements? If yes, please explain.

SNAP - Outreach is 50% federally funded through reimbursement; contractors provide the state match with non-federal resources.

7. Is this a federally mandated program? If yes, please explain.

No.

Core – Missouri Work Programs- Fathers and Families Support Center

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- Fathers and Families Support Center

Budget Unit: 90173C
HB Section: 11.155

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|----------------|-------------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 750,000 | 0 | 750,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 750,000 | 0 | 750,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Division (FSD) receives a Temporary Assistance for Needy Families (TANF) block grant from the US Department of Health and Human Services, Administration for Children and Families. TANF was created in the 1996 welfare reform law (P. L. 104-193). TANF provides a variety of employment and training programs that meet one or more of the four purposes of TANF.

The four purposes of the TANF program are:

- To provide assistance to needy families to help keep children in the home
- To end dependence of needy parents by promoting job preparation, work, and marriage
- To prevent and reduce out-of-wedlock pregnancies
- To encourage the formation and maintenance of two-parent families

DSS administers the Fathers and Families Support Center to foster healthy relationships by strengthening families and reducing the rates of absentee fathers through developing parenting skills, employment placement and employee retention skills.

3. PROGRAM LISTING (list programs included in this core funding)

Fathers and Families Support Center

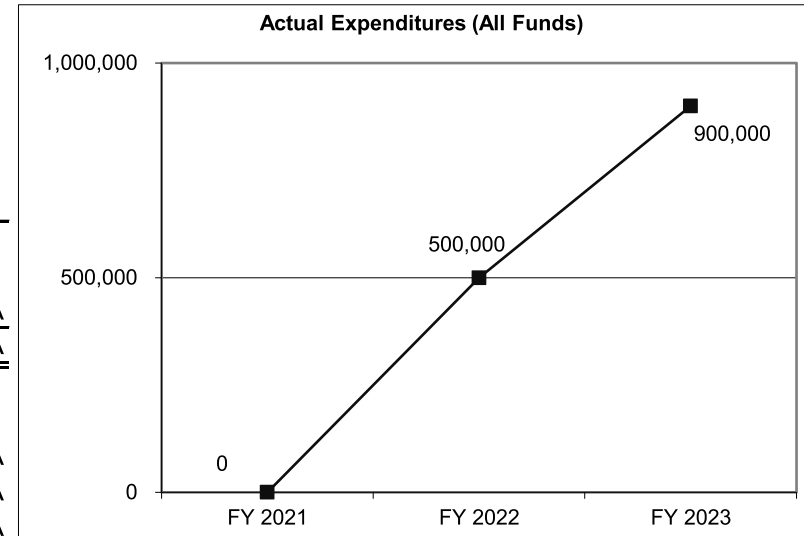
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program - Fathers and Families Support Center

Budget Unit: 90173C
HB Section: 11.155

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 500,000 | 900,000 | 1,000,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 500,000 | 900,000 | 1,000,000 |
| Actual Expenditures (All Funds) | 0 | 500,000 | 900,000 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | (1) | (2) | (3) | |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2022 - There was a core increase of \$500,000 FF one-time funding.

(2) FY 2023 - There was a core reduction of the FY 2022 one-time \$500,000 funding; however, this program was funded again in FY 2023 for \$900,000 FF (\$750,000 on-going and \$150,000 one-time funding).

(3) FY 2024 - There was a core reduction of the FY 2023 one-time \$150,000 FF funding; however, in FY 2024, this was funded \$250,000 FF additional one-time funding totaling \$1,000,000.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES FATHERS & FAMILIES

5. CORE RECONCILIATION DETAIL

| | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----------|-----------------|-------------|----------|----------------|----------|----------------|---|
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | |
| Core Reallocation | 1362 5818 | PD | 0.00 | 0 | 750,000 | 0 | 750,000 | Core reallocation from HB 11.230 due to HB reorder. |
| NET DEPARTMENT CHANGES | | | 0.00 | 0 | 750,000 | 0 | 750,000 | |
| DEPARTMENT CORE REQUEST | | | | | | | | |
| | | PD | 0.00 | 0 | 750,000 | 0 | 750,000 | |
| | | Total | 0.00 | 0 | 750,000 | 0 | 750,000 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | |
| | | PD | 0.00 | 0 | 750,000 | 0 | 750,000 | |
| | | Total | 0.00 | 0 | 750,000 | 0 | 750,000 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|-------------------------------|------------|-------------|------------|-------------|------------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| FATHERS & FAMILIES | | | | | | | | | |
| CORE | | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 0 | 0.00 | 750,000 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 0 | 0.00 | 750,000 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 0 | 0.00 | 750,000 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$750,000 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-------------------------------|---------|---------|---------|---------|-----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| FATHERS & FAMILIES | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 0 | 0.00 | 750,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 0 | 0.00 | 750,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$0 | 0.00 | \$750,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$750,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Fathers and Families Program

Program is found in the following core budget(s): Missouri Work Programs

1a. What strategic priority does this program address?

Increasing fathers' participation in their children's lives and moving families to economic sustainability

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) administers the Fathers and Families Support Center to foster healthy relationships by strengthening families and reducing the rates of absentee fathers through developing parenting skills, employment placement and employee retention skills. This program provides services to fathers to help support their children emotionally and financially by providing access to programs that deliver responsible parenting, healthy marriage, economic stability, and job training skills. This program seeks to enroll fathers who have a desire to enhance parenting skills and improve co-parenting relationships; to engage fathers in work development and mediation classes; and to incentivize fathers to participate in post-graduation and follow-up services. The program seeks to connect participants to resources that support education, employment/career development, family/child support (CS), health, housing, legal services, mediation/access/visitation, and economic stability. The program also provides incentives for program participation and assistance with transportation for achieving attendance, education and job retention milestones.

PROGRAM DESCRIPTION

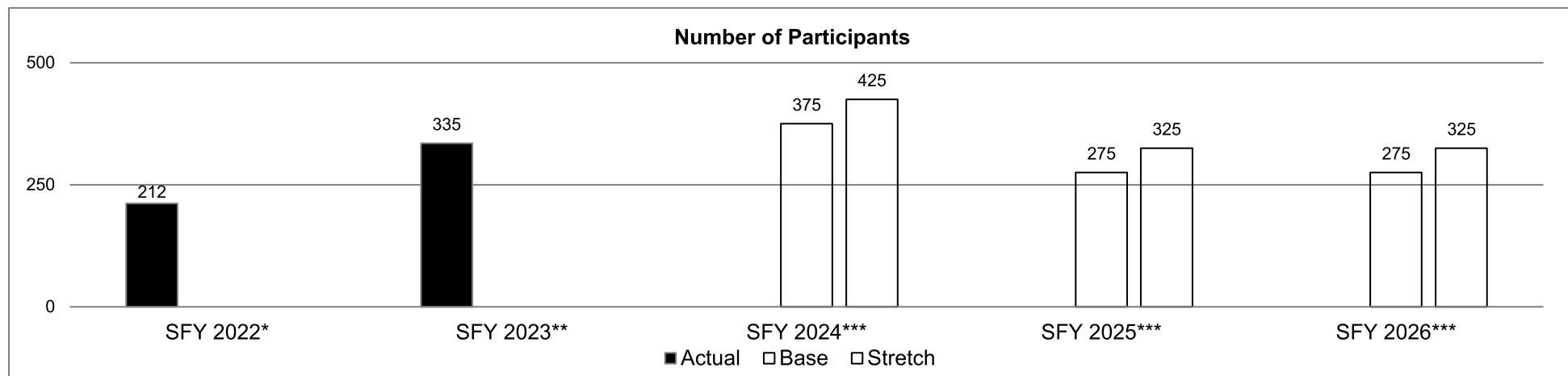
Department: Social Services

HB Section(s): 11.155

Program Name: Fathers and Families Program

Program is found in the following core budget(s): Missouri Work Programs

2a. Provide an activity measure(s) for the program.



*SFY 2022 actual data reflects funding of \$500,000

**SFY 2023 actual data reflects funding of \$900,000.

***Projections are based on an increased appropriation of \$1,000,000 in SFY 2024, of which \$250,000 is a one-time appropriation, leaving \$750,000 in SFY 2025 and 2026.

2b. Provide a measure(s) of the program's quality.

Quality within the program is measured by a customer satisfaction survey. The questions are designed to determine:

- Overall satisfaction with the services provided
- The degree to which the participant has received the services requested/needed
- Whether such services have made a difference in their ability to interact with their children
- Whether the services provided helped to overcome obstacles in their ability to interact with their children
- Whether they see themselves as better parents

Data to be reported in the FY 2026 Budget Request.

PROGRAM DESCRIPTION

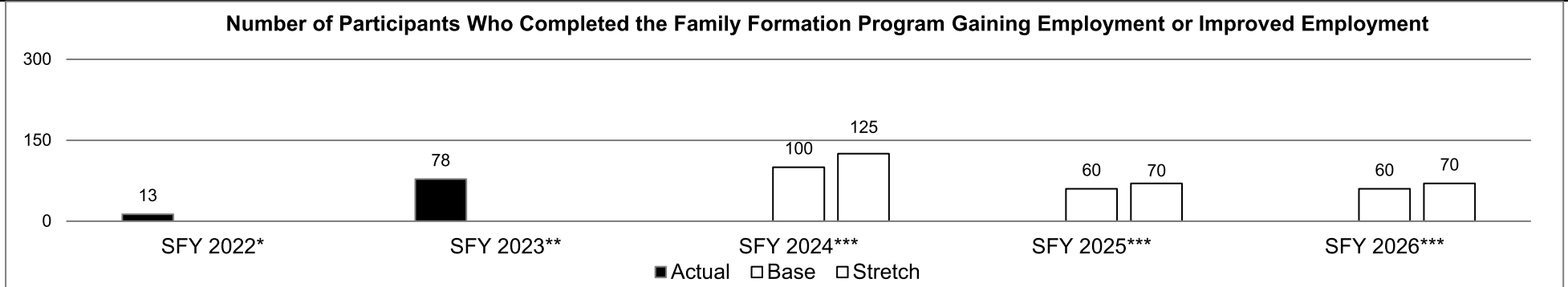
Department: Social Services

HB Section(s): 11.155

Program Name: Fathers and Families Program

Program is found in the following core budget(s): Missouri Work Programs

2c. Provide a measure(s) of the program's impact.

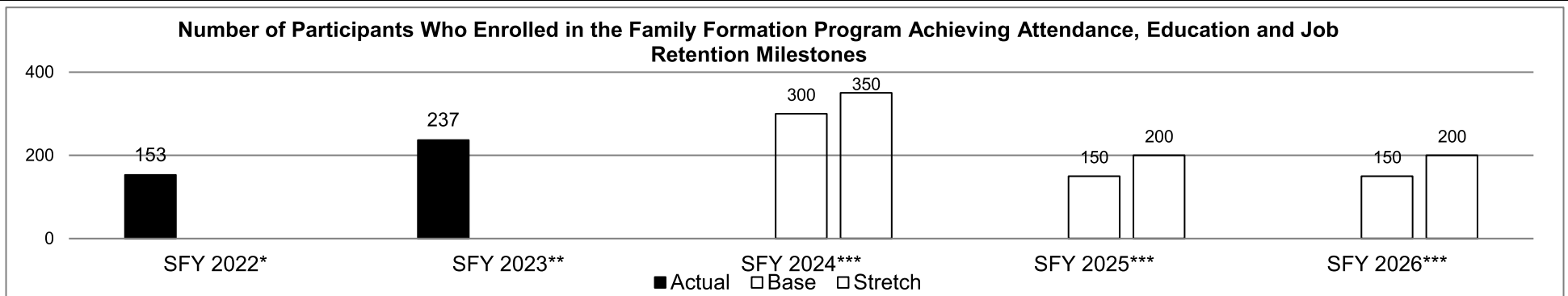


*SFY 2022 actual data reflects funding of \$500,000

**SFY 2023 actual data reflects funding of \$900,000.

***Projections are based on an increased appropriation of \$1,000,000 in SFY 2024, of which \$250,000 is a one-time appropriation, leaving \$750,000 in SFY 2025 and 2026.

2d. Provide a measure(s) of the program's efficiency.



*SFY 2022 actual data reflects funding of \$500,000

**SFY 2023 actual data reflects funding of \$900,000.

***Projections are based on an increased appropriation of \$1,000,000 in SFY 2024, of which \$250,000 is a one-time appropriation, leaving \$750,000 in SFY 2025 and 2026.

PROGRAM DESCRIPTION

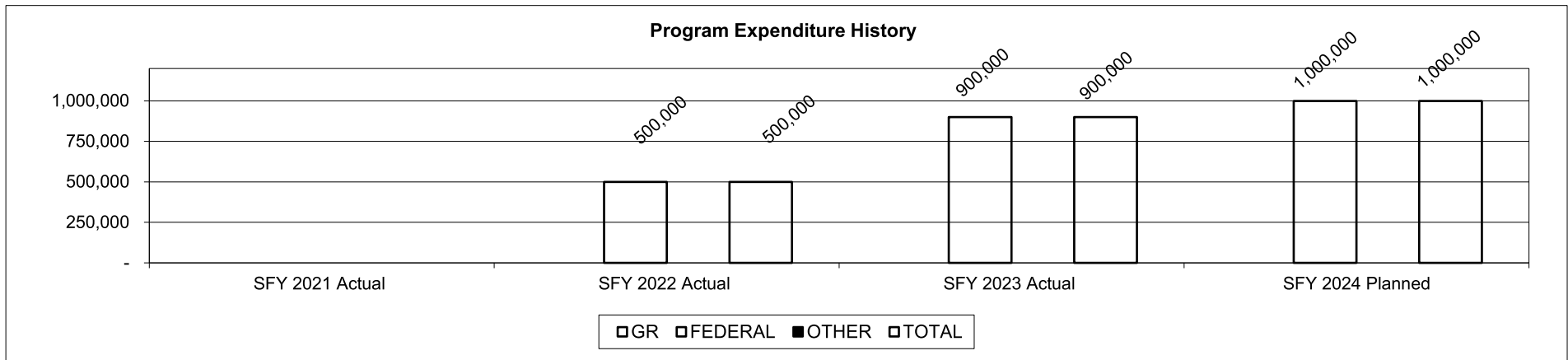
Department: Social Services

HB Section(s): 11.155

Program Name: Fathers and Families Program

Program is found in the following core budget(s): Missouri Work Programs

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State statute: Section 208.040, RSMo. Federal law: PL 104-193 and PRWORA of 1996.

6. Are there federal matching requirements? If yes, please explain.

Expenditures for the Temporary Assistance for Needy Families (TANF) are claimed based on program requirements. Expenditures of the TANF block grant are reimbursed at 100% FF, not to exceed the block grant amount. State Maintenance of Effort (MOE) is required to earn the full TANF block grant. Expenditures that meet MOE requirements are used to satisfy the amount required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

No.

Core – Missouri Work Programs- Save Our Sons

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- Save Our Sons & Sisters

Budget Unit: 90109C
HB Section: 11.155

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|------------------|-------------|------------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 1,000,000 | 0 | 1,000,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 1,000,000 | 0 | 1,000,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Division (FSD) receives a Temporary Assistance for Needy Families (TANF) block grant from the US Department of Health and Human Services, Administration for Children and Families. TANF was created in the 1996 welfare reform law (P. L. 104-193). TANF provides a variety of employment and training programs that meet one or more of the four purposes of TANF.

The four purposes of the TANF program are:

- To provide assistance to needy families to help keep children in the home
- To end dependence of needy parents by promoting job preparation, work, and marriage
- To prevent and reduce out-of-wedlock pregnancies
- To encourage the formation and maintenance of two-parent families

The DSS, FSD partners with Area Resources for Community and Human Services (ARCHS) to administer the Save Our Sons & Sisters (SOS) program to help economically disadvantaged men and women living in the St. Louis Metropolitan region find jobs that provide the opportunity to earn livable wages.

3. PROGRAM LISTING (list programs included in this core funding)

Save Our Sons (SOS)

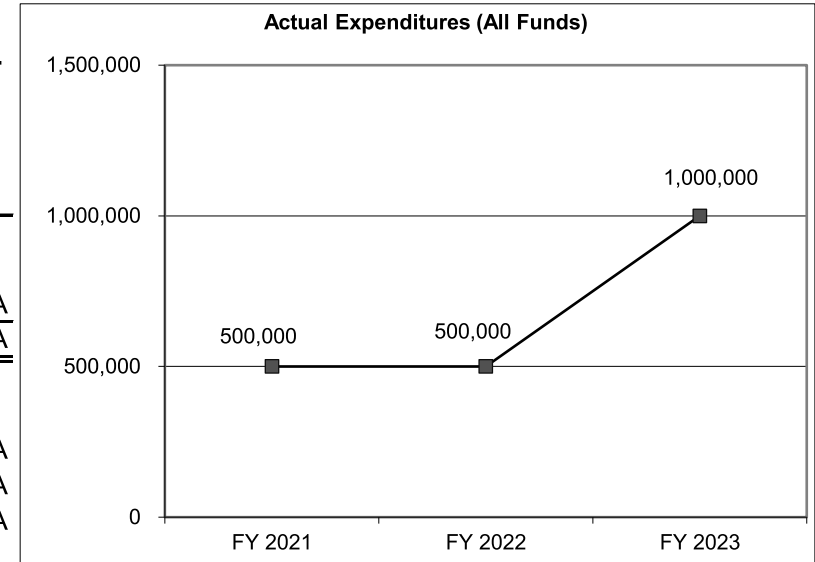
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- Save Our Sons & Sisters

Budget Unit: 90109C
HB Section: 11.155

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 500,000 | 500,000 | 1,000,000 | 1,500,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 500,000 | 500,000 | 1,000,000 | 1,500,000 |
| Actual Expenditures (All Funds) | 500,000 | 500,000 | 1,000,000 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | (1) | (2) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

TANF Work programs were transferred to the Missouri Work Program in FY 2021.

(1) FY 2023 - There was a core increase of \$500,000 FF.

(2) FY 2024 - There was a one-time core increase of \$500,000 FF TANF.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES SAVE OUR SONS PROGRAM

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----------------|-------------|----------|------------------|----------|------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | |
| | PD | 0.00 | 0 | 1,500,000 | 0 | 1,500,000 | |
| | Total | 0.00 | 0 | 1,500,000 | 0 | 1,500,000 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | |
| 1x Expenditures | 229 7006 PD | 0.00 | 0 | (500,000) | 0 | (500,000) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | 0.00 | 0 | (500,000) | 0 | (500,000) | |
| DEPARTMENT CORE REQUEST | | | | | | | |
| | PD | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 | |
| | Total | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | PD | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 | |
| | Total | 0.00 | 0 | 1,000,000 | 0 | 1,000,000 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-------------------------------|--------------------|-------------|--------------------|-------------|--------------------|-------------|------------|-------------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| SAVE OUR SONS PROGRAM | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 1,000,000 | 0.00 | 1,500,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 1,000,000 | 0.00 | 1,500,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| TOTAL | 1,000,000 | 0.00 | 1,500,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,000,000 | 0.00 | \$1,500,000 | 0.00 | \$1,000,000 | 0.00 | \$0 | 0.00 |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|------------------------------|-------------|---------|-------------|---------|-------------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| SAVE OUR SONS PROGRAM | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 1,000,000 | 0.00 | 1,500,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 1,000,000 | 0.00 | 1,500,000 | 0.00 | 1,000,000 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$1,000,000 | 0.00 | \$1,500,000 | 0.00 | \$1,000,000 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$1,000,000 | 0.00 | \$1,500,000 | 0.00 | \$1,000,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Save Our Sons & Sisters

Program is found in the following core budget(s): Missouri Work Programs

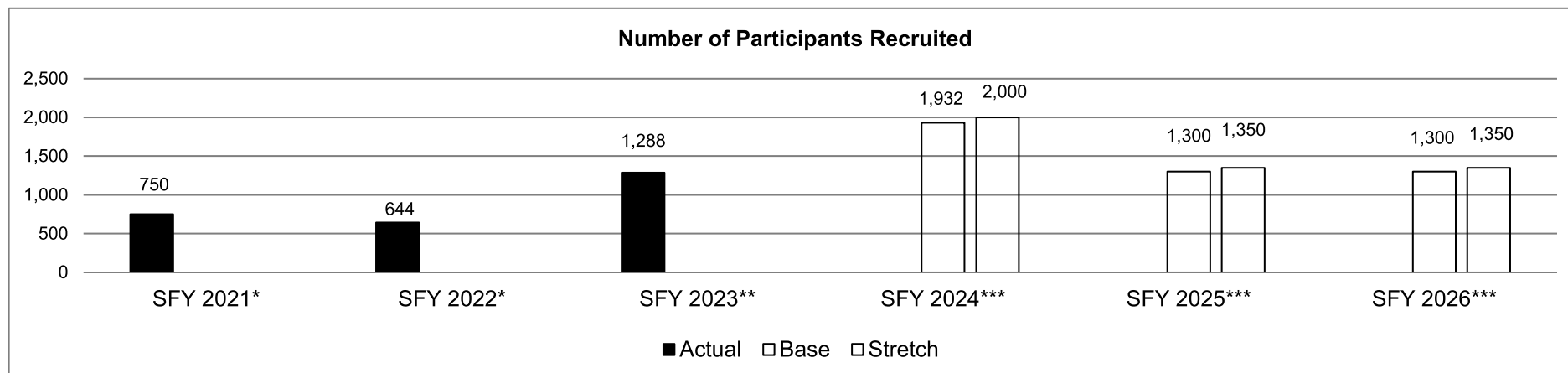
1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) partners with Area Resources for Community and Human Services (ARCHS) to administer the Save Our Sons and Sisters (SOS) program to help economically disadvantaged men and women living in the St. Louis Metropolitan region find jobs that provide the opportunity to earn livable wages. The program completes these objectives by assisting the participants in obtaining post-secondary education and job training, teaching imperative career and life skills along with work ethics necessary to become successful employees in the current workforce. SOS is an employment assistance program designed to deliver a comprehensive program on employment counseling, case management, soft skills, job readiness training, life counseling, employment skills training, and job placement.

2a. Provide an activity measure(s) for the program.



*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

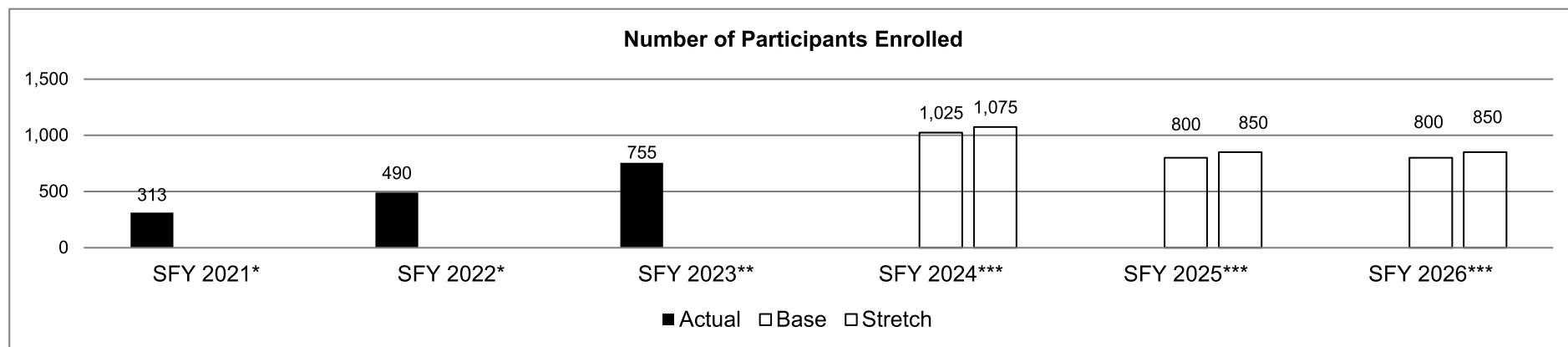
PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Save Our Sons & Sisters

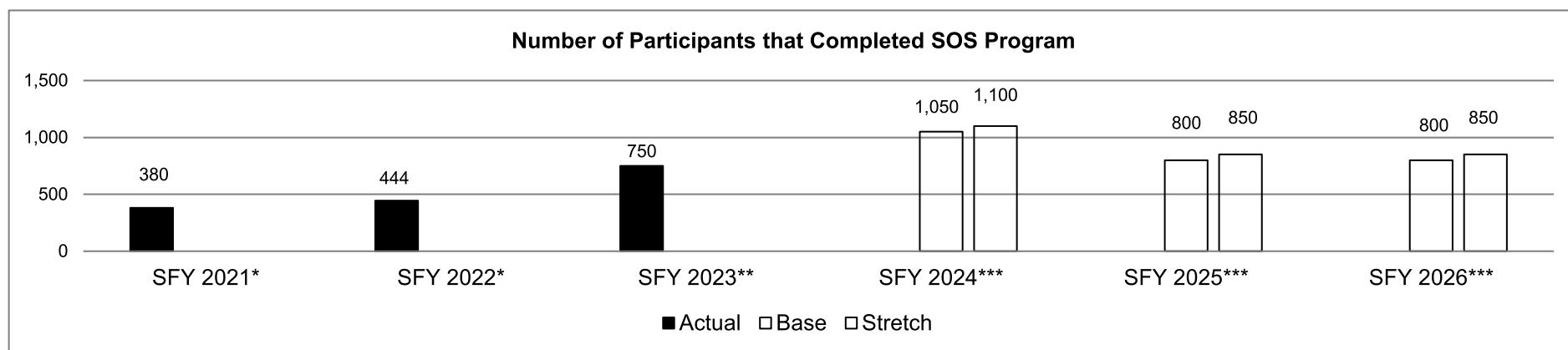
Program is found in the following core budget(s): Missouri Work Programs



*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.



*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

Note: Participants that completed the program could have enrolled in the prior SFY.

PROGRAM DESCRIPTION

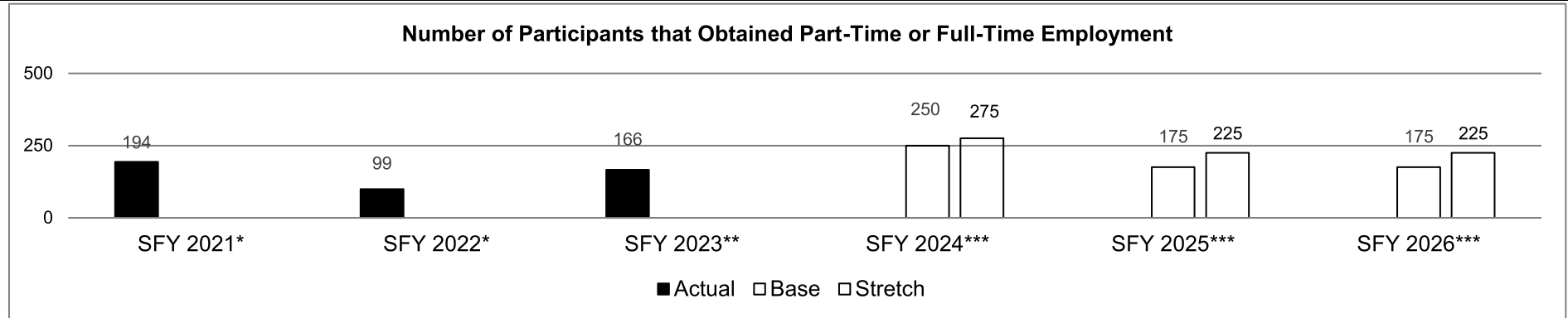
Department: Social Services

HB Section(s): 11.155

Program Name: Save Our Sons & Sisters

Program is found in the following core budget(s): Missouri Work Programs

2b. Provide a measure(s) of the program's quality.

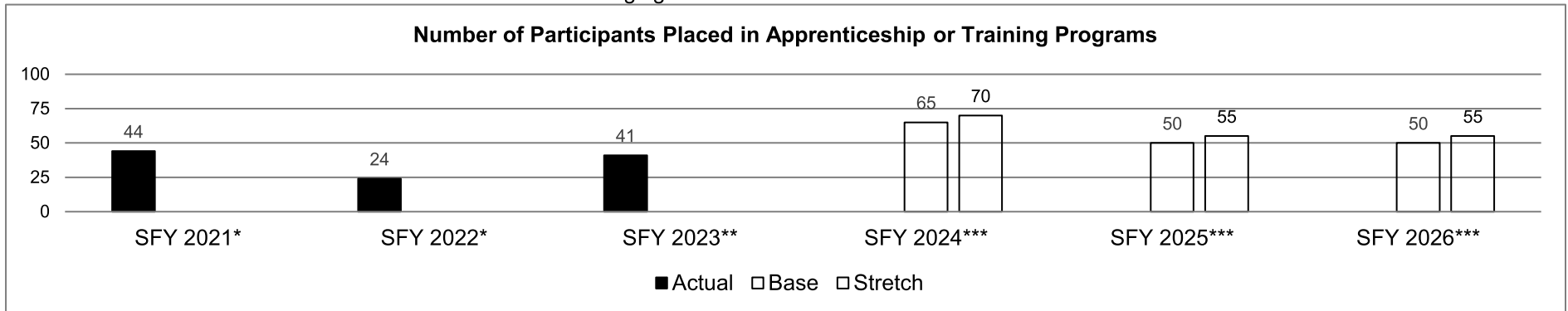


*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

SFY 2022 and SFY 2023 reflects a decline attributed to a changing workforce.



*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

SFY 2022 and SFY 2023 reflects a decline attributed to a changing workforce.

PROGRAM DESCRIPTION

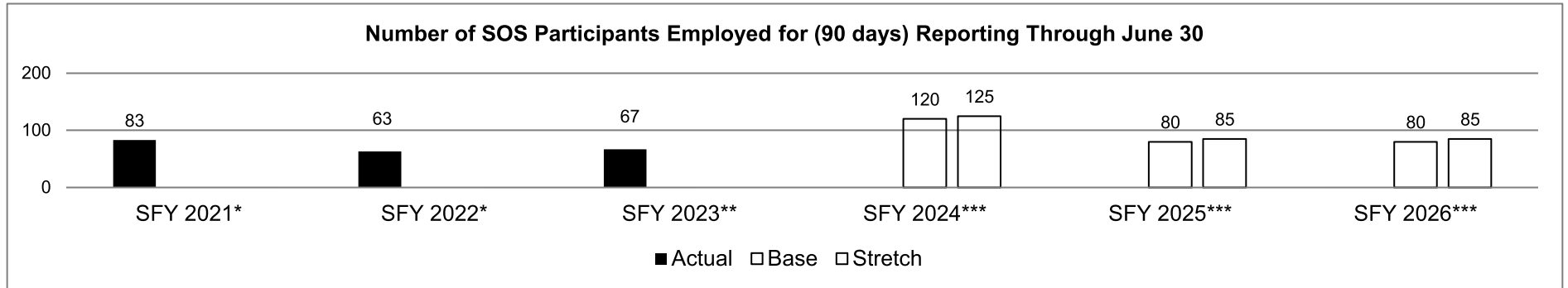
Department: Social Services

HB Section(s): 11.155

Program Name: Save Our Sons & Sisters

Program is found in the following core budget(s): Missouri Work Programs

2c. Provide a measure(s) of the program's impact.



*SFY 2021 and 2022 Actual data reflects funding of \$500,000.

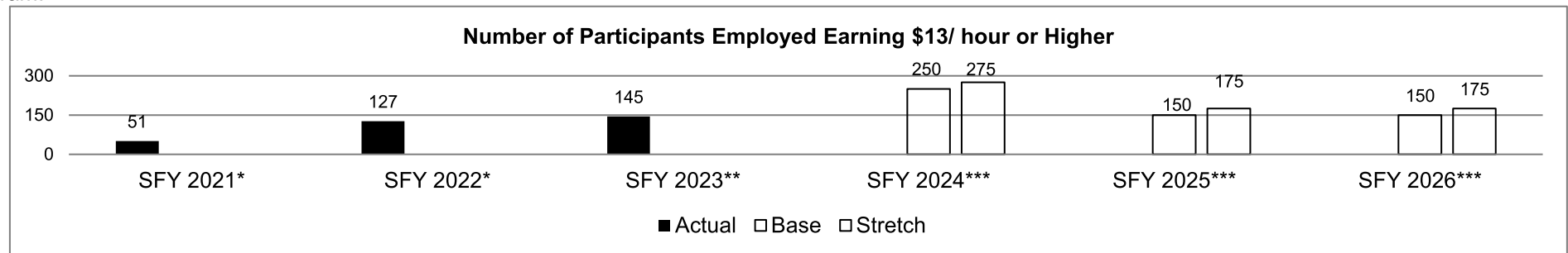
**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

SFY 2022 and SFY 2023 reflects a decline attributed to a changing workforce.

2d. Provide a measure(s) of the program's efficiency.

The number of SOS participants who completed the program and were employed earning a living wage (\$13.00/ hour or higher) within six months of enrollment in the program.



*SFY 2021 and 2022 Actual data reflects funding of \$500,000. In addition, data for these SFY's is reporting earnings of \$12/hour or higher.

**SFY 2023 Actual data reflects funding of \$1,000,000.

***Projections are based on an increased appropriation of \$1,500,000 in SFY 2024, of which \$500,000 is a one-time appropriation.

SFY 2022 and SFY 2023 reflects a decline attributed to a changing workforce.

PROGRAM DESCRIPTION

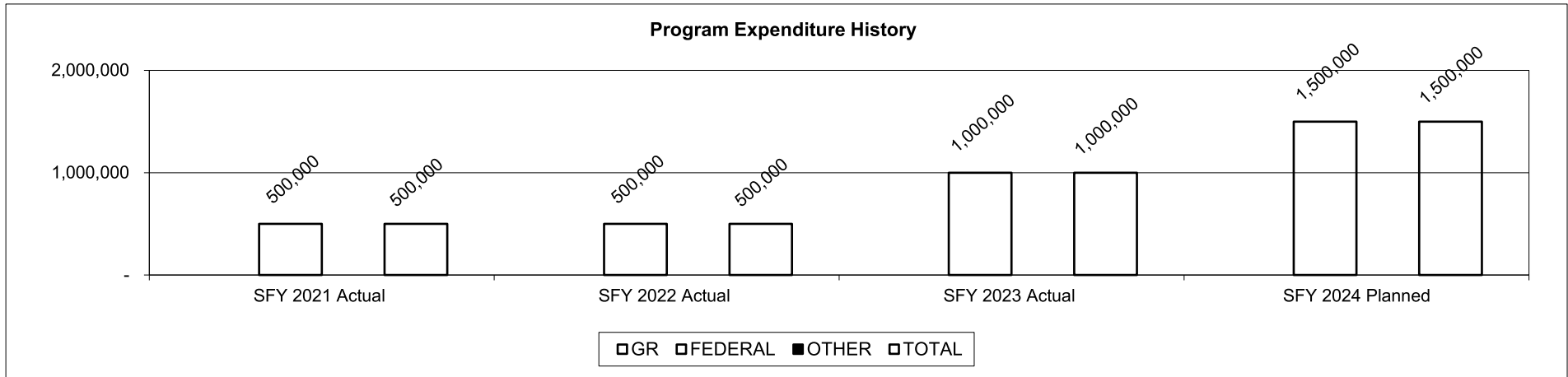
Department: Social Services

HB Section(s): 11.155

Program Name: Save Our Sons & Sisters

Program is found in the following core budget(s): Missouri Work Programs

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State statute: Section 208.040, RSMo. Federal law: PL 104-193 and PRWORA of 1996.

6. Are there federal matching requirements? If yes, please explain.

Expenditures for the Temporary Assistance for Needy Families (TANF) are claimed based on program requirements. Expenditures of the TANF block grant are reimbursed at 100% FF, not to exceed the block grant amount. State Maintenance of Effort (MOE) is required to earn the full TANF block grant. Expenditures that meet MOE requirements are used to satisfy the amount required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

No.

Core – Missouri Work Programs- Higher Aspirations

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- High Aspirations

Budget Unit: 90129C
HB Section: 11.155

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--------------------|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
|--------------------|---|---|---|---|

Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.

Other Funds: N/A

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Division (FSD) receives a Temporary Assistance for Needy Families (TANF) block grant from the US Department of Health and Human Services, Administration for Children and Families. TANF was created in the 1996 welfare reform law (P. L. 104-193). TANF provides a variety of employment and training programs that meet one or more of the four purposes of TANF.

The four purposes of the TANF program are:

- To provide assistance to needy families to help keep children in the home
- To end dependence of needy parents by promoting job preparation, work, and marriage
- To prevent and reduce out-of-wedlock pregnancies
- To encourage the formation and maintenance of two-parent families

The DSS is partnering with Connections to Success to provide funding to High Aspirations (HA) to support young, African American males, ages 8 to 18 in four areas: social, academically, emotionally, and spiritually in preparing program participants for employment, civic service, and high school completions and higher education.

This program was funded as a one-time appropriation in FY 2023 and FY 2024.

3. PROGRAM LISTING (list programs included in this core funding)

High Aspirations

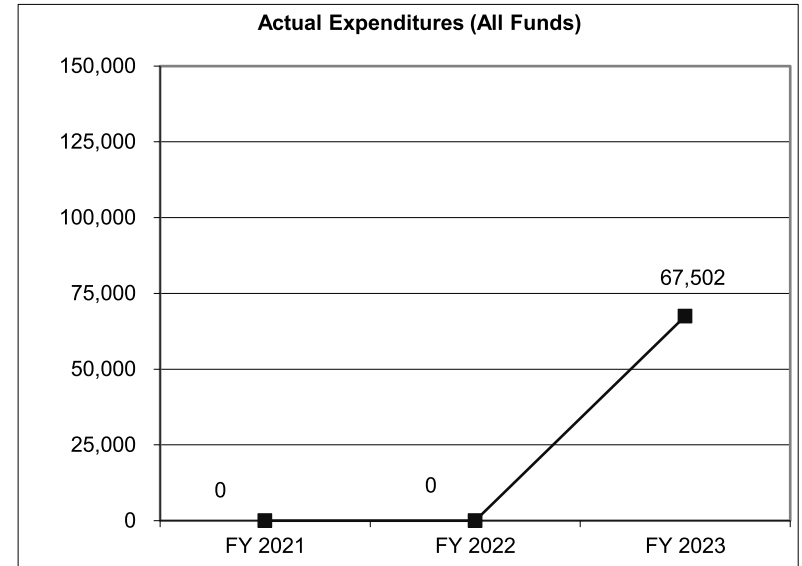
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- High Aspirations

Budget Unit: 90129C
HB Section: 11.155

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 100,000 | 100,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 100,000 | 100,000 |
| Actual Expenditures (All Funds) | 0 | 0 | 67,502 | N/A |
| Unexpended (All Funds) | 0 | 0 | 32,498 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 32,498 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | | (1) | (2) |



*Current Year restricted amount is as of September 1, 2023.
 Reverted includes the statutory three-percent reserve (when applicable).
 Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

TANF Work programs were transferred to the Missouri Work Program in FY 2021.

- (1) This is a newly funded program in FY 2023 (one-time FF TANF).
 (2) This program was funded one-time FF again in FY 2024.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES HIGHER ASPIRATIONS

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----------------|-------------|----------|------------------|----------|------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | |
| | PD | 0.00 | 0 | 100,000 | 0 | 100,000 | |
| | Total | 0.00 | 0 | 100,000 | 0 | 100,000 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | |
| 1x Expenditures | 239 2445 PD | 0.00 | 0 | (100,000) | 0 | (100,000) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | 0.00 | 0 | (100,000) | 0 | (100,000) | |
| DEPARTMENT CORE REQUEST | | | | | | | |
| | PD | 0.00 | 0 | 0 | 0 | 0 | |
| | Total | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | PD | 0.00 | 0 | 0 | 0 | 0 | |
| | Total | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|-------------------------------|-----------------|-------------|------------------|-------------|------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| HIGHER ASPIRATIONS | | | | | | | | | |
| CORE | | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 67,502 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 67,502 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 67,502 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$67,502 | 0.00 | \$100,000 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|----------|---------|-----------|---------|----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| HIGHER ASPIRATIONS | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 67,502 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 67,502 | 0.00 | 100,000 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$67,502 | 0.00 | \$100,000 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$67,502 | 0.00 | \$100,000 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: High Aspirations

Program is found in the following core budget(s): Missouri Work Programs

1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

This program provides opportunities to achieve economic independence for Missourians to empower them to live safe, healthy and productive lives by providing students with the tools to gain increased household income, social capital, and community engagement.

High Aspirations (HA) focuses on young African American males, ages 8 to 18, supporting them in four areas: socially, academically, emotionally, and spiritually. HA addresses the lack of role models for African American males through mentoring. Youth development activities focus on positive lifestyle behaviors in youth - working individually with youth on social skills and competencies, conflict resolution, life skills and/or higher academic expectations.

2a. Provide an activity measure(s) for the program.

The Number of Participants

SFY 2023 data will be available November 2023.

2b. Provide a measure(s) of the program's quality.

Number of Participants that Remained Enrolled for Two Years

This is a new program measure in SFY 2024; therefore, there is no data to report prior to SFY 2024.

2c. Provide a measure(s) of the program's impact.

Number of Participants Placed in Jobs

SFY 2023 data will be available November 2023.

2d. Provide a measure(s) of the program's efficiency.

Number of Program Participants that Complete the Program

SFY 2023 data will be available November 2023.

PROGRAM DESCRIPTION

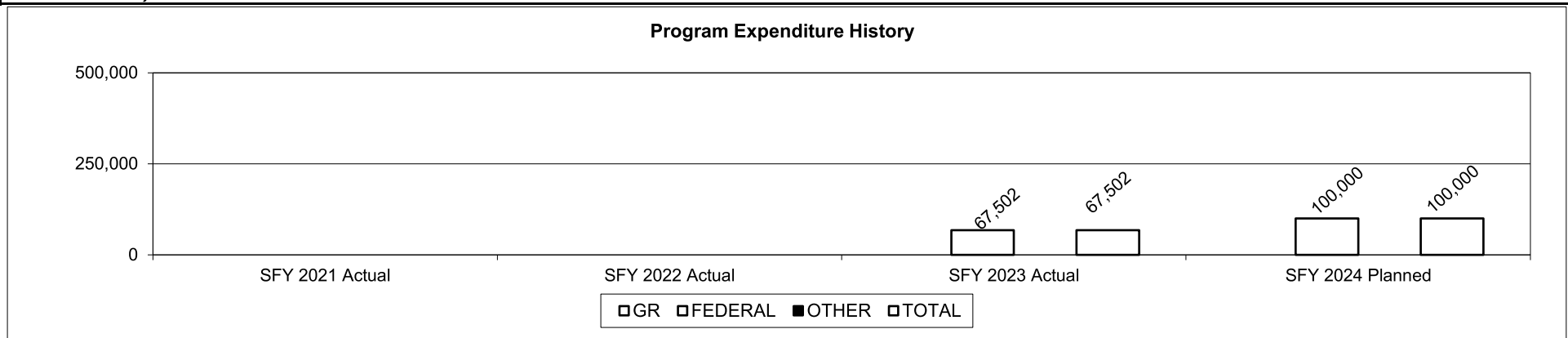
Department: Social Services

HB Section(s): 11.155

Program Name: High Aspirations

Program is found in the following core budget(s): Missouri Work Programs

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

TANF Funding: State Statute: Section 208.040, RSMo. Federal Law: PL 104-193 and PRWORA of 1996.

6. Are there federal matching requirements? If yes, please explain.

Expenditures for the Temporary Assistance for Needy Families (TANF) are claimed based on program requirements. Expenditures of the TANF block grant are reimbursed at 100% FF, not to exceed the block grant amount. State Maintenance of Effort (MOE) is required to earn the full TANF block grant. Expenditures that meet MOE requirements are used to satisfy the amount required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

No.

Core – Missouri Work Programs- Total Man Program

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- Total Man Program

Budget Unit: 90143C
HB Section: 11.155

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|------------------------|-------------|----------------|-------------|----------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 100,000 | 0 | 100,000 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 100,000 | 0 | 100,000 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

| FY 2025 Governor's Recommendation | | | | |
|-----------------------------------|-------------|-------------|-------------|-------------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| | | | | |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |

| | | | | |
|--|---|---|---|---|
| Est. Fringe | 0 | 0 | 0 | 0 |
| <i>Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.</i> | | | | |

Other Funds: N/A

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Division (FSD) receives a Temporary Assistance for Needy Families (TANF) block grant from the US Department of Health and Human Services, Administration for Children and Families. TANF was created in the 1996 welfare reform law (P. L. 104-193). TANF provides a variety of employment and training programs that meet one or more of the four purposes of TANF.

The four purposes of the TANF program are:

- To provide assistance to needy families to help keep children in the home
- To end dependence of needy parents by promoting job preparation, work, and marriage
- To prevent and reduce out-of-wedlock pregnancies
- To encourage the formation and maintenance of two-parent families

The DSS administers the Total Man Program to foster healthy relationships by strengthening families through developing parenting skills and employment placement for fathers, and personal development education for youth.

3. PROGRAM LISTING (list programs included in this core funding)

Total Man Program

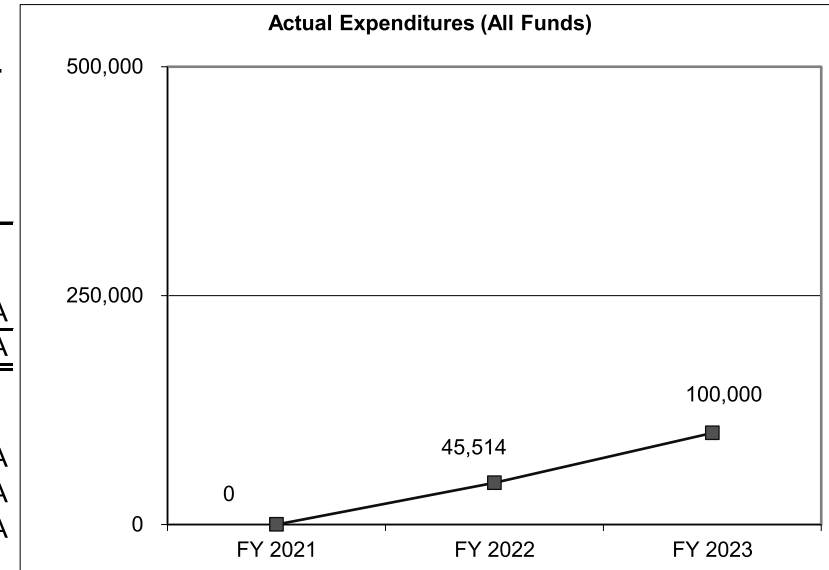
CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program- Total Man Program

Budget Unit: 90143C
HB Section: 11.155

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 100,000 | 100,000 | 250,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds)* | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 100,000 | 100,000 | 250,000 |
| Actual Expenditures (All Funds) | 0 | 45,514 | 100,000 | N/A |
| Unexpended (All Funds) | 0 | 54,486 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 54,486 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |
| | | (1) | (2) | (3) |



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three-percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

(1) FY 2022 - There was a one-time core increase of \$100,000 FF.

(2) FY 2023 - There was a core increase of \$100,000 FF-TANF funding this program on-going.

(3) FY 2024 - There was a one-time core increase of \$150,000 FF.

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES

TOTAL MAN

5. CORE RECONCILIATION DETAIL

| | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----------------|-------------|----------|------------------|----------|------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | | | | |
| | PD | 0.00 | 0 | 250,000 | 0 | 250,000 | |
| | Total | 0.00 | 0 | 250,000 | 0 | 250,000 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | |
| 1x Expenditures | 247 2510 PD | 0.00 | 0 | (150,000) | 0 | (150,000) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | 0.00 | 0 | (150,000) | 0 | (150,000) | |
| DEPARTMENT CORE REQUEST | | | | | | | |
| | PD | 0.00 | 0 | 100,000 | 0 | 100,000 | |
| | Total | 0.00 | 0 | 100,000 | 0 | 100,000 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | |
| | PD | 0.00 | 0 | 100,000 | 0 | 100,000 | |
| | Total | 0.00 | 0 | 100,000 | 0 | 100,000 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | |
|-------------------------------|-----------|---------|-----------|---------|-----------|----------|---------|---------|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| <hr/> | | | | | | | | |
| TOTAL MAN | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 100,000 | 0.00 | 250,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 100,000 | 0.00 | 250,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 |
| TOTAL | 100,000 | 0.00 | 250,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 |
| <hr/> | | | | | | | | |
| GRAND TOTAL | \$100,000 | 0.00 | \$250,000 | 0.00 | \$100,000 | 0.00 | \$0 | 0.00 |
| <hr/> | | | | | | | | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|-----------------------|-----------|---------|-----------|---------|-----------|----------|---------|---------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| <hr/> | | | | | | | | |
| TOTAL MAN | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 100,000 | 0.00 | 250,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 100,000 | 0.00 | 250,000 | 0.00 | 100,000 | 0.00 | 0 | 0.00 |
| <hr/> | | | | | | | | |
| GRAND TOTAL | \$100,000 | 0.00 | \$250,000 | 0.00 | \$100,000 | 0.00 | \$0 | 0.00 |
| <hr/> | | | | | | | | |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$100,000 | 0.00 | \$250,000 | 0.00 | \$100,000 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Total Man Program

Program is found in the following core budget(s): Missouri Work Programs

1a. What strategic priority does this program address?

Economic independence for Missourians and moving families to economic sustainability

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) administers the Total Man Program to provide services to fathers to help support their children emotionally and financially by providing access to programs that deliver responsible parenting, healthy marriage, economic stability, and job training skills. The Fatherhood program seeks to enroll fathers who have a desire to enhance parenting skills and improve co-parenting relationships; to connect participants to resources that support education, employment/career development, family/child support (CS), health, housing, legal services, mediation/access/visitation, and economic stability.

Total Man also provides trained facilitators to teach the Future Leaders Program curriculum aimed at increasing teen's understanding of the financial, legal and emotional responsibilities of adulthood to 7th and 8th grade students in Missouri schools.

PROGRAM DESCRIPTION

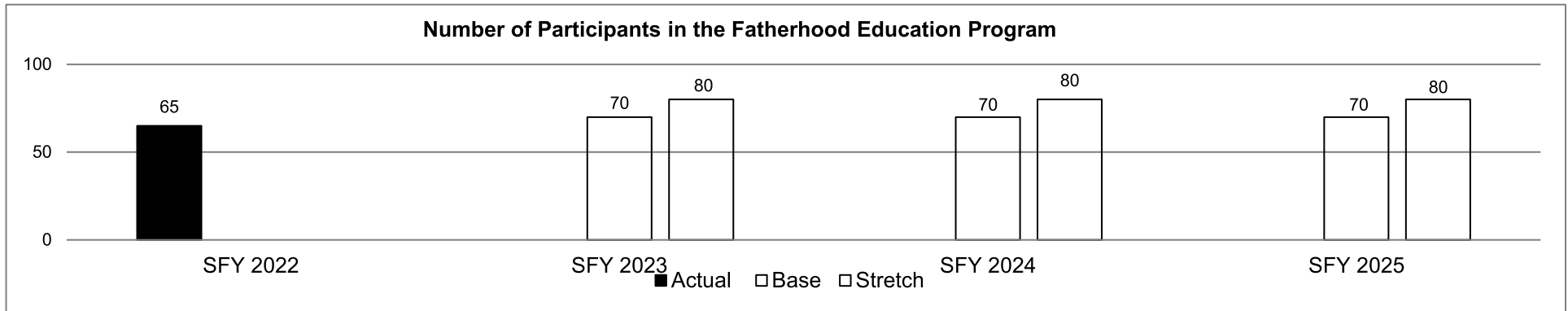
Department: Social Services

HB Section(s): 11.155

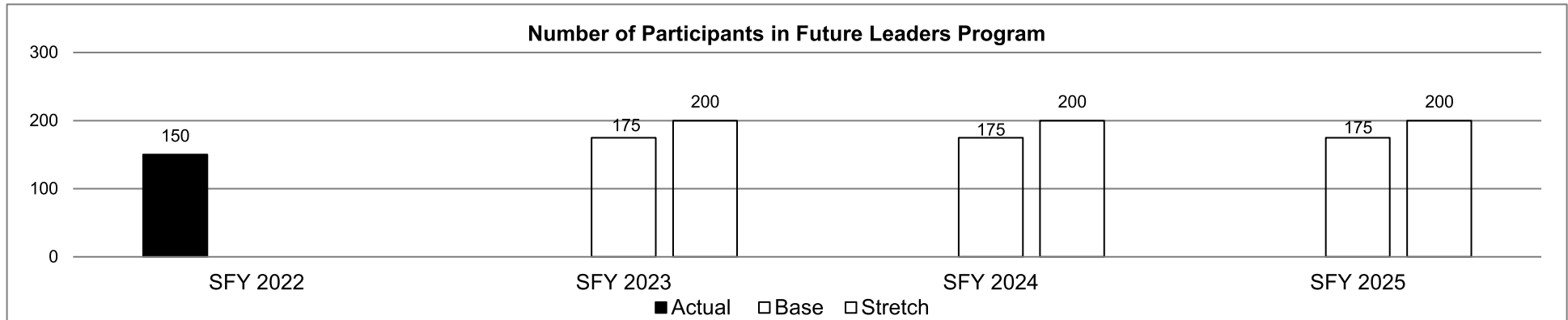
Program Name: Total Man Program

Program is found in the following core budget(s): Missouri Work Programs

2a. Provide an activity measure(s) for the program.



SFY 2023 data will be available November FFY 2023.



SFY 2023 data will be available November FFY 2023.

Number of Participants in DADS Programming

New Measure in SFY 2024, therefore, data will be reported in SFY 2026 Budget Request.

Number of Participants in Youth Education.

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Total Man Program

Program is found in the following core budget(s): Missouri Work Programs

New Measure in SFY 2024, therefore, data will be reported in SFY 2026 Budget Request.

2b. Provide a measure(s) of the program's quality.

Quality control within the programs is measured by tracking the participants satisfaction with the services provided while in the program. The tracking uses a traditional Likert scale, which uses a rating system of one to five (one being the least amount of self-sufficiency, five being the highest amount of self-sufficiency). The areas of measurement for this metric are grouped into the following three categories: Program Effectiveness, Peer/Group Interactions and Program Benefits.

This is a new measure. Data will be reported on SFY 2026 Budget Request.

2c. Provide a measure(s) of the program's impact.

Pre and post surveys will be given to participants in Adult Programming; Dads and Fatherhood Education programs. Exit surveys will be given to participants in the Youth Education program.

This is a new measure. Data will be reported on SFY 2026 Budget Request.

2d. Provide a measure(s) of the program's efficiency.

Percentage of Fatherhood Participants that Gained Employment

This is a new measure. Data will be reported on SFY 2026 Budget Request.

Number of Participants that Complete the Full Fatherhood Cohort.

This is a new measure. Data will be reported on SFY 2026 Budget Request.

PROGRAM DESCRIPTION

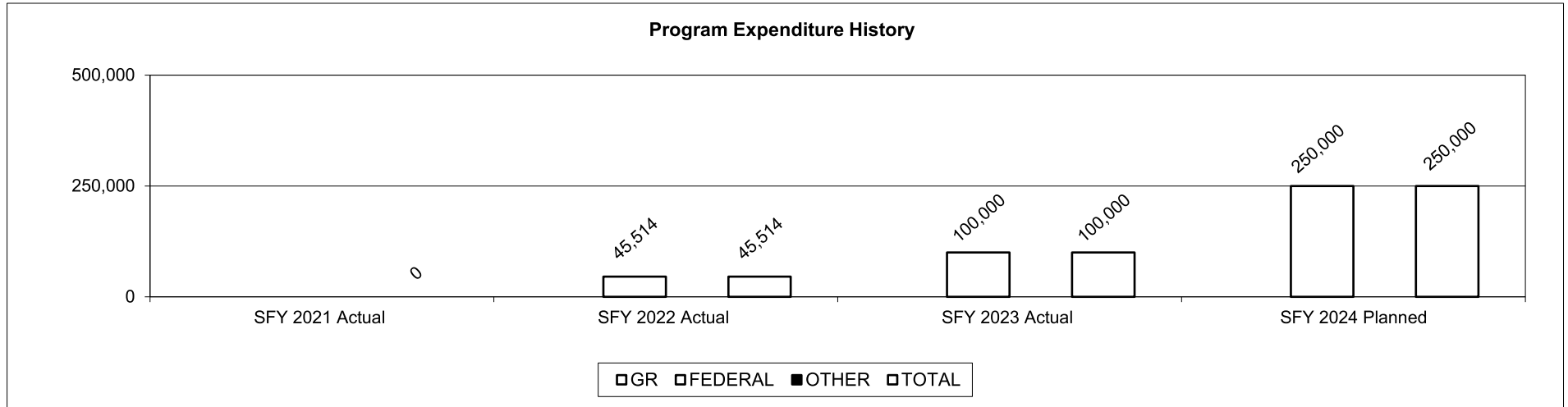
Department: Social Services

HB Section(s): 11.155

Program Name: Total Man Program

Program is found in the following core budget(s): Missouri Work Programs

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State statute: Section 208.040, RSMo. Federal law: PL 104-193 and PRWORA of 1996.

6. Are there federal matching requirements? If yes, please explain.

Expenditures for the Temporary Assistance for Needy Families (TANF) are claimed based on program requirements. Expenditures of the TANF block grant are reimbursed at 100% FF, not to exceed the block grant amount. State Maintenance of Effort (MOE) is required to earn the full TANF block grant. Expenditures that meet MOE requirements are used to satisfy the amount required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

No.

Core – Missouri Work Programs- Community Program for Youth

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program Powerhouse – Columbia Youth/Bridges 2 Success

Budget Unit: 90242C

HB Section: 11.155

1. CORE FINANCIAL SUMMARY

| FY 2025 Budget Request | | | | |
|---|------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. | | | | |
| Other Funds: N/A | | | | |

| FY 2025 Governor's Recommendation | | | | |
|---|------|---------|-------|-------|
| | GR | Federal | Other | Total |
| PS | 0 | 0 | 0 | 0 |
| EE | 0 | 0 | 0 | 0 |
| PSD | 0 | 0 | 0 | 0 |
| TRF | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |
| FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| Est. Fringe | 0 | 0 | 0 | 0 |
| Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. | | | | |
| Other Funds: N/A | | | | |

2. CORE DESCRIPTION

The Department of Social Services (DSS), Family Support Division (FSD) receives a Temporary Assistance for Needy Families (TANF) block grant from the US Department of Health and Human Services, Administration for Children and Families. TANF was created in the 1996 welfare reform law (P. L. 104-193). TANF provides a variety of employment, training, and other programs that meet one or more of the four purposes of TANF.

- The four purposes of the TANF program are:
- To provide assistance to needy families to help keep children in the home
 - To end dependence of needy parents by promoting job preparation, work, and marriage
 - To prevent and reduce out-of-wedlock pregnancies
 - To encourage the formation and maintenance of two-parent families

The mission of the Powerhouse Community Development Corporation (PCDC) Bridges 2 Success program is to prepare and equip individuals for economic prosperity, overcome challenging situations, and enhance personal growth with a goal to provide young people with a path to success as they transition into adulthood.

This program was funded as a one-time appropriation in FY 2024.

3. PROGRAM LISTING (list programs included in this core funding)

Powerhouse Community Development Corporation (PCDC)- Bridges 2 Success

CORE DECISION ITEM

Department: Social Services
Division: Family Support
Core: Missouri Work Program Powerhouse – Columbia
Youth/Bridges 2 Success

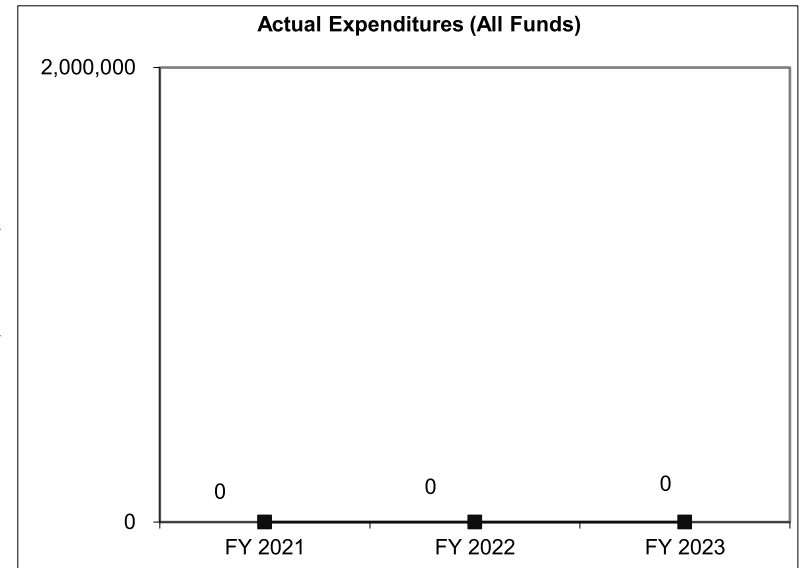
Budget Unit: 90242C

HB Section: 11.155

4. FINANCIAL HISTORY

| | FY 2021 Actual | FY 2022 Actual | FY 2023 Actual | FY 2024 Current Yr. |
|---------------------------------|-------------------|-------------------|-------------------|------------------------|
| Appropriation (All Funds) | 0 | 0 | 0 | 500,000 |
| Less Reverted (All Funds) | 0 | 0 | 0 | 0 |
| Less Restricted (All Funds) | 0 | 0 | 0 | 0 |
| Budget Authority (All Funds) | 0 | 0 | 0 | 500,000 |
| Actual Expenditures (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended (All Funds) | 0 | 0 | 0 | N/A |
| Unexpended, by Fund: | | | | |
| General Revenue | 0 | 0 | 0 | N/A |
| Federal | 0 | 0 | 0 | N/A |
| Other | 0 | 0 | 0 | N/A |

(1)



*Current Year restricted amount is as of September 1, 2023.

Reverted includes the statutory three- percent reserve (when applicable).

Restricted includes any Governor's Expenditure Restriction (when applicable).

NOTES:

TANF Work programs were transferred to the Missouri Work Program in FY 2021.

(1) This is a newly funded program for FY 2024 (one-time FF TANF).

CORE RECONCILIATION DETAIL

DEPARTMENT OF SOCIAL SERVICES COMM PROG FOR YOUTH - COLUMBIA

5. CORE RECONCILIATION DETAIL

| | | | | Budget Class | FTE | GR | Federal | Other | Total | Explanation |
|------------------------------------|-----|------|----|-----------------|-------------|----------|------------------|----------|------------------|-------------------------------------|
| TAFP AFTER VETOES | | | | PD | 0.00 | 0 | 500,000 | 0 | 500,000 | |
| Total | | | | | 0.00 | 0 | 500,000 | 0 | 500,000 | |
| DEPARTMENT CORE ADJUSTMENTS | | | | | | | | | | |
| 1x Expenditures | 258 | 4633 | PD | | 0.00 | 0 | (500,000) | 0 | (500,000) | Core reduction of one-time funding. |
| NET DEPARTMENT CHANGES | | | | | 0.00 | 0 | (500,000) | 0 | (500,000) | |
| DEPARTMENT CORE REQUEST | | | | | | | | | | |
| | | | | PD | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |
| GOVERNOR'S RECOMMENDED CORE | | | | | | | | | | |
| | | | | PD | 0.00 | 0 | 0 | 0 | 0 | |
| Total | | | | | 0.00 | 0 | 0 | 0 | 0 | |

DECISION ITEM SUMMARY

| Budget Unit | | | | | | | | | |
|---------------------------------------|------------|-------------|------------------|-------------|------------|-------------|------------|-------------|--|
| Decision Item | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** | |
| Budget Object Summary | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED | |
| Fund | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN | |
| COMM PROG FOR YOUTH - COLUMBIA | | | | | | | | | |
| CORE | | | | | | | | | |
| PROGRAM-SPECIFIC | | | | | | | | | |
| TEMP ASSIST NEEDY FAM FEDERAL | 0 | 0.00 | 500,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL - PD | 0 | 0.00 | 500,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| TOTAL | 0 | 0.00 | 500,000 | 0.00 | 0 | 0.00 | 0 | 0.00 | |
| GRAND TOTAL | \$0 | 0.00 | \$500,000 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | |

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DECISION ITEM DETAIL

| Budget Unit | FY 2023 | FY 2023 | FY 2024 | FY 2024 | FY 2025 | FY 2025 | ***** | ***** |
|---------------------------------------|------------|-------------|------------------|-------------|------------|-------------|------------|-------------|
| Decision Item | ACTUAL | ACTUAL | BUDGET | BUDGET | DEPT REQ | DEPT REQ | SECURED | SECURED |
| Budget Object Class | DOLLAR | FTE | DOLLAR | FTE | DOLLAR | FTE | COLUMN | COLUMN |
| COMM PROG FOR YOUTH - COLUMBIA | | | | | | | | |
| CORE | | | | | | | | |
| PROGRAM DISTRIBUTIONS | 0 | 0.00 | 500,000 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| TOTAL - PD | 0 | 0.00 | 500,000 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| GRAND TOTAL | \$0 | 0.00 | \$500,000 | 0.00 | \$0 | 0.00 | \$0 | 0.00 |
| GENERAL REVENUE | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |
| FEDERAL FUNDS | \$0 | 0.00 | \$500,000 | 0.00 | \$0 | 0.00 | | 0.00 |
| OTHER FUNDS | \$0 | 0.00 | \$0 | 0.00 | \$0 | 0.00 | | 0.00 |

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Columbia Youth/Bridges 2 Success

Program is found in the following core budget(s): Missouri Work Program Powerhouse

1a. What strategic priority does this program address?

Move families to economic independence.

1b. What does this program do?

Department of Social Services (DSS), Family Support Division (FSD) is partnering with Powerhouse Community Development Corporation (PCDC) Bridges 2 Success program to assist Columbia youth by providing enrichment classes, education resources, mentorship and parental education to build and strengthen families, and create career pathways through apprenticeship or higher education. These efforts are aimed at reducing community gun violence in high crime and impoverished neighborhoods.

Across Columbia, there are thousands of young people who face numerous barriers that prevent them from successfully transitioning into adulthood. Those life challenges include deep poverty, single-parent homes, parental incarceration, unhealthy home environments (high-crime/violent neighborhoods, impoverished neighborhoods, living among drug use or mental illness), or other trauma (abuse/neglect, witnessing/experiencing violence).

2a. Provide an activity measure(s) for the program.

Number of Participating Youths and Families

This is a new program in SFY 2024; therefore, there is no data to report prior to SFY 2024.

2b. Provide a measure(s) of the program's quality.

Quality control within the programs for youth participants is measured by a customer satisfaction survey, designed by the state agency and the programs administrator and administered to the participants or the parents or legal guardians. The survey will be reported on a quarterly basis. The questions are designed to determine:

- Overall satisfaction with the services provided
- The degree to which the participant has received the services requested/needed
- Whether such services have made a difference in their economic status
- Whether the services provided helped to overcome identified obstacles

This is a new program in SFY 2024; therefore, there is no data to report prior to SFY 2024.

2c. Provide a measure(s) of the program's impact.

Number of Youths and Families that Remained in the Program for 6 months

This is a new program in SFY 2024; therefore, there is no data to report prior to SFY 2024.

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Columbia Youth/Bridges 2 Success

Program is found in the following core budget(s): Missouri Work Program Powerhouse

2d. Provide a measure(s) of the program's efficiency.

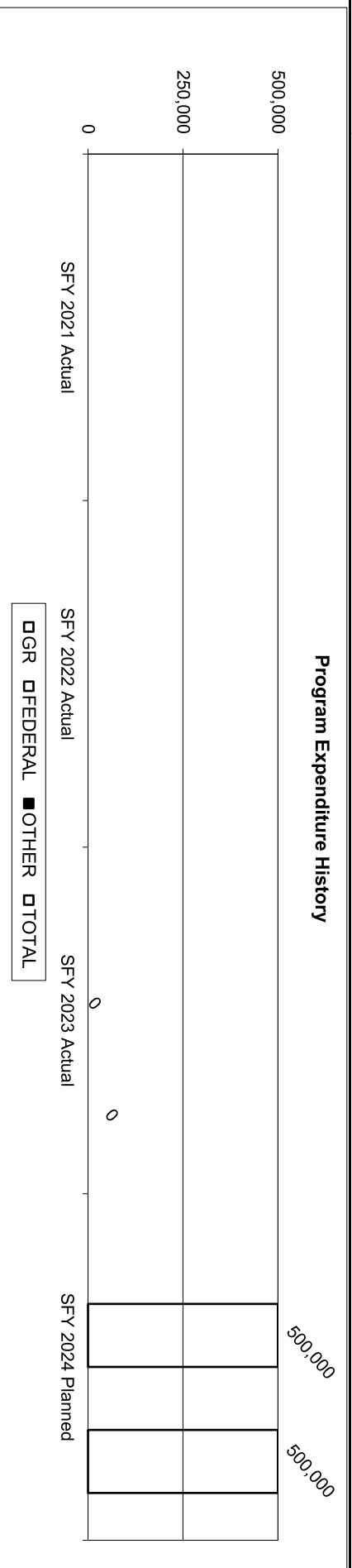
Number of Families that Rise Above the Poverty Level

Number of Youths that Have Not Had Any New Judicial Intervention Since Enrollment

Number of Participants that have Maintained or Increased Their GPA

This is a new program in SFY 2024; therefore, there is no data to report prior to SFY 2024.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

TANF Funding: State Statute: Section 208.040, RSMo. Federal Law: PL 104-193 and PRWORA of 1996.

6. Are there federal matching requirements? If yes, please explain.

Expenditures for the Temporary Assistance for Needy Families (TANF) are claimed based on program requirements. Expenditures of the TANF block grant are reimbursed at 100% FF, not to exceed the block grant amount. State Maintenance of Effort (MOE) is required to earn the full TANF block grant. Expenditures that meet MOE requirements are used to satisfy the amount required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

No.

Department of Social Services

Fiscal Year 2025 Budget Request

Robert Knodell, Director

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